

Mount Genie offers a 1-year limited manufacturer warranty on all products. Mount Genie products purchased from unauthorized distributors or resellers are not covered by the 1-year warranty. This warranty is only valid for items that are considered defective. Defects are defined as imperfections or flaws that are produced by a manufacturing error. Accidental drops, installation failures, normal wear and tear, etc. caused by the owner are not covered under this warranty.

Except for the express warranties provided herein, Mount Genie makes no express or implied warranties of any kind whatsoever with respect to the product in terms of merchantability, fitness, particular purpose, design, condition, quality, or performance of the product. In addition, Mount Genie will not be liable for any damages of any kind resulting from the purchase or use of products or incidental damages or consequential loss of profits or benefits.

Mount Genie reserves the right to waive responsibility for warranty coverage for situations including, but not limited to, other implied warranties from authorized or unauthorized sellers, warranties expressed in written or verbal form for non-genuine or counterfeit Mount Genie product distributors or vendors, any intentional action to contort or take advantage of the warranty for financial or personal gain.

Defects caused by any other accident, including failure of installation, carelessness by the user, or defects caused by owner's usage, cannot be applied for the above mentioned warranties. For products that come as a package, only the defected item from the package will be remedied. This remedy may be repeated within 90 days or the remainder of the warranty. The original product is needed for any future warranty requests regarding the order.

Mount Genie reserves the right to replace, repair, rebuild, and recondition products at Mount Genie's sole option. If the product under warranty becomes inactive or no longer in production, Mount Genie reserves the right to replace the inactive product with a similar or better product in accordance to Mount Genie judgment and discretion.

Excluding the express warranty provided, Mount Genie, in no event shall be liable for any incidental, consequential, indirect, or punitive damages arising from the use of any Mount Genie product, including, but without limitation, device damage, data loss, or personal injury.