

GENERAL WARRANTY INFORMATION

Scosche® warrants to the original purchaser of a Scosche product purchased from an authorized Scosche dealer that our products will be free from defects in materials and workmanship per the terms of the warranty applicable to the specific product. We provide a range of warranties, which will vary from product to product. Our warranties range from a limited ninety-day warranty on Certified Refurbished products to Limited one-year warranty on up to a limited lifetime warranty. Scosche extended a majority of their warranty periods effective 8/15/2017. **Please check your specific product on the Scosche website for warranty details. If the warranty period stated on the Scosche.com website is longer than the information provided with your purchase, you will be covered by the longer stated warranty period.**

See our list of [Authorized Scosche Dealers](#)

LIMITED NINTEY DAY, ONE, TWO, THREE YEAR WARRANTY

Scosche Industries warrants all products to be free from defects in material and workmanship for the period stated on each product commencing upon the date of purchase (with proof of purchase). If no specific warranty period is stated on a product user manual and/or packaging the default warranty will be one year from the original date of purchase. Scosche products are sold with the understanding that the purchaser has independently determined the suitability of this product. This Warranty is offered to the original purchaser of this product only.

This warranty does not cover the product if physically damaged, subject to negligence or misuse, abuse, alteration, accident, or an act of God. This warranty does not apply to product that have water or physical damage by accident or which has been misused, disassembled or altered. The original dated sales slip or proof of purchase will establish warranty eligibility.

If the product should prove defective within the stated warranty period, return the product with proof of purchase to Scosche Industries Inc. Scosche, at its option, will repair or replace the product with a new or refurbished same or similar model of equal or lesser value free of charge and return the product postage paid. In no event shall Scosche Industries, Inc. be responsible for claims beyond the replacement value of the defective product or in any way shall be liable or responsible for consequential or incidental damages. No express warranties and no implied warranties, whether for fitness or any particular use or otherwise, except as set forth above (which is made expressly in lieu of all other warranties) shall apply to products sold by Scosche. Scosche Industries cannot be held responsible for discrepancies/inconsistencies that may occur due to 3rd party manufacturing changes or options.

For warranty claims, contact Customer Service at customerservice@scosche.com or 800-363-4490 or +1 (805) 486-4450, select option 1.

LIMITED LIFETIME WARRANTY TO ORIGINAL PURCHASER

Select products manufactured and identified by Scosche Industries, Inc. ("Scosche," "we," "us," or "our") come with a Limited Lifetime Warranty ("Lifetime Warranty"). Lifetime Warranty designed products are warranted to the original purchaser against defects in materials and workmanship, for as long as the original purchaser owns the product as follows:

Consumer Tech products:

- Lifetime warranty on all non-electronic parts
- 3 year Limited Warranty on all electronic parts and speaker drivers
- 90 day Limited Warranty on Certified Referbished products

12 Volt Automotive products:

- Lifetime Warranty on all non-electronic parts
- 2 year Limited warranty all electronic parts and speaker drivers
- 90 day Limited Warranty on Certified Referbished products

We guarantee that all Scosche products that carry our limited lifetime warranty will function as represented. Upon proof of warranty coverage, we will repair or replace the defective product with a new or refurbished same or similar model of equal or lesser value without charge and free of return shipping costs to the purchaser. Note that it is the purchaser's responsibility to return the defective product to Scosche at their expense.

This warranty does not cover damage caused by accident, improper care, improper use, negligence, or excessive wear and tear.

This warranty sets forth specific legal rights. The consumer may have other rights as a result of variations in state or federal law. This warranty supersedes any prior Lifetime Warranty statements for Scosche products

If you are requesting warranty coverage under our Lifetime Warranty for an eligible Lifetime Warranty product, **DO NOT SEND THE PRODUCT BACK TO THE RETAILER WHERE YOU PURCHASED IT UNLESS YOU PURCHASED IT DIRECTLY FROM SCOSCHE. RETURN THE PRODUCT DIRECTLY TO SCOSCHE.** It is the purchaser's responsibility to return the defective product to Scosche at their expense.

Exclusions and Limitations

Except for the Lifetime Warranty expressly set forth above, and to the extent permitted by applicable law, Scosche expressly disclaims any and all other warranties express or implied, including any warranty of quality or fitness for a particular purpose. Our liability shall be limited to the repair or replacement of the product. You specifically agree that Scosche shall not be liable for any special, incidental, consequential, punitive, or other damages or penalties for breach of any warranty of any type on any Scosche product. In addition to and without limiting the generality of the foregoing disclaimers, the Lifetime Warranty does not, under any circumstances, cover damage to any electronic device or personal property attached to or used in conjunction with the Scosche product.

What proof of purchase or proof of warranty coverage is required?

Scosche prides itself on offering high-quality consumer technology/electronics and vehicle audio products. We create and sell products that are built to perform and to last. When requesting a warranty replacement, we may require proof that the claim is valid. In this regard, we may ask you to:

1. Send a photograph of your damaged product
2. Return your product to us for warranty coverage verification
3. Send a photograph of your receipt for the purchase of the product
4. Provide us such other proof to allow us to determine the validity of warranty coverage on your claim.

It is the purchaser's responsibility to return the defective product to Scosche at their expense. Scosche Industries cannot be liable for lost in-bound packages. If Scosche Industries, at its sole discretion, determines from the written correspondence and/or proof of claim items submitted that the product failed to conform to the warranty, then it will replace the product. If a warranted product is no longer sold by Scosche Industries, we may replace it with the closest similar product of equal or lesser value.

Scosche feels that this is the best warranty in the business, and we want to provide unsurpassed customer service in honoring valid warranty claims. We do however reserve the right to pursue action, up to and including legal action, against those who abuse our Lifetime Warranty Policy.

Return warranty claim products or submit warranty information requests to :

Scosche Industries
1550 Pacific Avenue
Oxnard, CA 93033

ATTN: Customer Service

For warranty information or warranty claims, contact Customer Service at customerservice@scosche.com or 800-363-4490 or +1 (805) 486-4450, select option 1.

This warranty policy supersedes all other warranty information provided in our packaging, user manuals or marketing materials effective 8/15/2017.

[Pour consulter la version française du présent document, veuillez cliquer ici.](#)