



## HYPERBOOM

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# GETTING STARTED

## QUICK START GUIDE

**VIDEO: Setting up your HYPERBOOM** out of box is super easy. See how:

[youtu.be/bEcNJz\\_g98c](https://youtu.be/bEcNJz_g98c)

**VIDEO: How to set up One Touch to your Playlist.**

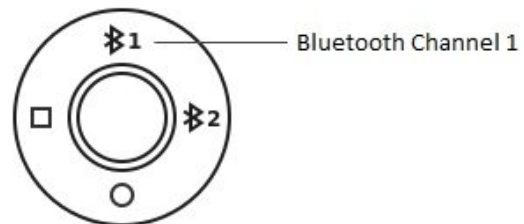
HYPERBOOM lets you play, pause, and skip tracks directly on the speaker. You can also set up one-touch streaming playlists<sup>1</sup> via the BOOM app.

See how: [youtu.be/3m6EiMvMQWA](https://youtu.be/3m6EiMvMQWA)

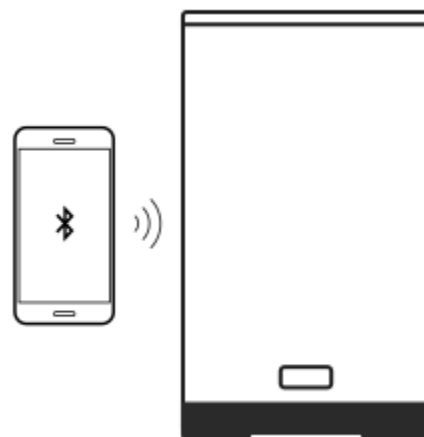
## GET STARTED

### How to connect

To pair Ultimate Ears HYPERBOOM with your mobile devices, simply turn on the speaker. HYPERBOOM will automatically place **Bluetooth Channel 1** into pairing mode.

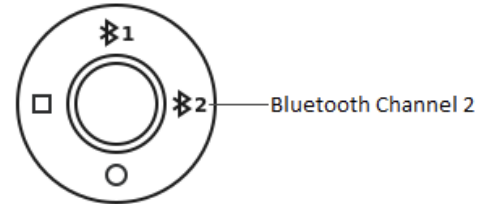


Go to the Bluetooth settings on your mobile device and select **Ultimate Ears HYPERBOOM** from the list.



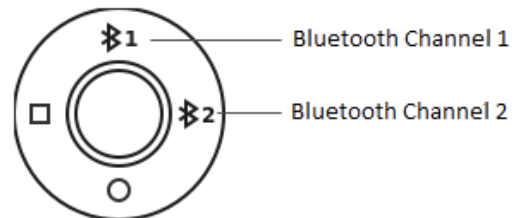
<sup>1</sup> One-touch to your preset playlist is available for Spotify® on Android, Amazon Deezer® Premium on the BOOM app.

To pair Ultimate Ears HYPERBOOM with an additional mobile device, simply press the **Bluetooth Channel 2** icon. HYPERBOOM will place Bluetooth Channel 2 into pairing mode.



Go to the **Bluetooth settings** on your mobile device and select **Ultimate Ears HYPERBOOM** from the list.

To clear a Bluetooth channel that is connected to a mobile device, simply **press and hold the Bluetooth channel button** until the LED blinks rapidly.

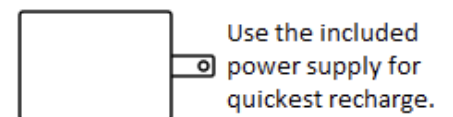
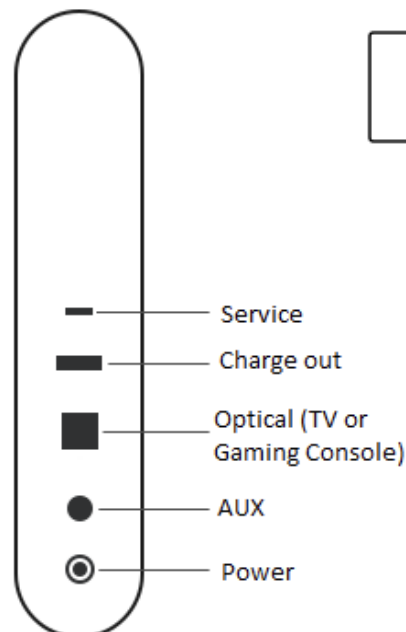
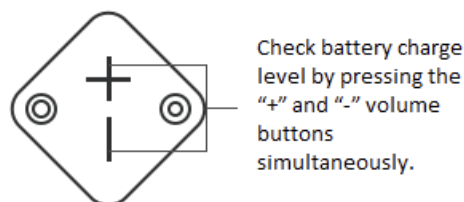
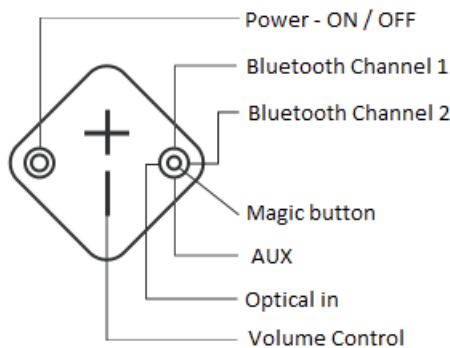


### The basics

Ultimate Ears HYPERBOOM has a powerful sound and thundering bass. HYPERBOOM is loud, your neighbors won't like it!

Check battery charge level by pressing the "+" and "-" volume buttons simultaneously.

Use the included power supply for quickest recharge.



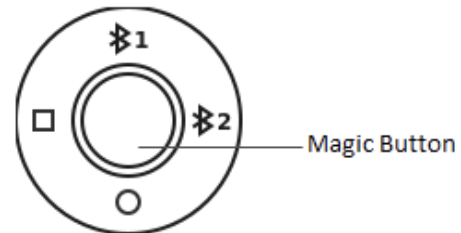
## One Touch

### **LONG PRESS TO LAUNCH PLAYLISTS**

Press and hold for three seconds. Your speaker will play the playlists you set.

### **TAP ONCE TO PAUSE / PLAY**

When music is streaming on the speaker, tap once to pause/play the music.



### **DOUBLE TAP TO SKIP**

When music is streaming on the speaker, tap twice on the button to skip the song.

### **LONG PRESS AGAIN TO SKIP PLAYLISTS**

Long press again to skip the current playlist.

## PARTYUP

Please make sure the speaker is updated to the latest version.

Tap the party up icon from the home screen to get your party started. Level up the party by connecting as many Ultimate Ears speakers as you can handle!

You'll find your available speakers in the drawer – simply drag & drop onto the screen and get ready to turn up. Touch each speaker to see its name and make sure it's the right one.

When someone's ready to go, you can drag their speaker back to the drawer and it's instantly out of your party and ready for something else. Or you can go old school and just turn the speaker off. It's up to you.

**Pro Tip:** You can Party Up with the following: **HYPERBOOM, BOOM, BOOM 2, BOOM 3, MEGABOOM** and **MEGABOOM 3**. Just make sure each speaker is updated to the latest and greatest firmware, otherwise, they won't be able to join the party and, really, no one wants to be left out.

## SPECIFICATIONS

### CUSTOMIZABLE EQ

Get the best sound for any occasion. Choose from presets like Base Boost or Game/Cinema. Adjust the 5 band EQ manually to your heart's content (on the app) and let the adaptive EQ maintain your perfect sound for all your spaces.

### POWER

Rechargeable lithium-ion battery for up to 24 hours of battery life.<sup>2</sup>  
Charge time: 2.6 hrs (with Ultimate Ears power supply).

### AUDIO

Max SPL (sound pressure level): 100 dBC

Frequency range: 45 Hz - 20 KHz

Drivers: 2 x 4.5" (114 mm) woofers + 2 x 1" (25 mm) tweeters + 2 x 3.5" (89 mm) x 7.5" (190 mm) passive radiators.

### WIRELESS CAPABILITIES AND WIRELESS RANGE

Remembers up to 8 paired devices. Bluetooth 4.2-5.0. Mobile range of play is up to 45 m (150 ft).

### COMPATIBILITY

For Audio Playback: Smartphones, tablets and other devices that support Bluetooth® and *BluetoothSmart* wireless audio profile [Advanced Audio Distribution Profile (A2DP)]

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<sup>2</sup> Actual battery life will vary with use, settings, and environmental conditions.

## DIMENSIONS

Speaker only:

Diameter: 190 mm (7.5").

Height: 364 mm (14.33").

Width: 190 mm (7.5")

Weight: 5.9 kg (13 lb)

## FAQs

- Can I replace the battery?

You cannot replace HYPERBOOM's battery. It is ONLY user-recyclable. You can learn more here: [logitech.com/sustainability](https://logitech.com/sustainability).

- Can I take HYPERBOOM on an airplane?

You can check in the HYPERBOOM with your baggage. If you are in doubt, please reach out to your airline carrier to confirm their policies in regards to the products with batteries. **Note:** The weight of HYPERBOOM is 13 lbs (5.9 kg).

- Can I purchase the HYPERBOOM power adapter?

Where we have an online store on [ultimateears.com](https://ultimateears.com) you can buy the HYPERBOOM power adapter. If your country does not have it available, please contact our customer support team.

Technical Specifications: Input: 100-240V ~ 50/60Hz 1.5A Output: 19.5V – 4.74A

- Can I play music from my connected source using Bluetooth and AUX at the same time?

You cannot connect the same source to HYPERBOOM using both Bluetooth AND Aux In. In this case, your music using Bluetooth will not stream since Aux In is also plugged into the same source. Either unplug the Aux In to stream Bluetooth, or disconnect from the Bluetooth channel from the source to play via Aux on the music source device.

- Why is there a hole at the top of my speaker?

This is the microphone used by the Adaptive EQ feature on HYPERBOOM. Do not cover the hole and make sure no foreign material gets inside it.

**NOTE:** It is water-resistant.



- [Can I stream music through the USB port?](#)

You can't stream music using the USB ports on your HYPERBOOM. Neither of the two USB ports are audio capable.

The **micro USB** port is used for "**service only**". The **USB A** port is **Charge OUT** only and is used to charge external devices.

- [Can I take phone calls on my speaker?](#)

No. HYPERBOOM cannot take calls.

- [Can I use HYPERBOOM as a subwoofer for a wireless surround system with my other BOOMS?](#)

HYPERBOOM was not designed to be a subwoofer. It is an all-in-one, stand-alone, superior-sounding Bluetooth speaker. There is no specific subwoofer crossover designed for HYPERBOOM.

- [Can I plug a microphone in the AUX port and use it as a karaoke machine?](#)

No. HYPERBOOM does not support this feature.

- [Does HYPERBOOM have a voice assistant feature?](#)

No. There is no Voice Assistant in HYPERBOOM. You can easily connect a third-party voice assistant speaker to HYPERBOOM via either Bluetooth or Auxiliary In to make HYPERBOOM a smart speaker.

- [HYPERBOOM has no or low sound](#)

On your phone, check to see if there are any other music streaming apps that are open in the background. Make sure all music streaming apps are closed. Then, launch the YouTube app again.

If you experience issues that the HYPERBOOM volume level sounds low on Android, please go to the **Settings app** > **Sounds and vibration** > **Volume** and adjust the System and Media volume sliders.

## **ON A TV?**

Most TVs won't automatically connect to Bluetooth speakers after a power cycle. If you are using a Bluetooth connection, you'll need to open the Bluetooth menu on the TV and manually reconnect the speaker.

- [HYPERBOOM having audio issues](#)

## **Music Dropping Out?**

Try these suggestions:

- Move the audio source closer — it might be out of the Bluetooth range of your speaker.
- Move away from other sources of wireless signal (microwave, routers, cordless phones, etc.) — you could be experiencing interference.
- Make sure your speaker has enough battery power (connect it to a power source with the supplied adapter).
- Adjust the volume on both the audio source and your speaker.
- Restart both your speaker and the audio source.
- Re-pair your device with your speaker.

## **Audio Syncing Issue**

There is an inherent latency between audio and video when you use Bluetooth. The Bluetooth protocol was not designed to support video and audio perfectly together. To solve this problem, try an optical or auxiliary connection between your video source device and HYPERBOOM.

## **AUX Audio Issues**

Make sure your AUX cable is fully plugged into both HYPERBOOM and the source device. Adjust the volume independently on HYPERBOOM and the source device.

## **Optical-In Audio Issue**

If there is no audio from HYPERBOOM after you connect it to your TV or game console using Optical-In, switch the digital output format on your source device (ex. TV) from Bitstream to PCM. HYPERBOOM doesn't support encoded audio formats such as Dolby Digital/DTS over optical input. If you hear an echo from HYPERBOOM after you connect to your TV or game console using optical input, mute the TV speakers to eliminate the echo.

- Update your HYPERBOOM

Your ULTIMATE EARS speaker gets better all the time through regular, over-the-air updates. These updates are quick and easy and can be wirelessly downloaded through your ULTIMATE EARS speaker app. To get started, connect your ULTIMATE EARS speaker to your smart device, open the app for your ULTIMATE EARS speaker, and tap on “More” to see if there are updates available. If there are, just tap to begin the update and the app will take care of the rest.

- HYPERBOOM having charging issues

If you connect the AC charger to the speaker too soon after a power off due to a critical battery situation, the charger won't be recognized. Disconnect the AC charger from the speaker and wait about five seconds before you reconnect it.

Follow the steps below:

1. **Unplug power** from the speaker and any USB cables first.
2. **Press and hold** down the power button for ten seconds.
3. **Wait** five seconds after the speaker turns off and then **press** the power button to restart the speaker.

- HYPERBOOM having connection issues

- Make sure your speaker is turned on.
- Make sure Bluetooth on your device is turned on and active in the settings.
- Turn off Bluetooth in Settings, and then turn it on again.
- To clear the Bluetooth channel on HYPERBOOM and put it into pairing mode, **press and hold** the **Bluetooth 1** or **Bluetooth 2** buttons until they start to blink. Connect to HYPERBOOM on your Bluetooth device following the steps in Connecting new or additional devices via Bluetooth.
- Place your Bluetooth device closer to the speaker — it might be out of range.
- Move your Bluetooth device and speaker away from other wireless sources — you could be experiencing interference.
- Turn your speaker off, and then back on again.
- If you have multiple speakers, make sure you're connected to the correct one.
- If you see the speaker in your Bluetooth list of MY DEVICES, but it's still not connected, try “**Forget This Device**” and then start the pairing process again.

**NOTE:** You cannot connect the same source to HYPERBOOM using both Bluetooth AND Aux-In. In this case, your music using Bluetooth will not stream, since Aux In is also plugged into the same source. Either unplug the Aux In to stream Bluetooth, or disconnect the Bluetooth channel from the source to play via Aux on the music source device.

- Troubleshooting optical-in audio issues with HYPERBOOM

If there is no audio from HYPERBOOM after you connect it to your TV or game console using Optical-In, switch the digital output format on your source device (ex. TV) from Bitstream to PCM. HYPERBOOM doesn't support encoded audio formats such as Dolby Digital/DTS over optical input. If you hear an echo from HYPERBOOM after you connect to your TV or game console using optical input, mute the TV speakers to eliminate the echo.

- Why am I unable to pair my bluetooth speaker with my TV over Bluetooth?

Some TVs are not compatible with the HYPERBOOM speaker. An optical cable is always the preferred method to connect your HYPERBOOM to a TV. Optical connection offers the lowest latency to minimize lip-sync problems. When an optical connection is not available, use the TV line out/headphone output jack instead and connect it to the Aux input on HYPERBOOM. Aux offers significantly lower latency than Bluetooth and would be preferred to Bluetooth connection.

- Can I use third-party charging adapters and cables to charge my speaker?

No. HYPERBOOM ships with a power supply and a cable with a barrel connector that is specifically designed for it. It is not recommended to use anything other than the Ultimate Ears Charger that comes with HYPERBOOM.

- How do I factory reset my HYPERBOOM?

Press and hold the Power Button and Play / Pause Button together for 5 seconds, listen for the FACTORY RESET sonification (da-da...da-da - bongo), the speaker will turn off, wait 5 seconds, then Press Power Button. Welcome sonification (Hi there... please download the ULTIMATE EARS BOOM app... " sonification will play again at first power up if the FACTORY RESET is done correctly.

- Setting up Alexa

BLAST and MEGABLAST are all far-field voice-enabled speakers and when turned on, all you need to do is say, “Alexa” and then your request. The speaker will automatically hear you and respond. If the speaker is turned off, you’ll need to power it on for the far-field voice capability to work.

They support the following music services:

- Amazon Prime Music
- Amazon Music Unlimited
- Pandora (US)
- Deezer
- TuneIn
- iHeartRadio (US, Australia, New Zealand)
- Spotify

Alexa skills can be enabled from the Alexa app. You can download the app from the iOS App Store or Google Play Store to browse and enable Alexa Skills.

Not sure you are connected. You can check to see if you’re connected in three simple ways:

- Check the Ultimate Ears app — tap the Gear icon to get to speaker settings and find the Amazon Alexa section. Tap to sign-in or see what account is associated to your speaker.
- Check your Alexa app and see if your speaker is online. \*\*
- Ask Alexa — say “Alexa, whose account is this?” and she will tell you which account is connected.

\*\* Here’s how to check if your speaker is online in the Alexa app:

- Launch the Alexa app.
- Tap the Home icon on the top left (three horizontal lines).
- Tap Settings.
- All of your Alexa-enabled devices should be listed as well as their connectivity status.

If your Amazon account is from a supported country (United States, United Kingdom or Germany), you'll be able to use Alexa regardless of where you travel. Alexa will continue to function when you travel outside of these countries.

- How To Use The Ultimate Ears Boom App

The Ultimate Ears BOOM app has everything you need to get the most out of your Ultimate Ears speaker. From #PartyUp to customizable EQ, unlock even more awesome ways to use your speakers.

- One App: Use one app to access speaker features for all BOOM and MEGABOOM speakers. Works with BOOM, BOOM 2, BOOM 3, MEGABOOM and MEGABOOM 3, and HYPERBOOM.
- Customize the Name of your Speaker: Have fun with it and make it easier to find in your device list.
- Remote On/Off: You'd never walk all the way to your TV to turn it on and you shouldn't have to with your wireless speaker either. Use the app to turn your speaker on/off from afar.
- One Touch To Your Playlists: Follow the on-screen instructions to select your playlist from Apple Music (iOS only) or Deezer premium (Android Only).
- Adaptive EQ control: (HYPERBOOM only). Turn On or Off this smart EQ feature that automatically adjusts HYPERBOOM's sound signature for the best sound depending on its environment.
- EQ: You Control the Sound: Want to bump up the bass for your next party? Customize your beats in the app. You control the atmosphere with the recommended presets or customize the EQ to your listening preferences.
- PartyUp: Pair up to 150 speakers for the ultimate sound experience. You can pair any BOOM or MEGABOOM together. To pair your speakers together, every speaker must be updated with the latest speaker Firmware (check the app to ensure your speaker has the latest firmware).
- Alarms: Don't be late again. Choose your favorite music to wake up to.
- Speaker Updates: When new software is available for your speaker, a simple tap in the app updates your speaker with the latest features in no time. Your speaker keeps getting better with the in-app updates.

To set up the app for your speakers:

1. Connect your speaker to your smartphone, tablet, or any other device using Bluetooth. For help, see [Connecting your speaker to your device](#).
2. Download the BOOM app from the Google Play store or the App Store.
3. Open the app once it's installed. You'll see a screen with your speaker name, speaker image, the features available for your speaker, and access to speaker settings. You are now ready to use the app to take advantage of all the features of your speaker.

- PARTYUP

To join the party, you'll need to get the latest and greatest App and Software for your speakers first.

- iOS App Store  
(<https://itunes.apple.com/app/ue-boom/id632344648>)
- Android Play Store  
(<https://play.google.com/store/apps/details?id=com.logitech.ueboom>)

Once you have the latest app, you can update your speaker software through the app via OTA (over-the-air). Once you're up on the latest app and speaker software, follow the steps below:

1. Connect the first speaker (host) to your phone or tablet then open your ULTIMATE EARS speaker app.
2. On the home screen of the app, swipe the screen from right to left to get to the PartyUp screen.
3. Guest speakers will start to appear in the drawer (bottom of the PartyUp screen). Drag and drop the guest speakers you want to join the party.
4. To boot a guest speaker from the party, just drag and drop in back into the drawer or just turn it off.

**Note:** If the guest speaker is not set as a public speaker, you will see a message with an extra step before that guest speaker can join the party. The owner of that speaker will need to press the Bluetooth button twice on their speaker.

The following speakers can join the party:

- ULTIMATE EARS Boom 3
- ULTIMATE EARS BOOM 2
- ULTIMATE EARS BOOM
- ULTIMATE EARS MEGABOOM 3
- ULTIMATE EARS MEGABOOM
- HYPERBOOM

### Volume Control

When your speakers first enter the party, the volume of each guest speaker will sync up to the volume of the host speaker. If the volume of the host speaker is adjusted, the volume of all host speakers will also be adjusted. The volume of each guest speaker can also be adjusted individually. If you want the volume of all speakers in the party to sync up again, you can tap the volume sync icon in the PartyUp screen of the app.

### Public Settings

The privacy setting in the PartyUp Settings allows you to control your speaker's promiscuity. If you want your speaker to be able to join any party, make sure the setting is ON. If you'd rather your speaker has more discretion, turn the setting off. But don't worry, if you prefer privacy, and still want to join a party, just double tap the bluetooth button once the host asks your speaker to join the party.



## WARRANTY – HYPERBOOM

[2 year limited hardware warranty](#)

At Logitech, it is our goal to ensure you are completely satisfied with your Logitech purchase. We take pride in the products and services we offer, and want our customers to enjoy them just as much as we do. If you are experiencing an issue, please click on the following link to learn more about the Logitech warranty.

[help.ultimateears.com/ue-speakers-general/warranty](https://help.ultimateears.com/ue-speakers-general/warranty)

## CONTACT US

We're here to help.

Please provide as much information as possible, so that our team can best assist you.

Our agents are here to help **Monday –Friday from 7 AM – 5 PM PST.**

[help.ultimateears.com/contact-ue-support](https://help.ultimateears.com/contact-ue-support)