



LUX & NYX

PRODUCT CARE

How do I clean my Lux & Nyx products?

If you love your bag, it'll love you back. We recommend gentle cleaning with soap and cold water. Avoid harsh cleaners to prevent discoloration.

If you need further information or have any other questions, please email us at hello@luxandnyx.com.

How should I store my items?

When not in use, please be sure to store in a cool, dry area and in the dust bag provided with your purchase. In the event that your bag gets wet, please be sure to air dry before further use or storage.

Are Lux & Nyx bags water-resistant?

Our bags are designed to be water-resistant (not 100% waterproof) and super easy to clean. We recommend avoiding prolonged exposure to rain or water with any of our products.



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WHAT IS LUX & NYX'S WARRANTY POLICY?

We stand by the quality of our products with a 1-year limited warranty that covers manufacturing defects related to materials or craftsmanship. If an issue arises within that period, we'll provide a replacement, subject to availability.

This warranty does not cover:

- Normal wear and tear*
- Accidental damage or misuse*
- Alterations or modifications*
- Items not purchased directly from us or an authorized retailer*