

Congratulations on your purchase of one of the highest performing water filters on the market today. Insignia filters use a high-grade coconut carbon that has 50% more micro-pores than standard carbon. They also use fewer high-compression binders, giving you the best water filtration possible.

#### Package contents

- Refrigerator filter(s) (1 or 2 pack)
- Quick Setup Guide

#### General installation guidelines

- 1 YOU MUST SOAK** your new filter in water for 15 minutes prior to installing it in your refrigerator. This is needed to remove air from the carbon block.
- It is normal for black carbon fines (particles) to appear on the outside of your filter. This happens when the filter is jarred in shipping, it is safe, simply wipe it off.
- Connections on our filters are larger in size to prevent leakage. This might require more hand leverage to install.**

Installation:

**\*PUSH AND TURN HARD**

To **remove** turn counter-clockwise

To **install** turn clockwise

**Do not remove the O-ring**

**Filter receivers are designed to be flexible.**

**Don't worry, they won't break!**

Before using your new product, please read these instructions to prevent any damage.

- After installing, run about two to three gallons of water through your refrigerator's water dispenser to remove air and loose carbon pieces. The water may be cloudy and sputter until the air is removed.
- We apply a safe, NSF approved,** food grade silicone lubricant to our filter connectors (jelly like substance).

#### NS-DA2903 or NS-DA2903-2 (Samsung)

- Remove the old filter by rotating it a quarter turn counterclockwise, then pull it straight down. The water automatically turns off.
- Align the top of your new filter with the receiver, then push it up until it stops.
- Rotate the filter a quarter turn clockwise to secure the filter.



#### NS-MWF-2 (GE, Hotpoint, Amana, and Kenmore)

- Remove the old filter by rotating it a half turn counterclockwise, then pull it straight down. The water automatically turns off.
- If you have a Kenmore refrigerator, check if there is a plastic or metal cap that covers the top of the old filter. If there is, pull off the cap and attach it to your new filter. If there is not, continue to step 3.
- Align the top of your new filter with the receiver, then push it up until it stops.
- Rotate the filter a half turn clockwise to secure the filter, then twist a little more to prevent leaks.



#### NS-LT600B-2 (LG and Kenmore)

- Remove the old filter by rotating a half turn counterclockwise, then pull it out. The water automatically turns off.
- If you have a Kenmore refrigerator, check if there is a plastic or metal cap that covers the top of the old filter. If there is, pull off the cap and attach it to your new filter. If there is not, continue to step 3.
- Align the top of your new filter with the receiver, then push it in until it stops.
- Rotate the filter a half turn clockwise to secure the filter, then twist a little more to prevent leaks.



#### NS-DA2920 or NS-DA2920-2 (Samsung)

- Remove the old filter by rotating it a 1/4 turn counterclockwise, then pull it out.
- Align the top of your new filter with the receiver, then push it up until it stops.
- Rotate the filter a 1/4 turn clockwise to secure the filter.



#### Before using your filter

If your refrigerator has a change filter indicator, reset it. See "Resetting your filter indicator" for instructions.

## Resetting your filter indicator

**Note:** These are the most common filter reset instructions. If the instructions don't work for your refrigerator brand, see the documentation that came with your refrigerator.

| REFRIGERATOR BRAND    | INSTRUCTIONS   |
|-----------------------|--|
| <b>Amana</b>          | Press and hold the dispenser lock and auto light buttons at the same time. When the filter indicator flashes (about four seconds), release both buttons.<br><b>OR</b><br>Press and hold the dispenser lock and water buttons at the same time. When the filter indicator flashes (about four seconds), release both buttons. |
| <b>GE or Hotpoint</b> | Press and hold the reset water filter button on the dispenser for three seconds.   |
| <b>Samsung</b>        | Press and hold the ice type and child lock buttons for three seconds. The water filter indicator should turn green.<br><b>Note:</b> Only hold these buttons for three seconds. Holding these buttons for five seconds cancels the reset. If you cancel the reset, repeat the instructions above again.                       |
| <b>LG</b>             | Press and hold the reset button for three seconds.   |
| <b>Kenmore</b>        | The water filter reset for Kenmore refrigerators varies by model. See the documentation that came with your refrigerator.  |

## Troubleshooting

| PROBLEM   | SOLUTION   |
|---|--|
| <b>My refrigerator is not dispensing water</b>            | <ul style="list-style-type: none"><li>• Make sure that you soaked your filter in water for 15 minutes before installing.</li><li>• Make sure that the filter is securely connected to the receiver. Do not use tools to tighten the filter in place.</li><li>• Make sure that the water line to the refrigerator is turned on. The valve must be completely open for the refrigerator to receive water.</li><li>• Make sure that the refrigerator door is closed or the dispenser will not work.</li></ul> |
| <b>My water dispenser is dripping</b>                     | <ul style="list-style-type: none"><li>• A few drops are normal. If the water is dripping constantly, have a service technician check your refrigerator's water valve.</li></ul>  |
| <b>My water is cloudy or contains black carbon pieces</b> | <ul style="list-style-type: none"><li>• Cloudy water is caused by microscopic air bubbles. Run two to three gallons of water from your dispenser to clear the air bubbles out.</li><li>• Black carbon pieces in the water are normal and appear with all carbon filters. Run two to three gallons of water through your dispenser to remove loose carbon pieces.</li></ul>   |
| <b>My new filter is making noises or sputtering</b>       | <ul style="list-style-type: none"><li>• Make sure that you soaked your filter in water for 15 minutes before installing.</li><li>• Noises and sputtering are caused by trapped air pockets. Run two to three gallons of water from your dispenser to push the air out.</li></ul>   |
| <b>My water tastes bad</b>                                | <ul style="list-style-type: none"><li>• If you do not use your water dispenser for more than four days, run two gallons of water through the dispenser before using it.</li><li>• Make sure that you replace your filter every three to six months to prevent bacteria growth.</li></ul>   |

## Storage and maintenance

- Replace your filter every three to six months to prevent bacteria and fungus growth in your filter, supply lines, and storage tank.
- Stored filters do not expire. Keep your unused filters in a cool, dark, and dry place until you need them.
- If you do not use your water dispenser for more than four days, run two gallons of water before using it to prevent bad tasting water.
- The filters are lubricated with a safe, USDA grade silicone. You do not need to lubricate the gaskets or receiver before installing.

## Recycling your used Insignia filter

Help the environment by recycling your used Insignia filter at your local recycling facility or mail it to:

**Insignia Filters**  
**2678 Ram Bay Road**  
**Manning, South Carolina 29102**

## 6-month limited warranty

For complete warranty, visit [www.insigniaproducts.com](http://www.insigniaproducts.com).

## Contact Insignia

1-877-467-4289 (U.S. and Canada) or 01-800-926-3000 (Mexico)  
[www.insigniaproducts.com](http://www.insigniaproducts.com)

**CERTIFICATIONS: <SGF-G9, SGF-LB60, SGF-DA20B, SGF-DSB30>**

INSIGNIA is a registered trademark of BBY Solutions, Inc. Registered in some countries. Distributed by Best Buy Purchasing, LLC, 7601 Penn Ave South, Richfield, MN 55423 U.S.A. ©2014 BBY Solutions, Inc. All Rights Reserved.