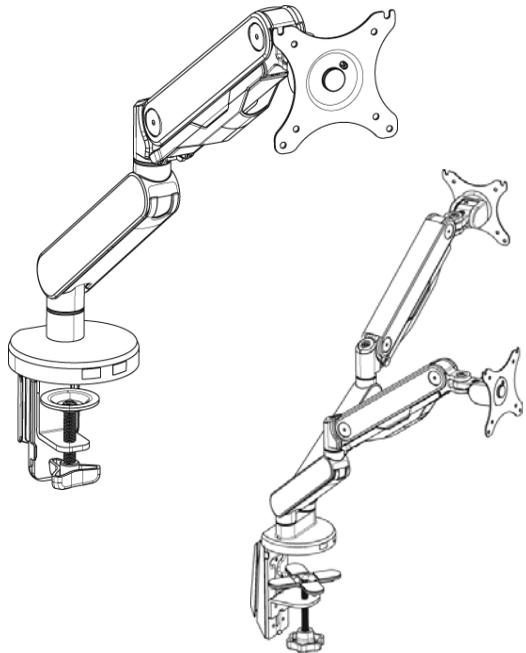


INSIGNIA™

# Desktop/Dual Desktop Monitor Mount

NS-PGSMM6120-C/NS-PGSMM6220-C



Before using your new product, please read these instructions to prevent any damage.

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## Introduction

Congratulations on your purchase of a high-quality Insignia product. Your NS-PGSMM6120-C/NS-PGSMM6220-C represents the state of the art in monitor mount design and is designed for reliable and trouble-free performance.

## Important Safety Instructions

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- 5 Clean only with a damp cloth.
- 6 This product contains small items that could be a choking hazard if swallowed. Keep these items away from young children.
- 7 Make sure that these instructions are read and completely understood before attempting installation. If you are unsure of any part of this installation, contact a professional installer for assistance.
- 8 Make sure that this product is installed correctly. We are not responsible for any damage caused by an incorrect installation.
- 9 Keep away from high frequency or power equipment to avoid disturbance.

## Features

- Gas spring function offers tilt, swivel, and height adjustments
- Cable management helps keep your desk clean
- Clamp base or grommet base options provided

## Compatibility

### Single-Arm Mount

Supports most monitors that are:

- 10-30 in.
- 4.4-19.8 lbs. (2-9 kg)
- VESA mount pattern: 75 × 75 or 100 × 100

### Dual-Arm Mount

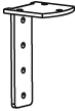
Supports most monitors that are:

- 10-30 in.
- 4.4-19.8 lbs. (2-9 kg)
- VESA mount pattern: 75 × 75 or 100 × 100

## Package contents

**Note:** You will not use all parts or hardware to set up your monitor mount.

### Parts

Single-Arm Mount (NS-PGSMM6120-C)	Item	Dual-Arm Mount (NS-PGSMM6220-C)
	<b>1</b> Monitor arm	
	<b>2</b> Clamp base support	
	<b>3</b> Grommet pad	
	<b>4</b> Cable guide	
	<b>5</b> Clamp pad(s)	
	<b>6</b> Clamp	
	<b>7</b> Grommet base support	
	<b>8</b> Bolt	
	<b>9</b> Pressure plate pad(s)	
	<b>10</b> Pressure plate	
	<b>11</b> Knob	
	<b>12</b> Cable cover	

**Hardware**

Single-Arm Mount (NS-PGSMM6120-C)	Item	Dual-Arm Mount (NS-PGSMM6220-C)
M4 × 12 mm screws (4 pcs.)	<b>A</b> 	M4 × 12 mm screws (8 pcs.)
M5 × 12 mm screws (4 pcs.)	<b>B</b> 	M5 × 12 mm screws (8 pcs.)
M6 × 12 mm screws (3 pcs.)	<b>C</b> 	M6 × 12 mm screws (3 pcs.)
M6 × 10 mm screws (2 pcs.)	<b>D</b> 	M6 × 14 mm screws (2 pcs.)
Washers (8 pcs.)	<b>F</b> 	Washers (16 pcs.)
4 mm hex wrench	<b>G</b> 	4 mm hex wrench
5 mm hex wrench	<b>H</b> 	5 mm hex wrench

# Installing your monitor mount

**Note:** Make sure that your monitor is compatible with your mount before installation. See "[Compatibility](#)" on page 3.

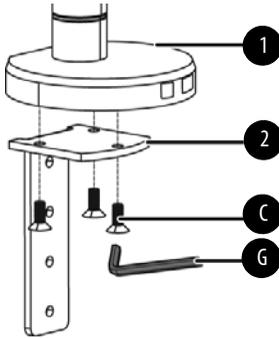
## Step 1 - Selecting a mounting option

- Option A: Attaching the mount to the edge of your desk. See page 6.
- Option B: Attaching the monitor mount to a desk grommet hole. See page 8.

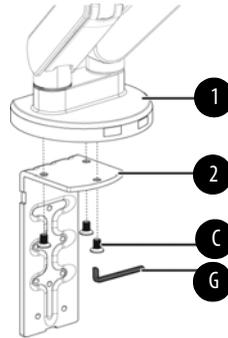
## Step 2 - Option A: Assembling the mounting clamp

- 1 Align the clamp base support (2) with the bottom of the monitor arm (1), then secure it in place with three screws (C) using a (G) hex wrench. **Note:** Make sure that the screws are flush with the clamp base support.

Single-Arm Mount

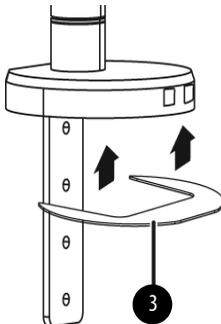


Dual-Arm Mount

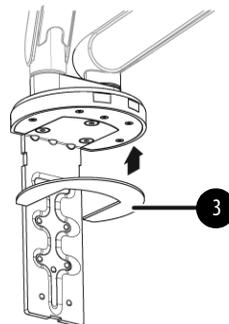


- 2 Remove the backing from the grommet pad (3), then press it onto the clamp base support (2).

Single-Arm Mount

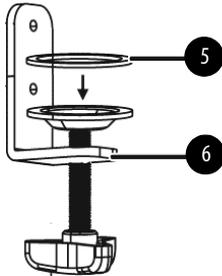


Dual-Arm Mount

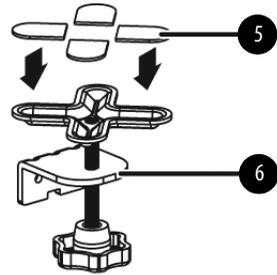


- 3** Remove the backing from the clamp pad(s) (5) then press onto the clamp (6).

Single-Arm Mount

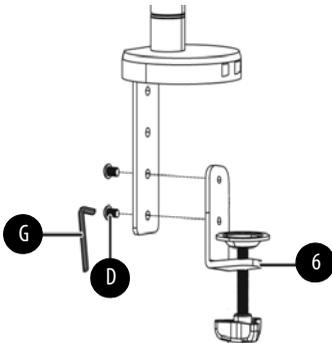


Dual-Arm Mount

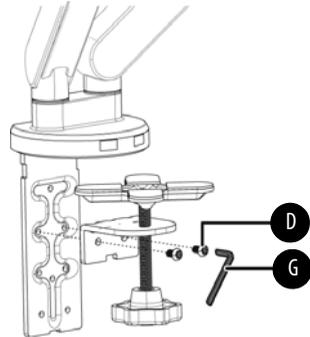


- 4** Use two screws (D) and a hex wrench (G) to attach the clamp (6) to the clamp base support (2). Select the two holes that will hold the mount to your desk securely. The mount supports desks that are 0.8-4.7 in. (20-120 mm) thick.

Single-Arm Mount



Dual-Arm Mount

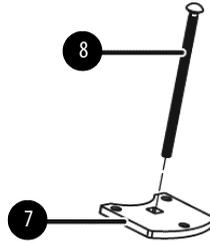


- 5** Continue to "[Step 3 - Attaching the monitor to the mount](#)" on page 9.

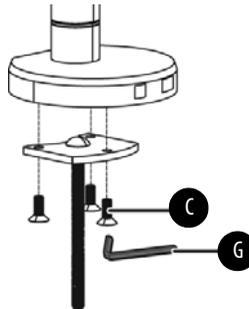
## Step 2 - Option B: Assembling the grommet assembly

Select the position on the desk where you want your monitor mount installed. Make sure that there is enough room for the monitor. The desk should be between 1.0-4.7 in. (25-120 mm) thick and strong enough to bear the weight of your monitor. The grommet hole should be 0.3-2.8 in. (8.5-70 mm) in diameter.

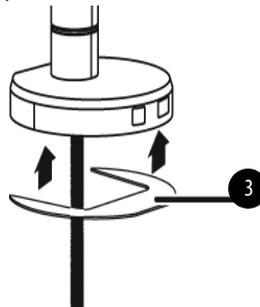
- 1 Insert the bolt (8) through the square hole on the grommet base support (7).



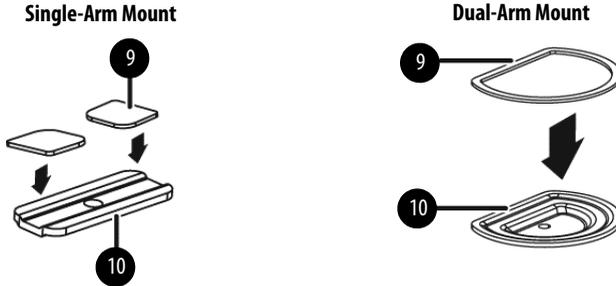
- 2 Secure the grommet base support (7) to the monitor arm (1) with three screws (C) and a hex wrench (G).  
**Note:** If the screws are not flush, the base support is upside down. Remove the screws and bolt, then turn over the base support.



- 3 Remove the backing from the grommet pad (3), then press it onto the grommet base support (7).



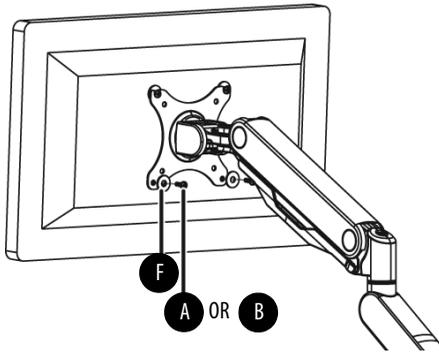
- 4 Remove the backing from the pressure plate pad(s) (9), then press it onto the pressure plate (10).



- 5 Continue to "[Step 3 - Attaching the monitor to the mount](#)" on page 9.

### Step 3 - Attaching the monitor to the mount

- 1 Lay your monitor face-down on a soft, flat surface.
- 2 Center the monitor plate on the back of your monitor and align the mounting holes.  
**Note:** Your mount is compatible with monitors with 75 × 75 mm and 100 × 100 mm VESA mounting patterns.
- 3 Secure the monitor to the mounting plate with four screws (A, B, or the screws that came with your monitor) and washers (F).



- 4 If you are attaching your mount to:
  - The edge of your desk, see "[Step 4 - Option A: Attaching to the edge of your desk](#)" on page 10.
  - OR
  - A desk grommet hole, see "[Step 4 - Option B: Attaching to a desk grommet](#)" on page 10.

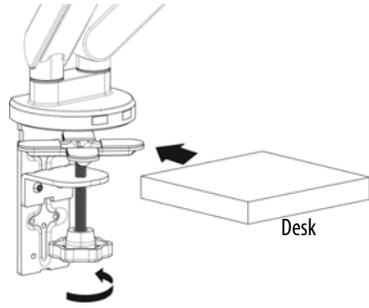
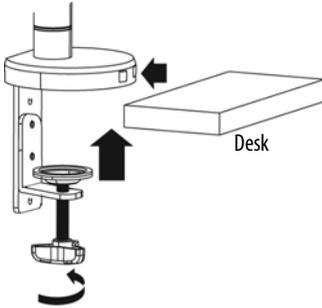
## Step 4 - Option A: Attaching to the edge of your desk

- 1 Align the clamp with your desk, then tighten the knob until the mount is secure.

**Note:** If the clamp will not tighten fully, repeat step 4 to move the clamp to a higher position on the base support.

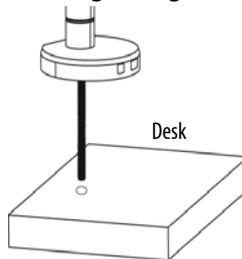
Single-Arm Mount

Dual-Arm Mount



## Step 4 - Option B: Attaching to a desk grommet

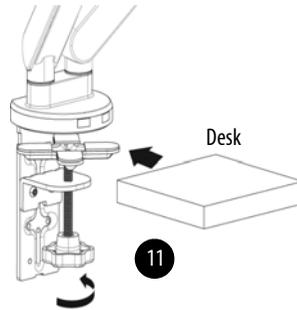
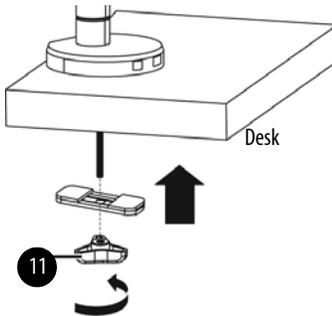
- 1 Thread the bolt (8) through the grommet hole in your desk.



- 2 Thread the pressure plate (10) through the bolt (8), then secure with the knob (11).

Single-Arm Mount

Dual-Arm Mount

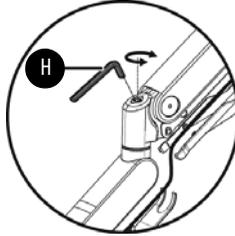


## Step 5 - Adjusting the mount tension

**Note:** If you have a dual-arm monitor (NS-PGSMM6220-C), repeat these steps for both arms. Single-arm monitor graphics shown.

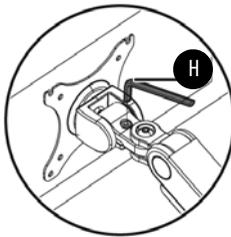
### Vertical tension

- If the mount arm is rising up, use a hex wrench (**H**) to turn the screw clockwise.  
OR  
If the mount arm is sinking down, use a hex wrench (**H**) to turn the screw counterclockwise.



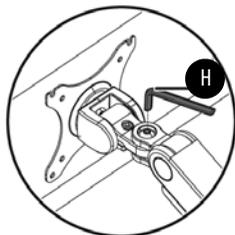
### Tilt tension

- If your monitor is falling forward, use a hex wrench (**H**) to turn the screw clockwise.  
OR  
If your monitor is hard to tilt forward and back, use a hex wrench (**H**) to turn the screw counterclockwise.



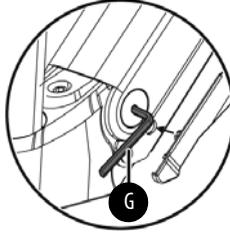
### Pan tension

- If your monitor is hard to turn left and right, use a hex wrench (**H**) to turn the screw counterclockwise.  
OR  
If your monitor is moves left and right too easily, use a hex wrench (**H**) to turn the screw clockwise.



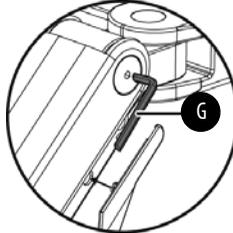
### Arm tension

- If it is hard to move your mount arm, use a hex wrench (**G**) to turn the screw counterclockwise.  
OR  
If your mount arm moves too easily, use a hex wrench (**G**) to turn the screw clockwise..



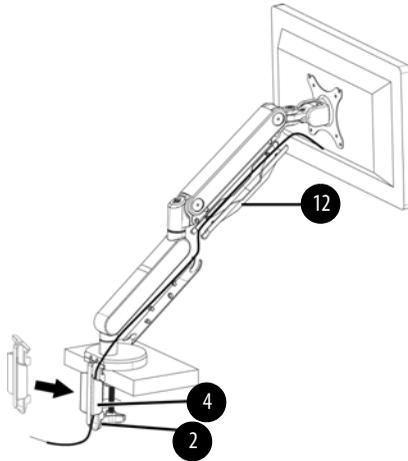
### Mount head tension

- If it is hard to move the entire mount head assembly, use a hex wrench (**G**) to turn the screw counterclockwise.  
OR  
If the entire head mount assembly is falling forward, use a hex wrench (**G**) to turn the screw clockwise..



**Step 6 - Managing cables**

- 1 Connect your cables to your monitor, then raise it to its highest position.
- 2 Guide the cables under your mount arm, then clip on the cable cover (4).
- 3 If you used the mounting clamp assembly (Step 2, Option A), clip the cable guide (4) to the clamp base support (2), then secure your cables in its clips.
- 4 Make sure that the mount arm is able to move freely without pulling on the cables.



## Specifications

Item	Single-Arm Mount (NS-PGSMM6120-C)	Dual-Arm Mount (NS-PGSMM6220-C)
Monitor size	10 to 30 inch monitor	10 to 30 inch monitors
Max load capacity	4.4-19.8 lbs. (2-9 kg)	4.4-19.8 lbs. (2-9 kg) for each monitor plate
Tilt angle	-85° ~ 15°	-85° ~ 15°
Integrated cable management	Yes	Yes

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# ONE-YEAR LIMITED WARRANTY - INSIGNIA

## Definitions:

The Distributor\* of Insignia branded products warrants to you, the original purchaser of this new Insignia-branded product ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period").

For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy branded retail store or online at [www.bestbuy.com](http://www.bestbuy.com) or [www.bestbuy.ca](http://www.bestbuy.ca) and is packaged with this warranty statement.

## How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

## What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

## How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location, please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from a Best Buy online web site ([www.bestbuy.com](http://www.bestbuy.com) or [www.bestbuy.ca](http://www.bestbuy.ca)), mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain warranty service, in the United States call 1-888-BESTBUY, Canada call 1-866-BESTBUY. Call agents may diagnose and correct the issue over the phone.

## Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy branded retail stores or websites to the original purchaser of the product in the county where the original purchase was made.

## What does the warranty not cover?

This warranty does not cover:

- Food loss/spoilage due to failure of refrigerator or freezer
- Customer instruction/education
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to weather, lightning, and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse
- Negligence

- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Insignia to service the Product
- Products sold "as is" or "with all faults"
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

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