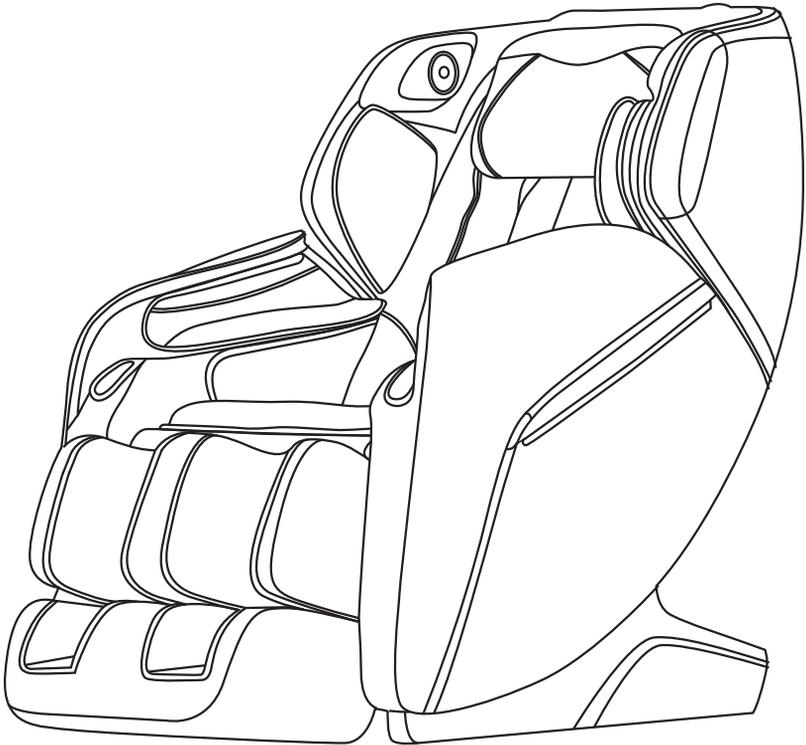


COSTWAY

USER'S MANUAL
MASSAGE CHAIR
JL10008

THIS INSTRUCTION BOOKLET CONTAINS **IMPORTANT** SAFETY INFORMATION. PLEASE READ AND KEEP FOR FUTURE REFERENCE.

Please give us a chance to make it right and do better!

Contact our friendly customer service department for help first.

Replacements for missing or damaged parts will be shipped ASAP!

Follow Costway



Contact Us!

Do NOT return this item.

Contact our friendly customer service department for help first.



Before You Start

- ⚠ Please read all instructions carefully.
- ⚠ Retain instructions for future reference.
- ⚠ Separate and count all parts and hardware.
- ⚠ Read through each step carefully and follow the proper order.
- ⚠ We recommend that, where possible, all items are assembled near to the area in which they will be placed in use, to avoid moving the product unnecessarily once assembled.
- ⚠ Always place the product on a flat, steady and stable surface.
- ⚠ Keep all small parts and packaging materials for this product away from babies and children as they potentially pose a serious choking hazard.

Thanks for purchasing this product. Please read this manual instruction carefully in order to know how to use this product correctly before operation. Please pay more attention to some important safety warning and keep this manual book properly for future use.

Note: Our Company reserves the right to revise the design and description of this product without any further notice. Please refer to the actual color of this product.

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Safety and maintenance

1. Important Safety Warnings



- Do not allow children to touch any movable part of this product.
- Use the well-grounded power supply unit suitable for this product.
- Pull out the plug after use or before cleaning to avoid any physical injury or damage to the product.
- Operate this product as instructed in this manual.
- Do not use any parts or accessories which are not recommended.
- Do not use this product outdoors.
- Please read the Operation Instructions carefully before operation.
- Never use this product for any other purpose not listed herein.
- 20 minutes of usage each time is recommended.
- Do not use this product if the leather is broken or damaged.
- Do not use this product if the cover or leather is broken or damaged.
- Do not use this product if the radiator hole is covered or blocked.
- Do not drop anything into this product.
- Never fall asleep while using this product.
- Do not use this product if you are drunk or feel unwell.
- Do not use this product within one hour after a meal.
- Do not use this product with excessive force to avoid any injury.
- Do not carry any fragile, explosive, or combustible material in your pocket, such as a mobile phone and lighter when using the massage chair.

2. Operating Environment

- Do not use this product in a very moist environment such as the bathroom.
- Stop using this product immediately when the ambient temperature changes sharply.
- Do not use this product in any heavily-dusty or caustic environment.
- Do not use this product in a small space or a place without good ventilation.
- The normal room temperature ranges from 32 °F to 95 °F.
- Do not use this product in an excessively humid room such as a bathroom. Use it at a relative humidity between 20% and 80%.
- Do not use this product outdoors.
- Avoid direct sunlight.
- Keep this product away from any heat source such as a stove and air outlet of an air conditioner.
- Do not use this product during thunder or lightning weather.
- Do not use this product in dusty places.

3. The following populations should not use this product

- Patients with osteoporosis.
- Patients with heart disease or wearing electronic medical devices such as a pacemaker.
- People who have a fever.
- Pregnant women or women on their menstrual period.
- Patients who are injured or have a skin disease.
- When unsupervised, any children are under the age of 14 and those unconscious are not allowed to use this product.
- People who are told by their physicians to have rest or who feel unwell.
- People whose bodies are wet are forbidden to use this product.
- This product has a hot surface. Persons insensitive to heat must pay attention when using this product.

Safety and maintenance

4. Safety Precautions

- Check whether voltage is consistent with the specification of this product.
- Never insert or pull out the plug with a wet hand.
- Do not let water flow into this product to avoid electric shock or cause damage to this product.
- Do not pull the power cord when plugging or unplugging it. Rough handling is forbidden.
- Do not damage the wire or modify the circuit of this product.
- Do not clean live parts of this product with a wet cloth such as a power switch and plug.
- Be away from this product in case of power failure to avoid any injury if power is restored suddenly.
- Stop using this product at once while it works abnormal, and consult your local supplier.
- Stop using this product if you feel unwell, and consult your health care practitioner.
- This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning the use of this product by the personnel responsible for their safety. Children should be supervised to ensure that they do not play with this product.
- If the power cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified staff in order to avoid hazards.

5. Product Service and Maintenance

- This product should be maintained by the service center designated by the manufacturer only. No user should disassemble or maintain it without permission.
- Do not forget to turn off the main power switch after usage.
- Do not use this product if the power socket becomes loose.
- If this product will be left unused for a long period of time, it is necessary to roll up the power cord of this product and store this product in a dry and dust-free environment.
- Do not store this product at a high temperature or near open flame. Avoid prolonged exposure to direct sunshine.
- Please clean this product with dry cloth. Never use thinner, benzene or alcohol.
- The mechanical components of this product are specially designed and manufactured, so no special maintenance is needed.
- Do not use a sharp object to stab at this product.
- Do not roll or pull this product on any uneven ground. Instead, it should be lifted before moving.
- Please use this product intermittently. Do not keep it working continuously for a long period of time.

6. Solutions to Ordinary Malfunctions

- If the motor sounds during operation of this product, this is the normal operation sound.
- If the controller cannot work normally, check whether the plug and the power socket are connected reliably, and whether the power switch is turned on.
- If the rated working time is over, this product will automatically activate the power-off button; If this product keeps operating for a long period of time, the temperature protector will stop this product automatically. The product can be used again after half an hour.

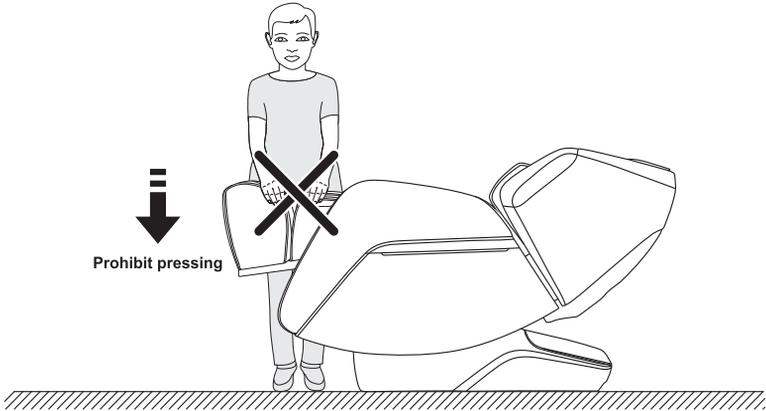
7. Storage Conditions

- Storage room temperature: 23 ℱ to 95 ℱ.
- Relative humidity (RH) between 20% and 80%; free of corrosive gases, and a well-ventilated room.

Use safety warning

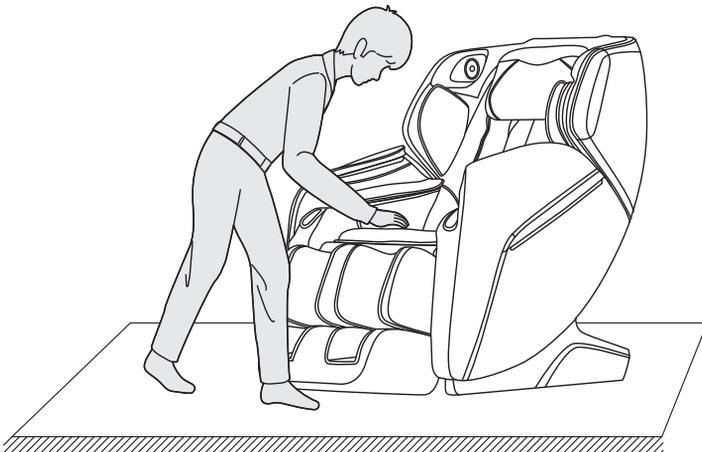
Warning

- When the footrest lifting, people should not apply pressure on the footrest to avoid the massage chair falling forward to damage the product or cause personal injuries



Warning

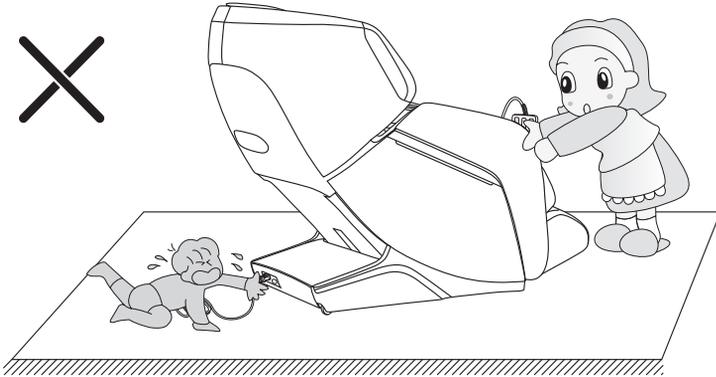
- Before sitting on the massage chair, Please make sure the massage hand cannot place in the seat position, so as to avoid the massage hand to damage the product or cause personal buttocks injuries.



Use safety warning

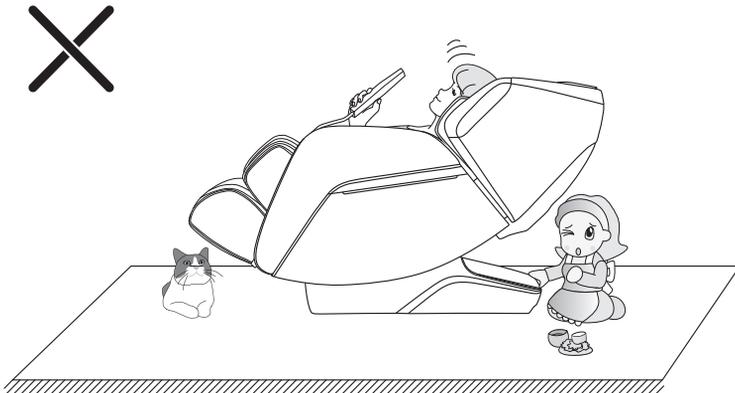
Warning

- Do not strive to pull out the control cable or power cord during standby or power-on state to avoid product damaged or electrocution accidents. Advise you unplug the controller cable and power cord and put away after you use the chair.

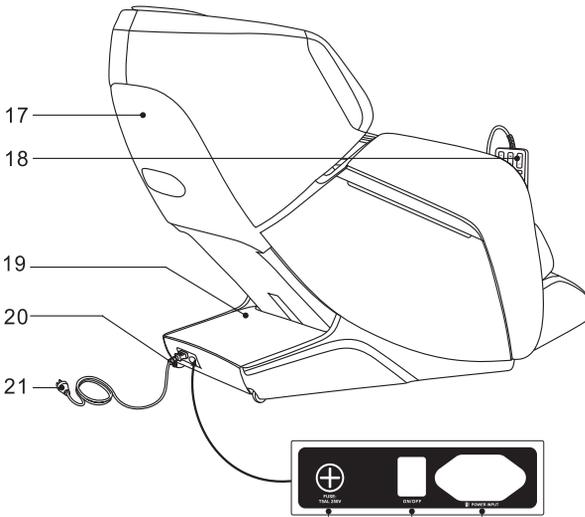
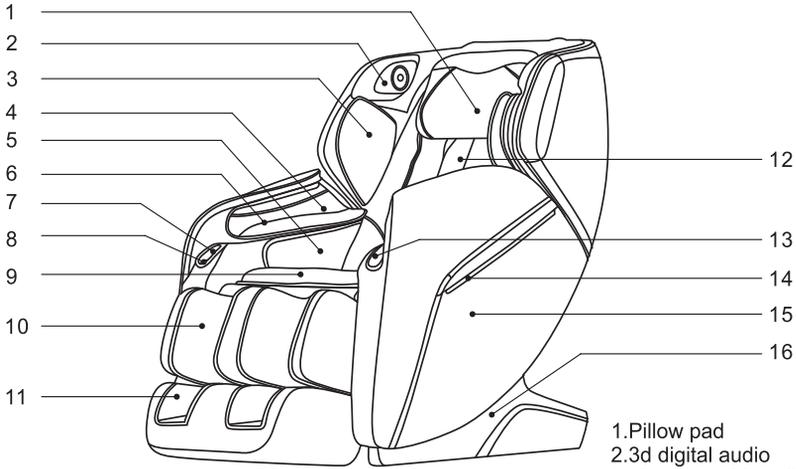


Warning

- When turning on the zero-gravity lying function, be sure to notice whether there are children or pets under the massage table under the bottom of the calf and the backrest to stay or play to avoid product damage and personal injury.



Name and function of components



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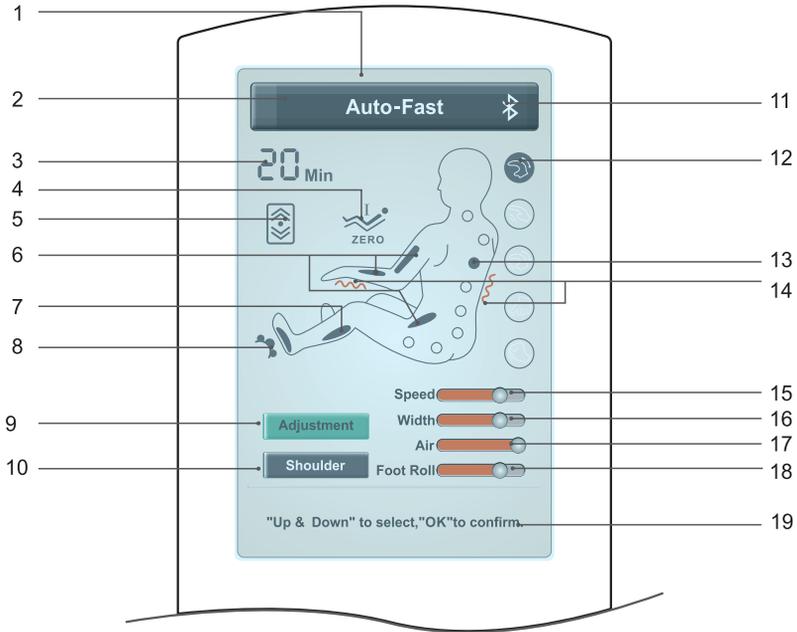
- 1. Pillow pad
- 2. 3d digital audio (voice control install in left speaker)
- 3. Upper arm air pressure component
- 4. Arm air pressure component
- 5. Buttocks air pressure component
- 6. Salient massage with magnetic therapy
- 7. Mobile phone placement slot
- 8. USB charging port
- 9. Seat cushion
- 10. Leg rest
- 11. Foot rest
- 12. Back cushion
- 13. Voice control button and Controller placement slot
- 14. LED lights
- 15. Armrest
- 16. Side cover
- 17. Back cover
- 18. Remote controller
- 19. PCB cover
- 20. Caster
- 21. Power cord and plug
- 22. Fuse box
- 23. Power switch
- 24. Power cord socket

Function

- This product has designed a set of massage manipulators that can walk up and down, four-wheel drive and quiet design.
- There are five kinds of simulated massage techniques: finger pressing, kneading, tapping, kneading and tapping, knocking.
- With shoulder position automatic detection and positioning.
- With eight special automatic massage functions: Fast massage, Comfort massage, Relax massage, Stretch massage, Full Body massage, Spinal massage, Neck & Shoulder massage, Back & waist massage and full air pressure.
- There are two kinds of intelligent storage functions: custom smart memory i, custom smart memory ii.
- The upper body manually selects the massage function; there are five kinds of massage position selections such as full stroke, partial, fixed point, upper back and lower back; there are five kinds of artificial massage techniques of finger pressing, kneading, tapping, kneading and tapping, knocking. There are five speeds that can be adjusted; in the state of tapping, shiatsu and tapping massage, the robotic massage ball can be adjusted in three widths.
- With air pressure massage function: upper arm air pressure massage function (built-in 4 airbags), arm air pressure massage function (built-in 10 airbags), thigh air pressure massage function (built-in 4 airbags), calf pressure massage function (built-in 4 airbags), foot pressure massage function (built-in 12 airbags), three-speed air pressure adjustment.
- The backrest frame is laid down with slide rail technology to keep the backrest away from the wall at all times, saving space.
- The backrest guide adopts the curved guide rail technology, which fully fits the curve of the back of the human body, and can enjoy the personal massage from the head to the thigh.
- Music playback system, built-in 3d digital sound in the left and right space capsules. The Bluetooth function of the smart device can be used to play music wirelessly.
- With intelligent voice recognition function, there is a smart voice start button on the left armrest.
- With separate lifting and adjusting function, separate lifting of the backrest frame and linkage lifting adjustment function of the backrest frame, zero gravity i or zero gravity ii, timing adjustment function.
- The calf has kneading massage function which can relieve the stiffness and stress
- The calf frame is equipped with a telescopic adjustment function. The foot is pulled out of the calf foot. After the foot is extended, the leg is fixed. The extension length of the foot can be determined according to the length of the user's leg. The foot is retracted by the spring force.
- There is a twisting massage function: the waist pressure is used to swing and form a twisting massage function, which relieves the sedentary and causes the waist muscles to be tight.
- The foot is equipped with a foot roller massage function, three sets of rollers roll to massage the roots of the toes; and a rolling scraping massage on the arches and heels.
- In the left and right palm air bags, there is a salient massage with a magnetic massage function.
- With back hyperthermia function: carbon fiber is used as far infrared heat source.
- The front end of the left armrest is provided with a manual control slot, and the front armrest of the right armrest is provided with a usb charging function.
- The left and right handrails are equipped with led mood lights.
- Configure the tft color screen hand controller.
- Shutdown automatic kick-off function, robot automatic reset function.

Remote interface introduction

Manual remote controller interface

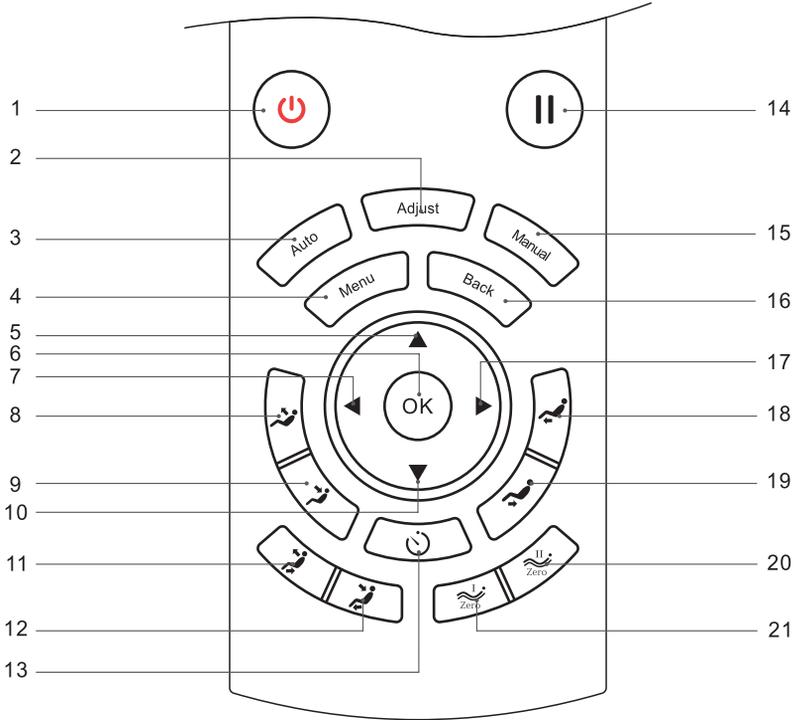


Note: Manual remote controller shows the color, massage function and massage function icon typesetting. Please be subject to the actual products!

- | | |
|---|------------------------------|
| 1. TFT color display | 11. Bluetooth display |
| 2. Massage status information display | 12. Massage modes display |
| 3. Time display Ion air generator display | 13. Massage position display |
| 4. Zero gravity display | 14. Back heating display |
| 5. The back stretch display | 15. Speed adjustment |
| 6. Arm air pressure display | 16. Width adjustment |
| 7. Leg and foot air pressure display | 17. Air pressure adjustment |
| 8. Foot roller display | 18. Roller adjustment |
| 9. Adjustment | 19. The status bar |
| 10. Shoulder position adjustment | |

Remote interface introduction

Manual controller button

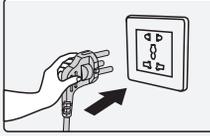


1. Power button: turn on or off massage chair
2. Adjustment button: enter the massage function selection interface
3. Auto button: enter the automatic mode selection interface
4. Menu button: enter main menu interface
5. Up button: navigation key up
6. OK button: confirm
7. Left button: navigation key turn left
8. Backrest rise button: adjust the backrest rise
9. Backrest down button: adjust the backrest down
10. Down button: navigation key down
11. Sit up button: massage chair link up
12. Lying down button: massage chair link down
13. Zero gravity button: adjust massage chair zero gravity
14. Pause button: Pause all the function
15. Manual button: enter the manual mode selection interface
16. Back button: return to massage information interface
17. Right button: navigation key turn right
18. Calf rest up button: adjust calf rest up
19. Calf rest down button: adjust calf rest down
20. Zero gravity I: adjust to zero gravity I angle.
21. Zero gravity II: adjust to zero gravity II angle.

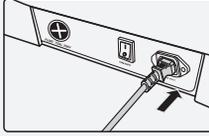
Method of usage

1. Switch power supply on

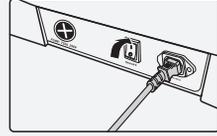
① Diagram of plug in



② Diagram of line



③ Diagram of the switch position of power supply



2. Massage function control operation

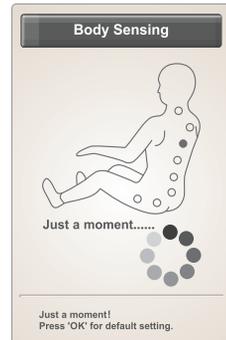
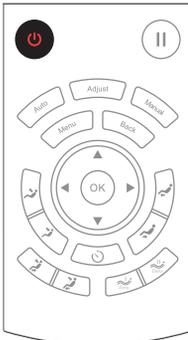
1). Standby

- After the massage chair cannot enter any mode operation in standby mode.

[With Health - With Future](#)

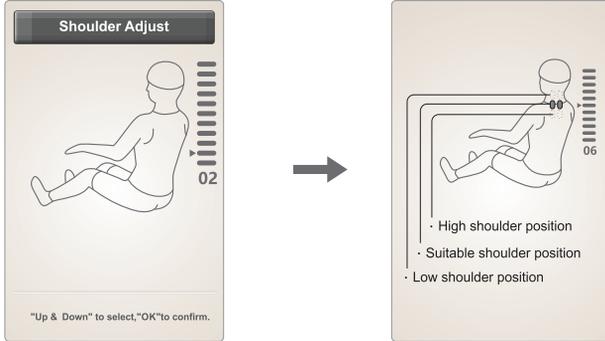
2). Start to massage

- Press "Power" button to start massage, enter the boot screen, backrest maintains the default position.
- After automatically lying down to the default position, massage chair will automatically detect the shoulder position and body (note: fast mode only detect shoulder position, other modes detect whole body and shoulder position), waiting the detection finish. Or you can press "confirm" button, the massage chair will directly start to massage in default without shoulder position and body sensing.



Method of usage

· After testing the shoulder position, sounded with “di-di-di” notification tone, you can adjust the shoulder position by press up or down button according to users’ height in small scale. There are 11 levels of shoulder adjustment. If you don’t make adjustments, within 10 seconds, it will automatically enter the massage function. Or directly press the “Confirm” button to enter the massage immediately. If massage chair does not test shoulder position, the massage will start with default position.



Button	Description
	Move the massage balls upward to a suitable position.
	Move the massage balls downward to a suitable position.

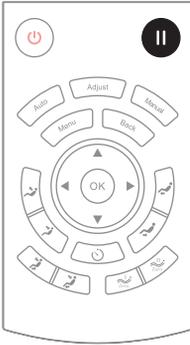
· After entering the massage modes, the shoulder position can be adjusted in shoulder adjustment interface when at the operating status interface.



Method of usage

3). Stop button

· In massage process, press “stop” button, all the massage function will stop; press it again, it will go with massage function before stop. If the time exceeded 20 minutes, all the massage function will turn off.



Massage function running status

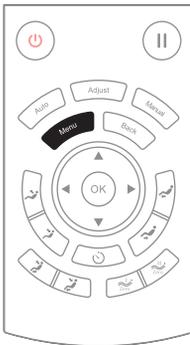


Massage function stop status

4). Menu button

· Press “menu” button to enter the main menu massage function selection interface includes automatic function, manual mode, adjustment, customize, set, equipment information function interface.

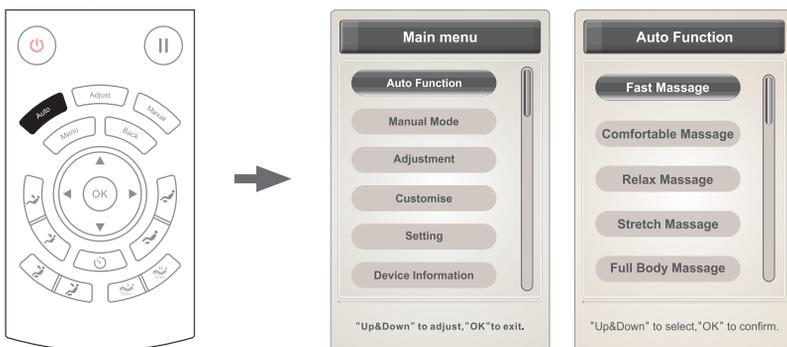
· Press “up” or “down” button choose the menu, press “confirm” button to confirm enter the choosing menu interface. Press “return” button to return the function selection information interface.



Method of usage

5).Automatic function (automatic button also can press directly to automatic function interface)

- Press “menu” button to enter main menu interface, choosing automatic function icon:Fast massage, Comfort massage, Relax massage, Stretch massage, Full Body massage, Spinal massage, Neck & Shoulder massage, Back & waist massage and full air pressure.
- Press “up” or “down” button to choose massage function, press “OK” button to confirm enter the choosing massage function. Press “return” button to return to function selection information interface.



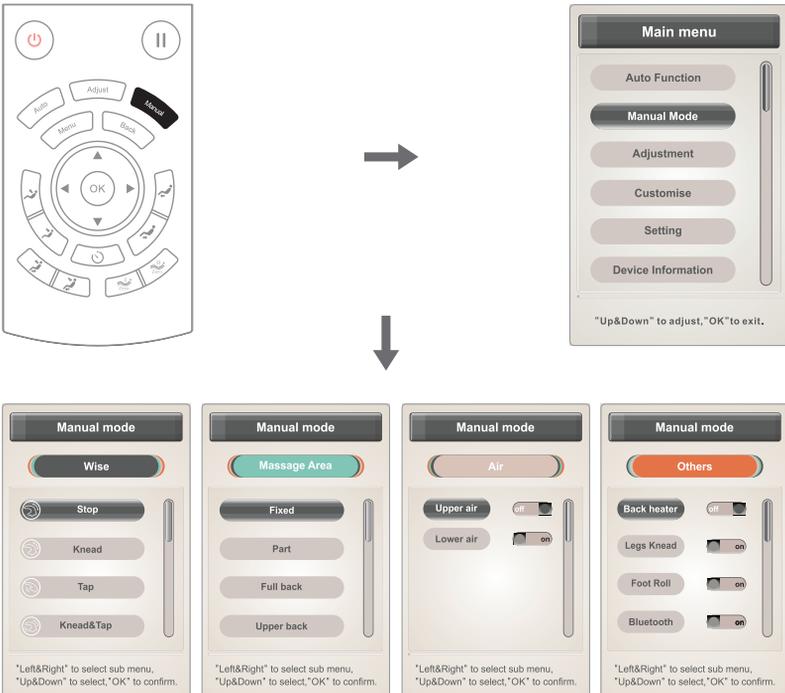
Function	Description
Fast massage	Fast to experience all the massage effect.
Comfort massage	The most comfortable massage experience.
Relax massage	Gentle and comfortable depth massage to relax body and relieve tiredness.
Stretch massage	It uses the waist airbag pressure to swing around to form a twisting massage function, which relieves sedentary tiredness and tension in waist muscles.
Full body massage	Depth massage, recall body energy.
Spinal massage	Focus on vertebra massage to relax body.
Neck & shoulder massage	Point to neck and shoulder massage mode, relieve muscles sore and tiredness.
Back & waist massage	Focus on the back and waist massage to relieve back and waist sore.

Note: The automatic functions which have been chosen will all display in massage function status, you can directly press “return” button to check the running status.

Method of usage

6).Manual mode (manual button directly enter manual mode interface)

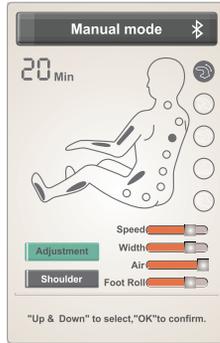
- Press “menu” button to enter main menu interface, choose manual mode icon: include massage mode, massage position, air pressure and other massage function.
- Press “left” of “right” button to change submenu, then press “up” or “down” button to choose massage function, press “return” button to return operating information interface.



01).Manual mode (manual button-massage mode)

- Manual(mode): Include six massage modes such as kneading, tapping, kneading and tapping, shiatsu, 3D, shoulder lifting. In tapping and shiatsu mode, the width can be adjusted. Other massage modes can adjust the speed except stop.
- Press “up” or “down” button to choose massage mode icon, press “OK” button to confirm the massage mode is starting.

Method of usage



Note: click stop icon, all massage function will stop; choose one massage mode icon another massage mode will start.

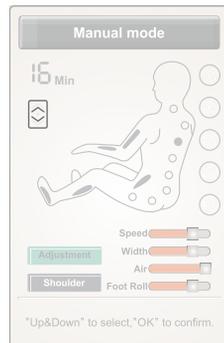
Function	Description	
Knead	Speed	Five levels speed can be adjusted Three levels width can be adjusted
Tap	Speed and width	
Knead&Tap	Speed	
Shiatsu	Speed and width	
Knock	Speed and width	

02).Manual mode (manual button-massage position)

- Manual mode(massage position): Massage fixed point, partial, full back, upper back and lower back.
- Press "up" or "down" button to choose partial massage function icon, press "OK" button to confirm.

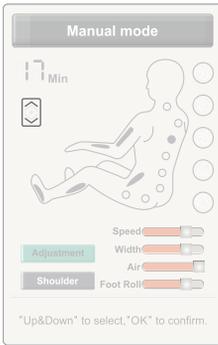


Fixed point

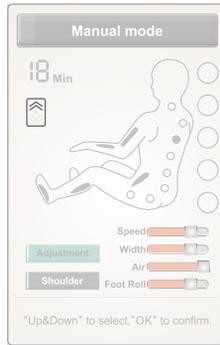


Partial

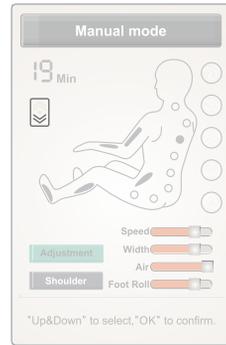
Method of usage



Full back



Upper back

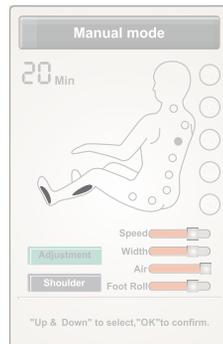
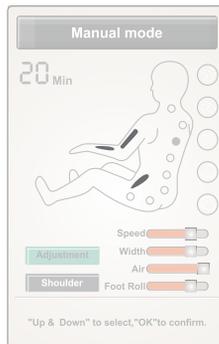


Lower back

Function	Description	
Fixed	Massage at fixed point	When choosing fixed point and partial massage modes, you can adjust the massage range by pressing "up" or "down" button.
Part	Partial massage back and forth in small range	
Full back	Full back massage back and forth	
Upper back	Upper back massage back and forth	
Lower back	Lower back massage back and forth	

03).Manual mode (manual button-air pressure)

- Manual mode(air pressure): include upper body air pressure and lower body air pressure massage function.
- Press "up" or "down" button to choose different air pressure "massage" function, press "OK" button to confirm.

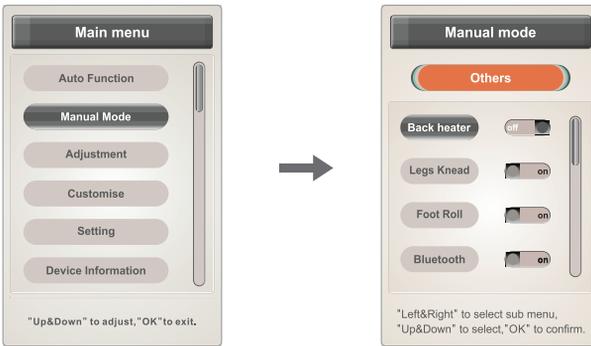


Method of usage

Function	Description
Upper air	Switch on or off upper body air pressure massage function
Lower air	Switch on or off lower body air pressure massage function

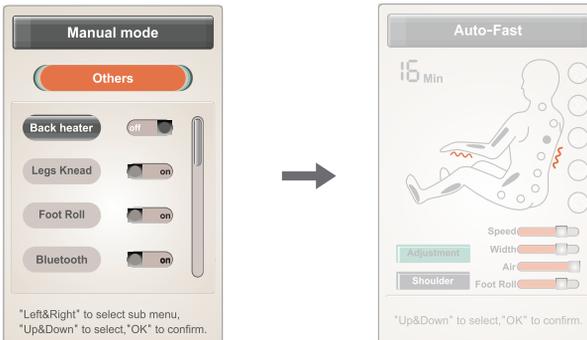
04).Manual mode (manual button-extra)

- Manual mode(extra): Include heating, Legs Knead, foot roller, Bluetooth and other massage function.
- Press “up” or “down” button to choose massage function, press “OK” button to switch on or off the massage function.



• Manual mode(extra-back heating)

- Press “OK” button to choose switch on or off heating massage function, it will get warm 3 minutes later.
- Press “up” or “down” button to choose other massage function, press “return” button to return the operating information interface.



Method of usage

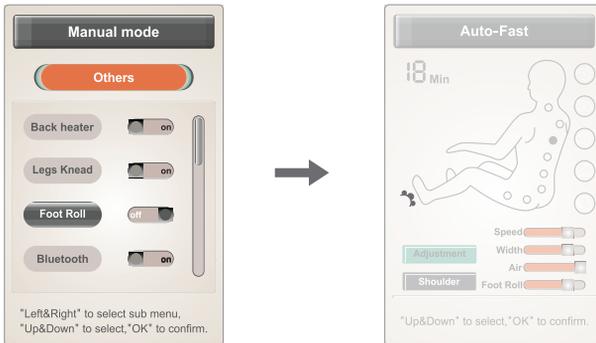
• Manual mode(extra-calf kneading)

- Press "OK" button to choose switch on or off calf kneading massage function.
- Press "up" or "down" button to choose other massage function, press "return" button to return the operating information interface.



• Manual mode(extra-foot roller)

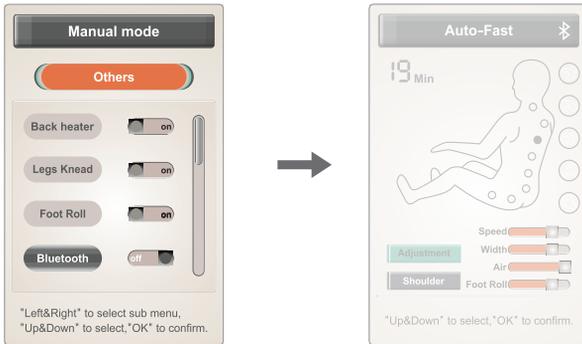
- Press "OK" button to choose switch on or off foot roller massage function.
- Press "up" or "down" button to choose other massage function, press "return" button to return the operating information interface.



Method of usage

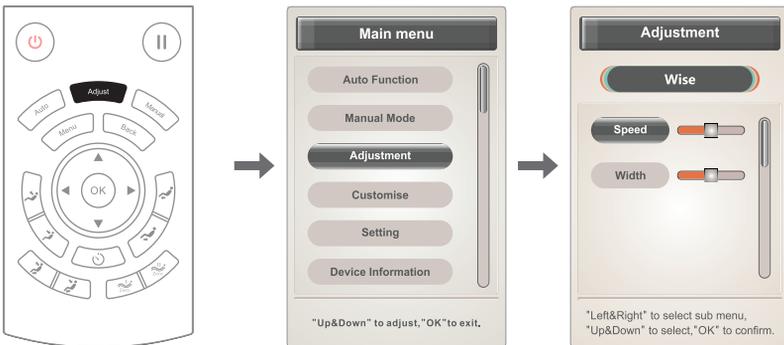
• Manual mode(extra-Bluetooth)

- Press “OK” button to choose switch on or off Bluetooth function.
- After connect the Bluetooth in massage chair with source device which have Bluetooth. The Bluetooth function of the smart device can be used to play music on a wireless connection.
- Press “up” or “down” button to choose other massage function, press “return” button to return the operating information interface.

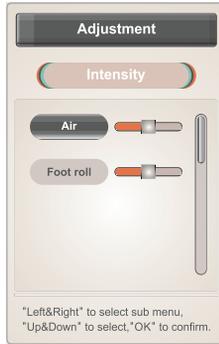
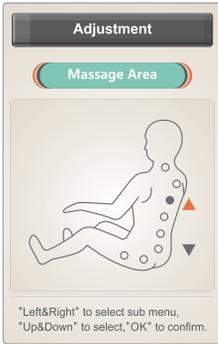


7).Adjustment function (adjust button-directly press “adjust” button to enter adjustment function interface)

- Press “menu” button to enter main menu interface, choose adjustment function icon: Include massage mode, massage range, massage intensity and other massage adjustment function.
- Press “left” or “right” button switch to submenu function, choose massage function in menu, then press “up” or “down” button to select adjustment function. Press “OK” button to confirm or press “return” button to return to operating information interface.

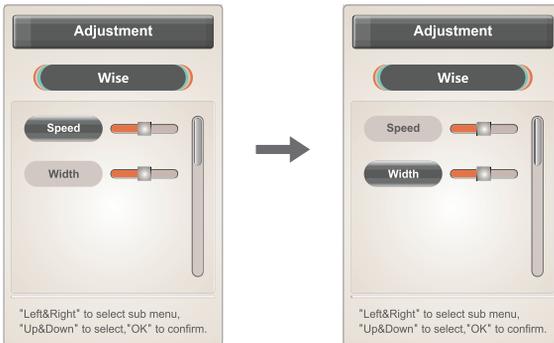


Method of usage



01).Adjustment function (adjust button-massage mode)

- Adjustment function(massage mode): adjust massage mode include speed, width, intensity and so on.
- Press "up" or "down" button to choose speed or width function, press "OK" button to adjust speed and width levels.



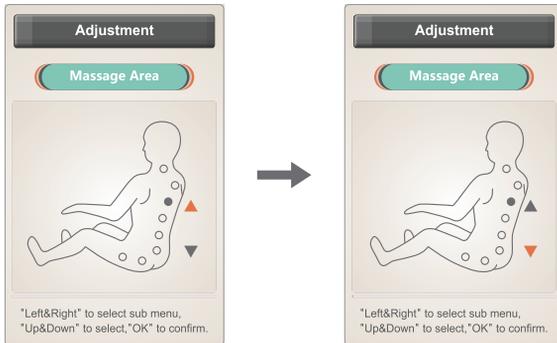
Note:

- Speed: Five levels for massage speed adjustment.
- Width: Three levels for massage width adjustment when in tapping and shiatsu mode.

Method of usage

02).Adjustment function (adjust button-massage range)

- Adjustment function(massage range): When at fixed point or partial massage range, press “up” button not release the massage head will rise or stop; press “down” button not release the massage head will go down or stop. Press “up” or “down” button to adjust massage range.



03).Adjustment function (adjust button-intensity)

- Adjustment function (adjust button-intensity): air pressure, foot roller. There are three levels to adjust.
- Press “up” or “down” button to choose air pressure intensity or foot roller intensity, press “OK” button to adjust intensity.



Method of usage

04).Adjustment function (adjust button-other adjustment)

- Adjustment function (other adjustment): Timing at present. Press "OK" button one time with 5 minutes added. When above 39 minutes, it will return to zero.
- Press "OK" button to adjust time (press "OK" button one time, 5 minutes added, 4 at least, 39 at most, in turn)



8).Customize

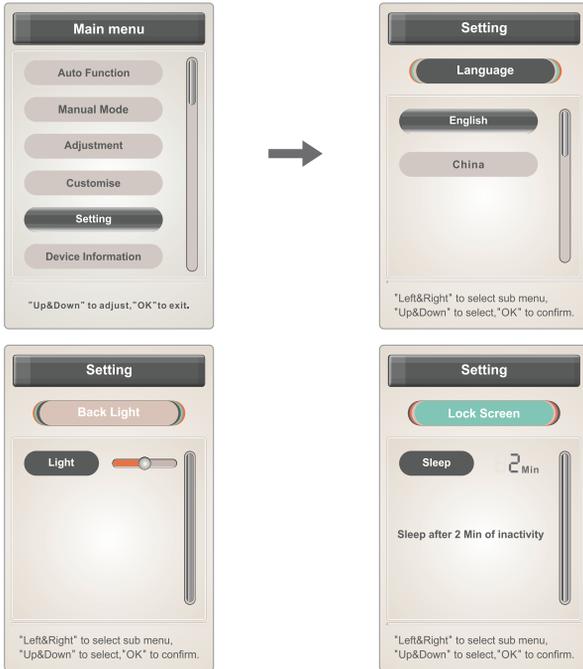
- Press "menu" button to enter main menu to select "customize" function, enter customize function interface include storage and transfer function such as program memory I, program memory II or transfer function.
- Press "left" or "right" button to choose storage or transfer, press "OK" button to confirm.
- Press "up" or "down" button to choose program memory I and program memory II
- Storage: Save all current massage mode, air pressure, angle and other massage function.
- Transfer: Retrieval previous massage mode, air pressure, angle and other massage function.
- Press "return" button to return operating information interface.



Method of usage

9). Setting

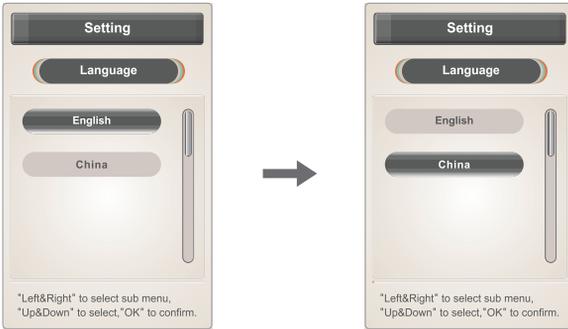
- Press “menu” button to enter main menu interface, choose “setting” function icon, enter setting interface include language, backlight, lock screen and so on.
- Press “left” or “right” button to switch to submenu. Press “up” or “down” button to select function or press “return” button to return to operating information interface.



Method of usage

01).Setting (language)

- Setting (language): set Chinese or English language.
- Press “up” or “down” button to choose one language, press “OK” button to confirm.



02).Setting (lock screen)

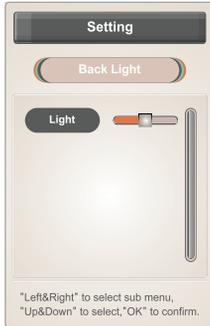
- Setting (lock screen): Press “OK” button to adjust lock time, lock time have six kinds: 15 seconds, 30 seconds, 1 minute, 2 minutes, 3 minutes or never lock, press “OK” button to cycle adjustment. Press “return” button return to operating information interface.



Method of usage

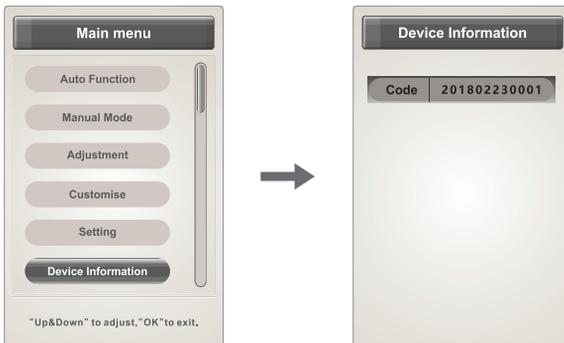
03).Setting (backlight)

- Setting (backlight): five levels for light adjustment. Press "return" button to return to operating information interface.



10).Equipment information

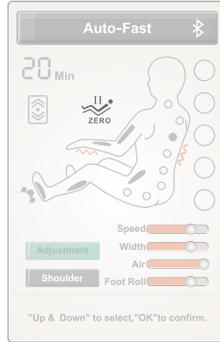
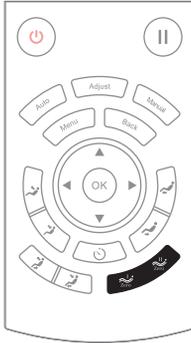
- Press "menu" button to enter main menu interface to choose equipment information function, display current equipment information.
- Press "up" or "down" button to select, press "OK" button to confirm. Press "return" button to return to operating information interface.



Method of usage

11).Zero gravity button

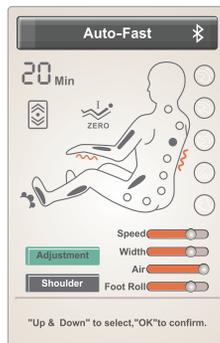
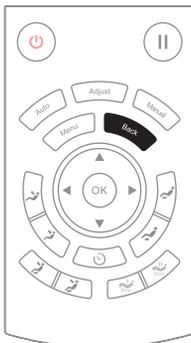
·Press “zero gravity” button to adjust zero gravity position, choose “zero gravity I” or “zero gravity II” according to your requirement.



Function	Description
	Zero gravity I: adjust to zero gravity I angle.
	Zero gravity II: adjust to zero gravity II angle.

12).Return button

·When adjusting massage function, to return to operating information interface, press “return” button.



Method of usage

13).Angle adjustment button

Function	Description
	Calf rest up button: press to rise, release to stop; when it's finished, it will automatically detect foot length.
	Calf rest down button: press to go down, release to stop; when it's finished, it will automatically detect foot length.
	Backrest up button: press to rise, release to stop.
	Backrest down button: press to go down, release to stop.
	Link up button: press to rise backrest with calf rest go down, release to stop; when it's finished, it will automatically detect foot length.
	Link down button: press to get down backrest with calf rest rise, release to stop; when it's finished, it will automatically detect foot length.
	Zero gravity I button: Automatically adjust the position of calf rest and back rest to zero gravity I position.
	Zero gravity II button: Automatically adjust the position of calf rest and back rest to zero gravity II position.
	Timing button: timing adjustment, it will add 5 minutes every time you press it. If the time exceeded 40 minutes, it will return to the minimum time.

3.Handrail shortcut button introduction

Function	Description
	Voice button: short press to wake up voice control, long press 3 seconds to turn on or off the function

Method of usage

4. Voice Control Instruction

- When the massage chair is turned on or in standby mode, the sound "Hi Alice" or "Hey Alice" will be produced to enable the voice control function.
- After such function is enabled successfully, the massage chair will reply "I am here." At this moment, once a corresponding voice control entry to be implemented is given within six seconds, the corresponding voice control function can be performed after a reply is received from the massage chair; if no correct voice control entry is given within six seconds, the voice control function will be off automatically and needs to be enabled again.
- Note: When waking up the voice control function, please use English, the speech rate is moderate, Voice commands should follow up the Voice entry .

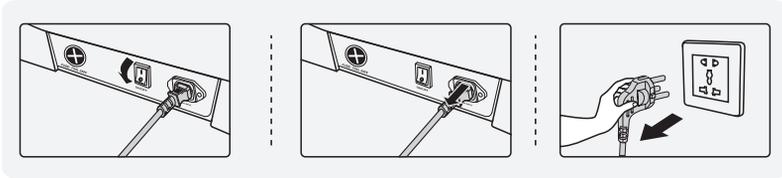
Voice control enter		
Press at least 3 second "🗨️" button on the armrest (on/off Voice Control mode) . Make sure the device is on Voice Control mode. Call "Hi Alice" or "Hey Alice" before the following Commands:		
No.	Voice control entry	Answer entry
1	Massage on	Answer: Ok, massage on
2	Massage close	Answer: Ok, massage close
3	Comfort Massage	Answer: Ok, comfort massage
4	Relax massage	Answer: Ok, relax massage
5	Full body massage	Answer: Ok, full body massage
6	Neck & shoulder massage	Answer: Ok, neck and shoulder massage
7	Back and waist massage	Answer: Ok, back and waist massage
8	Stretch massage	Answer: Ok, stretch massage
9	Open the air pressure	Answer: Ok, open the air pressure
10	Close the air pressure	Answer: Ok, close the air pressure
11	Up the seat position	Answer: Ok, up the seat position
12	Down the seat position	Answer: OK, down the seat position
13	Change the other mode	Answer: OK, change the other mode
14	Go little down	Answer: Ok, go little down
15	Go little up	Answer: Ok, go little up

Note: commands 14 and 15 can only be used after command 13.

Method of usage

5. Turn off power, stop massage

- During the massage process, press the power switch key to immediately turn off all massage functions, the seat back and the foot pad are reset, the massage time is up, and all massage functions are immediately turned off, and the seat back and the foot pad are not reset.
- Cut off the power supply of the whole machine, the figure (schematic diagram of the whole machine power cut).



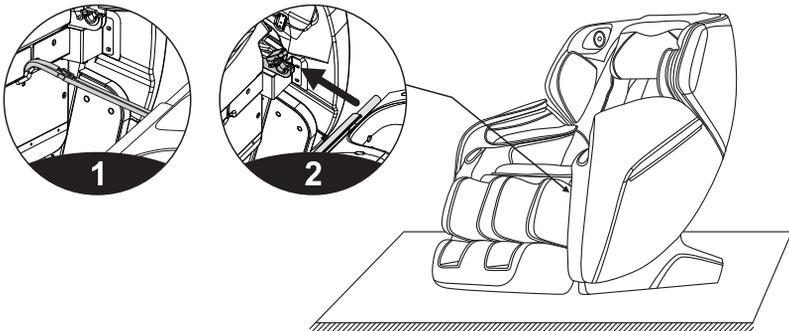
- 1 Schematic diagram of the whole machine power turning off.
- 2 Schematic diagram of unplugging the whole machine wiring.
- 3 Schematic diagram of unplugging the power plug.

6. Bluetooth player operation

- 1、 Enter the smart device manual and open the Bluetooth function to search the new Bluetooth devices .
- 2、 Will find the bluetooth named like (IMCM-XXXX),choose it to pair with the chair .
- 3、 Turn on the Music Player in the smart device .

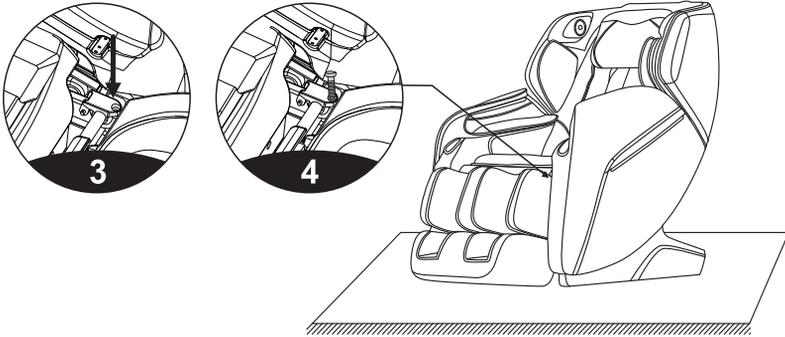
7. The calf installation.

- After connecting the wires and the air hose between the chair seat and the leg rest , unfasten the fixed pipe belt and insert the connecting part into the seat frame (figure 1).
- Place the round tube from calf left and right sides to the legs brackets. (figure 2)



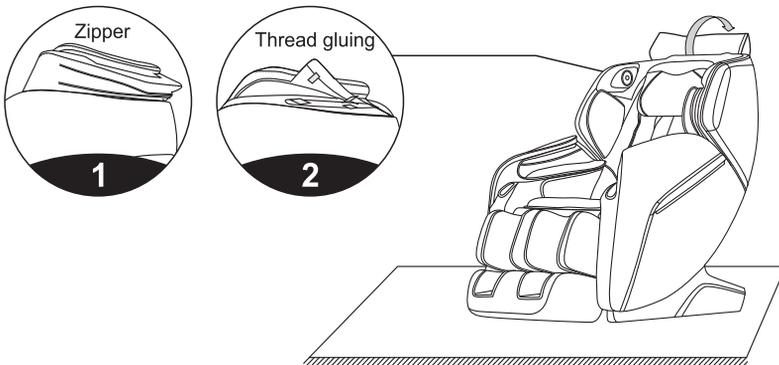
Method of usage

- Then turn the legs fixing cover over the round tube on both sides of the legs (figure 3)
- Then use 2 (each side one pcs) M4 screws fix the legs on the massage chair, turn up and down to check if there are any problems, the wires and air hose get stuck or not, finish the installation. (figure 4)



8.Head cushion and backrest pad's dismounting and use manual

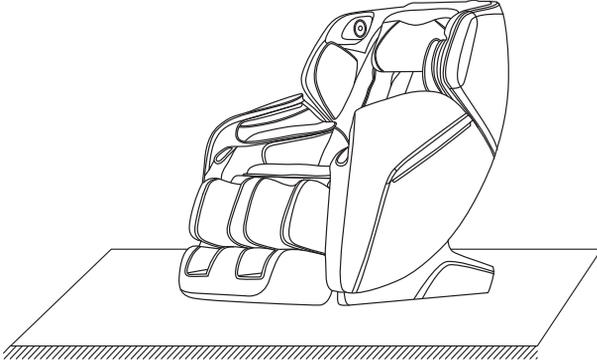
- Using head cushions can reduce the kneading massage intensity on neck and shoulder, according to your needs to decide whether the head cushions is needed (recommend head cushions). Backrest cushion and backrest connected by zipper (1), head cushions and backrest pad connected by thread gluing (2).



Method of usage

9. Floor protection

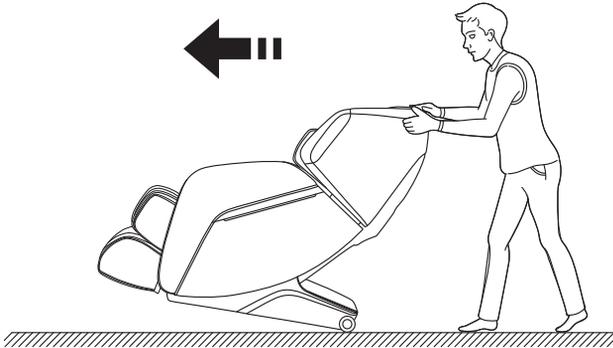
- Put the heavy massage chairs on the wood floor may damage the floor , so please place a carpet or other object to avoid this damage.



Caution: Do not move the chairs with its wheels on wood floor, rough ground or in a narrow space. Two people are required to lift the chair. During the lifting period, take the calf rest end sealing plate and backrest cover grooves as the force-bearing point.(Please do not lift armrest directly.)

10. Method of movement

- Make sure that all wires are far above the ground, tilt the backrest backward to a certain degree (with the gravity center resting on the wheels), push the chair forward or backward with your hands and finally resume the chair to the normal position in a slow and gentle manner.(Note: During movement you must turn off the power first and then unplug the power cord and the controller cord.)



Warning : Massage chair rear wheels are only suitable for short distance movement for long distances, pls use other assistive tools to move the massage chair.

Product specification

Model: JL10008

Name: Massage Chair

Rated voltage: 110-120V~ 60Hz

Rated power input:120W

Rated time: 20Min

Safety structure: Class I

Material introduction: PVC, PA, steel parts and electric & electron parts

MATERIAL	PU	LEATHER	CLOTH	WOOD

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We would like to extend our heartfelt thanks to
all of our customers for taking time to assemble
this product and giving us valuable feedbacks.







Costway Massage Chair Customer Warranty

Costway products include the following warranty:

This Costway massage chair has a three-year warranty for both parts and labor.

Costway customer service will not issue Return Material Authorizations (RMAs) for products due to buyer's remorse. RMAs will be issued only when product has quality problem. Costway products will be either repaired by the customer or by an in-home technician.

Service And Technical Support:

Customers can contact Costway's customer service department at 213-401-2666 at any time Monday through Friday or via email at topsupport@costway.com for warranty or service issues.

Customers are required to provide dated proof of purchase (sales receipt) when they contact Costway service department regarding a repair.



A Costway customer service representative will attend to most customer inquiries, however, in some cases, when necessary, a technical service specialist will provide advanced support.

Non-warranty repair is provided on a "per incident" basis. Costway customer service will verify that the unit has failed and provide instructions for repairing a unit. All applicable repairs, parts, shipping, handling, local tax, and a "per incident" fee will be charged for non-warranty repairs.

You can visit www.costway.com and www.costway.ca for the latest terms and pricing depending on the type of issue or incident.

Proof of purchase (sales receipt) is required for all warranty repairs or service.

Extended Warranties:

Costway offers extended warranty programs to enhance ownership of Costway products.

Extended warranty provides: A maximum 2-year limited repair or



replacement massage chair warranty with on-site service in certain areas.

Please visit www.costway.com and www.costway.ca for the latest terms for extended warranties.

Product Repairs

Many Costway product repairs may be performed by the customer in their own home with parts and instructions supplied by Costway, such as remote controller replacements that don't require a technician.

Customers may contact Costway's customer service department at topsupport@costway.com for warranty or service issues.

Floor Models and Demonstration Units have a prorated warranty period that begins the day the model is placed on the floor and connected to an electrical outlet by the retail partner. Proof of purchase (sales receipt) is required in order to obtain warranty service and parts. Non-warranty parts and service are available at a "per incident" rate.

Warranty Coverage Period: Warranty coverage begins on the date of customer purchase. Proof of purchase (sales receipt) is required for all



warranty repairs. The warranty period is measured by continuous calendar days based on a seven-day week.

Field Service: The Costway customer service department will diagnose the problem and schedule an authorized service provider to repair a chair in the customer's residence. If the area is not covered by Costway official or authorized service provider, after the Costway service team diagnose the problem and provide approval, customers may find their own qualified technician. Customers will be reimbursement once an invoice and proof of the technician's qualifications are submitted to the Costway customer service department. The value of reimbursement should not exceed the cost of a Costway official or authorized service provider.

Parts: All parts deemed necessary for repairs will be shipped to the customer at no charge.

CUSTOMER WARRANTY LIMITATIONS AND EXCLUSIONS

Warranties are not valid in certain areas. Invalid areas in Canada: NT, NU, YT.



Postcodes start with A0K, A0P, A0R, A2V, G0G, G4T, J0M, R0B, T0P, T0V, V0T, V0L, V0V, V0W, X0A, X0B, X0C, X0G, X0E, X1A, Y0A, Y0B, Y1A.

Invalid areas in US: Alaska, Hawaii, Puerto Rico, and Guam.

The warranty only applies to Costway products and does not include any accessories or enhancements.

Field service requires pre-approval and must be performed by qualified technicians. Costway official and authorized field service is only available in certain areas. Please visit www.costway.com and www.costway.ca for the latest information regarding authorized field service.

Softening of foams and filling composites in pillows, pads, and memory foam occurs naturally and does not constitute a defect under this warranty.

Fading, wear, and piling of fabrics occurs naturally and does not constitute a defect under this warranty.

Natural markings, grain, and dye variations in leather do not constitute a defect under this warranty.



Warranties do not cover any loss or damage resulting from improper installation, unauthorized repairs or modifications, improper use of electrical/power supply, loss of power, dropped products, a malfunction of or damage to an operating part from failure to provide manufacturer's recommended maintenance, transportation damage, theft, abuse, misuse, neglect, vandalism, or environmental conditions (fire, floods, rust, corrosion, sand, dirt, windstorms, hail, earthquakes, or exposure to other weather conditions), loss of use during the period the product is at a repair facility, or otherwise awaiting parts or repair.

Damage due to shipping and handling does not constitute a defect under this warranty.

Under no circumstance shall Costway or its representatives be liable for indirect, consequential, or incidental damages (including damages for lost profits, business interruption, bodily injury, medical harm, and the like), even if any party has been advised of the possibility of such damages.

Warranties are non-transferable and shall be in lieu of any other warranty, express or implied, including but not limited to any implied



warranty or merchant ability or fitness for particular use.

Costway's sole liability and the purchaser's exclusive right shall be for the repair, or at Costway's option, for the replacement of defective part.

Notwithstanding the above, if replacements parts for defective materials are not available, Costway reserves the right to make substitutions in lieu of repair or replacement.

All warranties begin on the date of purchase; no allowance or extension is offered for delivery and/or installation.

Warranties do not apply to rental, business, commercial, institutional, or other non-residential users.

Extended Warranty

LIMITED REPAIR OR REPLACEMENT MASSAGE CHAIR WARRANTY WITH
ON-SITE SERVICE

If you have a warranty or product question, please contact Costway's support team at 213-401-2666 at any time Monday through Friday, or via email at topsupport@costway.com.



In the event you detect and report a defect in the workmanship or material of the Equipment, during the Service Period, then the Administrator shall provide the services hereinafter described.

Your purchase of the Extended Warranty shall constitute your acceptance to the terms of this Limited Warranty including the indemnification provisions.

1) DEFINITIONS - For the purpose of this Limited Warranty, the following terms shall have the following meanings:

- (1) "Equipment" shall mean a Costway product or system;
- (2) "Customer" shall mean only the residential end-user of the Equipment who is the original purchaser of the equipment from the Distributor, from an authorized reseller.
- (3) Usages of "you" or "your" refer to the Customer;
- (4) "Commencement Date" shall mean the date on which the Equipment is first purchased by a Customer from the Distributor or from an authorized reseller;
- (5) "Service Period" shall mean the period commencing on the Commencement Date;



(6) "Administrator" shall mean Costway. Usage of "we," "us," or "our" shall mean the Administrator. You may contact the Administrator if you have questions regarding this coverage. We can be reached by phone at 213-401-2666.

2) COVERAGE - During the Service Period, we will repair or replace, at our sole discretion, any defective Equipment. We will return the Equipment to a properly functioning state. To obtain such service, you must be able to provide us with the original, dated proof of purchase (sales receipt) for the Equipment. This Limited Warranty extends only to Customers. Only our representatives may perform repairs on the Equipment under this Limited Warranty. Replaced parts shall be covered under this Limited Warranty for the remainder of the Service Period or for thirty (30) days, whichever is longer. We will provide on-site service as necessary on regular workdays. Submission of the Extended Warranty Card form is not a condition precedent to obtaining service under this Limited Warranty. If a particular replacement part is not available from the manufacturer, we will make reasonable efforts to locate a compatible replacement part. If we are unable to locate a compatible part, we may replace your Equipment with a similar product. Under no circumstances



shall the retail replacement value exceed the original net price paid for the Equipment. In the event you choose not to accept a replacement for your Equipment, we shall no longer be responsible for making repairs under this Limited Warranty.

3) EXCLUSIONS - This Limited Warranty does not include service needed on Equipment as a result of any of the following:

- (1) Installation, set-up, moving, or relocation from the originally installed location;
- (2) Cosmetic changes, tears, or failure of fabrics, woods, foam, pads, plastics, upholsteries, exterior coverings, and damages and changes resulting from normal wear and tear;
- (3) Negligence, misuse, abuse, improper maintenance, electrical disturbances and power surges, acts of nature, or work, attachments, additions, alterations, or modifications by persons other than authorized Administrator service providers;
- (4) Failure by the Customer to use a high-quality surge protector during the entire Service Period; (5) Improper operating environments;



- (6) Any problem not involving a defect;
- (7) Damage or malfunction whatsoever caused by an animal or pet;
- (8) Damage or malfunction whatsoever caused by liquids of any kind;
- (9) Rental, business, commercial, institutional, or other non-residential use;
- (10) Unnecessary service requirement. If no problem is found upon diagnosis by us or any other third party, you may be charged our standard rate for shipping costs and parts;
- (11) Dropped products or components (including remote controls);
- (12) Use of any item with the Equipment that is not designated for use with the Equipment; and
- (13) Field service requires pre-approval and must be performed by Costway's authorized field service personnel. Field service is only available in certain areas. Please visit www.costway.com and www.costway.ca for the latest information regarding field service.

4) YOUR RESPONSIBILITIES - You shall:

- (1) Operate the Equipment in an environment meeting the



requirements delineated in the Equipment's owner manual and other provided instructions;

(2) Protect the supply of electricity to the Equipment through the use a high-quality surge protection device;

(3) Permit no work on the Equipment except by our authorized service providers;

(4) Have an adult representative present whenever we provide support services;

(5) Perform telephone or email diagnostic procedures as requested by us;

(6) Safeguard and return (at our expense) all replacement parts shipped to you. Either the part to be replaced or the replacement part or item shipped to you must be returned to the Distributor upon request.

5) EXCULPATION AND INDEMNIFICATION - Our maximum liability under this Limited Warranty is limited to the cost of repairing or replacing defective Equipment. We shall not be liable to you for incidental and



consequential damages. Under no circumstances shall you or anyone else ever be deemed to be a third-party beneficiary of the agreement. We shall not be liable for, and you hereby indemnify and hold us and every authorized service provider innocent from, any and all loss, damage, claim, or cause of action, direct or indirect, incidental or consequential, occurring to you, or to the employees or agents of you, or to any other third party, or to the property of any of the foregoing, which may arise as a result of any defect covered by this Limited Warranty or as a result of any service performed under this Limited Warranty.

Exclusions:

- Any malfunction that is caused by circumstance beyond Costway's control.
- Damage or malfunction resulting from misuse or abuse including, but not limited to, damage from liquids of any kind, transit, shipping, relocation damage, incorrect voltage, operation contrary to what is detailed in the Owner's Manual, modification or repair by the user, use by anyone (whether the product is open or stowed) over weight capacity, or any use by more than one person at a time, outdoor usage, and any flood, fire, or other Acts of God.
- Normal wear and tear and all cosmetic damage to fabric or other exterior parts of the chair.



- Under no circumstances whatsoever shall Costway be liable for special, incidental, or consequential damages.
- Rental, business, commercial, institutional, or other non-residential use