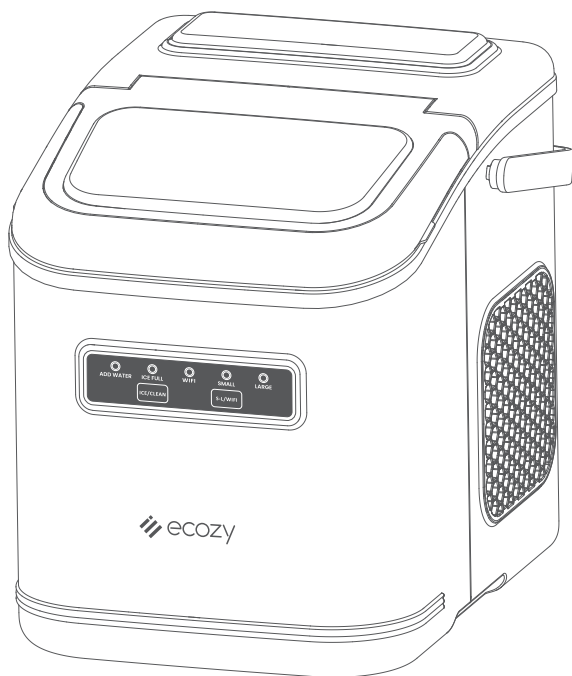




# ICE MAKER

IM-BS261B | 26lbs



## User Manual

It is important that you read these instructions before using your ice maker and we strongly recommend that you keep them in a safe place for future reference.

# ENGLISH ►

Thank you for purchasing from ecozy.  
If you have any questions or need further assistance,  
please contact us at  
**[support@ecozy.com](mailto:support@ecozy.com)**  
or call us via hotline  
**(443) 991-8777 (UTC 14:00-22:00, Monday to Friday).**

# CONTENTS

- IMPORTANT SAFETY INSTRUCTIONS ..... 01
- PACKAGE CONTENTS ..... 03
- PRODUCT OVERVIEW ..... 03
  - Ice Maker ..... 03
  - Control Panel ..... 04
- BEFORE FIRST USE ..... 05
- USE YOUR ICE MAKER ..... 07
  - 1. Add Water ..... 07
  - 2. Select Ice Cube Size ..... 08
  - 3. Star/Stop Making Ice ..... 08
  - 4. Ice Full Reminder ..... 09
  - 5. Self-cleaning Mode ..... 09
  - 6. Water Drain ..... 09
- OPERATING VIA APP ..... 10
  - App Downloading ..... 10
  - App Registration and Login ..... 11
  - Connect the Ice Maker with the App ..... 11
- SPECIFICATIONS ..... 15
- TROUBLESHOOTING ..... 16

# IMPORTANT SAFETY INSTRUCTIONS

To reduce the risk of fire, electric shock, or injury during ice-making operation, always read carefully and obey all safety information.

## ALL SAFETY INFORMATION WILL FOLLOW THE SAFETY ALERT SYMBOLS BELOW



### SAFETY PRECAUTIONS

You need to follow these instructions and execute.



### PROHIBITED MATTERS

Prohibit these operations; otherwise, it will cause danger.



Read and follow these instructions.



Plug the ice maker into a grounded 3 prong outlet with 110~120V/60Hz power supply.



Use this ice maker only for its intended purpose as described in this user manual.



It is suggested to put the ice maker in a cool and ventilated place, which will greatly improve the ice producing capacity.



Do not use other liquid to make ice cubes other than water.



If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard.



Unplug the ice maker before cleaning, repairing or servicing.



Do not use flammable liquid to clean the ice maker.



Do not turn the ice maker upside down or tilt it more than 45° during transportation or use. If it happens, let it stand upright for at least one hour before plugging in and using it again.



Place this ice maker away from direct sunlight and make sure that there is at least 4 inches(10 cm) of free space between all sides of your ice maker and surrounding objects.



Keep flammable materials and vapors, such as gasoline, away from the ice maker.



Do not use an extension cord.



Packaging materials can be dangerous for children. There is a potential risk of suffocation! Keep all the packaging materials away from children.



To avoid a hazard due to instability of this ice maker, it must be placed on an even or flat surface.



Do not operate this or any other ice maker with a damaged cord.



Do not tip over the ice maker.



Do not remove the ground prong. This ice maker must be properly grounded. Never plug the power cord into a receptacle that is not grounded well and not in accordance with local and national codes.



Children should be supervised to make sure that they do not play with the appliance.



Do not place the power cord over carpets, rugs, etc.  
Do not cover the cord and do not submerge it in water.



This ice maker must be positioned well so that the plug is accessible.



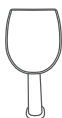
If the ice maker is brought in from outside in winter, please give it a few hours to warm up to room temperature before plugging in.

**WARNING:** This appliance must be earthed.

# PACKAGE CONTENTS



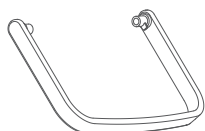
Ice Maker x 1



Ice Scoop x 1



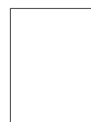
Ice Basket(pre-assembled) x 1



Handle x 1



User Manual x 1

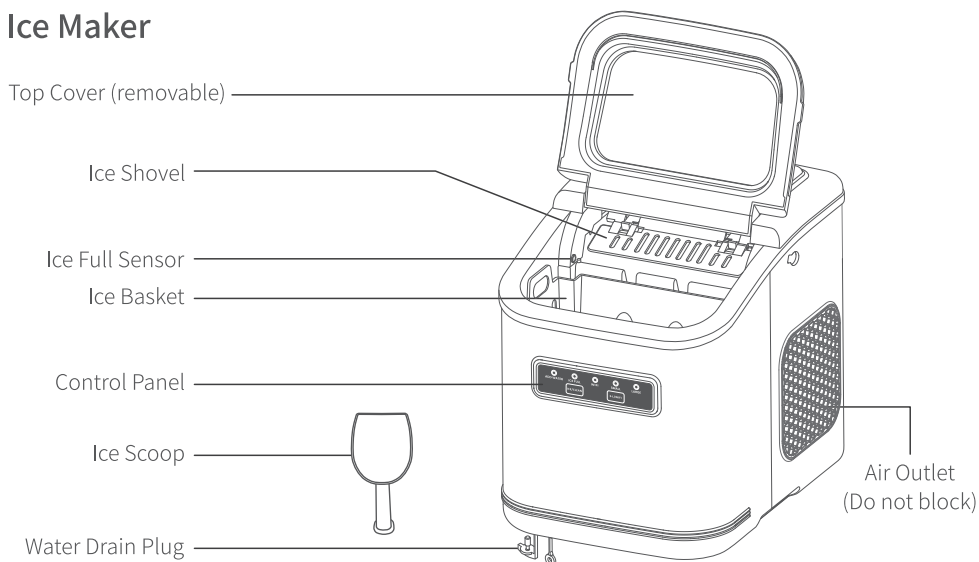


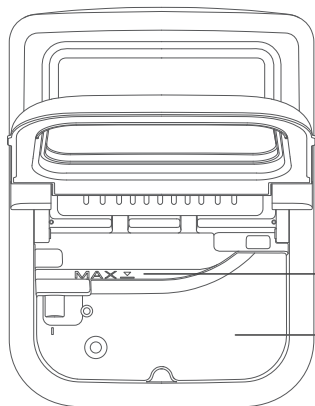
Quick Guide x 1

\* If there is any part missing, please contact our customer service: [support@ecozy.com](mailto:support@ecozy.com)

# PRODUCT OVERVIEW

## Ice Maker

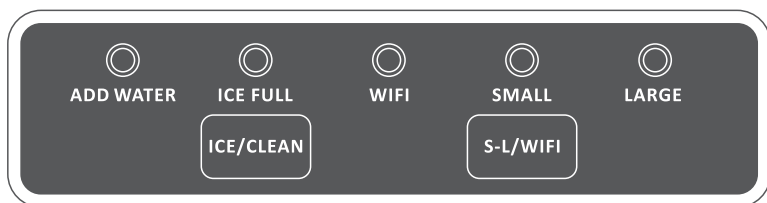




MAX Water Level(Under Ice Basket)

Water Tank

## Control Panel



ICE/CLEAN

### ICE/CLEAN Button

Press this button to start or stop making ice.

Press and hold the button for more than 5 seconds to enter self-cleaning mode.

S-L/WIFI

### S-L/WIFI Button

Press this button to select the ice cube size: LARGE or SMALL.

Press and hold this button to reset WiFi.

ADD WATER



### ADD WATER Indicator

Lights up when there is not enough water in the water tank.

ICE FULL



### ICE FULL Indicator

Lights up when the ice basket is full.

WIFI



### WIFI Indicator

Flashes white when the ice maker is ready for WiFi connection.

Remains solid white when the ice maker is connected to WiFi.

Remains red when the ice maker fails to connect after 5 minutes or it is connected but has no network.

**SMALL Indicator**

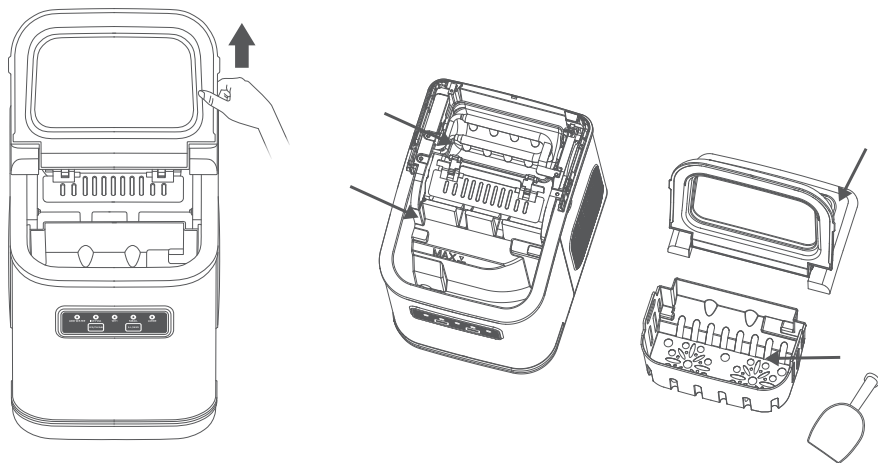
Lights up when you select SMALL.

**LARGE Indicator**

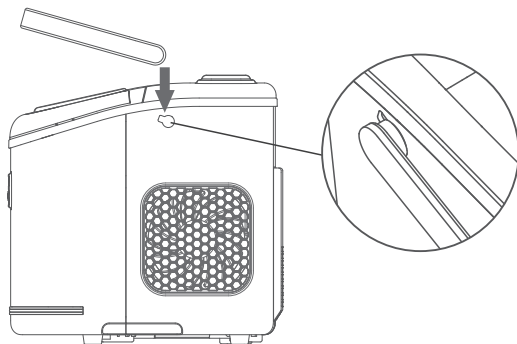
Lights up when you select LARGE.

## BEFORE FIRST USE

- 1 Unpack the ice maker, then remove all the packaging materials.
- 2 Clean the interior of the ice maker, the ice basket and the ice scoop with warm water and a soft cloth for 3-5 times to remove possible odor or residue caused by the manufacturing or transportation.

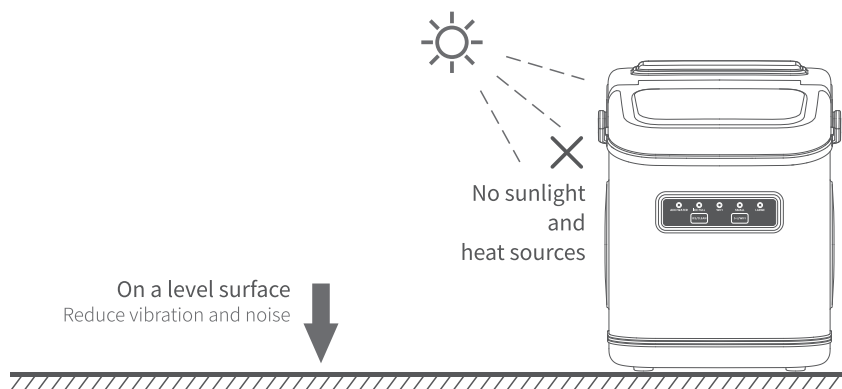


- 3 Install the handle into the ice maker.

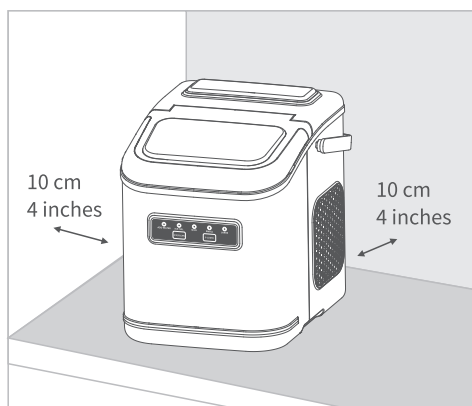




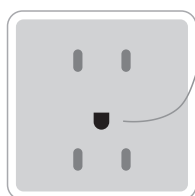
- 4 Place the ice maker on a level surface in a location where your ice maker is protected from direct sunlight and other sources of heat (such as a stove, furnace, or radiator).



- 5 Make sure to leave at least 4 inches (10 cm) clearance on all sides of the ice maker for proper air circulation.



- 6 Before plugging in, please let the ice maker stand upright for 1 hour to allow the refrigerant to settle.
- 7 Plug the ice maker into a well-grounded outlet.



Must be grounded well.

**DANGER!**

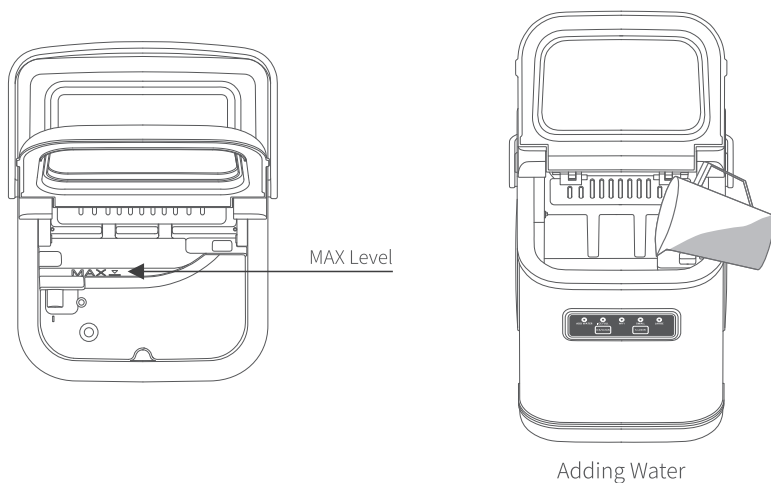
Improper use of the plug may result in the risk of electric shock.

- 8 There may have water vapor in the product, which is normal because we have tested all our products before they left the factory.

## USE YOUR ICE MAKER

### 1. Add Water

Open the transparent cover, remove the ice basket, then fill the water tank with clean drinking water. Make sure that the water level is below the **MAX line**. After adding water, please place the ice basket back and close the cover.

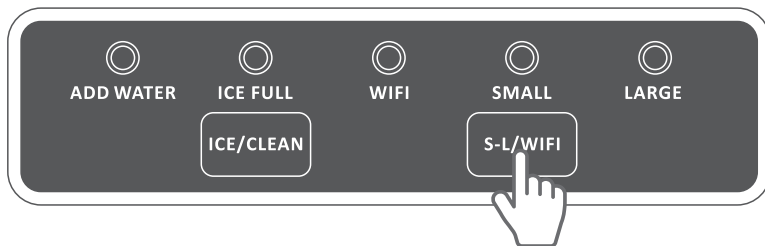


#### Notes:

- The **ADD WATER** indicator lights up when there is not enough water in the water tank.
- Please use clean drinking water. Do not use distilled water, beverages including sparkling water or coke.

## 2. Select Ice Cube Size

Press the **S-L/WIFI** button to select the ice cube size. You get two sizes of ice selectable: **SMALL** and **LARGE**. Selecting **SMALL** means the ice-making cycle takes a relatively shorter time.

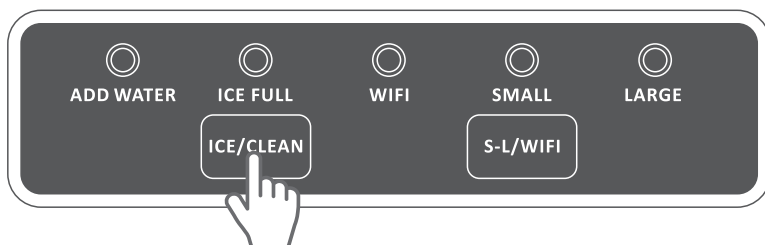


### Note:

If the ice maker is shut down within 5 minutes, please wait at least 5 minutes to restart the ice maker.

## 3. Start/Stop Making Ice

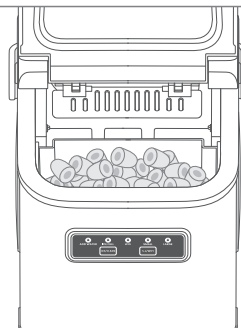
Press **ICE/CLEAN** to start making ice; Press **ICE/CLEAN** again to stop making ice.



Every single ice-making cycle can produce 9 ice cubes. When the cycle ends, the ice cubes will be automatically collected into the ice basket.

### Notes:

- When the ice-making cycle ends, open the top cover and transfer the ice cubes to a freezer in time. If the ice cubes melt and the water flows to the water tank, the ice maker will start making ice again.
- Depending on the ambient and water temperature, the ice-making cycle may last for 6 to 13 minutes. If the ambient temperature is too high, the cycle may take longer.




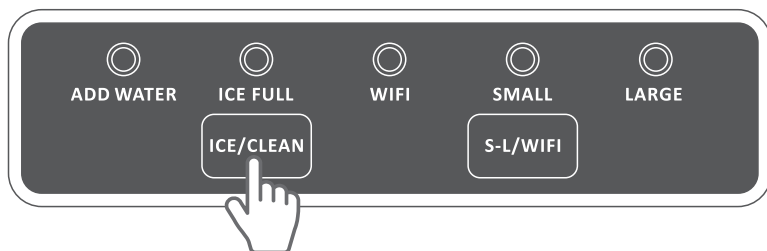
## 4. Ice Full Reminder

The **ICE FULL** indicator will light up when the ice basket is full, and then the ice maker will stop making ice automatically. Gently remove the ice cubes from the ice basket with the scoop, then restart the ice maker.



## 5. Self-cleaning Mode

When the ice maker is connecting to power and not making ice, press and hold the button  for more than 5 seconds until the **SMALL** and **LARGE** indicators start flashing alternately. It means that the ice maker enters self-cleaning mode and starts to clean itself automatically. The process takes about 30 minutes.

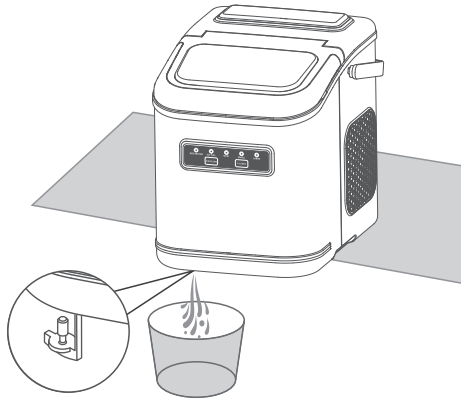


### Tip:

This process can be manually terminated by pressing the button  at any time.

## 6. Water Drain

After the ice maker finishes the ice-making, you can take out the cap on the water drain plug to drain the water in the tank.

**Tips:**

- It is better to change water every 24 hours.
- If the ice maker is not in use, please clean it and dry all the parts of it.

## OPERATING VIA APP

### App Downloading

**Option 1:**

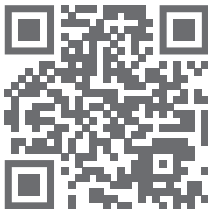
Search for EcozyHome from App Store™/Google Play™, then download and install it on your mobile device.

**Note:**

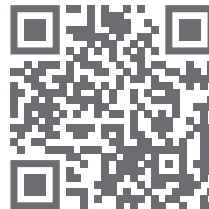
Google Play™ is a trademark of Google Inc., and App Store™ is a trademark of Apple Inc.

**Option 2:**

Scan the QR code below to download and install.



For iOS



For Android

## App Registration and Login

Launch the app, register an account with your mobile phone number or a valid email address at your first use, then log in.

**Note:**

For a successful connection, please allow the app to use your **WLAN & Cellular** Data when running it.

## Connect the Ice Maker with the App

**IMPORTANT:**

**For the ice maker:**

Make sure the ice maker has been connected to power.

**For WiFi network:**

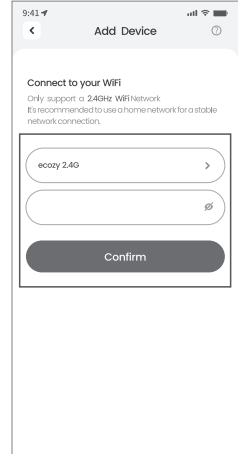
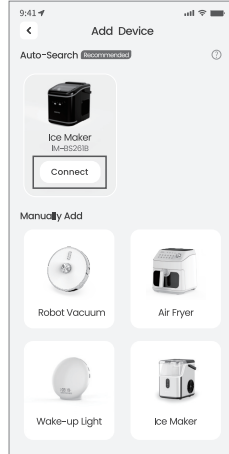
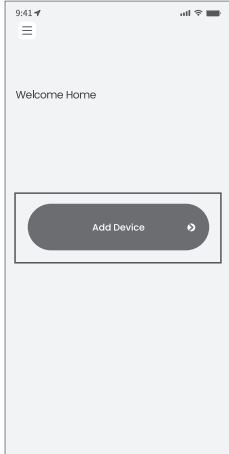
- Before connecting, please turn on location service/GPS on your phone and grant all the permissions required by the app.
- Make sure your mobile device is connected to a 2.4GHz WiFi.
- Make sure you've entered the correct WiFi name and password when connecting.
- Make sure the ice maker, your phone and your router are close enough when connecting.

**Tip:**

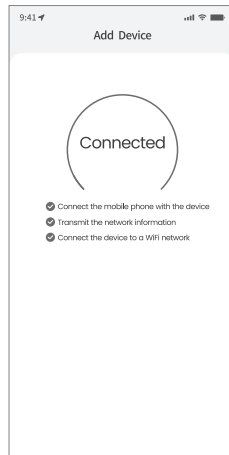
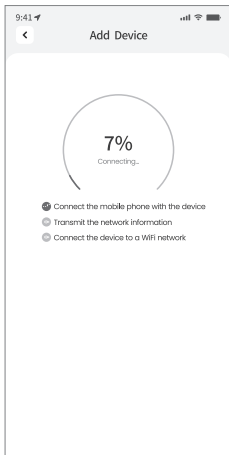
If there is no connection after the WiFi indicator flashes for 5 minutes, the indicator will stop flashing and become solid red.

## 1. Auto Search

- ① Press and hold the **S-L/WIFI** button to reset WiFi until the WiFi indicator flashes white.
- ② Ensure Bluetooth is enabled on your mobile phone. Launch the app, and tap **Add Device**.
- ③ Tap **Connect** after your device is displayed on the page.
- ④ Select your router's WiFi and enter the correct password, then tap **Confirm**.

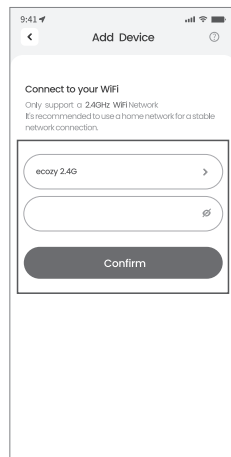
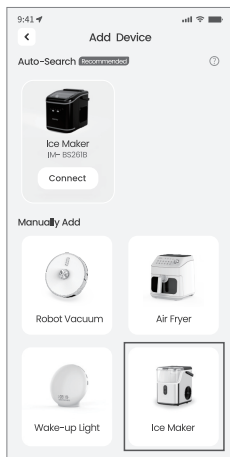


- ⑤ Connecting.
- ⑥ Connected. The **WiFi Indicator** will turn solid on.

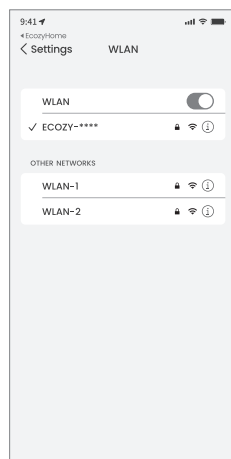
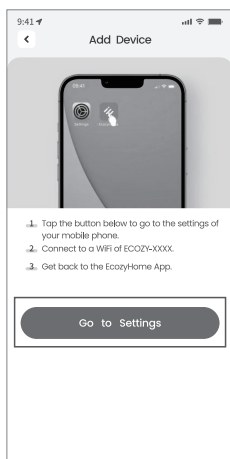


## 2. Add Manually

- ① Press and hold the **S-L/WIFI** button to reset WiFi until the WiFi indicator flashes white.
- ② Launch the app, and tap **Add Device**.
- ③ Tap **Ice Maker**. Then select your device model.
- ④ Select your router's WiFi and enter the correct password, then tap **Confirm**.

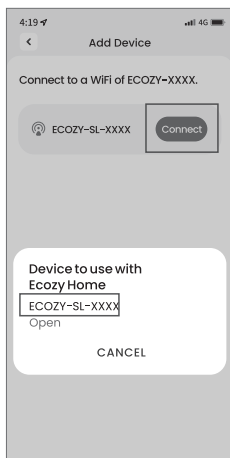


- ⑤ Check the box and tap **Next**.



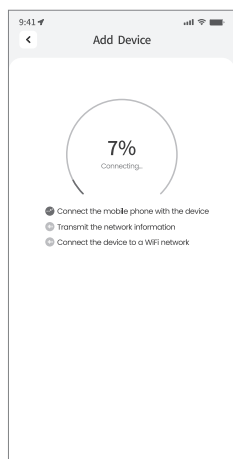


For Android devices: Tap **Connect**, then tap the WiFi of ECOZY-XXXX on the pop-up window.

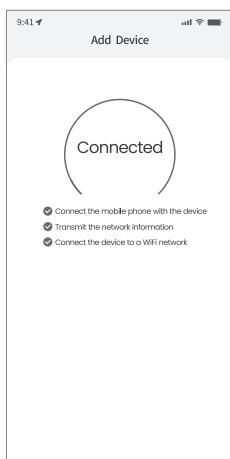


⑦ Get back to the **EcozyHome** app.

⑧ Connecting.



⑨ Connected. The **WiFi Indicator** will turn solid on.



### Tip:

You can access the in-app guide for detailed instructions on using the app.

## SPECIFICATIONS

|                           |                                       |
|---------------------------|---------------------------------------|
| Model                     | IM-BS261B                             |
| Rated Voltage/Frequency   | 110-120 V~ 60 Hz                      |
| Power Consumption         | 100W(25°C); 120W(40°C)                |
| Ice Making Rated Current  | 0.8 A                                 |
| Ice Harvest Rated Current | 1.0 A                                 |
| Refrigerant               | R600a 17g                             |
| System Pressure           | High Side: 290 psig/Low Side: 88 psig |
| Net Weight                | 14.1lbs (6.4kg)                       |
| Dimensions(H x W x D)     | 8.7*11.6*11.4inches(222*294*290mm)    |
| Enclosure                 | ABS Plastic                           |

## TROUBLESHOOTING

| Issue                              | Possible Cause(s)                              | Solution   |
|------------------------------------|--|--|
| ADD WATER<br>indicator lights up   | Not enough water                               | Please turn off the ice maker and add some water into the water tank.  |
| ICE FULL<br>indicator lights up    | Ice basket is full                             | Remove the ice cubes from ice basket.  |
| Ice cubes are<br>sticking together | The time of ice-making is too long             | Turn off the ice maker, and restart it after the ice cubes melt. Making small ice cubes takes a relatively shorter time. |
|                                    | Water temperature in the water tank is too low | The water temperature should range from 40°F(4°C) to 90°F(32°C).   |

| Issue  | Possible Cause(s)  | Solution   |
|--|--|--|
| The ice-making cycle seems normal, but no ice cubes are formed | Room temperature or water temperature in the water tank is too high    | The room temperature should be in the range of 50°F-105°F(10°C-40°C), and water temperature should be in the range of 40°F-90°F(4°C-32°C).                           |
|  | Refrigerant in cooling system leaks                                    | Contact a qualified service technician for repair or customer service.   |
|  | Pipe in the cooling system is blocked                                  | Contact a qualified service technician for repair or customer service.   |
| The ice maker can't stop making ice                            | Direct sunlight or sunlight reflection cause the sensor to malfunction | Move your ice maker to somewhere shady.  |
| The ice maker is noisy   | Improper setup or component failure                                    | Follow the instruction and check if you set up the ice maker properly. If the issue still exists, please contact a qualified service technician or customer service. |

If there is any issue unresolved, please contact us at: [support@ecozy.com](mailto:support@ecozy.com).

## FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

In order to comply with FCC RF Exposure requirements, this device must be installed to provide at least 20 cm separation from the human body at all times.



**Intertek**

**3149457**

Conforms to UL STD.563  
Certified to CSA STD.C22.2  
No.120