



WARRANTIES

This document contains Wenger warranty copy that can be used on your website. Depending on the organization of your website, you have three different options for communicating the Wenger warranty.

1. Extended Version, Overview: Post the Wenger warranty language in full on a page designated for warranties
2. Extended Version, Product Specific: Post the applicable Wenger warranty language in full on each individual product page
3. Abbreviated Version, Product / Collection Specific: Post a quick bullet on each individual product page denoting the name of the applicable warranty

Three-Year Limited Warranty

1. The Three-Year Limited Warranty applies to Wenger Business Gear products and covers your product for three-years from the date of purchase against manufacturing defects. Should a manufacturing defect in materials or workmanship appear under normal use during the warranty period, we will repair or replace your product at our discretion with the same model or an equivalent. This guarantee is non-transferable and does not cover cosmetic damage, wear and tear, damage resulting from abuse, misuse, unauthorized repair or improper handling, common carrier damage or the contents of your bag. Proof of purchase from an authorized retailer is required and shipping costs to our repair center are the responsibility of the owner. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or country to country.

To contact our Customer Service department inside the U.S. or Canada, email service.wenger@swissarmy.com. Inquiries from all other regions should be directed to service@wenger.ch.

Wenger

Distributed by Victorinox Travel Gear AG
Schmiedgasse 57 CH-6438
Ibach-Schwyz, Switzerland

2. This Wenger product is backed by a Three-Year Limited Warranty from the date of purchase against manufacturing defects. Should a manufacturing defect in materials or workmanship appear under normal use during the warranty period, we will repair or replace your product at our discretion with the same model or an equivalent. This guarantee is non-transferable and does not cover cosmetic damage, wear and tear, damage resulting from abuse, misuse, unauthorized repair or improper handling, common carrier damage or the contents of your bag. Proof of purchase from an authorized retailer is required and shipping costs to our repair center are the responsibility of the owner. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or country to country.
3. Every Wenger Briefcase and Slimcase comes with the Three-Year Limited Warranty from the date of purchase

Every Wenger Backpack comes with the Three-Year Limited Warranty from the date of purchase



Every Wenger Wheeled Briefcase comes with the Three-Year Limited Warranty from the date of purchase

Every Wenger Padfolio & Card Case comes with the Three-Year Limited Warranty from the date of purchase

Every Wenger Laptop & Tablet Sleeve comes with the Three-Year Limited Warranty from the date of purchase

Every Wenger Camera Case & GPS Case comes with the Three-Year Limited Warranty from the date of purchase

One-Year Limited Warranty

1. The One-Year Limited Warranty applies to Wenger Phone Cases, Tablet Cases and Battery Packs and covers your product for one-year from the date of purchase against manufacturing defects under normal, appropriate use. Should a manufacturing defect in materials or workmanship appear during the warranty period, we will repair or replace your product at our discretion with the same model or an equivalent. This guarantee is non-transferable and does not cover cosmetic damage, modification to the product, wear and tear, damage resulting from abuse, misuse, unauthorized repair, improper handling or damage to third party electronics. Proof of purchase from an authorized retailer is required and shipping costs to our repair center are the responsibility of the owner. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or country to country.

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2. This Wenger product is backed by a one-year warranty from the date of purchase against manufacturing defects under normal, appropriate use. Should a manufacturing defect in materials or workmanship appear during the warranty period, we will repair or replace your product at our discretion with the same model or an equivalent. This guarantee is non-transferable and does not cover cosmetic damage, modification to the product, wear and tear, damage resulting from abuse, misuse, unauthorized repair, improper handling or damage to third party electronics. Proof of purchase from an authorized retailer is required and shipping costs to our repair center are the responsibility of the owner. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or country to country.
3. Every Wenger Phone Case, Tablet Case and Battery Pack comes with the One-Year Limited Warranty from the date of purchase