Warranty Card

When you adopt Bob through an authorized retailer,
he will be insured!

To activate Bob's warranty
register him on our website:

bobsweep.com/warranties

Why buy from a bObsweep authorized retailer?

The bottom line is that when you adopt Bob from an authorized seller, you can be sure it's Bob and not an imposter! Sellers become authorized because we know the bObsweep you receive from them is both new and ORIGINAL. Bob is a sophisticated fellow who embodies his carefully-crafted, sensitive, and intelligent organs under his charming face.

Change one single thing in him, and Bob is no longer the complete cleaning mate that he is. Assurance of his holistic harmony is what gives us the confidence to stand behind him with a lifetime of support. Yes! All our bObsweep family members who adopt Bob through an authorized seller enjoy a lifetime of after-sale support in addition to the one year Limited warranty and the 5-year subsidized repair.

What happens if I buy Bob through a third-party seller?

Purchasing products from an unauthorized entity places our valued customers at risk. There are many third-party individuals who sell used “bObsweep” online, many of whom advertise them as “manufacturer refurbished” and “new”! Please be aware that none of the third-party sellers (usually listing on Amazon or Ebay) are endorsed by bObsweep and we cannot attest to the authenticity of their listings or protect you from receiving products that are counterfeit, used, defective, or otherwise inconsistent with our strict guidelines. As a result, we cannot provide the same support on products sold under bObsweep’s name through these sellers.