

STEP-BY-STEP INSTRUCTIONS
AVAILABLE ON NEXT PAGE



TOUCHSCREEN
Your finger can be used as a tool—touch a button to select it or touch the screen and swipe to move to the next page.

- J** Protective Case
- K** Charging Cradle
- L** Headphone Jack
- M** Rear Facing Camera
For taking photos in front of you
- N** Camera Flash
- O** Power Indicator
Green light when plugged in

GrandPad® | POWERED BY Consumer Cellular®

QUESTIONS? NEED HELP?
CALL US AT: (888) 874-6889

Or Press the Help button on your GrandPad

@grandpad.me

RECORD YOUR CUSTOM GRANDPAD EMAIL ADDRESS HERE
This will be included in your Welcome Email on your GrandPad

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START HERE
GrandPad User Guide

GrandPad® | POWERED BY Consumer Cellular®

GET TO KNOW YOUR DEVICE: BASICS

- A** Stylus
- B** Charging Cradle
- C** Home Screen
- D** Front Facing Camera
Video calls & photos of you
- E** Speakers
- F** Charge Indicator
Charging when lit
- G** Home Screen Buttons
Selects an App
- H** Arrow Buttons
Moves the page left or right
- I** Page Instructions
Tips for navigating the page



GET STARTED: SET UP

Plug the enclosed charging cradle into a wall outlet. You will see a green light on the back, which means it has power.



STEP 1

Place your GrandPad in the charging cradle. The light on the front of the cradle will turn white when charging.



STEP 2

Wait a few minutes. Your GrandPad will turn on automatically, and can be used as soon as it is charged.



STEP 3

VOICE CALLS
Unlike a regular telephone, there will be **no dial tone**. When you make a voice call, you will reach your contact on their telephone. You **CANNOT call 9-1-1** using your GrandPad device.

VIDEO CALLS
Be sure to position the GrandPad so you can **see yourself on the screen** (this is what the person you are calling will see). When you make a video call, your contact will receive it via the GrandPad app on their computer or mobile device.

VIEWING PHOTOS
If there are photos you haven't seen, you'll see the word **New** on Favorite photos are collected by **tapping Add to Favorites**. Tap on any photo to enlarge it. If you want to see the next photo, simply tap the grey arrows, or slide your finger from left to right on the screen. After placing your GrandPad on the charging cradle, a slideshow of your photos will play.

STREAMING MUSIC
Selecting a **category** is much like selecting your favorite radio station, but without any commercials. Selecting **"Favorite"** adds a song to your Favorite Music Library. The first 50 songs are free.

SEARCHING MUSIC
To find a particular song or artist, use Search. You will be able to hear a short sample, then decide whether to purchase the song and add it to your favorites.

WEATHER
Use the **arrows** to scroll through a list of your family to view their current and 5-day local weather forecast.

GAMES
To play games, simply select one by tapping it. Some include instructional videos to help you learn to play.

HELP
If you need any assistance with your GrandPad, simply tap the **HELP** button.

Prefer to type a message?
Give our customer service team a call and we can activate a keyboard for you.



MAKING CALLS

To make calls using your GrandPad, tap the **Call** button on the home screen.

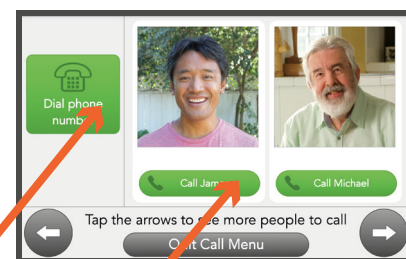


Dial Phone Number

Select Contact

Select **Dial phone number** if you want to enter the number manually.

Or, tap the **arrows** to find a contact from your phone book, then tap the **Call** button for the person you wish to call.



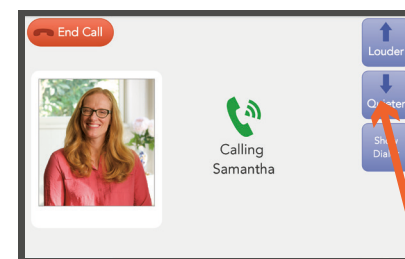
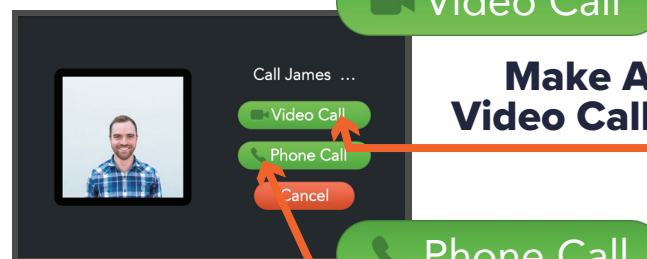
Video Call

Make A Video Call

Phone Call

Make A Phone Call

Tap **Phone Call** to make a traditional voice call or tap **Video Call** to be connected face-to-face using the GrandPad's built-in camera.



Louder

Quieter

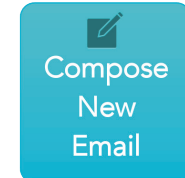
Adjust Volume

Position yourself for the camera in the bottom screen. This is what the other person sees on their screen. You can adjust the volume during a call by tapping the **Louder** or **Quieter** buttons.



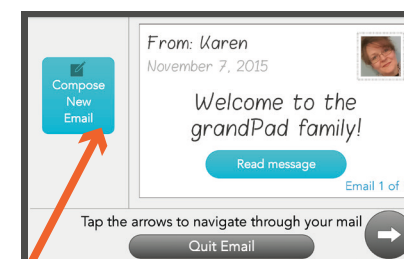
SENDING & RECEIVING EMAIL

To send emails, tap the **Email** button on the home screen.



Send a New Email

Tap the blue **Compose New Email** button.

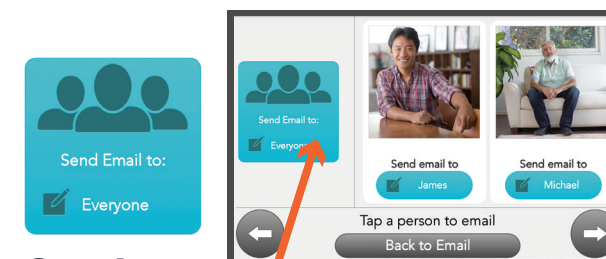


Send Email to:

Send to Everyone

Tap the **arrows** to find a contact from your phone book, then tap the **picture of the person** you wish to send the message to.

You can also send a message to all your contacts by tapping **Send Email to: Everyone**

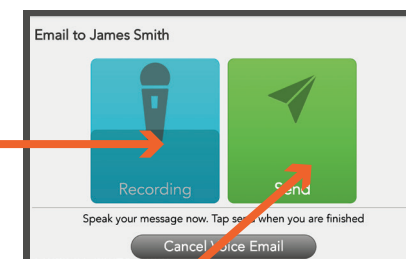


Record Message

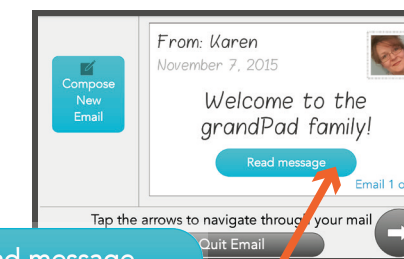
Send Messages

A countdown will start to prepare you to begin speaking. Record your message, then tap **Send**. You will receive a message confirming that your message was sent.

Tap **Cancel Voice Email** if you wish to start over. Tap **OK** to return to your list of messages.



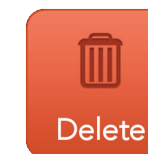
To read received emails, tap the **Email** button on the home screen.



Read New Email

Tap the **arrows** to move through messages.

Tap **Read message** to open a message you'd like to view.



Delete Email



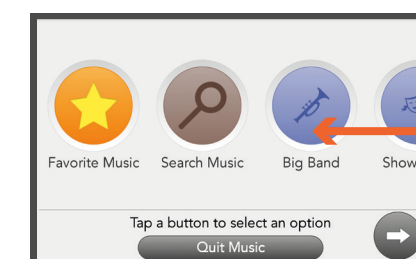
Reply to Email

Tap the **arrow** to move to the next page. You can tap **Delete** to discard the email, or tap **Reply** if you wish to respond. Keep the message by tapping the **arrow** to move to the next message, or tap **Back to Email**.



LISTENING TO MUSIC

To enjoy music on your GrandPad, tap the **Music** button on the home screen.



Select Music Category

Select a type of music you like to listen to (Big Band, Country, etc.) and tap on the **Category** button.



Add To Favorites

Tap the **Play** button to listen to music, or the **Pause** button to stop. Tap the **arrow** to move from song to song. Tap the **Louder** or **Quieter** buttons to adjust the volume.



Pause/Play Music

Louder

Quieter

Adjust Volume

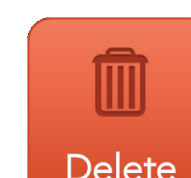
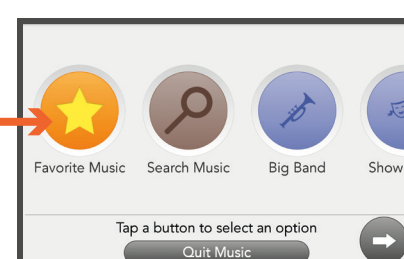
If you want to add a song to your favorites, tap **Add to Favorites**. The first 50 songs you add are free. After that, there will be a fee for each song you add.

To go back and choose another type of music to listen to, tap **Quit Genre**.

Play Favorites

Tap on the **Favorite Music** button.

Music that has been pre-loaded on your GrandPad, or that you have added while streaming music (see left), can be found here.

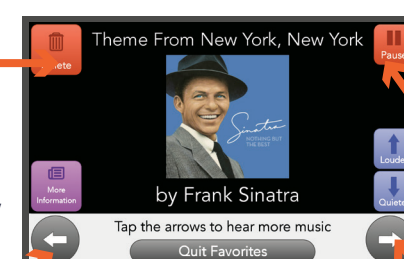


Delete Song



Play Next/Previous

Tap the **Play** button to listen to music, or the **Pause** button to stop. Tap the **arrow** to move from song to song. Tap the **Louder** or **Quieter** buttons to adjust the volume.



Pause/Play Music

Louder

Quieter

Adjust Volume

Remove songs from your Favorites by tapping **Delete**. Remember, these songs came out of your 50 free songs; removing them does not give you more downloads. To return to your home screen, tap **Quit Favorites**.



VIEWING PHOTOS & VIDEOS

To view photos, tap the **Photos** button on the home screen.

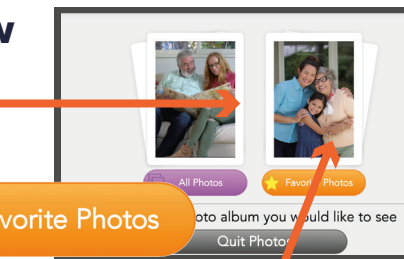
All Photos

View All

Favorite Photos

View Favorites

Tap **All Photos** to view every picture in your album or tap **Favorite Photos** to view personal favorites you or family members have saved.



Read Comments



Leave Comment

Use the **arrows** to move from picture to picture. Tap **Delete** if you want to discard it. Tap **Add to Favorites** to place it in your album of favorites. Tap **Read Comments** to see if anyone has left a comment on the photo or tap **Leave Comment** to add a comment of your own.

