



User Manual.



It's official: This Bird is yours. Thank you for choosing an electric ride to cruise past traffic and reduce carbon emissions. As part of the flock, every ride you take truly makes a difference.

Now let's get you up and flying.



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Assemble your Bird

Your Bird One is partially assembled already, so you'll only have to do a few things to get riding.

First, locate the **four screws**, **wrench**, and **power supply**.

SCREWS



× 4

WRENCH



× 1

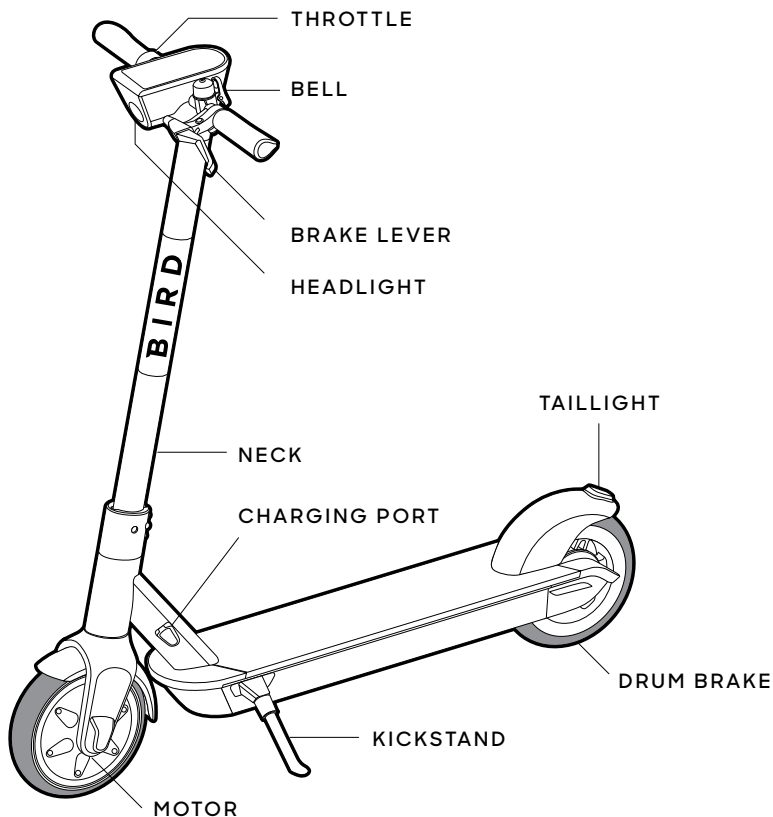
POWER SUPPLY



× 1

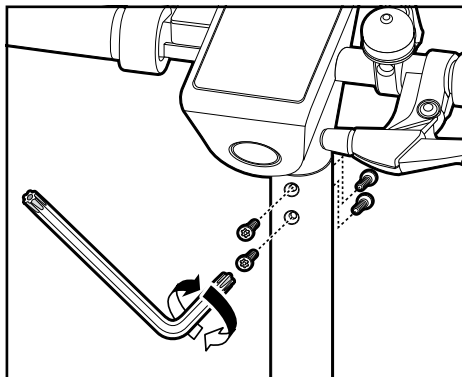
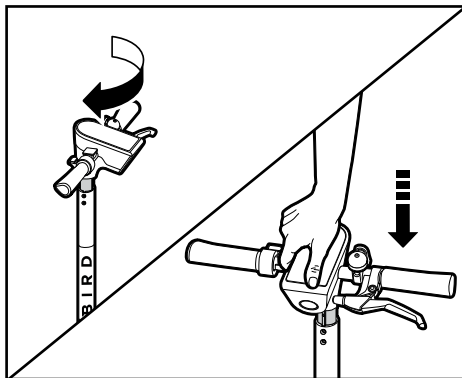


A full list of Bird One's **specifications** can be found on page 22.



STEP ONE: ASSEMBLY

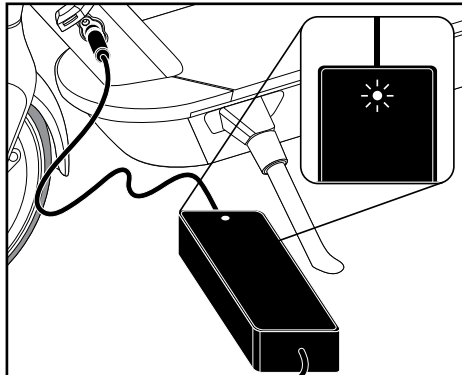
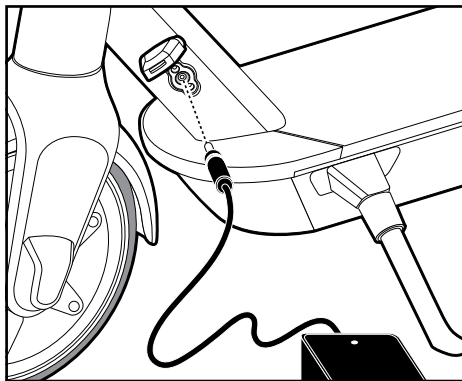
Attach the console with handlebars to the neck of your Bird so that the headlight faces forward. Then, use the wrench to secure the four screws in the holes below the console.



STEP TWO: CHARGING

Once you've assembled your Bird, it's time to charge. Use the included power supply and connect it to the charging port. Do not charge your Bird if either your Bird's charging port or power supply are wet. If either are wet, wait for them to dry and then begin charging.

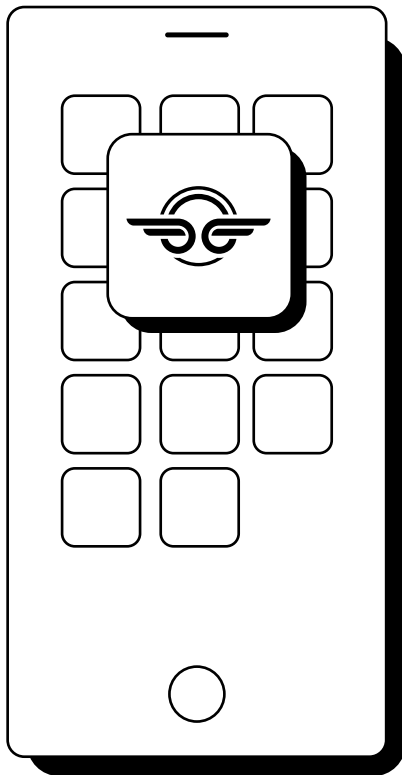
Once assembled and charged, your Bird One is ready to be paired with the Bird app.





Download the Bird app

Think of the app as the key to your Bird. It's similar to riding a Bird in the wild, except you have an added feature: the My Bird page. Once downloaded, open the app and create your Bird account.





Pair your Bird One

Open the Bird app and select the **Ride button** ❶ at the bottom of the screen to scan your Bird's QR code and begin pairing. Make sure your phone has Bluetooth and Internet connection turned on, you will need both to connect to your Bird.

Aim your phone's camera at the **QR code** located on the right handlebar and wait for the scan to complete.



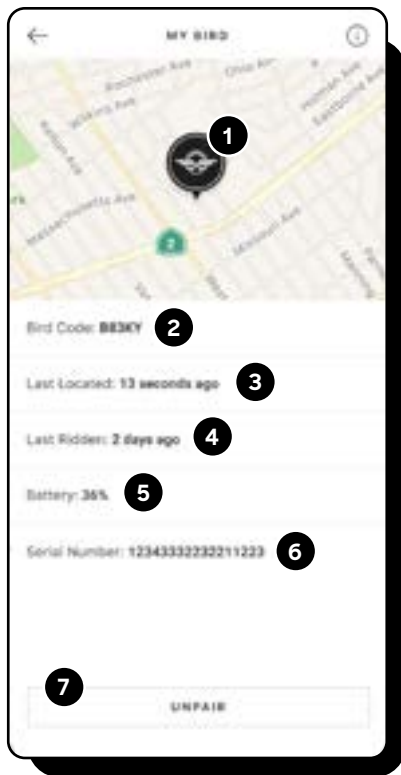
Having difficulty pairing? Jump to our troubleshooting guide on page 19 for help.



USING MY BIRD

After your Bird has been paired, open up the **App Menu** in the top left of the screen and select **My Bird** from the menu. My Bird helps you access and manage the features of your Bird.

- 1 Black Pin:** This is your Bird. The pin shows the approximate GPS location of your Bird.
- 2 Bird Code:** The unique five-character code assigned to all Birds. It can also be found beneath the QR code on your Bird.
- 3 Last Located:** The amount of time that has passed since you last located your Bird via the in-app GPS.
- 4 Last Ridden:** The amount of time that has passed since you last used your Bird via the Ride button.
- 5 Battery:** Your Bird's current battery charge.
- 6 Serial Number:** A unique set of numbers assigned to every Bird. Yours can also be found on the sticker near the bottom of the Bird.
- 7 Unpair Button:** Use this to transfer ownership to another account.





Let's ride

Once your Bird One is fully charged, you can unplug it and start your first ride with the app. Just tap **Ride 1** and scan your Bird's QR code to unlock the wheels. Your Bird will chirp if you move it while locked.

Remember, Bluetooth and Internet connection must be enabled to lock and unlock your Bird.



For your safety, **always wear a helmet while riding.**

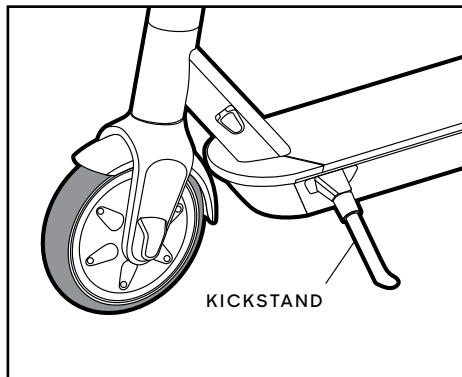
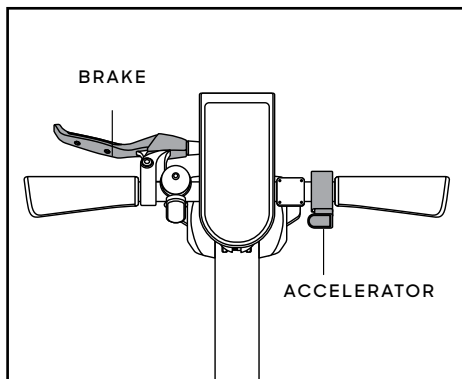


STARTING AND STOPPING

Hold down the **Accelerator** (right thumb throttle) to go faster (up to 18 mi/h).

Use the **Brake** (front or rear) to slow down and stop.

Deploy the **Kickstand** when you are not using your Bird.

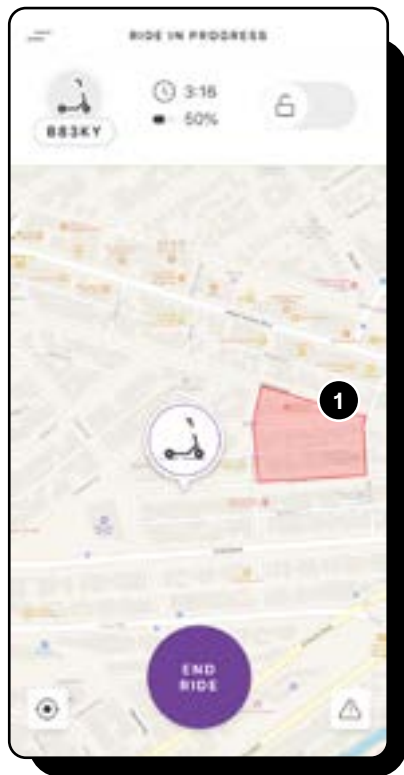


WHERE TO RIDE

We recommend riding in bike lanes or close to the curb in the street.

It's important to note there are locations that do not permit e-scooter riding or parking; **please always follow local rules and laws.**

In certain areas, no-ride and no-park zones may be outlined in red on the map in the Bird app. **1** Keep these areas in mind when you plan for trips so you can take alternate routes if needed.

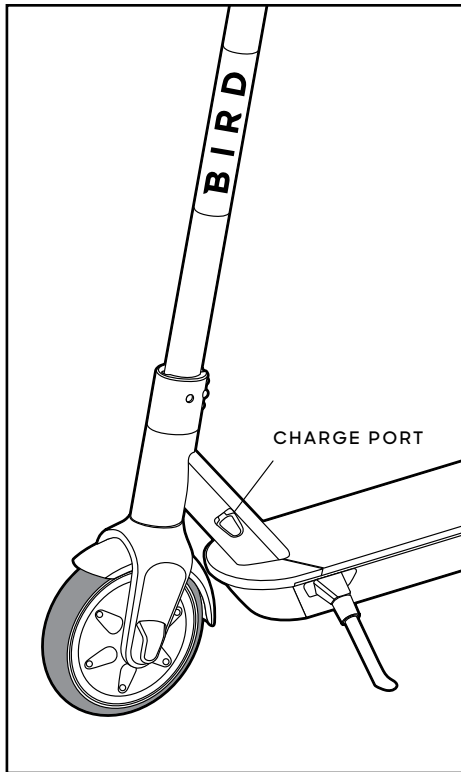


AFTER YOU RIDE

Once you're done riding, you can park and lock your Bird. This will lock the wheels and turn off the lights. If your Bird is left locked, it is still powered on and will deplete the battery, so we recommend charging it once you've completed your last trip.

After you ride, be sure to charge your Bird via the **Charger Port** to ensure it's always ready to ride when you need it.

Keep in mind that powering on the Bird again will require a Bluetooth and Internet connection.

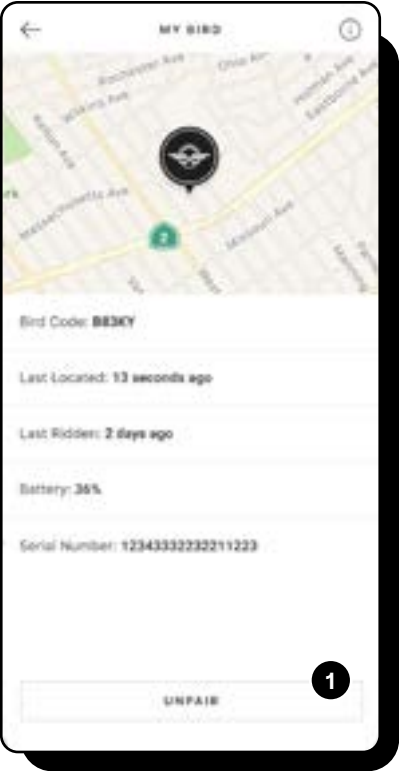


UNPAIRING YOUR BIRD

You can also Unpair your Bird with the Bird app. This option makes it easy to transfer ownership to someone else, either temporarily or if you sell your Bird.

To Unpair your Bird One, open the **App Menu** in the top left of the app and select **My Bird** from the menu. In the My Bird screen tap the **Unpair** **1** button.

After you Unpair, your account will no longer be associated with the Bird. To connect it, you'll need to pair it again.





Maintaining your Bird One

1. No Zeros

Prevent delays by keeping your Bird charged.

2. Clear Skies

Avoid riding your Bird during and after wet or extreme weather conditions (rain, snow, etc.).

3. The art of Bird maintenance

Examine the following Bird parts periodically to keep your Bird in great shape. As always, we're here to help should an issue arise.

- ✓ **Hand brakes:** The wheel should not rotate when braking—test it by rolling your Bird around.
- ✓ **Tires:** Make sure the tires are in good condition and still have sufficient tread.
- ✓ **Fenders:** Both the front and rear wheel fenders should be in place and connected securely to the frame.

4. Gimme shelter

If you leave your Bird outside, keep it dry by placing it under a cover. Take your Bird inside in case of extreme weather conditions and temperatures.

5. Keep it clean

If your Bird gets dirty from rough terrain or heavy use, just give it a quick wipedown.

- ✓ Use a **soft, wet cloth** for basic cleaning.
- ✓ Use a **toothbrush** for scrubbing.
- ✗ **Do not use** corrosive cleaning chemicals that may damage your Bird. These include:
 - Gasoline
 - Acetone
 - Alcohol

VI Troubleshooting

I can't scan my QR code during setup.

1. Tap the **QR Code Input Button** ❶ and type in the digits below the **QR Code**. ❷
2. Tap the **Flashlight Button** ❸ to turn on your flashlight if it's too dark for your phone's camera to scan.

If you receive a Trouble Connecting error after scanning:

Double check that your Bluetooth and Internet connection are enabled on your phone.



Troubleshooting Cont.

The app won't unlock my Bird.

Examine your Bird One to make sure there are no physical issues preventing it from unlocking. If not, try restarting the Bird app and verifying your Bluetooth and internet connection.

My Bird won't start.

This could be because your Bird One does not have a sufficient charge to ride. Plug it in and charge fully, then try again.

My Bird got wet and it doesn't work anymore!

Don't panic! Let the Bird One dry for at least an hour before trying again. If it still doesn't work, contact our support team.

Something broke on my Bird!

As a Bird One owner, you have prioritized customer support. Contact the support team to begin the repair process.

Can I still ride my Bird where scooters aren't permitted?

Yes, but we recommend riding in permitted locations whenever possible.

Since I own my Bird One, can I customize it with stickers or paint?

Yes, but try not to cover important information or identifiers (QR code, serial number, vehicle instructions, Bird logos, headlight, brake light). Keep these features intact for your safety and if your Bird needs maintenance.



In cases where the troubleshooting solutions do not fix the issue, contact the support team via app or at shop@bird.co.

Appendix

AI Bird One Specifications

VEHICLE SPECIFICATIONS

Battery	12.8 Ah, 36 V, 473.6 Wh
Battery Charge Time	Up to 12 hours
Range	Up to 30 miles
Charging	Power supply unit with charging cable
App	iOS and Android
Firmware	Over-the-Air updates
Connectivity	Bluetooth and Cellular
Anti-Theft	GPS-enabled
Lock	Digital Security
Splash Resistant	IP34 Water-resistant
Lights	Automatic front and rear LEDs, 30-40 lumens
Neck	Durable and fixed
Braking	Regenerative front motor brake, rear drum brake
Wheels	9" semi solid pneumatic

VEHICLE SPECIFICATIONS CONT.

Top Speed	18 mph
Hill Grade	15% grade
Weight Limit	220 lbs

CHARGER SPECIFICATIONS

Input Voltage	100-240AC, Output Voltage = 42VDC, Output Current: 2.0 Amps, Model = BC23810020
Storage Temperature	-4 - 122°F (-20 - 50°C)
Operating Temperature	14 - 122°F (-10 - 50°C)
Weight Limit	32 - 104°F (0 - 40°C)

DIMENSIONS

Length	43.2"
Width	18.25"
Height	46.80"
Weight	38.6 lbs.



Warnings, compliance and disclosures

Stay safe by heeding these warnings and disclaimers so there are no surprises while you're riding.

To Avoid Serious Injury:

The manufacturer recommends riders be 16+ years old. Always follow these safety instructions.

1. People who should NOT ride the Bird One include:

- Anyone under the influence of alcohol or drugs.
- Those with heart conditions, pregnant women, or persons with head, back, or neck ailments limited their ability to ride safely.
- Persons with any mental or physical conditions that may make them susceptible to injury or impair their physical dexterity or mental capabilities to recognize, understand, and perform all of the safety instructions and to be able to assume the hazards inherent with the Bird One.

2. Comply with local laws and regulations when riding this product. Do not ride where prohibited by local law.

3. Do not ride in the snow, in the rain, or on roads which are wet, muddy, icy, or that are slippery for any reason. Do not ride over obstacles. Doing so could result in loss of balance or traction and could cause a fall. Whenever you ride your vehicle you risk injury or death from loss of control, collisions, and falls. Be sure to read the User Manual.

- When braking rapidly you risk serious injury due to loss of traction and falls. Watch your speed when traveling downhill. Apply brakes when traveling at high speeds
- Skill is required to avoid falls or collision
- The scooter shall not be used for racing, stunt riding, or other maneuvers, which may cause loss of control, or may cause uncontrolled operator actions.
- Avoid contact with moving parts. Ensure hands, feet, hair, clothing, and other body parts stay clear of moving parts like the motor or rear wheel.

- ALWAYS keep both hands on the handlebar when riding.
- Maximum weight: 220.0 lb (99.8 kg).
- DO NOT ride the scooter in the rain or on wet ground.
- DO NOT ride over speed bumps, thresholds, or other bumps at High speed.
- DO NOT use the throttle when walking with the scooter.
- DO NOT ride on public roads, motorways, or highways.
- DO NOT rotate the handlebars suddenly while driving at high speeds.
- DO NOT allow more than one rider.
- DO NOT ride up and down stairs.
- DO NOT jump over obstacles.

Electrical Warning:

DO NOT attempt to disassemble the battery. Risk of fire.

- Never modify the electrical system as this may result in a risk of electric shock, electrocution, or fire.
- To prevent electric shock, do not immerse the charger or battery in water when cleaning. To clean, remove the charger plug from the outlet and wipe with a dry cloth.
- Only use the charger specified by manufacturer. Only store in dry areas. Never store in wet conditions.

Federal Communications Commission (FCC) Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected. Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. Industry Canada (IC) Compliance Statement for Canada. This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) this device may not cause interference, and

(2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes:

(1) l'appareil ne doit pas produire de brouillage, et

(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

CAN ICES-3 (B)/NMB-3(B)

Disclosure for Users in California

YOUR INSURANCE POLICIES MAY NOT PROVIDE COVERAGE FOR ACCIDENTS INVOLVING THE USE OF THIS SCOOTER. TO DETERMINE IF COVERAGE IS PROVIDED, YOU SHOULD CONTACT YOUR INSURANCE COMPANY OR AGENT. YOU MAY NOT MODIFY OR ALTER THE EXHAUST SYSTEM OF THIS SCOOTER TO CAUSE IT TO AMPLIFY OR CREATE EXCESSIVE NOISE PER VEHICLE CODE SECTION 21226, OR TO FAIL TO MEET APPLICABLE EMISSION REQUIREMENTS PER VEHICLE CODE 27156.



Have Fun!

Enjoy your ride and please reach out to Bird via app or at shop@bird.co if you have any questions! And feel free to share your Bird moments with us--we'd love to see them!

Bird Rides

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Santa Monica, CA 90401

www.bird.co

