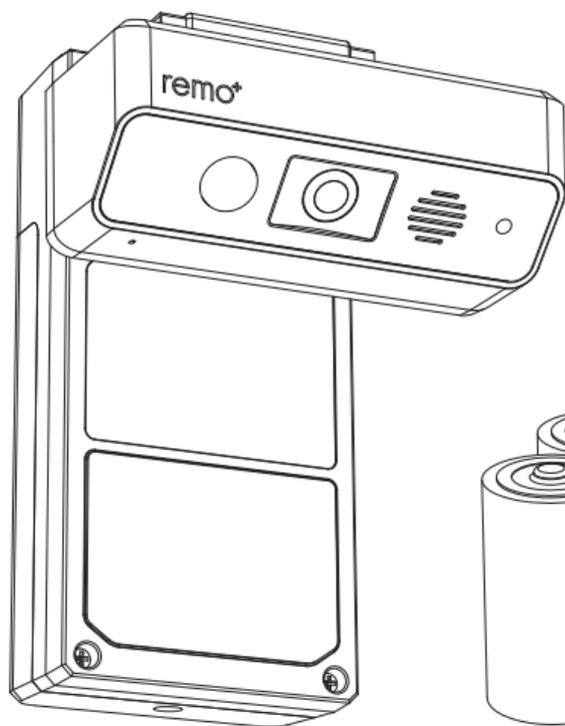


remo⁺
DoorCam™

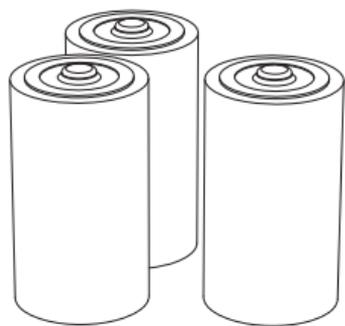
Quick Start Guide



WHAT'S IN THE BOX



DOORCAM



D BATTERIES



BATTERY COVER SCREW

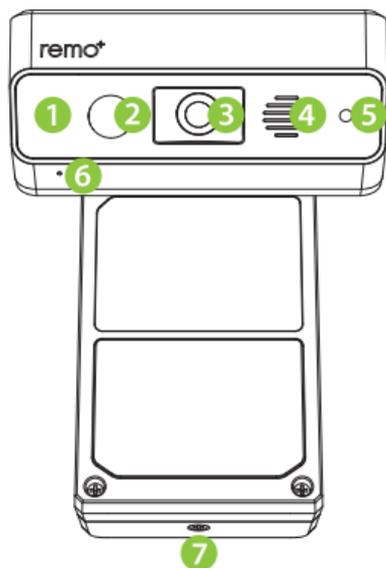


HEX WRENCH



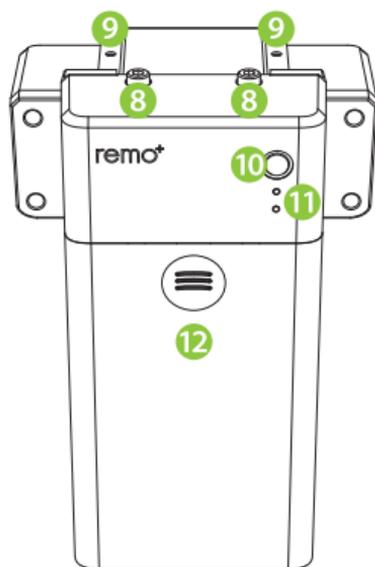
**MOUNTING SCREWS
(optional)**

MEET DOORCAM



CAMERA*

- 1 IR LED
- 2 PIR sensor
- 3 Camera lens
- 4 Speaker
- 5 ALS sensor
- 6 Mic



BODY

- 7 Battery cover screw
- 8 Bracket adjustment screw
- 9 Mounting Hole**
- 10 Status button
- 11 Status LED
- 12 Battery cover

*Remove the scratch protection sticker before use

**Optional for mounting

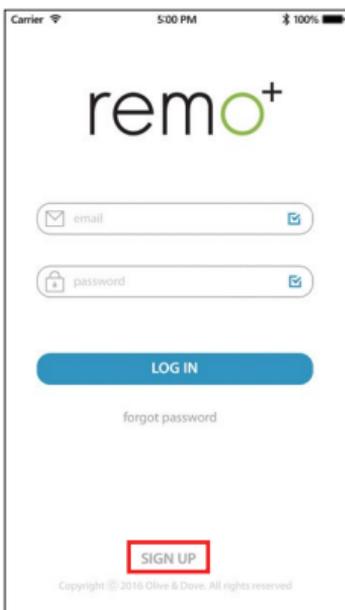
HOW TO REGISTER DOORCAM

CREATE AN ACCOUNT

1. Make sure your mobile device is connected to your home Wi-Fi.
2. Download and launch the remo⁺ app.



3. Press sign up at the bottom of the login page.

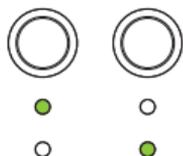


4. Enter your email and create a password and profile name. Then press sign up. For Help, press the  at the top right corner.

REGISTER DOORCAM

1. Have your Wi-Fi network password available.
2. Insert 3 D batteries into the battery slots.

3. DoorCam's status LED light should flash up and down. If it is not, press the status button.



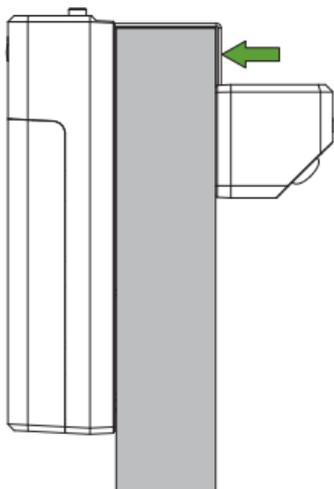
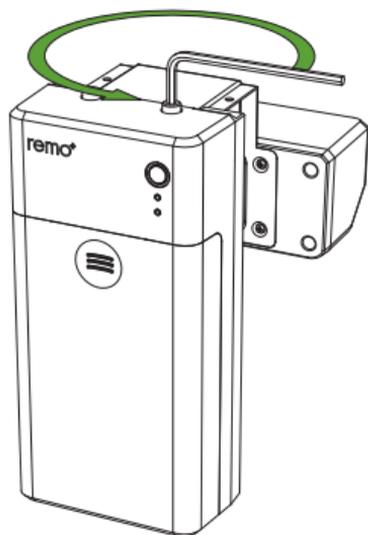
4. Go back to the app, and select your timezone.
5. Switch to your phone's Wi-Fi settings, leaving remo+ app open. Please DO NOT CLOSE THE APP.

6. Connect to the network **DoorCam_xxxxxx**. If you see "internet is unavailable," tap "okay."

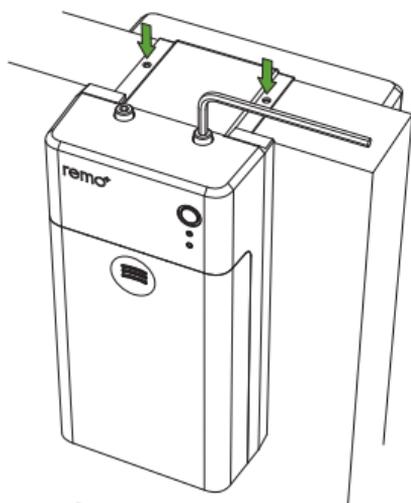


7. Once you're connected to the **DoorCam_xxxxxx** network, switch back to the remo+ app and press continue.
8. Select your home Wi-Fi network, enter the password, then press continue. Your app will then complete the registration. This may take up to 3 minutes.
9. Secure the battery cover using a screwdriver.

HOW TO ADJUST DOORCAM



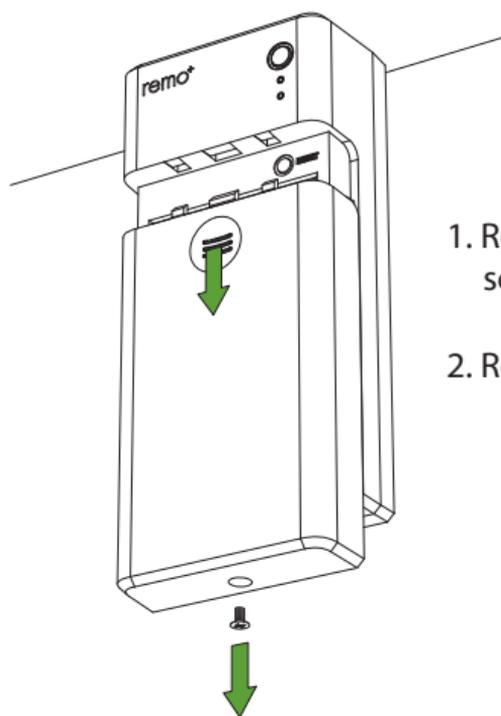
1. Use the wrench to loosen the bracket.
2. Hold the body with one hand and pull the camera outwards with the other.
3. Hang DoorCam over your door and push the camera inwards until it fits.



4. Use the hex wrench to tighten the bracket.

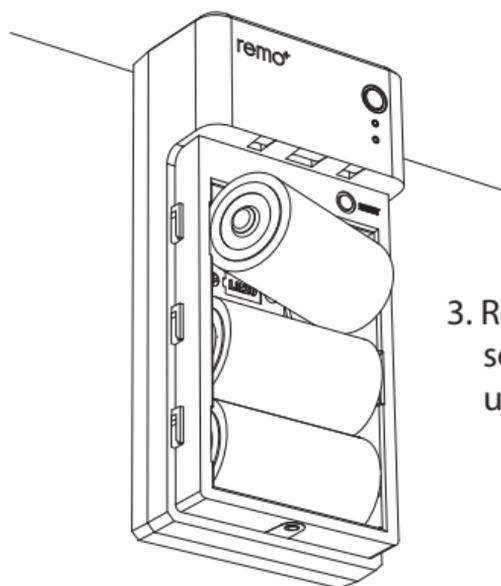
WARNING: This product may fall off if placed too close to the edge of the door and not mounted. We recommend placing at the center of the door and securing the device using the included mounting screws. **DO NOT** touch the metal part of the bracket. **DO NOT** slam the door shut.

HOW TO REPLACE BATTERIES



1. Remove the battery cover screw using a screwdriver.

2. Remove the battery cover.



3. Replace batteries and secure the battery cover using a screwdriver.

FAQ

Forgot your password?

1. Press “forgot password” on the login page.
2. Enter your account email and click SEND.
3. Check your email (including spam folder) for the temporary password.
4. Open the rem^o+ app and log in using your account email and the temporary password.
5. Create a new password.

How many users can access the DoorCam?

You can view DoorCam from up to 5 iOS/Android devices:

1. Open the rem^o+ app from your choice of device.
2. Log in using the same account email and password.
3. Enter a different profile name (this will show in the Viewers list).

Is a Cloud plan required?

No, the Cloud plan is specifically for saving videos. You will still be able to receive instant alerts, see and communicate with your visitors, and access your activity log without a Cloud plan.

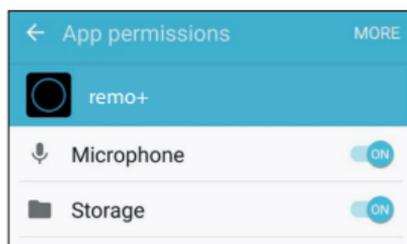
For more information about DoorCam Cloud plan or to purchase a DoorCam Cloud plan, please visit olivendove.com.

TROUBLESHOOTING

Can't see the videos on your Recent Activity?

For Android users, allow all permissions to the remo+ app:

Settings > Applications
Manager > Permissions >
Storage



Check your Settings:
remo+app > Menu >
Devices > Your Devices >
Turn on Motion Sensor >
Turn on Save Videos to Cloud >
Press the DoorCam status button to save the settings



Can't find your home Wi-Fi during the setup process?

If you cannot get past step 7 on "Register DoorCam" on the QSG, make sure you connect to your home Wi-Fi and retry the setup process by logging into your account and pressing add device.

SUPPORT

We're happy to help!

support@olivendove.com

(888)-985-1849

Mon-Fri 8am to 5pm PT (except holidays)

LIMITED WARRANTY

1. LICENSOR DOES NOT WARRANT THAT THE FUNCTIONS CONTAINED IN THE LICENSED PRODUCT AND HARDWARE WILL MEET LICENSEE'S REQUIREMENTS OR THAT THE OPERATION OF THE SOFTWARE AND HARDWARE WILL BE UNINTERRUPTED OR ERROR-FREE. LICENSOR DOES WARRANT THAT THE MEDIA ON WHICH THE SOFTWARE IS FURNISHED AND THE HARDWARE WILL BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP UNDER NORMAL USE FOR A PERIOD OF ONE YEAR FROM THE DATE OF DELIVERY ("WARRANTY PERIOD"). THIS LIMITED WARRANTY IS VOID OF FAILURE OF THE MEDIA ON WHICH THE PRODUCT OR SOFTWARE IS FURNISHED HAS RESULTED FROM ACCIDENT, ABUSE, OR MISAPPLICATIONS.

2. EXCEPT AS PROVIDED ABOVE, THE LICENSED PRODUCT IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EITHER EXPRESS OR IMPLIED INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND THE ENTIRE RISK AS TO THE QUALITY AND PERFORMANCE OF THE LICENSED PRODUCT AND HARDWARE IS WITH LICENSE.

FOLLOW US ON



HOW TO DISPOSE YOUR BATTERIES

Alkaline batteries are not listed as a hazardous waste under the Resource Conservation and Recovery Act (RCRA).

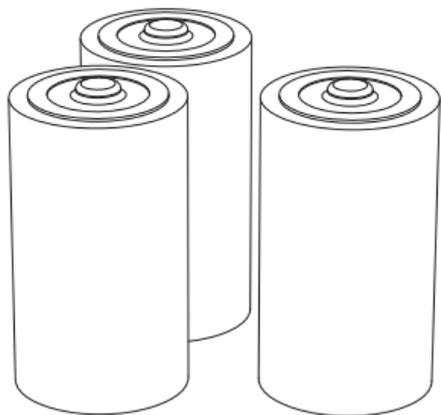


Most states classify alkaline batteries according to RCRA regulations.

however, some states have more rigorous regulations.

The hazardous waste characterization requirements of Alaska, California, Minnesota, Rhode Island and Washington include bioassay. South Carolina regulates all types of batteries as special waste. Therefore, disposal of alkaline batteries in South Carolina must be accomplished accordingly.

Please call 1-877-2-RECYCLE for information on recycling your used alkaline battery or visit www.call2recycle.org.



remo⁺