

# Product Setup Sheet

8/28/2020

## HDTCAxxXx3xA

### CANVIO® Advance Portable External Hard Drive (2020 Model)

#### Description

##### Take Life Anywhere.

The Canvio® Advance portable external hard drive allows creators to do what they do best—anywhere their lives take them—offering high storage capacity, easy access to your stored content and the time-tested reliable performance they need.

Whenever and wherever creativity strikes, Canvio® Advance offers the space to save your greatest work yet. With up to 4TB<sup>1</sup> of storage, Canvio® Advance can store thousands of pictures, videos, music, and other files in the palm of your hand.

Whether for backups at home or data access on the road, this stylish hard drive makes it great for your creative endeavors. The Canvio® Advance portable external hard drive features a stylish, textured design in four trendy colors\* that fits your lifestyle. With USB 3.0, you can transfer and back up files on the go while powering the drive through your laptop's USB connection.

Your files are priceless, and Canvio® Advance portable external hard drive helps keep them safe and secure with included auto backup and password protection software<sup>7</sup>. This durable external hard drive is built to Toshiba's world-class quality standards and backed by a 2-year limited warranty<sup>3</sup>, so you can feel confident to create wherever inspiration moves you.

\* Green color availability in Q1 2021

#### Product Features

- Compact, easy-to-hold design with a stylish, textured finish
- Four color options to fit your lifestyle – Black, Red, White, Green\*
- Up to 4TB<sup>1</sup> of storage capacity to store your growing files and content
- Free Downloadable Software<sup>7</sup> (Windows® only)
  - Toshiba Storage Backup Software – easily back up your photos, music, videos, and files with a simple graphical user interface. Schedule your backup to run automatically.
  - Toshiba Storage Security Software – helps prevent unauthorized access to your data with a password lock feature.
- USB 3.0 and USB 2.0 compatible with no external AC power cord needed
- Includes Toshiba 2-year standard limited warranty<sup>3</sup>

\* Green color availability in Q1 2021

Product Specifications	Product Images <sup>8</sup>
<p>Specifications</p> <ul style="list-style-type: none"> <li>• Capacity<sup>1</sup>: up to 4TB</li> <li>• Interface:               <ul style="list-style-type: none"> <li>○ USB 3.0</li> <li>○ USB 2.0</li> </ul> </li> <li>• Interface Transfer Rate<sup>2</sup>:               <ul style="list-style-type: none"> <li>○ Up to 5 Gb/s (USB 3.0)</li> <li>○ Up to 480 Mb/s (USB 2.0)</li> </ul> </li> <li>• Size (mm)               <ul style="list-style-type: none"> <li>○ 1TB/2TB: 78(W) x 109(L) x 14(H)</li> <li>○ 4TB: 78(W) x 109(L) x 19.5(H)</li> </ul> </li> <li>• Colors: Black, Red, White, Green*</li> <li>• Weight (g):               <ul style="list-style-type: none"> <li>○ 1TB/2TB:149</li> <li>○ 4TB:217.5</li> </ul> </li> </ul> <p>Contents</p> <ul style="list-style-type: none"> <li>• Toshiba Canvio<sup>®</sup> Advance Portable Hard Drive</li> <li>• USB 3.0 Cable (works with USB 2.0)</li> <li>• Quick Start Guide</li> <li>• Downloadable software<sup>7</sup></li> <li>• 2-year standard limited warranty<sup>3</sup></li> </ul> <p>System Requirements<sup>4</sup></p> <ul style="list-style-type: none"> <li>• Formatted NTFS for Microsoft<sup>®</sup> Windows<sup>®</sup> 10, Windows<sup>®</sup> 8.1</li> <li>• Requires reformatting for macOS<sup>®</sup> v10.15 /v10.14 / v10.13</li> <li>• Available USB 2.0 or USB 3.0 Port</li> </ul> <p>* Green color availability in Q1 2021</p>	 <p>Product images may not reflect the actual product.</p>

Part Set-up Information			
<b>Part Number:</b>	See below	<b>Product Dimensions:</b>	1TB/2TB: mm: 78(W) x 109(L) x 14(H) inch: 3.1(W) x 4.3(L) x 0.55(H) 4TB: mm: 78(W) x 109(L) x 19.5(H) inch: 3.1(W) x 4.3(L) x 0.77(H)
<b>Product name:</b>	Canvio® Advance Portable External Hard Drive	<b>Product weight: (Approximate)</b>	1TB/2TB: 149 g, 0.33 lb 4TB: 217.5 g, 0.48 lb
<b>Color:</b>	See below	<b>Package dimensions:</b>	mm: 141(H) x 111(W) x 38(D) inch: 5.5(H) x 4.4 (W) x 1.5(D)
<b>UPC code:</b>	See below	<b>Package weight: (Approximate)</b>	1TB/2TB: 223 g, 0.49 lb 4TB: 293 g, 0.65 lb
<b>Master Carton UPC:</b>	See below	<b>Packaging Material:</b>	Retail Box
<b>Product category:</b>	External Hard Drive; External Storage; Portable Storage; Portable Hard Drive, Data Backup	<b>Master carton quantity:</b>	5 units
<b>Warranty<sup>3</sup>:</b>	2-year standard limited warranty	<b>Master carton dimensions:</b>	mm: 205(L)×123(W)×165(H) inch: 8.1(L) x 4.8(W) x 6.5(H)
<b>Available Date:</b>	Q4 2020 (Black, White, Red) Q1 2021 (Green)	<b>Master carton weight: (Approximate)</b>	1TB/2TB: 1.25 kg, 2.8 lb 4TB: 1.59 kg, 3.5 lb
<b>Sales Regions:</b>	USA, Canada, SCA	<b>Units per Pallet:</b>	1350 pcs
<b>Embargo date:</b>	14 days after available date	<b>Layers per Pallet:</b>	6 layers
<b>Minimum Order Quantity:</b>	5 units	<b>Units per Layer:</b>	225 pcs
<b>Country of Origin:</b>	Product assembled in Philippines	<b>Replacement for:</b>	HDTC9 series Canvio Advance (V9)
<b>Package Contents:</b>	Canvio® Advance Portable External Hard Drive, Downloadable Software <sup>7</sup> , USB 3.0 Cable, Quick Start Guide, 2-year standard limited warranty <sup>3</sup>		
<b>System Requirements<sup>4</sup>:</b>	<ul style="list-style-type: none"> <li>Formatted NTFS for Microsoft® Windows® 10, Windows® 8.1</li> <li>Requires reformatting for macOS® v10.15 /v10.14 / v10.13</li> <li>Available USB 2.0 or USB 3.0 Port</li> </ul>		
<b>Environmental:</b>	<ul style="list-style-type: none"> <li>RoHS Compliant<sup>5</sup></li> </ul>		

Part Number	Capacity <sup>1</sup>	Colors	UPC	5-Pack Carton UPC
HDTC A10XK3AA	1TB	Black	723844000677	10723844000674
HDTC A20XK3AA	2TB	Black	723844000684	10723844000681
HDTC A40XK3CA	4TB	Black	723844000691	10723844000698
HDTC A10XR3AA	1TB	Red	723844000738	10723844000735
HDTC A20XR3AA	2TB	Red	723844000745	10723844000742
HDTC A40XR3CA	4TB	Red	723844000752	10723844000759
HDTC A10XW3AA	1TB	White	723844000769	10723844000766
HDTC A20XW3AA	2TB	White	723844000776	10723844000773
HDTC A40XW3CA	4TB	White	723844000783	10723844000780
HDTC A10XG3AA	1TB	Green*	723844000707	10723844000704
HDTC A20XG3AA	2TB	Green*	723844000714	10723844000711
HDTC A40XG3CA	4TB	Green*	723844000721	10723844000728

\* Green color availability in Q1 2021.

<sup>1</sup> One Gigabyte (1GB) means  $10^9 = 1,000,000,000$  bytes and One Terabyte (1TB) means  $10^{12} = 1,000,000,000,000$  bytes using powers of 10. A computer operating system, however, reports storage capacity using powers of 2 for the definition of  $1GB = 2^{30} = 1,073,741,824$  bytes and  $1TB = 2^{40} = 1,099,511,627,776$  bytes, and therefore shows less storage capacity. Available storage capacity (including examples of various media files) will vary based on file size, formatting, settings, software and operating system and other factors.

<sup>2</sup> 5 Gbps is the maximum interface transfer rate per the specifications of the Universal Serial Bus 3.0. Actual transfer rate will vary depending on your system configuration and other factors.

<sup>3</sup> Two (2) year standard limited warranty applies. The warranty brochure is preloaded on the hard drive or can be viewed online at: <http://storage.toshiba.com/consumer-hdd/support/warranty-info>

<sup>4</sup> Compatibility may vary depending on user's hardware configuration and operating system

<sup>5</sup> Toshiba Storage & Electronic Devices Solutions Company defines "RoHS-Compatible" products as products that either (i) contain no more than a maximum concentration value of 0.1% by weight in Homogeneous Materials for lead, mercury, hexavalent chromium, polybrominated biphenyls (PBBs) and polybrominated diphenyl ethers (PBDEs) and of 0.01% by weight in Homogeneous Materials for cadmium; or (ii) fall within any of the application exemptions set forth in the Annex to the RoHS Directive (Directive 2011/65/EC of the European Parliament and of the Council of 2011 on the restriction of the use of certain hazardous substances in electrical and electronic equipment). "Homogeneous Material" means a material of uniform composition that cannot be mechanically disjointed (meaning separated, in principle, by mechanical actions such as unscrewing, cutting, crushing, grinding and/or abrasive processes) into different materials. Examples of "Homogeneous Materials" would be individual types of plastics, ceramics, glass, metals, alloys, paper, board, resins and coatings.

<sup>6</sup> 2.5-inch and "3.5-inch" mean the form factor of HDDs. They do not indicate drive's physical size.

<sup>7</sup> Software is available via a free download that is subject to Toshiba Electronic Devices & Storage Corporation's and/or Toshiba America Electronic Components, Inc.'s standard End User License Agreement. Software is compatible with Windows® PC only.

<sup>8</sup> Product images may not reflect the actual product.

Product specifications, features, configurations, colors, components, service, software, and availability are subject to change without notice.

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