

1MORE USA Warranty Policy

1MORE products are warranted against defects in materials and craftsmanship for a period of one year from the date of original retail purchase, when used in accordance with 1MORE's user manuals. Under this warranty, your claim can be directed to 1MORE, even if you purchased the product from an authorized third party. During the warranty period, 1MORE will, at its sole option, repair or replace the original, defective parts or issue a refund in the amount of the original purchase price. This warranty does not include damage resulting from accidents, or from improper use, maintenance, or repair, or from other causes that are not defects in materials or craftsmanship.

Unfortunately, from time to time, 1MORE products are sold by dealers or internet sites that are not authorized by 1MORE. In most cases, products sold by these unauthorized companies were not purchased directly from 1MORE. 1MORE products sold by unauthorized dealers are sometimes:

- Purchased on a "gray" market from other countries and illegally sold in the US
- Counterfeit products not produced by 1MORE
- Damaged, defective, or previously used products (B-stock)
- Products stolen from authorized dealers or other sources

Unauthorized dealers may deceive consumers by implying the product is covered by 1MORE's warranty policy. Any products sold by unauthorized dealers are not entitled to 1MORE warranty coverage. We are using our best efforts to prohibit companies from taking advantage of consumers, but these practices still exist. To ensure quality and warranty on your purchase only buy from 1MORE USA authorized retailers