

# SOUNDWEAR®



## User Manual For Ulite 2000

THANK YOU  
FOR YOUR  
PURCHASE

## Contents

<b>Introduction</b> .....	<b>1</b>
<b>Components</b> .....	<b>2</b>
<b>Preparation</b> .....	<b>3</b>
Low Battery Warning .....	4
Replacing the Battery .....	4
<b>Operating</b> .....	<b>5</b>
Attaching Hearing Amplifier Parts .....	5
How to Wear Your Hearing Instrument .....	6
Memory Switch .....	7
<b>Maintenance</b> .....	<b>8</b>
Cleaning .....	8
Troubleshooting .....	9

# Introduction

**Congratulations! Welcome to a new life created by Ulite 2000. Please read this manual carefully before use. Ulite 2000 is Bluetooth compatible product which can be connected to the SOUNDWEAR® App for optimized settings.**

## **Intended use**

PSAPs (Personal Sound Amplifier Product) help to reduce situational listening stress in many communication environments. Hearing better means a better life in significant measure. (Consultation with a hearing professional is recommended if you have concerns about your hearing)

## **Scope**

This user manual only applies to Ulite 2000 hearing instrument.

## **Precautions**

For patients with middle ear infection, hearing instrument should not be used. Consult a medical or hearing health professional if you have concerns about your hearing. Please consult your hearing healthcare professional first when you have any questions about your hearing or your hearing instrument.

**THE MANUFACTURER RESERVES THE RIGHT TO MODIFY THE TECHNICAL SPECIFICATIONS OF THE PRODUCT WITHOUT ANY PRIOR NOTICE.**

# Components



# Preparation

## What's In the Box?

1 x Ulite 2000

1 x User Manual

1 x Cleaning wire & brush

## Battery Care

The Ulite 2000 uses a **312A zinc air battery** as its power source. The performance of the hearing instrument greatly depends on the quality of the battery used.

- It is important to **use high-quality batteries**. With reliable high-quality batteries, you can avoid periodic hearing instrument failures.
- It is also important that the batteries are well packed before use. Each battery is therefore provided with an adhesive label which ensures the battery is sealed and fresh till use.
- Never leave an exhausted battery in the hearing instrument. Exhausted battery may leak and it will cause serious damage to the instrument.

**NOTE:** Batteries are dangerous if swallowed! Keep batteries away from children and pets. In case a battery has been swallowed, seek immediate medical attention.

### Low Battery Warning

When you hear one short beep, it means that the battery is running out. Intermittent warning exists until you replace the battery. The sound quality may be influenced after the first warning, this is normal and can be remedied by inserting a fresh battery in the hearing instrument. Always remove the battery if your instrument is not in use for long periods of time.

### Replacing the Battery

**Caution:** Do not force the battery door closed. Please check that the battery is inserted correctly in the battery door before closing.

It will usually take a few seconds before the new battery works. This is because the battery is not activated until air gets inside.

1. Open the battery door and remove the old battery.
2. Remove the adhesive label from the new battery.
3. Insert the new battery and ensure that the plus (+) sign is facing up in the opened battery door.
4. Close the battery door.



# Operating

***Turn on your hearing instrument by closing the battery door completely.***

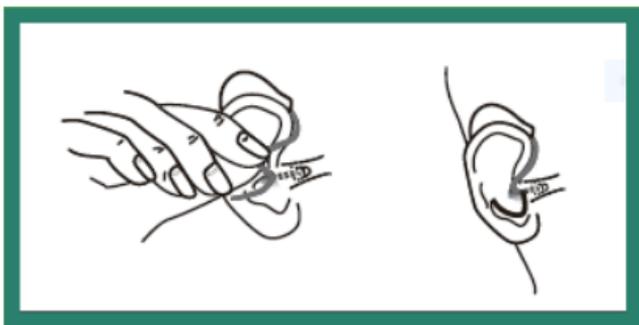
***Turn off your hearing instrument by opening the battery door slightly.***

## Attaching Hearing Amplifier Parts

1. Gently push the dome over the grooves of the end of the sound tube.
2. Once the dome and tube are properly aligned at the tip, make sure the hole in the dome tip is aligned with the sound hole at the tip of the earpiece.

Before insertion, it is helpful to practice good ear hygiene and not have any impacted wax in the ear canal. It is also recommended that the hearing devices are turned on with the battery door closed. Follow the procedure for inserting your instrument.

## How to Wear Your Hearing Instrument



1. Hold the tubing with your thumb and index finger close to the earpiece and gently insert it into the ear.
2. Place the part of the hearing device that contains the battery, over the top of the ear.
3. Gently insert the earpiece further in the ear canal until it feels snug and comfortable.

You may hear the instrument 'squeal' or "whistle" while inserting. That is a natural indication that the battery is good and device working. Once it is properly inserted, the whistling should stop.

## Memory Switch

Your hearing amplifier is programmed with 4 different listening programs. When the hearing instrument is turned on, it will automatically be in program 1.

The additional settings which are pre-programmed for your specific needs are accessed by the SOUNDWEAR® App. The sequence is 1, 2, 3, and 4. The Ulite 2000 is equipped with the adaptive directional (dual) microphones function. Adaptive directional microphones can provide improved speech recognition in noise.

**Program 1:** All Around (Single Microphone)

**Program 2:** Restaurant (Dual Microphone)

**Program 3:** Traffic (Single Microphone)

**Program 4:** Outdoor (Dual Microphone)

Your hearing amplifier will alert and help you identify which program you are using. When you select program 1 you will hear one beep, program 2 will emit two beeps, etc.

**Note:** The programs are preset by the manufacturer.

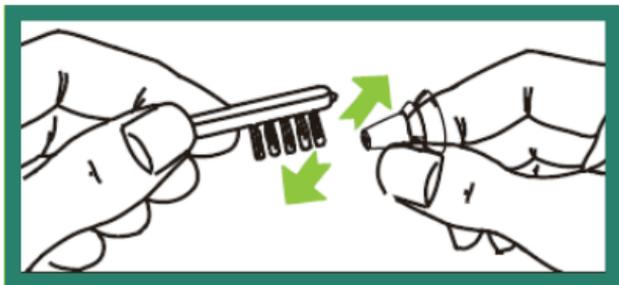
# Maintenance

## Cleaning

Do not use water or other fluids to clean the hearing instruments. There should always be care in handling the hearing instrument to prevent them from falling onto any hard surfaces, such as counter top, table or floor. Do not leave your hearing instrument in the direct sun or in areas where the temperature can rise over 60°C / 140°F for extended periods of time. Avoid cleaning with any harsh chemicals or strong cleaners.

Keep the hearing instrument clean and dry. Please use a soft cloth to clean and remove any body oil or moisture from the shell of the hearing instrument. If the hearing device is often in a moist environment or subject to a lot of perspiration, it is recommended to put the hearing instruments that are turned off into a dry box at least once a week. You can buy the dry box by visiting the retailer where you purchased your device.

**CALL WHERE YOU PURCHASED YOUR HEARING AMPLIFIER TO  
ORDER YOUR DRY BOX.**



## *Troubleshooting*

### **1. What if the it is not loud enough?**

Try to adjust your volume in the app to get better hearing results. Then, clean the tube and dome to ensure the passageway is clear. If it is still not loud enough, you may want to contact your physician and get a hearing exam done.

### **2. What if my device isn't turning on?**

Be sure that the battery is inserted properly and the battery door is completely closed.

### **3. There is no sound?**

First, check if the battery is low or dead. Replace the battery and be sure it is inserted correctly. If this does not solve your problem, try cleaning the tube and dome to ensure the passageway is clear.

### **4. How can I get replacement domes/tubes?**

Please contact the store where you purchased your device or contact the manufacturer.

### **5. How long will my device last?**

The unit is of professional quality and will last for many years provided it does not get wet or physically damaged.



Bring Your Hearing Back to Life