



# HT2

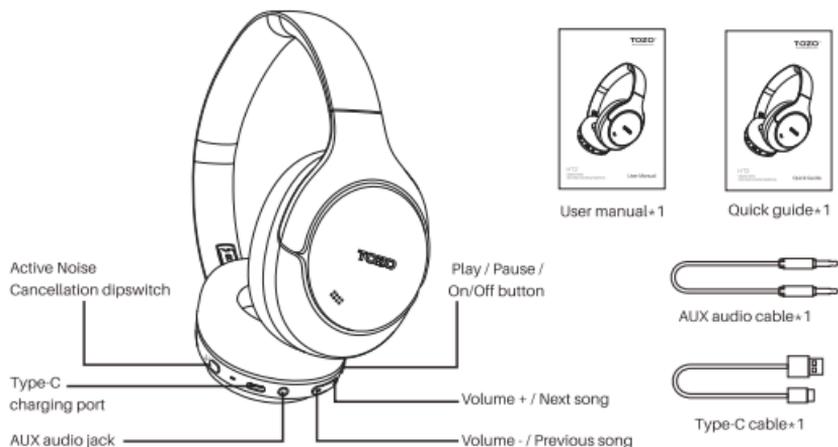
Adaptive Hybrid  
Active Noise Cancelling Headphones

## User Manual

## ⚠ Safety Instructions

- This product contains magnetic material. Please consult your doctor as to whether it will affect implantable medical devices.
- Please keep this product away from sources of fire and heat. Do not place an exposed flame source (e.g. a lighted candle) on or near this product.
- Do not modify the product without authorization.
- Do not use this product in conjunction with an inverter.
- Only use this product with a power supply that has been approved by the relevant authorities and meets local regulatory requirements (e.g. UL, CSA, VDE, CCC).
- The batteries supplied with this product may pose a fire or chemical burn hazard if not handled properly.
- Do not overheat the product containing the batteries (e.g. keep out of direct sunlight and away from sources of fire etc.).
- If the speaker is exposed to salt or chlorinated water, wash it gently with clean water afterwards to remove any residue.
- Make sure the connector port is completely dry before charging.
- Do not charge the speaker when it is wet.

## 1.0 Product description



## 2.0 Specifications

Speaker size	Φ40.0mm
APP	Support TOZO APP
Battery capacity	500mAh
Input:	5V= 0.5A
Transmission range	≥ 10m

Charging port	Type-C
Speaker impedance	32Ω
Call noise cancellation	3-Mic ENC call noise canceling

### 3.0 Key function guide

**X1:** Press once   **X2:** Press twice   **Hold:** Press and hold   **X3:** Press three times

	X1		<b>Volume up</b> Short press to increase the volume by 1 step (total 16 steps)
	Hold		<b>Next song</b> Long press 1S to switch to the next song
	X1		<b>Volume down</b> short press to decrease the volume by 1 step (16 steps in total)
	Hold		<b>Previous song</b> Long press 1S to switch to the previous song
	X1		<b>Play/Pause</b> In music mode: Switch between play/pause
	X1		<b>Answer/Hang up</b> Short press on/off button to answer/hang up call
	Hold		<b>Reject</b> In phone mode: Long press ≥2S to reject the call
	Hold		<b>On/Off button</b> Press and hold the power button 3S to turn on, press and hold the power button 3S to turn off
	X3		<b>Activate the voice assistant</b> Triple press the power button to wake up the voice assistant
	Hold		<b>Restore factory settings</b> When the headset is switched on. Press and hold the plus and minus keys simultaneously for 8 seconds to restore the factory settings
		<b>Low Latency Mode</b> 1. After turning on the headphones, press and hold the NC button for 2 seconds to enter Low Latency Mode, indicated by a prompt sound (Game Mode). 2. While in Low Latency Mode, press and hold the NC button for 2 seconds to exit the mode, indicated by a prompt sound (Exit Game Mode).	

	<p><b>X1</b></p> <p><b>Single-click NC Button</b></p> <p>When you turn on the headphones, they will start in the normal noise-canceling mode. A single click on the NC button will switch the headphones to adaptive noise-canceling mode. Subsequent single clicks will cycle through turning off noise-canceling, activating transparency mode, and returning to normal noise-canceling mode. (Note: Switching to adaptive noise-canceling mode will play two calibration audio segments)</p>
	<p><b>X2</b></p> <p><b>Double-click NC Button</b></p> <p>A double-click on the NC button will quickly switch to adaptive noise-canceling mode from any mode. If the earphones are already in adaptive mode, a double-click will return them to normal noise-canceling mode. Note: Before using the adaptive noise-canceling mode, ensure that the earphones are worn properly to avoid calibration failure. If calibration fails, the earphones will revert to normal noise-canceling mode.</p>

## 4.0 TOZO app

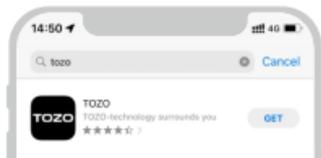
Download the TOZO App for EQ settings and more.

- EQ settings: There're lots of EQ settings you can choose in the App to optimize your experience while enjoying different music genres.
- Headphones firmware update: The earbuds firmware can be updated in the App. You will be informed once the new version of firmware is detected when you connect the headphones with the App.

## 5.0 TOZO app pairing

### Step1:

TOZO APP can be downloaded from the TOZO website and Google Play and Apple APP Store.



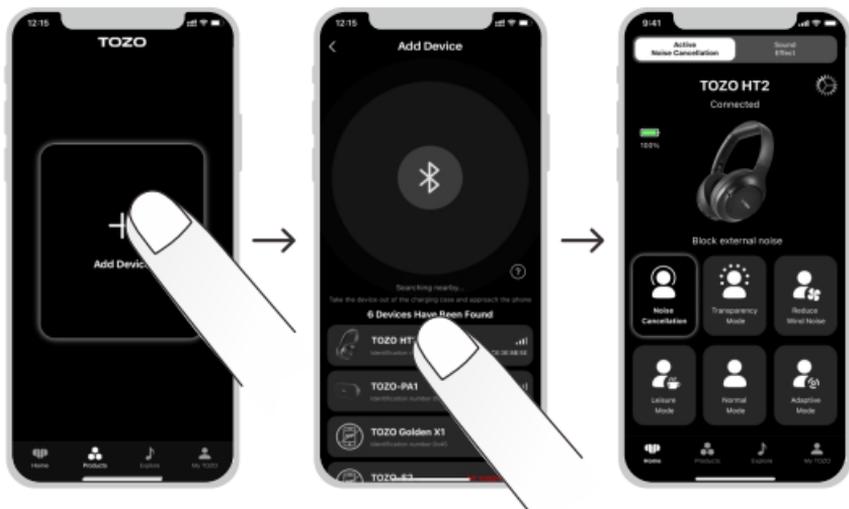
### Step2:

Bluetooth pairing with your headphones.



**Step 3:**

Open the TOZO APP and pairing with your HT2.

**6.0 Bluetooth multipoint feature****Step 1:**

Turn on the headphones and enable Bluetooth on your first mobile phone. Search for the "TOZO HT2" and connect to the headphones.



Device A

**Step 2:**

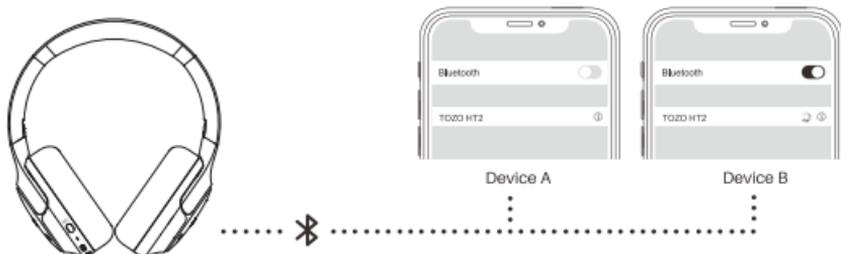
Turn off the Bluetooth function on the first mobile phone to disconnect it from the headphones (do not turn off the headphones).



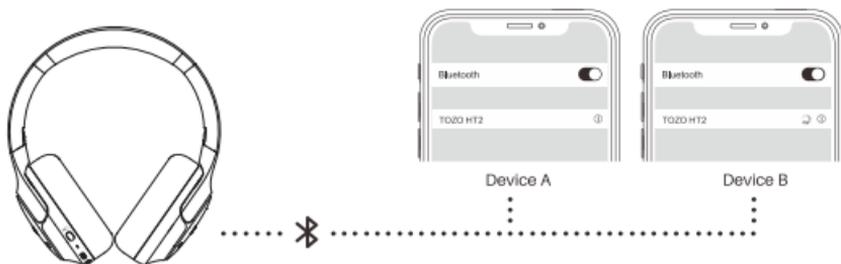
Device A

**Step 3:**

Turn on the Bluetooth on your second mobile phone. Search for the "TOZO HT2" and connect the headphones to the second mobile phone.

**Step 4:**

Turn on the Bluetooth on the first mobile phone. Click on the connection record for the headphones to achieve a simultaneous connection of the headphones with two mobile phones.



## 7.0 Charging

When the headphones are either powered on or powered off, plug in a Type-C charging cable, and the headphone power light will stay red while charging and turn off after fully charged.

(Note: Plugging in the charging cable while the headphones are powered on will result in the headphones automatically turning off.)

## 8.0 Aux audio cable

1. When the headphones are powered off, insert a 3.5mm AUX audio cable to play music from a phone or other player to experience Hi-Res sound quality.

2. When the headphones are powered on, inserting a 3.5mm AUX audio cable will automatically turn off the headphones. (Note: Using this function while the headphones are charging is not recommended.)

## 9.0 Disclaimers

TOZO reserves the right of final interpretation of this manual and the design and specifications are subject to change without notice.

## 10.0 Solutions to common problems

Symptoms	Solutions
No power on (battery)	The battery may be in protection mode or the battery may be fully discharged. Connect the headphones to a wall charger.
Headphones does not connect to mobile devices	On your device. 1: Disable and re-enable the Bluetooth function. 2: Remove the headphones pairing name from the Bluetooth list on your device. 3: Clear the pairing list on your device. Connect again.
No sound	1: Make sure the voice prompt is on, press the button briefly to listen to the connected device. 2: Make sure you are using the correct device. 3: Please use another music source. 4: If two devices are connected, pause the audio on the first device and then play the audio on the other device. 5: If two devices are connected, move the device to within headphones reception range (within 10m).
Poor sound quality	1: Please use another music source. 2: Disable any audio enhancements on the device or music app. 3: If the headphones have been in contact with water, allow them to dry and try again.
Headphones won't charge	1: Ensure that the connector on the cable is correctly aligned with the connector on the headphones. 2: Try another charging source. 3: Ensure that the ends of the USB cable are secured. 4: If your headphones has been exposed to high or low temperatures, wait for it to return to room temperature and then retry charging.
No power after a day or two in storage	1: Check that the headphones is switched on 2: Check if the NC is on 3: Recharge
Microphone does not receive sound	1: Try talking again. 2: Try another compatible device. 3: If the headset has been in contact with water, wait for it to dry and try again. 4: Try moving closer to the headphones while talking. 5: During a call, ensure that the headphones is selected as the audio source in the current call window.



Scan the QR code to get the  
manual in other languages

Thank you for purchasing the TOZO authentic product.  
For more latest products, parts and accessories,  
please visit: [www.tozostore.com](http://www.tozostore.com)  
For any assistance please contact Email: [info@tozostore.com](mailto:info@tozostore.com)

