



Crayon Setup Guide for Schools

PRODUCT SETUP

To start using Logitech Crayon, simply turn on and draw. No software downloads or pairing required. Here are some tips to get started:

1. Make sure you are using an iPad (6th generation). This is the only device that is compatible with Logitech Crayon.
2. Make sure iPad is updated to iOS 11.4 or above. To check your iOS version, go to iPad Settings → General → Software.
3. Disconnect any previously connected digital pencils, such as Apple Pencil®, prior to using Crayon by going to iPad Settings → Bluetooth → Select the device you want to disconnect. If you do not want to forget other digital pencils, simply turn your Bluetooth® off before using Crayon.
4. Press the power button for 1 second. If the LED turns green, you're ready to go. If LED turns red, charge Crayon before use.

SOFTWARE UPDATES

Updating the iOS on your iPad may affect your experience with Crayon. If you notice changes in functionality, simply follow these steps:

1. Download Logitech Crayon software update at <https://support.logitech.com/product/crayon/downloads>
2. Connect Logitech Crayon to laptop via lightning cable.
3. Follow the prompts to update software.

There is no limit to how many Crayons you can connect at one time. The firmware update app can update 8 devices at a time. Every update takes about 2 minutes. To get notifications about software updates, product tips, and more, visit <https://support.logitech.com/product/crayon/register>

USE

- Use with hundreds of Apple Pencil compatible apps, which are downloadable in the App Store.
- Logitech Crayon is not pressure sensitive, so there is no need to press down hard on the iPad.
- Do not remove, chew, or rip off Crayon parts, such as cap or tip. Damaging Crayon in this manner will void the warranty.

HOW TO CHARGE

1. Flip open the cap.
2. Insert lightning cable.
3. Connect cable to a power adapter or computer to charge.
It takes about 30 minutes to charge Crayon from 0 to 100%.

Note: Crayon will not work while charging.

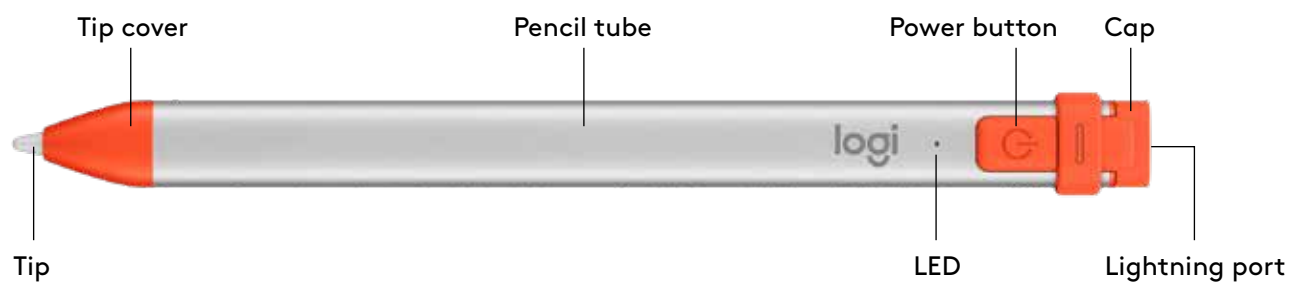


LED behavior	Logitech Crayon status
Fade in green	Power on
Fade out green	Power off
Solid green	Fully charged
Breathing green	Charging
Blinking red	Battery level is critical (less than 5%)
Red when user presses button	Battery level is low (less than 10%)
Green when user presses button	Battery level is good
Yellow	Firmware update

CHARGING TIPS

- Crayon may not come with a 100% charged battery, so plan to have additional charging ports, cables or a charging hub available to fully charge Crayon prior to deployment. A fully-charged Crayon will not lose significant battery life if Crayon is not used immediately (e.g. put in storage for a few months.).
- It's helpful to keep at least one lightning cable on hand in the classroom if students forget to charge their Crayon at home.

KNOW YOUR PRODUCT



REPLACEABLE PARTS FOR SCHOOLS

The tip can be damaged if Logitech Crayon is dropped and will also wear down with use. If either of these occur, the tip will need to be replaced to avoid damaging the screen. Replaceable tips, tip covers, and caps can be purchased at <https://support.logitech.com/product/crayon/spare-parts>

CARE AND STORAGE TIPS FOR SCHOOLS

- To preserve battery, power Crayon off when you are done using it. If you forget, Crayon will automatically shut off after 30 minutes of being idle.
- If using a keyboard case, do not carry Crayon between the iPad screen and keyboard cover, as the screen may crack.
- When carrying Crayon around, slide it into a pencil holder of an iPad case or in a pocket of a backpack where it won't get crushed.
- Though Crayon is designed with 4-foot drop protection, avoid drops as this might damage the tip of your Crayon or the electronics inside.
- Do not leave the cap open as dirt, dust, and other foreign objects can get inside the charging port.
- If you need to clean Crayon, spray a cloth with water or a gentle cleaner (less than 15% alcohol) until it's damp (not soaked), and wipe the surface of the Crayon. Avoid getting moisture in the charging port, and make sure Crayon is completely dry before storing.
- The empty Crayon boxes may be useful for storage of Crayons when not in use.
- Keep Crayons in a dry place, as they are not waterproof and can be damaged by moisture.