



# PRODUCT WARRANTY

**All products by HIP Product Factory Ltd. carry a limited one year warranty. Our products are manufactured to exacting standards, but in the unlikely event of a product failure, please contact us [sales@hipproductfactory.com](mailto:sales@hipproductfactory.com) or 1-888-983-8371.**

**Please provide a valid proof of purchase in your initial enquiry, such as your receipt from an authorized retailer. Unfortunately, we cannot offer the warranty to products without proof of purchase.**

**This warranty strictly does not cover damages that arose from negligence, misuse, wear and tear, or not in accordance with product instructions (dropping the product, etc.)**

## **One Year Limited Warranty Details**

We at HIP Product Factory (HPF) warrant our products against defects in material or workmanship for a period of one (1) year from the original date of purchase of the product by a consumer (the "Warranty Period"). HPF does not warrant, and is not responsible for, any smart phone or other device made by anyone other than HPF. If a material or workmanship defect arises with regard to any HPF product, and a valid claim is received within the Warranty Period, we will at our option: (i) replace the HPF product with a new HPF product; or (ii) refund the purchase price of the defective HPF product. In the event of a defect, these are your exclusive remedies.

Except for the limited warranty expressly set forth above or to the extent restricted or prohibited by applicable law, HPF expressly disclaims any and all other warranties express or implied, including any warranty of quality, merchantability or fitness for a particular purpose and you specifically agree that HPF shall not be liable for any special, incidental, indirect, punitive or consequential damages for breach of any warranty of any type on any HPF product. For the avoidance of doubt, the limited warranty does not cover damages that arose from negligence, misuse, wear-and-tear or failure to follow the product instructions (e.g. dropping the product etc.). In addition to and without limiting the generality of the foregoing disclaimers, the limited warranty does not, under any circumstances, cover the replacement or cost of any electronic device (including but not limited to any mobile phone and computer devices) or personal property inside or outside of the HPF product.