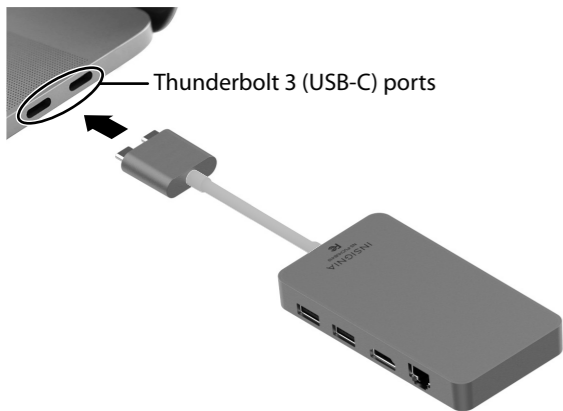


USING YOUR HUB

Installing the hub

Plug the 8-Port Type-C Hub into the two Thunderbolt 3 (USB-C) ports on your MacBook Pro.



Uninstalling the hub

To remove the 8-Port Type-C Hub, unplug the hub from your MacBook Pro.

Charging your devices

Make sure that your computer is turned on in order to charge your devices and use the ports.

TROUBLESHOOTING

My computer does not detect the hub

- Unplug and plug the 8-Port Type-C Hub in again
- Make sure that the type-C female and hub type-C plugs are not damaged.
- Connect to another set of type-C ports.

My computer does not detect the SD Card or Micro SD Card

- The hub cannot read cards with capacities greater than 2TB.
- Make sure that the card is not locked.
- Make sure that the card slot is not damaged and that the card is inserted as shown by the icon on the card.

My computer does not detect the hard drive

- Make sure that the hard drive is not damaged then plug it in again.

My computer does not detect the HDMI video output

- Make sure that the HDMI monitor is operating normally.
- Make sure that the HDMI slot is not damaged, then plug it in again.

My display does not show 4K/5k content

- You need a display that supports 4K/5K resolutions and you need 4K/5K content on your source device.
- Make sure that your USB-C cable is capable of transmitting 4k or higher content

My computer does not have an internet connection

- Check the ethernet port to make sure that the ethernet cable is plugged in and working normally.
- Make sure that the website is set correctly.

My network speed is not 1 Gbps

- Your internet service must provide 1 Gbps.

My computer is not providing power to the hub

- Make sure that all cables are connected correctly.
- Make sure that your device is turned on.

SPECIFICATIONS

Dimensions (H x W x D): 4.5 x 2.4 x .6 in. (11.3 x 6.1 x 1.45 cm)

Cable length: 2.5 in. (63.5 mm)

Weight: .25 lbs. (115.8 g)

Charging current: Max 1.5A

LEGAL NOTICES

FCC Information

This device complies with Part 15B of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

ICES-003

This Class B digital apparatus complies with Canadian ICES-003; Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

ONE-YEAR LIMITED WARRANTY

Visit www.insigniaproducts.com for details.

CONTACT INSIGNIA:

For customer service, call 1-877-467-4289 (U.S. and Canada) or 01-800-926-3000 (Mexico)

www.insigniaproducts.com

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