

# HP ENVY Desktop TE01-4020



## Your creative sidekick

Fuel your creativity. Experience the power and performance of an Intel® processor that's designed to meet your creation needs. Render, edit, and stream better than ever before.

### Product overview

- **Fuel your creativity:** Unleash creativity with an Intel® processor for impressive power and exceptional efficiency.
- **Inspired design:** This powerful PC is designed to fit perfectly in your workspace and inspire your creative work.
- **Entertainment amplified:** Enhance your entertainment. Enjoy access to an expansive library of media options with ample storage space, and support for an immersive 5.1 Surround Sound listening experience.

### Key specifications

- **Operating system:** Windows 11 Home<sup>(1)</sup>
- **Processor:** 13th Generation Intel® Core™ i7-13700 processor<sup>(2b)</sup>
- **Memory:** 32 GB DDR4-3200 MHz RAM memory<sup>(3)</sup> (2 x 16 GB)
- **Internal Storage:** 1 TB PCIe® NVMe™ M.2 Solid State Drive<sup>(15)(58c)</sup>
- **Graphics:** Intel® UHD Graphics 770<sup>(16)</sup>
- **Mouse and keyboard:** HP black wireless keyboard and mouse combo
- **USB ports:** Front I/O: 2 USB Type-A 5Gbps signaling rate, 2 USB Type-A 10Gbps signaling rate, 1 USB Type-C® 5Gbps signaling rate<sup>(42)</sup>; Rear: 4 USB 2.0 Type-A
- **Wireless:** Wi-Fi 6 (2x2) and Bluetooth® 5.3 wireless card (supporting gigabit data rate)<sup>(7)(19e)(25)(26)</sup>
- **Warranty:** 1-year limited hardware warranty

### Product features

- **Get a fresh perspective with Windows 11:** From a rejuvenated Start menu, to new ways to connect to your favorite people, news, games, and content—Windows 11 is the place to think, express, and create in a natural way.<sup>(1)</sup>
- **Extend beyond performance to let your PC do even more at once:** Offering more than just a performance score. The 13th Gen Intel® Core™ Processor advances real-world computing and delivers more ultra-efficient multi-tasking.
- **Intel® UHD Graphics:** Smoothly stream 4K content and play your favorite games.<sup>(10)(12)</sup>
- **PCIe® NVMe™ SSD storage:** Get up to 10x faster performance than a traditional hard drive.<sup>(58c)</sup>
- **USB Type-A 5Gbps signaling data rate:** Plug in your external storage with this USB Type-A port, featuring 5Gbps signaling data rate.<sup>(43)</sup>
- **USB Type-A 10Gbps signaling rate:** Plug in your external storage with this USB Type-A port, featuring 10Gbps signaling data rate.<sup>(43)</sup>
- **USB Type-C® 5Gbps signaling data rate:** Plug in your external storage with this USB Type-C® port, featuring 5Gbps signaling data rate. And it's reversible, so you never have to worry about plugging in upside down.<sup>(42)(43)</sup>
- **DDR4 RAM:** With higher bandwidth, you get more of a boost in performance for improved multi-tasking.
- **Dual channel memory:** Two channels work simultaneously to double the communication speed between the memory controller and the RAM increasing system performance.
- **Effortlessly connected:** Enjoy faster speeds, improved performance and greater capacity with Wi-Fi 6 and Bluetooth® 5.3 wireless card.<sup>(19e)(25)(26)</sup>
- **5.1 Surround Sound output:** All the necessary ports for truly immersive sound quality with 5.1 surround sound.

### Designed with the planet in mind

HP is dedicated to driving progress toward a more sustainable future and making responsible choices for the environment and our customers. We are innovating new ways to reduce the amount of materials in our products and packaging—and to use more recycled materials in their design. Together we can make a difference.

- Built with the environment in mind, this HP ENVY Desktop is designed using sustainable materials like:
  - Includes water-based paint<sup>(63g)</sup>
- HP's outer boxes and fiber cushions used in packaging are 100% sustainably sourced and recyclable.<sup>(63e)</sup>

### Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

#### Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support for Software & initial set-up:** Warranty details are included with your product.

#### Support Options:

- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.<sup>(56)</sup>
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.<sup>(10)</sup>
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at [community.hp.com](http://community.hp.com), on Twitter at [twitter.com/HPsupport](https://twitter.com/HPsupport), and Facebook at [facebook.com/HPsupport](https://facebook.com/HPsupport).<sup>(10)</sup>

#### Extend your coverage:

- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit [www.hp.com/go/smartfriend](http://www.hp.com/go/smartfriend) to learn more or call toll-free 1.844.814.1800 to get started.<sup>(95)</sup>
- **Care Packs, part of HP Care:** Extend protection beyond the standard limited warranty. For more info, visit [www.hp.com/go/carepack-services](http://www.hp.com/go/carepack-services) or call toll-free at 1.877.232.8009.<sup>(63)</sup>



## Specifications

<b>Operating system</b>	• <b>Windows 11 Home</b> <sup>(1)</sup>
<b>Processor</b>	• 13th Generation Intel® Core™ i7-13700 processor <sup>(2b)</sup> • 16-core
<b>Processor speed</b>	• 2.10 GHz <sup>(2h)</sup>
<b>Cache</b>	• 30 MB Cache
<b>Memory</b>	• 32 GB DDR4-3200 MHz RAM memory <sup>(3)</sup> (2 x 16 GB) (expandable to 32 GB) <sup>(3a)</sup>
<b>Internal storage</b>	• 1 TB PCIe® NVMe™ M.2 Solid State Drive <sup>(15)(58c)</sup>
<b>Finish</b>	• HP finish in nightfall black
<b>Video graphics</b>	• Intel® UHD Graphics 770 <sup>(16)</sup>
<b>Network interface</b>	• Integrated 10/100/1000 GbE LAN <sup>(29)</sup>
<b>Wireless connectivity</b>	• Wi-Fi 6 (2x2) and Bluetooth® 5.3 wireless card (supporting gigabit data rate) <sup>(7)(19e)(25)(26)</sup>
<b>Sound</b>	• 5.1 surround sound
<b>Memory slots</b>	• 2 DIMM (288-pin) (occupied)
<b>Expansion slots</b>	• 1 PCI-E x16 (available) • 1 PCI-E x1 (available) • 2 M.2 (occupied)
<b>Expansion bays</b>	• HDD: 2 internal 3.5" (two available)
<b>Memory card reader</b>	• HP 3-in-1 Media Card Reader—Supports SD, SDHC, SDXC
<b>External ports</b>	• Headphone/Microphone Combo • Front I/O: 2 USB Type-A 5Gbps signaling rate, 2 USB Type-A 10Gbps signaling rate, 1 USB Type-C® 5Gbps signaling rate <sup>(42)</sup> • Rear: 4 USB 2.0 Type-A, HDMI Out, VGA
<b>Multi-display capable</b>	• One HDMI and one VGA at rear I/O area
<b>Mouse and keyboard</b>	• HP black wireless keyboard and mouse combo
<b>Power supply</b>	• 310 W 80 Plus Gold certified power supply
<b>Dimensions</b>	• <b>Unpackaged:</b> 11.97 in (L) x 6.12 in (W) x 13.28 in (H) approx. • <b>Packaged:</b> 19.65 in (L) x 15.75 in (W) x 11.30 in (H) approx.
<b>Weight</b>	• <b>Unpackaged:</b> 13.14 lb approx. <sup>(76)</sup> • <b>Packaged:</b> 18.08 lb approx.
<b>Warranty and support</b>	• 1-year limited hardware warranty. Additional information available at <a href="http://www.support.hp.com">www.support.hp.com</a> • 1-year limited technical support for software and initial setup (from date of purchase) <sup>(53)</sup>

## Learn more at [hp.com](http://hp.com)

<sup>(1)</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows is automatically updated and enabled. High speed internet and Microsoft account required. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>. <sup>(2b)</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Iris X®, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. <sup>(2h)</sup> GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. <sup>(3)</sup> Up to 512MB of main system memory may be allocated to support video graphics. <sup>(3a)</sup> Based on system capability, actual spec offering may be different. Maximum upgradeability will vary by model. <sup>(7)</sup> Wi-Fi 5 or 6 is designed to support Gigabit data rate when transferring files between two devices connected to the same router. Requires a wireless router, sold separately, that supports 80MHz and higher channels. <sup>(8)</sup> Internet access required and not included. Subscription required after 30 days trial period. McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. <sup>(10)</sup> Internet service required and not included. <sup>(12)</sup> Graphics output may be limited based on the maximum resolution of the display. <sup>(15)</sup> Actual formatted capacity is less. Portion of internal storage is reserved for preloaded content. <sup>(16)</sup> Part of the total system memory (RAM) is used for graphics/video performance. System memory dedicated to graphics/video performance is not available for other use by other programs. <sup>(18)</sup> Duet for HP is preinstalled on this PC. Unlock use on secondary devices by downloading the app from the iOS or Google Play store and connect to your PC. Pen/touch input from a secondary device requires upgrade to the Duet Pro version, available for purchase through the Duet for HP app. <sup>(19a)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs. Only available in countries where Wi-Fi 6 is supported. <sup>(22)</sup> 100GB of free online storage for one year from date of registration. For complete details and terms of use, including cancellation policies, visit the website at [dropbox.com](http://dropbox.com). Internet service required and not included. <sup>(23)</sup> HP BIOS Protection works with Windows 11 that ships with your PC. <sup>(25)</sup> Bluetooth® 5.3 operation requires Microsoft OS/Chrome OS support. Until Microsoft OS/Chrome OS support is available, Bluetooth® 5.3 will function as Bluetooth® 5.2 or lower. <sup>(26)</sup> Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license. <sup>(29)</sup> Actual speeds may vary. <sup>(42)</sup> USB Type-C® and USB-C® are trademarks of USB Implementers Forum. <sup>(43)</sup> Actual throughput may vary. <sup>(53)</sup> Call 1.800.474.6836 or [support.hp.com](http://support.hp.com) for more information on Care Packs available after standard warranty expires. After standard warranty expires, an incident fee may apply. <sup>(56)</sup> For more information visit [hp.com/go/hpsupportassistant](http://hp.com/go/hpsupportassistant). (Link will vary outside of the U.S.) HP Support Assistant is only available on Windows-based PCs. Internet connection required for updating and connecting to HP Support. <sup>(58d)</sup> Based on HP internal testing using CrystalDiskMark benchmarking software. Performance is sequentially faster (read only) compared to traditional 7,200 rpm HDD. <sup>(63a)</sup> 100% outer box/corrugate cushion packaging made from sustainably sourced certified and recycled fibers. Fiber cushions made from 100% recycled wood fiber and organic material. Excludes plastic bags and plastic foam sheeting. <sup>(63b)</sup> Percentage of water-based paint varies by product. <sup>(76)</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances. <sup>(81)</sup> HP QuickDrop is preinstalled on this PC. Unlock use on secondary devices by downloading the app from the iOS or Google Play store and connect to your PC. Limited to sharing to one device at a time. Must be linked to an HP PC. Not applicable to sharing content between two mobile devices. <sup>(83)</sup> Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit [hp.com/go/carepack-services](http://hp.com/go/carepack-services). <sup>(88a)</sup> Offer available worldwide (excluding China and embargoed countries or other countries identified as restricted by applicable law or regulation) to new and existing subscribers who are 18+. Click on the Adobe icon in the start menu to redeem a 1-month free trial membership for select Adobe software. The software is tied to the device and is not transferrable. If you would like to sign up for an auto-renewing subscription, you can provide your payment method at sign-up. By adding a payment method, your subscription will automatically renew at the then current rate on your renewal date until you cancel. If you cancel before the end of the one-month free trial, you won't be charged. You can cancel your subscription anytime via your Adobe Account page or by contacting Customer Support. Please see current prices for Adobe products available in this offer. Offer not available to Education, OEM, or volume licensing customers. Subject to availability where the recipient resides. Additional terms and conditions may apply. VOID WHERE PROHIBITED OR RESTRICTED BY LAW. <sup>(89)</sup> HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown on datasheet. © Copyright 2023 HP Development Company, L.P. The information contained herein is subject to change without notice. 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## Software

<b>Help and support</b>	<ul style="list-style-type: none"> <li>• <b>myHP:</b> myHP provides a simple setup and registration experience that welcomes you to your new HP PC. Customize, optimize, and secure your device with tips and tricks and easy-to-access settings, and receive helpful messages and information to keep things running smoothly.</li> <li>• <b>HP Support Assistant:</b> Help with your HP PC and printers whenever you need it.<sup>(56)</sup></li> </ul>
<b>Security and protection</b>	<ul style="list-style-type: none"> <li>• <b>HP BIOS Protection:</b> Get peace of mind knowing your PC BIOS is protected. HP BIOS Protection automatically checks its health and recovers itself.<sup>(23)</sup></li> </ul>
<b>Partner offers</b>	<ul style="list-style-type: none"> <li>• <b>McAfee LiveSafe™:</b> Protect your operating system with a free 30-day McAfee LiveSafe™ trial.<sup>(6)</sup></li> <li>• <b>Adobe Offer:</b> Get a complimentary 1 month trial of the best creativity and productivity apps from Adobe with the purchase of a computer from HP. Create anything you can imagine – photos, videos, graphics, webpages, PDFs, and more. Get started with the app that best fits your need.<sup>(88a)</sup></li> <li>• <b>Dropbox cloud storage:</b> Store and synchronize your content online with Dropbox. Get 100GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.<sup>(10)(22)</sup></li> </ul>
<b>System performance</b>	<ul style="list-style-type: none"> <li>• <b>HP Connection Optimizer:</b> Get consistent and reliable Wi-Fi performance with software that automatically switches between the most efficient wireless access points.<sup>(10)</sup></li> <li>• <b>HP Command Center:</b> This simple utility puts you in control, allowing you to optimize and customize performance while supporting modes help to maximize your PC's efficiency.</li> </ul>
<b>Work and lifestyle</b>	<ul style="list-style-type: none"> <li>• <b>HP QuickDrop:</b> Wirelessly transfer photos, videos, documents and more between your PC and mobile device. Easily snap a photo to share, send addresses for directions on-the-go, and view texts on your PC's screen. With HP QuickDrop, file transfers are easy, fast and reliable.<sup>(10)(81)</sup></li> <li>• <b>Duet® for HP:</b> Use your tablet, phone, or another PC as a secondary display to expand your working space.<sup>(18)</sup></li> </ul>
<b>Gaming and entertainment</b>	<ul style="list-style-type: none"> <li>• <b>OMEN Gaming Hub:</b> Your one place for everything to make your gaming experience better. From software enhancements to hardware control, and live services, OMEN Gaming Hub elevates play in an easy and simple way.</li> </ul>
<b>Additional information</b>	
<b>Product number</b>	• 7Y6Y7AA#ABA
<b>Ad embargo date</b>	• 04/09/2023
<b>UPC code</b>	• 197497039276
<b>Country of origin</b>	• Mexico
<b>Pallet information</b>	<ul style="list-style-type: none"> <li>• <b>Dimensions:</b> 47.24 in (L/D) x 39.37 in (W) x 84.21 in (H) approx.</li> <li>• <b>Total weight:</b> 873.84 lb approx.</li> <li>• <b>Layers:</b> 7</li> <li>• <b>Products per layer:</b> 6</li> <li>• <b>Total products per pallet:</b> 42</li> </ul>

