HP ENVY Desktop TE01-4020

Your creative sidekick

Fuel your creativity. Experience the power and performance of an Intel® processor that's designed to meet your creation needs. Render, edit, and stream better than ever before.

Product overview

- **Fuel your creativity:** Unleash creativity with an Intel® processor for impressive power and exceptional efficiency.
- **Inspired design:** This powerful PC is designed to fit perfectly in your workspace and inspire your creative work.
- **Entertainment amplified:** Enhance your entertainment. Enjoy access to an expansive library of media options with ample storage space, and support for an immersive 5.1 Surround Sound listening experience.

Key specifications

- **Operating system: Windows 11 Home**[1]
- **Processor:** 13th Generation Intel® Core™ i7-13700 processor[2b]
- **Memory:** 32 GB DDR4-3200 MHz RAM memory[3] (2 x 16 GB)
- **Internal Storage:** 1 TB PCIe® NVMe™ M.2 Solid State Drive[15][58c]
- **Graphics:** Intel® UHD Graphics 770[16]
- **Mouse and keyboard:** HP black wireless keyboard and mouse combo
- **USB ports:** Front I/O: 2 USB Type-A 5Gbps signaling rate, 2 USB Type-A 10Gbps signaling rate, 1 USB Type-C® 5Gbps signaling rate[42]; Rear: 4 USB 2.0 Type-A
- **Wireless:** Wi-Fi 6 (2x2) and Bluetooth® 5.3 wireless card (supporting gigabit data rate)[7][19e][25][26]
- **Warranty:** 1-year limited hardware warranty

Product features

- **Get a fresh perspective with Windows 11:** From a rejuvenated Start menu, to new ways to connect to your favorite people, news, games, and content—Windows 11 is the place to think, express, and create in a natural way.[1]
- **Extend beyond performance to let your PC do even more at once:** Offering more than just a performance score. The 13th Gen Intel® Core™ Processor advances real-world computing and delivers more ultra-efficient multi-tasking.
- **Intel® UHD Graphics:** Smoothly stream 4K content and play your favorite games.[10][12]
- **PCIe® NVMe™ SSD storage:** Get up to 10x faster performance than a traditional hard drive.[58c]
- **USB Type-A 5Gbps signaling data rate:** Plug in your external storage with this USB Type-A port, featuring 5Gbps signaling data rate.[43]
- **USB Type-A 10Gbps signaling rate:** Plug in your external storage with this USB Type-A port, featuring 10Gbps signaling data rate.[43]
- **USB Type-C® 5Gbps signaling data rate:** Plug in your external storage with this USB Type-C® port, featuring 5Gbps signaling data rate. And it's reversible, so you never have to worry about plugging in upside down.[42][43]
- **DDR4 RAM:** With higher bandwidth, you get more of a boost in performance for improved multi-tasking.
- **Dual channel memory:** Two channels work simultaneously to double the communication speed between the memory controller and the RAM increasing system performance.
- **Effortlessly connected:** Enjoy faster speeds, improved performance and greater capacity with Wi-Fi 6 and Bluetooth® 5.3 wireless card.[19e][25][26]
- **5.1 Surround Sound output:** All the necessary ports for truly immersive sound quality with 5.1 surround sound.

Designed with the planet in mind

HP is dedicated to driving progress toward a more sustainable future and making responsible choices for the environment and our customers. We are innovating new ways to reduce the amount of materials in our products and packaging—and to use more recycled materials in their design. Together we can make a difference.

- Built with the environment in mind, this HP ENVY Desktop is designed using sustainable materials like:
  · Includes water-based paint[63g]
- HP's outer boxes and fiber cushions used in packaging are 100% sustainably sourced and recyclable.[63e]

Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

Included with your product:
- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support for Software & initial set-up:** Warranty details are included with your product.

Support Options:
- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.[56]
- **Online Support:** For technical support with this product, visit HP Customer Support http://support.hp.com.[10]
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at community.hp.com, on Twitter at twitter.com/HPSupport, and Facebook at facebook.com/HPSupport.[10]

Extend your coverage:
- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit www.hp.com/go/smartfriend to learn more or call toll-free 1.844.814.1800 to get started.[95]
- **Care Packs, part of HP Care:** Extend protection beyond the standard limited warranty. For more info, visit www.hp.com/go/carepack-services or call toll-free at 1.877.232.8009.[83]

Specifications

Operating system	• **Windows 11 Home**[1]
Processor	• 13th Generation Intel® Core™ i7-13700 processor[2b] • 16-core
Processor speed	• 2.10 GHz[2h]
Cache	• 30 MB Cache
Memory	• 32 GB DDR4-3200 MHz RAM memory[3] (2 x 16 GB) (expandable to 32 GB)[3a]
Internal storage	• 1 TB PCIe® NVMe™ M.2 Solid State Drive[15][58c]
Finish	• HP finish in nightfall black
Video graphics	• Intel® UHD Graphics 770[16]
Network interface	• Integrated 10/100/1000 GbE LAN[29]
Wireless connectivity	• Wi-Fi 6 (2x2) and Bluetooth® 5.3 wireless card (supporting gigabit data rate)[7][19e][25][26]
Sound	• 5.1 surround sound
Memory slots	• 2 DIMM (288-pin) (occupied)
Expansion slots	• 1 PCI-E x16 (available) • 1 PCI-E x1 (available) • 2 M.2 (occupied)
Expansion bays	• HDD: 2 internal 3.5" (two available)
Memory card reader	• HP 3-in-1 Media Card Reader–Supports SD, SDHC, SDXC
External ports	• Headphone/Microphone Combo • Front I/O: 2 USB Type-A 5Gbps signaling rate, 2 USB Type-A 10Gbps signaling rate, 1 USB Type-C® 5Gbps signaling rate[42] • Rear: 4 USB 2.0 Type-A, HDMI Out, VGA
Multi-display capable	• One HDMI and one VGA at rear I/O area
Mouse and keyboard	• HP black wireless keyboard and mouse combo
Power supply	• 310 W 80 Plus Gold certified power supply
Dimensions	• **Unpackaged:** 11.97 in (L) x 6.12 in (W) x 13.28 in (H) approx. • **Packaged:** 19.65 in (L) x 15.75 in (W) x 11.30 in (H) approx.
Weight	• **Unpackaged:** 13.14 lb approx.[76] • **Packaged:** 18.08 lb approx.
Warranty and support	• 1-year limited hardware warranty. Additional information available at www.support.hp.com • 1-year limited technical support for software and initial setup (from date of purchase)[53]

Software

Help and support	• **myHP:** myHP provides a simple setup and registration experience that welcomes you to your new HP PC. Customize, optimize, and secure your device with tips and tricks and easy-to-access settings, and receive helpful messages and information to keep things running smoothly. • **HP Support Assistant**: Help with your HP PC and printers whenever you need it.[56]
Security and protection	• **HP BIOS Protection:** Get peace of mind knowing your PC BIOS is protected. HP BIOS Protection automatically checks its health and recovers itself.[23]
Partner offers	• **McAfee LiveSafe™:** Protect your operating system with a free 30-day McAfee LiveSafe™ trial.[8] • **Adobe Offer:** Get a complimentary 1 month trial of the best creativity and productivity apps from Adobe with the purchase of a computer from HP. Create anything you can imagine – photos, videos, graphics, webpages, PDFs, and more. Get started with the app that best fits your need.[88a] • **Dropbox cloud storage:** Store and synchronize your content online with Dropbox. Get 100GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access.[10][22]
System performance	• **HP Connection Optimizer:** Get consistent and reliable Wi-Fi performance with software that automatically switches between the most efficient wireless access points.[10] • **HP Command Center:** This simple utility puts you in control, allowing you to optimize and customize performance while supporting modes help to maximize your PC's efficiency.
Work and lifestyle	• **HP QuickDrop:** Wirelessly transfer photos, videos, documents and more between your PC and mobile device. Easily snap a photo to share, send addresses for directions on-the-go, and view texts on your PC's screen. With HP QuickDrop, file transfers are easy, fast and reliable.[10][81] • **Duet® for HP:** Use your tablet, phone, or another PC as a secondary display to expand your working space.[18]
Gaming and entertainment	• **OMEN Gaming Hub:** Your one place for everything to make your gaming experience better. From software enhancements to hardware control, and live services, OMEN Gaming Hub elevates play in an easy and simple way.

Additional information

Product number	• 7Y6Y7AA#ABA
Ad embargo date	• 04/09/2023
UPC code	• 197497039276
Country of origin	• Mexico
Pallet information	• **Dimensions:** 47.24 in (L/D) x 39.37 in (W) x 84.21 in (H) approx. • **Total weight:** 873.84 lb approx. • **Layers:** 7 • **Products per layer:** 6 • **Total products per pallet:** 42

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