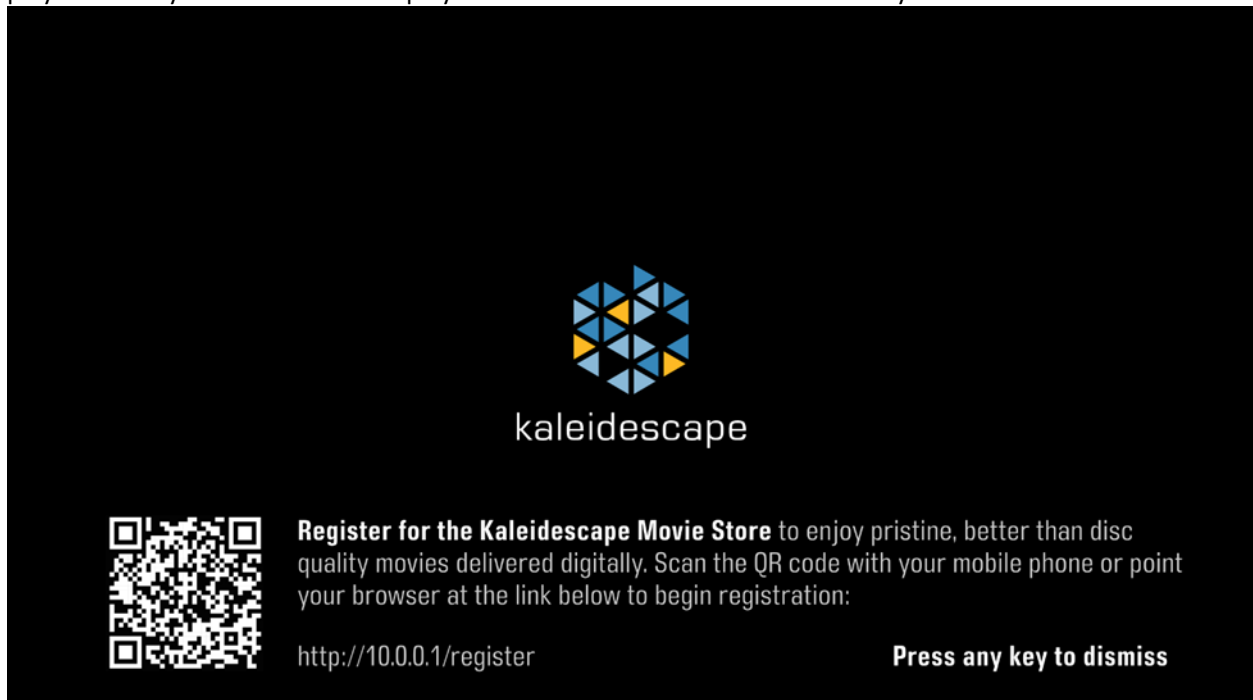# HOW DO I ACTIVATE MY KALEIDESCAPE SYSTEM?

To complete the activation process, the system must be connected to the Internet.

NOTE: When adding a new component to an already activated Kaleidescape system, the new component does <u>not</u> need to be activated separately. The new component can simply be added to the already activated system.

Systems that are not currently activated will present an Activation screen on the On-screen Display of any player in the system each time the player is restarted or is taken out of standby.

To begin the activation process, simply scan the QR code on the screen using a mobile phone that is connected to the same network as your Kaleidescape system or point your web browser at the link address presented at the bottom of the screen.

This will open a browser window with the Activation request form.

Before activating, be sure that all components are turned on and that all components are listed below.

Component:
Compact Terra Prime Movie Server (0000 00000753)

To activate, please enter the email address for your Kaleidescape store account:

If you don't already have a Kaleidescape store account, one will be created and you will receive a registration email.

OK

1. Enter the email address for the account, then click "OK".
2. Click "OK" in the second window that appears. The activation process may restart the system and interrupt playback.
3. Once acknowledgement that the activation request has been successful, you may close the browser window.

Thank you for activating your system. You will be contacted by email- please follow the instructions provided to continue the process.

4. Kaleidescape will send an email message to the address provided. The account owner must complete activation by clicking a custom link in that email message and following the instructions provided.

NOTE: The link is valid for 7 days. If it expires, restart the activation process.

Alternate activation methods

Browser Interface
Strato systems and Premiere systems can both be activated from the browser interface. For testing and calibration purposes, activation can be delayed and the on-screen reminder dismissed a limited number of times before activation must be completed. When ready to activate the system, the following steps describe the process. The browser interface must be accessed from a device installed on the same local network as the Kaleidescape system.

1. Open a web browser and enter:

- http://my-kaleidescape on Windows,
- http://my-kaleidescape.local on a Mac, or Windows with iTunes (or Bonjour) installed.
- or if those methods fail, http://xxx.www.yyy.zzz on Windows, or a Mac, where xxx.www.yyy.zzz is the IP address of the server, or the server/player.

2. Click on the *Settings* tab.

3. Select *General* from the second row of tabs if not already selected. Select *Activate System* (on Strato systems) or *Register System* (on Premiere systems).

4. Enter the email address and select *OK* when finished.

5. Check for an email message from support@kaleidescape.com with activation instructions.

- If the message does not appear in your inbox in a few minutes, check spam, or the junk folder.

Click the link in the email message and follow the instructions to complete the activation process.

NOTE: The link is valid for 7 days. If it expires, restart the activation process.

On-screen User Interface
Kaleidescape Alto, Kaleidescape Strato and Kaleidescape Cinema One (2nd generation) can be activated from the on-screen user interface. Connect the player to a display to begin the process. When first installed, a brand new player (from the factory) presents an initial setup screen where network settings must be configured. Once the network connection is configured and working, select *Begin activation*. Next, enter the email address using the on-screen keyboard, and then select *Done*. After the email address has been entered, select *Finish* to exit the initial setup menu. Follow the link in the email message to complete the activation process.

During the initial setup, the activation step can be skipped for testing and calibration purposes, and the reminder dismissed a limited number of times before activation must be completed. To accomplish this, simply select *Finish*, despite this option appearing unavailable, or "greyed-out".

When the initial setup screen is not presented, use the following steps to activate the system:

1. Press the Menu button on the Kaleidescape Remote, or press Menu on the Remote Control page of the Kaleidescape iPad App, or press the Kaleidescape logo in the top left corner of a touch panel using a Kaleidescape control template.

2. Use the arrow keys to scroll right and highlight System, then select Settings. The Settings page appears.

3. Move down the screen and highlight Activation.

4. Select Begin activation.

5. Enter the email address using the onscreen keyboard and select Done when finished.

6. Check for an email message from support@kaleidescape.com with activation instructions.

- If the message does not appear in your inbox in a few minutes, check spam, or the junk folder.

7. Click the link in the email message and follow instructions to complete the activation process.

NOTE: The link is valid for 7 days. If it expires, restart the activation process.

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