

Warranty Information

[About JOBY](#)

[Press](#)

[News Coverage](#)

[Media Downloads](#)

[Press Releases](#)

[Events & Tradeshows](#)

[Pro Team](#)

[Social Media](#)

[Blog](#)

[Product Registration](#)

[Support](#)

[Jobs](#)

[Privacy Policy](#)

[Contact Us](#)

JOBY Warranty

To Our Customers

Here at JOBY, we take customer service seriously. The way we see it, we're nothing without our customers, so it's important to us to take good care of them.

The bottom line is that we feel it's our job to make you happy, and we'll do almost anything to make sure you are.

That said, our lawyers have to do their job, too, so they've written up some warranty info in "lawyer-speak" for our products.

What Does This Limited Consumer Warranty Cover?

This limited consumer warranty covers any defects in material or workmanship in the new JOBY product accompanied by this warranty statement. This warranty does not affect or modify any warranty provided by the JOBY retailer nor does it affect any additional rights you may have under the laws of your jurisdiction.

How Long Does The Coverage Last?

This warranty lasts one (1) year.

What Does This Warranty Not Cover?

This warranty does not cover damage caused by improper care, mishandling, misuse, alteration, or accidental damage; nor does it cover the natural breakdown of materials that occurs after extended use.

Also, this warranty excludes all claims to any incidental or consequential loss to personal property. Some states, provinces and countries do not allow the exclusion or limitation of incidental or consequential damages, so this exclusion may not apply to you.

What Do You Have To Do to Place a Warranty Claim?

You will be required to submit your product to an authorized JOBY representative for inspection to confirm the defect, along with your original receipt. JOBY will not provide any coverage under this warranty statement unless your claim is in compliance with all of its terms. To request warranty service and obtain instructions on how to submit your product for inspection, you may either contact the dealer where you purchased your JOBY product, email info@JOBY.com.

What Will JOBY Do?

After inspecting the product and confirming the defect, we will, at our discretion, either repair or replace your JOBY product free of charge. If your product is no longer available, we will replace it with a similar product of equal value.

How Does Local Law Apply?

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state and country to country. This warranty does not affect any additional rights you have under laws in your jurisdiction governing the sale of consumer goods, including, without limitation, national laws implementing EC Directive 1999/44/EC. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the limitations or exclusions in this warranty statement may not apply to you. The laws of the State of California, USA, govern this warranty.

Who is Extending this Warranty?

This warranty is extended by JOBY and DayMen US, Inc., 1435 N. McDowell Blvd., Suite 200, Petaluma, CA 94954.