

# WARRANTY

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All JemJem Certified Refurbished items will come with free 1 Year warranty coverage, which starts from the time a customer receives the product according to the packages tracking information.

## Warranty coverage includes

- Labor and Parts for all mechanical issues
- In case item cannot be fixed, the customer will be issued a similar item for replacement.

## What's not covered

- Shipping Charges
- Cosmetic damage or ordinary wear and tear.
- Accidental damage, damages or non-functionality that results from accident, misuse, abuse, or other external causes.

## Warranty is voided if

- Product is jailbroken.
- Serial number has been removed or altered.
- Product is damaged or is not functioning as a result from accident, misuse, abuse, or other external causes.
- Updated software has caused the device to malfunction or perform poorly.

