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#### Warranty Information

- Whether you bought your PKG product from us or one of our retail partners, contact us directly with any questions, we are happy to help out!
- All PKG products come with a full replacement, 10-year limited warranty from any manufacturer defects, including stitching, zippers, straps, lining, etc.... If it breaks because of something we messed up, we will replace it at no cost to you!
- Warranty cases may be resolved by returning the product directly to the reseller with a dated proof of purchase.
- We require proof of purchase and may require photo's for our records.
- These warranties do not apply to any product determined by PKG to have been subjected to misuse, abuse, neglect or mishandling that alters or damages physical or electronic properties.
- RMA numbers may be obtained by contacting Technical Support [service@pkgshop.com](mailto:service@pkgshop.com)