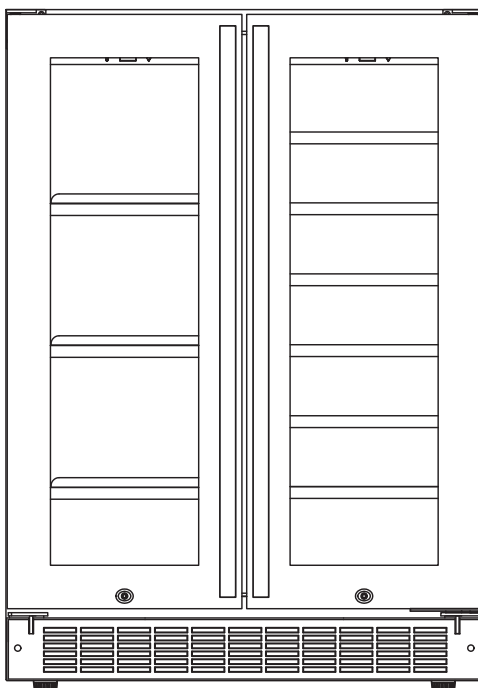


INSIGNIA™

## USER GUIDE

# Dual-Zone Wine and Beverage Cooler

**NS-BC2ZSS1/NS-BC2ZSS1-C**



Before using your new product, please read these instructions to prevent any damage.

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# IMPORTANT SAFETY INSTRUCTIONS



This symbol indicates that dangerous voltage constituting a risk of electric shock is present within your cooler.



This symbol indicates that there are important operating and maintenance instructions in the literature accompanying your cooler.

## WARNING

To reduce the risk of fire, electrical shock, or injury follow these basic precautions when using your cooler:

- Read all instructions before using the wine and beverage cooler.
- Never allow children to operate, play with, or crawl inside the appliance.
- **Refrigerants:** All refrigeration products contain refrigerants. Under the guidelines of federal law, refrigerants must be removed before the disposal of the product. It is the consumer's responsibility to comply with federal and local regulations when disposing of this product.
- Never clean the appliance with flammable fluids. The fumes can create a fire hazard or explosion.
- Do not store or use gasoline or any other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.
- Do not store explosive substances, such as aerosol cans with a flammable propellant, in this appliance.

## SAVE THESE INSTRUCTIONS

**DANGER:** Risk of fire or explosion. Flammable refrigerant used.

- Do not puncture refrigerant tubing.
- Do not use mechanical devices to defrost cooler.
- Ensure that servicing is done by factory authorized service personnel, to minimize product damage or safety issues.
- Consult repair manual or owner's guide before attempting to service this product. All safety precautions must be followed.
- Dispose of properly in accordance with federal or local regulations.
- Follow handling instructions carefully.



## WARNING

### Electric Shock Hazard

**Failure to follow these instructions can result in electric shock, fire, or death.**

- 1 **WARNING**—Keep ventilation openings in the appliance enclosure or in the built-in structure clear of obstruction.
- 2 **WARNING**—Do not touch the interior of the chiller compartment with wet hands. This could result in frost bite.
- 3 **WARNING**—Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- 4 **WARNING**—Do not damage the refrigerant circuit when handling, moving, or using the cooler.
- 5 **WARNING**—Do not use electrical appliances inside the storage compartment of the cooler, unless they are of the type recommended by the manufacturer.
- 6 **WARNING—DANGER**—Never allow children to play with, operate, or crawl inside the cooler.  
Risk of child entrapment. Before you throw away your old cooler:
  - 1) Take off the door
  - 2) Leave the shelves in place so that children may not easily climb inside
- 7 Unplug the cooler before carrying out user maintenance on it.
- 8 This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.
- 9 Please dispose of the cooler according to local regulations as the cooler contains flammable gas and refrigerant.
- 10 Follow local regulations regarding disposal of the cooler due to flammable refrigerant and gas. All refrigeration products contain refrigerants, which under the guidelines of federal law must be removed before disposal. It is the consumer's responsibility to comply with federal and local regulations when disposing of this product.



- 11** This cooler is intended to be used in household and similar environments, such as:
- Staff kitchen areas in shops, offices, and other working environments
  - Farm houses and by clients in hotels, motels, and other residential environments
  - Bed and breakfasts
  - Catering and similar non-retail applications
- 12** Do not store or use gasoline or any flammable liquids inside or in the vicinity of this cooler.

## Grounding Instructions

This appliance must be grounded. Grounding reduces the risk of electrical shock by providing an escape wire for the electrical current.

This appliance has a cord that has a grounding wire with a 3-prong plug. The power cord must be plugged into an outlet that is properly grounded. If the outlet is a 2-prong wall outlet, it must be replaced with a properly grounded 3-prong wall outlet. The serial rating plate indicates the voltage and frequency the appliance is designed for.

**WARNING:** Improper use of the grounding plug can result in a risk of electric shock. Consult a qualified electrician or service agent if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded.

**Do not connect your appliance to extension cords or together with another appliance in the same wall outlet.** Do not splice the power cord. Do not, under any circumstances, cut or remove the third ground prong from the power cord. Do not use extension cords or ungrounded (two prong) adapters. If the power supply cord is damaged, it must be replaced by the manufacturer or its service agent or similar qualified person in order to avoid hazard.

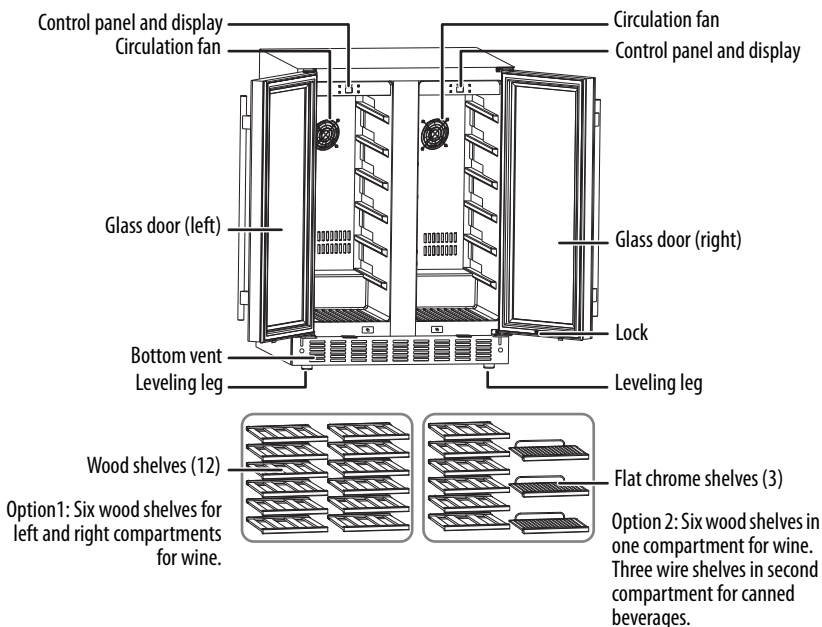
## Features

- Two separate compartments store 64 beverage cans on one side and 21 wine bottles on the other, or up to 42 standard wine bottles on both sides.
- Dual-zone cooling.
- The temperature in the left and right zones can be set independently by using the control panel located in each zone. The temperature range in the left compartment (the beverage zone) can be set between 34° F to 64° F (1° C to 18° C). The temperature range in the right compartment (the wine zone) can be set between 41° F to 64° F (5° C to 18° C).
- Single layer, energy efficient, Low-E glass door.
- Interchangeable wire and wood shelving let you customize the cooler exactly how you want it.
- Internal light helps you select the beverage you want.
- Lockable doors keep your beverages safe.

## Package contents

- Dual-zone wine and beverage center
- Keys
- Wire shelves (3)
- Wood shelves (12)
- Handles (2)
- Hardware Bag
- *User Guide*

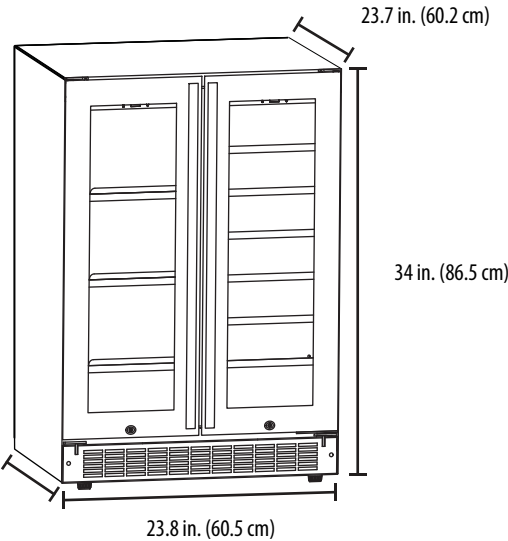
## Components



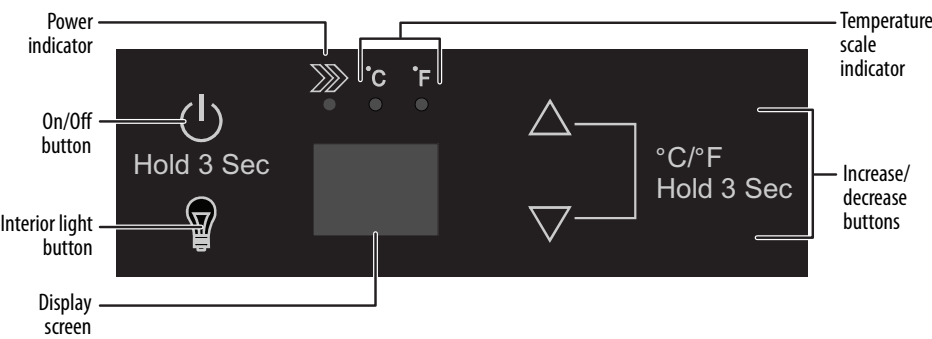
### Notes:

- For your cooler to operate normally, avoid placing it in areas with high magnetic fields or high humidity.
- When you put a lot of wine bottles in the cooler at one time, the temperature in the cooler may rise temporarily.
- To prolong the service life of the compressor, wait for at least five minutes before plugging the unit back in, after unplugging it.

Dimensions



Control and display panels (both compartments)



BUTTON	FUNCTION
	Press to turn the power on or off.
	Press to turn the interior light on or off. The default is on when the door is open and off when the door is closed. Press the button once to turn the light off when the door is open. The light resumes the default function when the door is closed.
	Press to raise the temperature in the selected zone.
	Press to lower the temperature in the selected zone.
	Press and hold (for three to five seconds) both buttons simultaneously to change the display from F° to C° or back again.

INDICATOR	DESCRIPTION
	Lights to indicate that cooling mode is currently in operation.
	Indicates which temperature mode is being displayed.

Notes:

- Touch the control panel lightly when pressing the keys.
- To avoid scratching the control panel, do not touch it with sharp objects.

# Setting up your wine and beverage cooler

**CAUTION:** This appliance is heavy. We suggest that two people be used when setting up or moving your cooler.

## Before using your cooler

- Remove the exterior and interior packing.
- Let the cooler stand upright for approximately six hours before connecting it to power. This reduces the possibility of a malfunction in the cooling system from improper handling during transportation.
- Clean the exterior surface of your cooler with a soft, dry cloth and clean the interior surface with lukewarm water using a soft cloth.

## Finding a suitable location

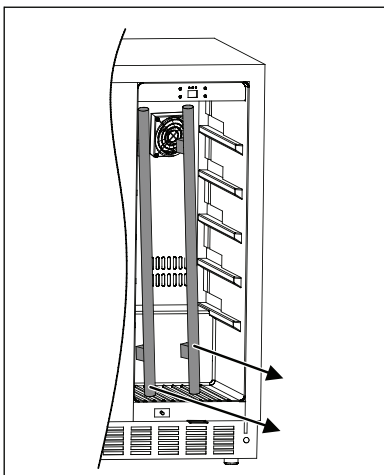
- This cooler is designed to be built-in or free standing.
- Place your cooler on a floor, countertop, or cabinet that is strong enough to support the cooler when it is fully loaded.
- Locate the cooler away from direct sunlight and sources of heat (stove, heater, radiator, and so on). Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption.
- Ambient temperature below 68° F (20° C) or above 90° F (32° C) will hinder the performance of this cooler. This cooler is not designed for use in a garage or any other outside installation.
- Avoid locating the cooler in moist areas.
- This appliance is intended for household use only. It is not designed for outside installation, including anywhere that is not temperature controlled (garages, porches, vehicles, etc.). This unit is not designed to be installed in an RV or used with an inverter.
- Do not stack beverage coolers.

## Installing the handles

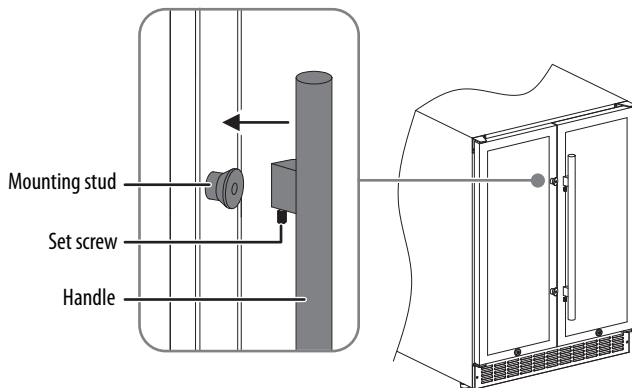
### Notes:

- We recommend having two people complete the installation.
- To avoid scratching the front panel, place a soft cloth or towel against the panel while installing the door handle.

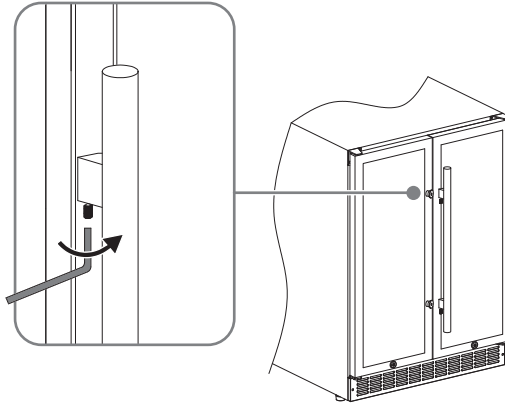
- 1 Remove the door handles and hardware bag from the right side of the product. The hardware bag, located in the *User Guide* bag, contains a hex key and four extra screws.



- 2 Place the beverage cooler carefully on its back.
- 3 Place the handle on the mounting studs. The set screws are pre-installed in the handles and should face down when installed correctly.



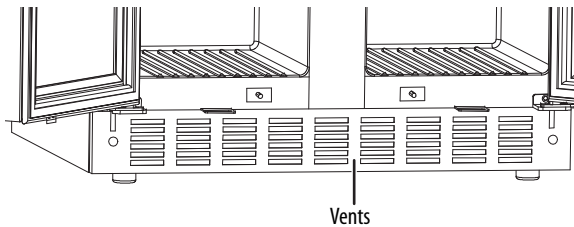
- 4 Push the door handle tightly against the door.
- 5 Insert the short end of the hex key into the set screw and tighten until snug (do not overtighten). The set screw is not recessed into the handle.



- 6 Repeat Step 5 for the other set screw, then repeat steps 3 through 5 for the other handle.
- 7 Keep the hex key with these installation instructions for future use.

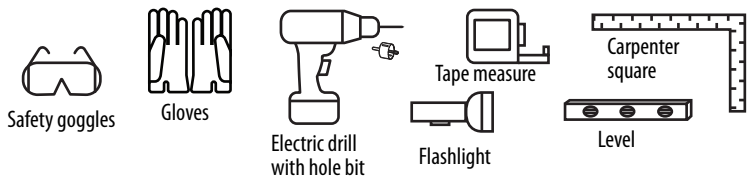
## Front vent

This appliance is front vented. Do not block the front air vent. Doing so will result in high operating temperatures, higher energy usage, and possible system overheating and failure.



Building in your wine and beverage cooler

Required tools

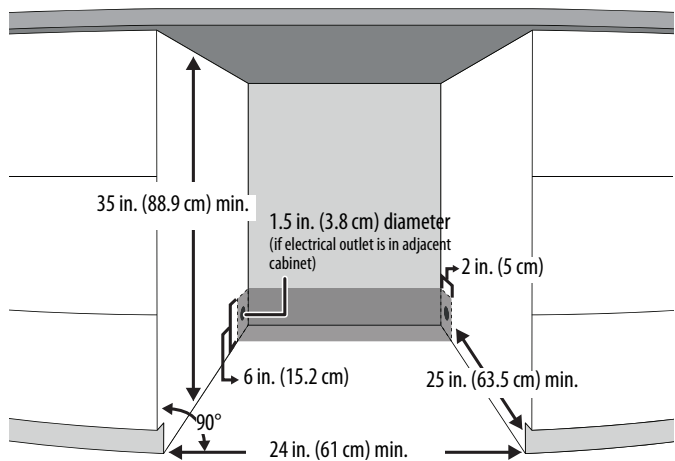


Preparing the enclosure

**CAUTION:** Gloves and safety goggles should be worn during the installation.

We do not recommend that you install the appliance into a corner or directly beside a wall. The door needs to be opened more than 90° to allow full extension of the shelves. If it is necessary to place the unit next to a wall or in a corner, leave at least 2 to 4 in. (5-10 cm) between the wall and the appliance to allow for the door opening.

- Notes:**
- The indicated depth requirement is assuming that the electrical outlet is located in the adjacent cabinet or is flush mounted (not surface mounted) in the rear wall of the enclosure.
  - If the electrical outlet is located inside an adjacent cabinet, cut a 1.5 inch (3.8 cm) diameter hole to route the power cord. If the cabinet wall is metal, the hole edge must be covered with a bushing or grommet to protect the cord.

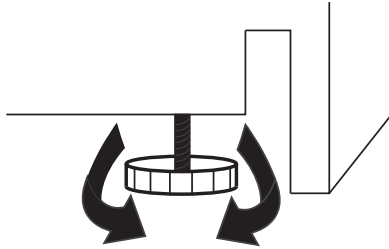


If you are installing the unit between frameless cabinets, a 0.5 in. (1.3 cm) wide filler strip or side panel may be needed on both sides of your cooler. The filler strip provides a space between the appliance case and the adjacent cabinet door swing. The width of the opening must include the filler panels. The door should extend at least 1 in. (2.6 cm) beyond the surrounding cabinets.

## Leveling your cooler

It is very important for the cooler to be level in order to function properly. If the cooler is not leveled during installation, the doors may not close or seal properly, causing cooling, frost, or moisture problems.

- 1 Move the cooler to its final location.
- 2 Turn the leveling foot counter-clockwise until it touches the bottom of the cabinet.
- 3 Slowly turn the leveling foot clockwise until the cooler is level.



## Grounding requirement

This cooler must be grounded. The cooler is equipped with a cord having a grounding wire with a three-prong grounding plug. The plug must be inserted into an outlet that is properly installed and grounded.

Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if doubt exists as to whether the cooler is properly grounded.

### **WARNINGS:**

- Improper use or defeat of the grounding plug can result in a risk of electric shock.
- Do not, under any circumstances, cut or remove the third ground prong from the supplied power cord.

## Connecting to power

- Plug the appliance into a dedicated, properly installed grounded wall outlet. This appliance should be operated on a separate electrical circuit from other appliances. Any questions concerning power and/or grounding should be directed toward a certified electrician or an authorized service center.

**CAUTION:** This unit is not designed to be installed in an RV or used with an inverter.


- Plug in and run your cooler for three to four hours before making any temperature adjustments and before adding wine. This allows your cooler to reach a stable temperature.


### Notes:

- Check your local power source. This cooler requires a 110 V-120 V, 60 Hz power supply.
  - Use a receptacle that accepts the grounding prong. The power cord is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this cooler.
- Do not use an extension cord with this cooler. If the power cord is too short, have a qualified electrician install an outlet near the cooler. Use of an extension cord can negatively affect the cooler's performance.

## Using your wine and beverage cooler

### Turning on your cooler



Press the  button to turn your cooler on. The display screen and indicators blink for three seconds and an audible beep will be heard, then the compressor starts working.

You can manually set your unit to "Standby" mode by pressing and holding the  button for approximately three seconds, provided that no other setting is in effect (the display is not blinking). Repeating this action restarts the unit.

### Setting the temperature

Under normal conditions, the display always shows the set temperature.

The default temperature setting is 54° F (12° C), and the default temperature scale is ° F.

When the  or  buttons are pressed, the temperature increases or decreases in increments of one degree.

Actual temperature inside the appliance can vary, based on ambient temperature, how often the door is opened, and how many warm beverages have recently been added to the appliance.

**Notes:**

- A large number of bottles will lower the cooling efficiency of the cooler.
- Adjust the thermostat setting by one increment at a time. Allow several hours for the temperature to stabilize between adjustments.

## Changing the temperature display

To switch the display between F° and C°, press and hold the ▲ and ▼ buttons at the same time for approximately three to five seconds.


## Understanding the dual temperature zones

There are two temperature zones in this appliance. They are divided by a partition.

- Each zone has its own independent temperature control and display.
- The right zone can be used to store wine up to 21, 750 ml bottles.
- The left zone can be used to store up to 64, 355 ml beverage cans.

The temperature in the left and right zones can be set independently by using the control panel located in each zone. The temperature range in the left compartment (the beverage zone) can be set between 34° F to 64° F (1° C to 18° C). The temperature range in the right compartment (the wine zone) can be set between 41° F to 64° F (5° C to 18° C).

## Lighting your cooler

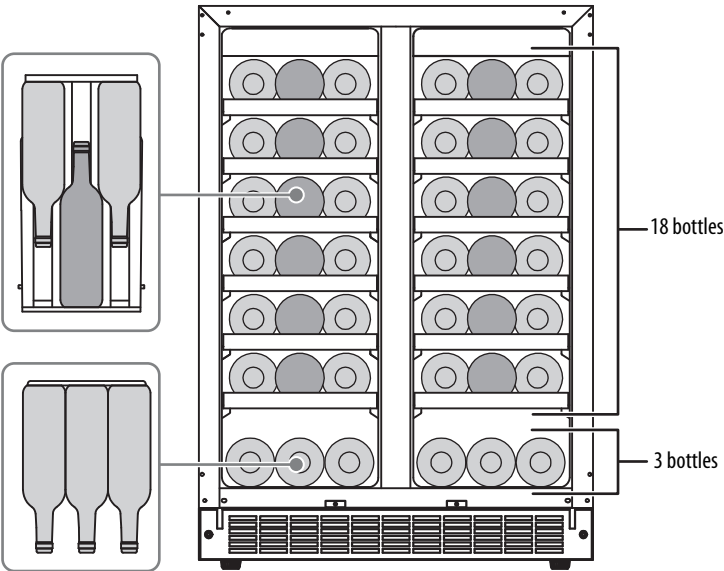
Each zone has its own interior light, which can be switched on or off by pressing the  button on the control panel. Energy-efficient LEDs are used for long-term durability.

## Memory function

If you experience a power outage while your cooler is on, when the power is restored, both zones of your cooler will resume the same temperature that was set when the power went off.

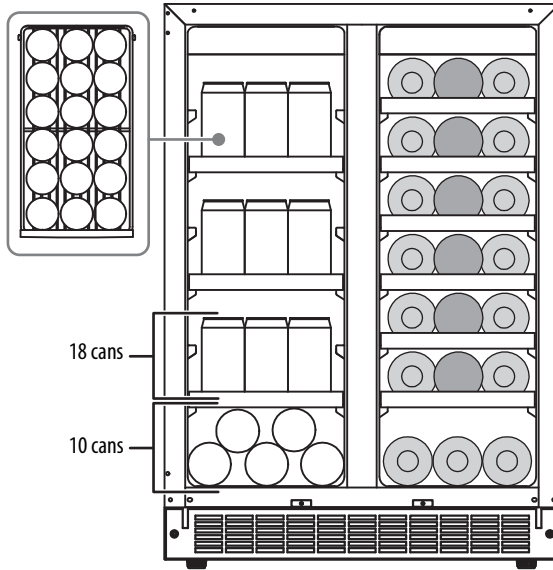
**Using the wine compartment**

It is necessary to position the bottles alternately on the upper six shelves. This will allow for the storage of three 750 ml bottles on each of the six shelves and three bottles on the bottom shelf, for a total storage capacity of for storage capacity of 21 wine bottles for each zone, and total storage capacity of 42 wine bottles for both zones. Shelves can be removed to accommodate larger bottles.



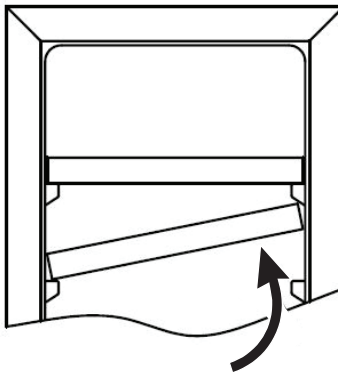
## Using the beverage compartment

The top three wire shelves can hold 18, 12-ounce (355 ml) cans per shelf. Ten cans can be stored in the bottom, for a total storage capacity of 64 beverage cans. The wire shelves should only be used for cans on one side of the beverage cooler, not both sides.



### To remove a shelf

- 1 Remove all bottles from the shelves.
- 2 Tilt one side of the shelf upward and then gently pull out the shelf.



To replace a shelf

- To reinstall the shelf, make sure that it is resting securely on the support brackets, then push inward until it clicks into place.

**CAUTIONS:**

- Make sure that the tabs are firmly engaged in the supporting guides before storing any bottles.
- The bottom shelves in both compartments are not secured in place. Do not attempt to pull on these shelves when they are stacked with bottles.

Locking your cooler

**CAUTION:** To prevent the possibility of a child being trapped, keep the key out of reach of children and not in the vicinity of the appliance.

Both doors of your cooler can be locked with a key, which comes prepackaged inside the cooler. Each door locks separately.

Serving and storage tips

We suggest that you pour wine at a temperature below the ideal serving temperature, because the wine warms up quickly after it’s been poured into a glass.

WINE TYPE	IDEAL SERVING TEMP
Red Bordeaux	64.4° F (18° C)
Côtes du Rhône Red/Barolo Louis Family Dry Red Wine/Barolo	62.6° F (17° C)
Burgundy Red	60.8° F (16° C)
Port	59° F (15° C)
Young Burgundy Red	57.2° F (14° C)
Young Red Wine	53.6° F (12° C)
Young Beaujolais/All White Wines (low sugar)	51.8° F (11° C)
Old White Wines/Chardonnay	50° F (10° C)
Sherry	48.2° F (9° C)
Young White Wines (late vintage)	46.4° F (8° C)
White Wines Loire/Entre-deux-Mers	44.6° F (7° C)

- Strong beers (like barleywines, tripels, dark ales) are best at room temperature (55-60° F or 12.8-15.5° C). Most of your standard ales (like bitters, IPAs, dobbelbocks, lambics, and stouts) should be at cellar temperature (50-55° F or 10-12.8° C). Lighter beers (like lagers, pilsners, wheat beers, and milds) should be at a refrigerated temperature (45-50° F or 7.2-10° C).

- In order to maintain good air circulation in the cooler, do not let the bottles touch the back of the cooler.
- Do not store bottled wine by the box or case in the cooler.
- The cork of an opened bottle should always be moistened when returning it to the bottle.
- Red wine should be allowed to breath (oxygenate) before drinking. We suggest that you put pink/rose type wines onto the table two to five hours before drinking and red wine four to five hours before drinking. That also allows them to reach the suitable serving temperature. White wine, on the other hand, can be served right away.
- Champagne should always be stored in the cooler and taken out immediately before drinking.

## Maintaining your wine and beverage cooler

Your cooler is designed for year-round use with only minimal cleaning and maintenance.

When you first receive it, wipe the cabinet with a mild detergent and warm water, then wipe dry with a dry cloth. Do this periodically to keep your cooler looking new.

**CAUTION:** To prevent damage to the finish, do not use:

- Gasoline, benzine, thinner, or other similar solvents
- Ammonia or alcohol
- Abrasive cleaners
- Sharp objects or blades

### **Cleaning the interior of your cooler:**

- 1 Turn off the cooler and unplug it from the wall outlet.
- 2 Remove all wine/beverages.
- 3 Wash the inside with a warm, damp cloth soaked in a solution of one quart of lukewarm water and two tablespoons of baking soda.
- 4 Be sure to keep the door gasket (seal) clean to keep the unit running efficiently.
- 5 Dry the interior and exterior with a soft cloth.

## Defrosting your cooler

This appliance is equipped with an automatic defrost function and does not require manual defrosting. Defrost water from the appliance is channeled into a drip tray located above the compressor. Heat transfer from the compressor causes the defrost water to evaporate.

## Alarms

### Door ajar alarm

If the door is not closed completely for five minutes, an alarm sounds. Close the door to silence the alarm.

If the door is closed and the alarm continues to sound, make sure that the actuator at the bottom of the door is making contact with the switch on the appliance.

If the door alarm sounds when filling the cooler, it can be silenced by pressing the power button once.

### Temperature alarms and error codes

If the inner cabinet temperature is higher than 73° F (23° C) for one hour, the error code "HI" shows on the display and an alarm sounds.

If the inner cabinet temperature is lower than 32° F (0° C), the error code "LO" shows on the display and an alarm sounds.

If the inner cabinet temperature remains at 32° F (0° C) for more than 30 minutes, the error code "CL" shows on the display, an alarm sounds, and the appliance stops functioning to prevent the contents from freezing.

## Storing your cooler

- 1 Turn off the cooler and unplug it from the wall outlet.
- 2 Remove all wine/beverages.
- 3 Clean the cooler.
- 4 Leave the door open slightly to avoid possible formation of condensation, mold, or odor.

<b>CAUTION:</b> Use extreme caution with children. The unit should not be accessible to child's play.
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## Moving your wine and beverage cooler

- 1 Turn off the cooler and unplug it from the wall outlet.
- 2 Remove all wine/beverages.
- 3 Securely tape down all loose items inside your cooler.
- 4 Turn the leveling foot up to avoid damage.
- 5 Tape the door shut.
- 6 Protect the outside of the appliance with a blanket or similar item.
- 7 Make sure that the cooler stays in the upright position during transportation.

If that is not possible and the appliance must be placed on its back or side during transportation, upon reaching the destination allow it to remain upright for six hours before plugging it in to avoid damage to internal components.

## Power failure

Most power failures are corrected within a few hours and should not affect the temperature of your appliance, if you minimize the number of times the door is opened. If the power is going to be off for a longer period of time, take the proper steps to protect the contents of your cooler.

**Note:** Wait three to five minutes before attempting to restart the appliance if operation has been interrupted.

## Disposal

This appliance may not be treated as regular household waste. It should be taken to an appropriate waste collection point for recycling of electrical components. For information on local waste collection points, contact your local waste removal agency or government office.

## Tips on saving energy

- Locate your cooler in the coolest area of the room, away from heat producing appliances or heating ducts and out of the direct sunlight.
- Overloading the cooler forces the compressor to run longer.
- Do not open the door too often, especially if the weather is very hot. Close the door as soon as possible to prevent cool air from escaping.
- Make sure that the appliance is sufficiently ventilated, with adequate air circulation behind it.

# Troubleshooting

## Error codes

If the “HI”, “LO”, or “CL” error codes appear on the display for more than five minutes, a power reset may rectify the issue (see [Temperature alarms and error codes](#) on page 20). Unplug the appliance, wait five minutes, then plug the appliance back in. If the error code persists, contact consumer care or an authorized service agent.

PROBLEM	SOLUTION
The cooler does not operate.	<ul style="list-style-type: none"><li>• Make sure that the cooler is plugged in and that the plug is pushed completely into the outlet.</li><li>• Check the house fuse/circuit breaker box and replace the fuse or reset the circuit breaker.</li><li>• If a power failure occurs, the cooler turns off. Wait until the power is restored, then turn it on again.</li></ul>
The cooler door does not close completely.	<ul style="list-style-type: none"><li>• Adjust the shelf properly.</li><li>• Clean the door gaskets.</li><li>• Level the cooler with the leveling feet.</li></ul>
The cooler is not cold enough.	<ul style="list-style-type: none"><li>• Make sure that the door is closed properly.</li><li>• Allow time for new beverages to cool, then check again.</li><li>• Set the control to a colder setting.</li></ul>
The cooler makes unusual noises or vibrates.	<ul style="list-style-type: none"><li>• Level the cooler with the leveling feet.</li><li>• Move the cooler out from the wall.</li><li>• This is normal.</li></ul>
Moisture is building up in the interior of the cooler.	<ul style="list-style-type: none"><li>• Make sure that the door is closed properly.</li><li>• Move the cooler to a dryer location.</li></ul>
The cooler turns on and off frequently.	<ul style="list-style-type: none"><li>• Cool the room or move the cooler to a cooler location.</li><li>• Make sure that the door is closed properly.</li><li>• Clean the door gaskets.</li><li>• Set the control to a colder setting.</li></ul>
The display shows an error code and an alarm sounds	<ul style="list-style-type: none"><li>• See <a href="#">Temperature alarms and error codes</a> on page 20.</li></ul>

# Specifications

Dimensions (H × W × D)	34 × 23.8 × 23.7 in. (86.5 × 60.5 × 60.2 cm)
Weight	125.6 lbs. (57 kg)
Capacity per compartment	Wine zone: 21 bottles (750 ml) Beverage zone: 64 cans (355 ml)
Power requirements	115V~60Hz
Current	1.2A
Operating temperature	Wine zone: 41° F to 64° F (5° C to 18° C) Beverage zone: 34° F to 64° F (1° C to 18° C)

## ONE-YEAR LIMITED WARRANTY

Best Buy, or its Authorized Partner of Insignia branded products, warrants to you, the original purchaser of this new Insignia branded product ("Product"), that the Product shall be free of defects in the original manufacture of the material or workmanship for a period of one (1) year from the date of your purchase of the Product or the date of delivery (if later than the date of purchase) ("Warranty Period").

For this warranty to apply, your Product must be (i) purchased in the United States or Canada from a Best Buy branded retail store, online at [www.bestbuy.com](http://www.bestbuy.com) or [www.bestbuy.ca](http://www.bestbuy.ca), or from Best Buy's Authorized Partner, and (ii) packaged or sold with this warranty statement.

The term "Best Buy", as used in this warranty, refers to Best Buy branded retail stores, [www.bestbuy.com](http://www.bestbuy.com), [www.bestbuy.ca](http://www.bestbuy.ca), and Best Buy's Authorized Partner.

Because Insignia cannot control the quality of products sold by unauthorized sellers, this warranty applies only to Products that were purchased from Best Buy or an Insignia Authorized Partner, unless otherwise prohibited by law. Insignia reserves the right to reject warranty claims for Products purchased from unauthorized sellers, including unauthorized websites.

REPAIR OR REPLACEMENT, AS PROVIDED UNDER THIS WARRANTY, IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS, OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT. ALL EXPRESSED AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESSED OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES, AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON (i) HOW LONG AN IMPLIED WARRANTY LASTS, (ii) EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, or (iii) LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

### How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product or the date of delivery (if later than the date of purchase). Your purchase date is printed on the receipt you received with the Product. In the event that Authorized Partner ceases to sell the covered Insignia branded product, this warranty shall terminate for that product and there shall be no repair or replacement of the Product.

### What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

### How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location or from a Best Buy online website ([www.bestbuy.com](http://www.bestbuy.com) or [www.bestbuy.ca](http://www.bestbuy.ca)), please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased your Product from an Authorized Partner, call Insignia at 1-877-467-4289.

To obtain warranty service, in the United States and Canada call 1-877-467-4289. Call agents may diagnose and correct the issue over the phone.

If you purchased the Product from an Authorized Partner other than Best Buy, please call 1-888-BESTBUY in the United States or 1-866-BESTBUY in Canada. You will be asked to provide proof of purchase and to return your Product to Best Buy. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

### Where is the warranty valid?

This warranty is valid only in the United States and Canada to the original purchaser of the product from an Authorized Partner, in the country where the original purchase was made.

### What does the warranty not cover?

This warranty does not cover:

- Food, beverage, and or medicine loss/spoilage.
- Damage to other products caused by a power surge or other similar issue while connected to the Product.
- Customer instruction/education.
- Installation.
- Set up adjustments.
- Cosmetic damage.
- Damage due to weather, lightning, and other acts of God, such as power surges.
- Accidental damage.
- Misuse.
- Abuse.
- Negligence.
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna.
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance.
- Connection to an incorrect voltage or power supply.
- Damage due to attempted repair by any person not authorized by Insignia to service the Product.
- Products sold "as is" or "with all faults".
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.).
- Products where the factory applied serial number has been altered or removed.
- Loss or Theft of this product or any part of the product.
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.).
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

Contact Insignia:

1-877-467-4289

[www.insigniaproducts.com](http://www.insigniaproducts.com)

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