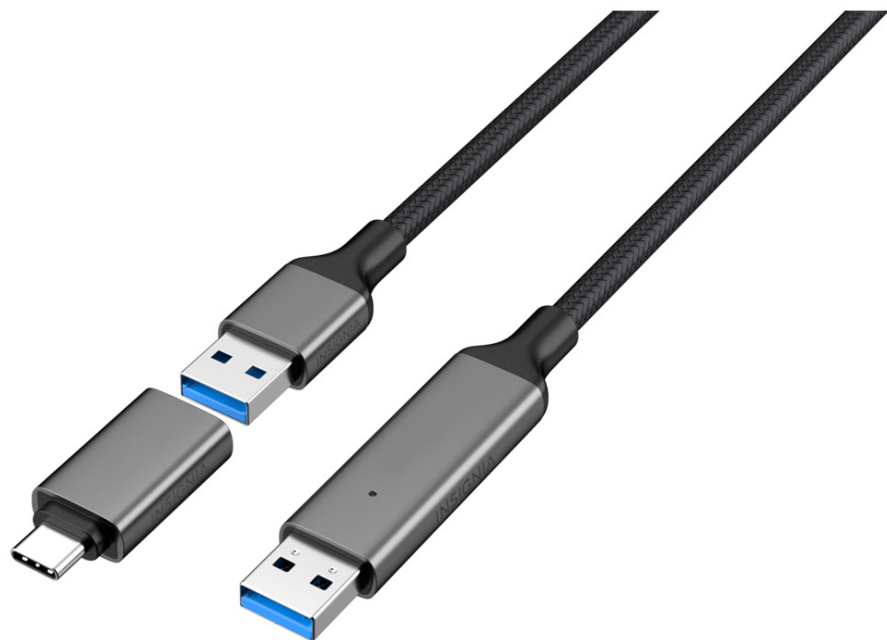


INSIGNIA™

6 ft. USB 3.0 File Transfer Cable

NS-PCK336C26/NS-PCK336C26-C



Before using your new product, please read these instructions to prevent any damage.

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Package contents

- USB 3.0 universal file transfer cable
- USB-A to USB-C adapter
- *Quick Setup Guide*

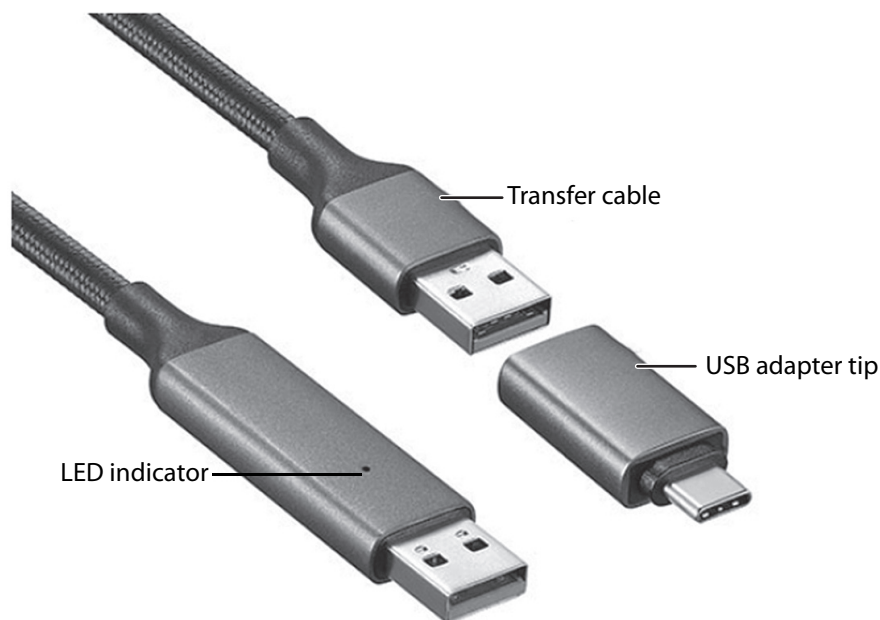
System requirements

- Windows 10/Windows 11
- MacOS 10.15-15.3
- USB 3.0 or USB 2.0

Features

- Compatible with Windows 11, Windows 10, and macOS 10.15 - 15.3
- USB-A to USB-C adapter connects to computers without a USB-A port
- 6 ft. (1.83 m) length supports flexible placement options
- 5 Gbps quickly transfers your data
- SmartDataLink (Windows) and U3MacKMLink (Mac) software included

Overview

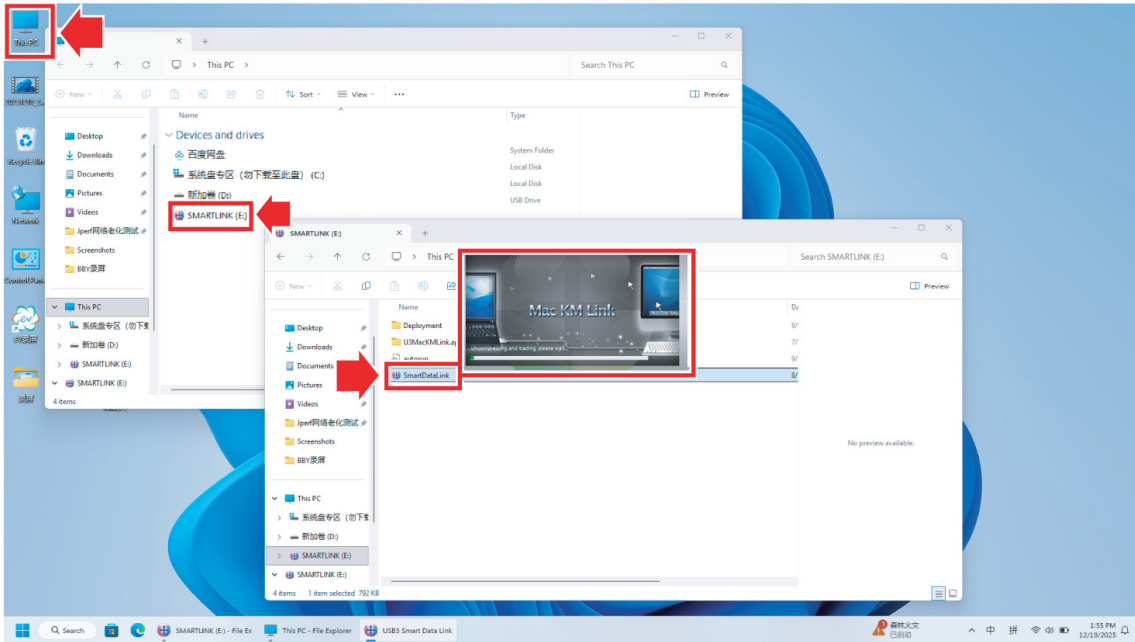


Note: This transfer cable is not designed for charging or for transferring data from a smart phone to a computer.

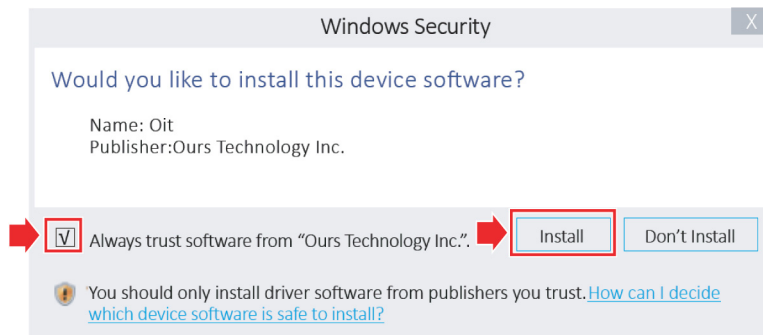
Launching the software on Windows

Please follow these steps to install the drivers on both Link computers. Otherwise, the product will not function properly.

- 1 Make sure you have connected the two computers using the transfer cable.
- 2 Double-click **This PC**, double-click **SMARTLINK**, then double-click the **SmartDataLink** application to begin the software installation process.



- 3 When the *Windows Security* window opens, check the box for **Always trust software from 'Ours Technology Inc.'**, then click **Install**.

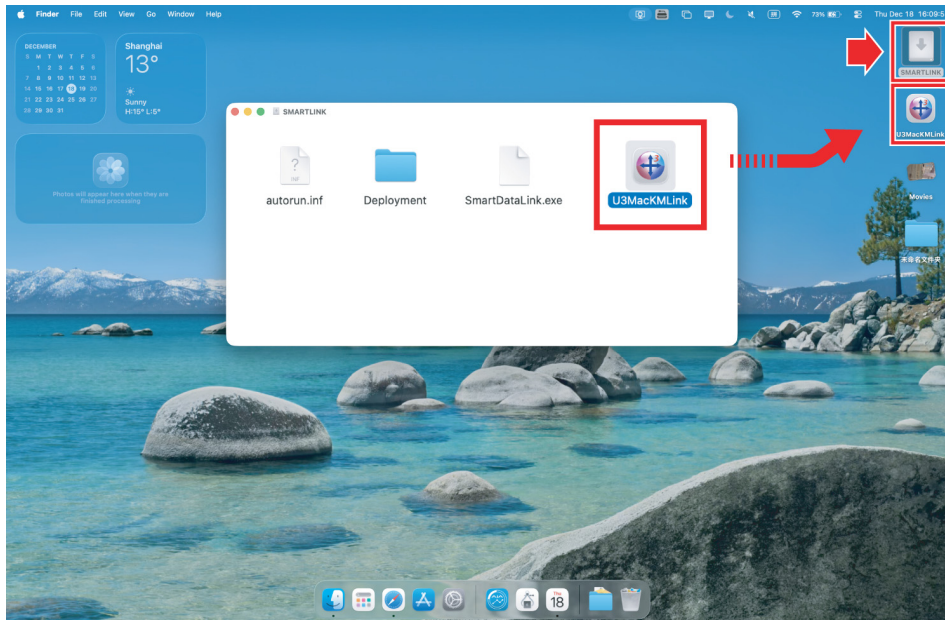


- 4 After the installation is complete, the "Smart Data Link" icon appears.

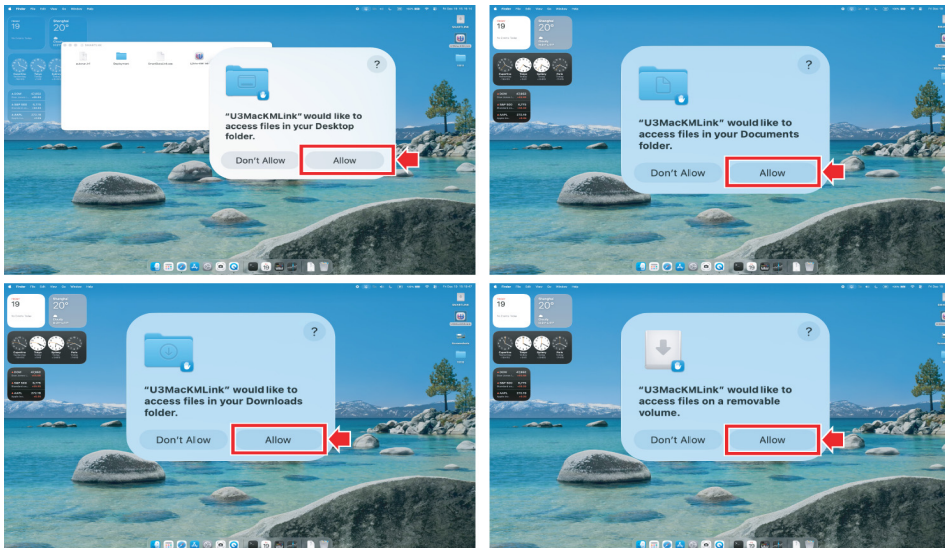


Launching the software on MacOS

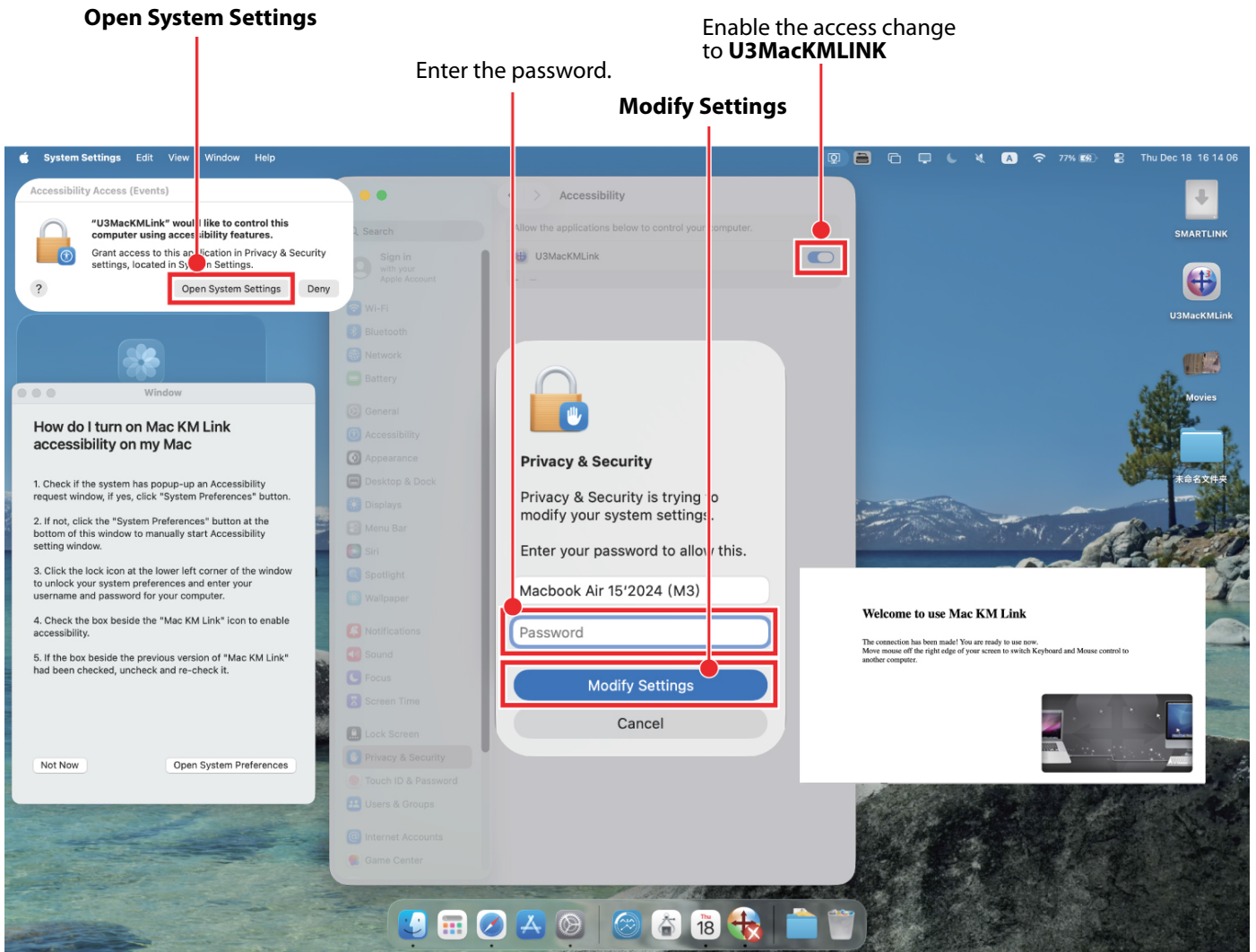
- 1 Make sure you have connected the two computers using the transfer cable.
- 2 Find the "SMARTLINK" icon on the desktop and double-click it, then drag the "U3MacKMLink" application to the desktop.



- 3 Double-click the **U3MacKMLink** icon on the desktop. A window will open asking for permission to allow MacKMLink to access your Mac's desktop, files, downloads, etc. Click **Allow**.










- 4 A window will open asking for Accessibility permissions. Click **Open System Settings** and enable U3MacKMLINK under Accessibility, enter your password, then click **Modify Settings** to unlock the settings.



- 5 The installation is complete and the "U3MacKMLink" icon appears on the **Status Bar** at the bottom of the screen.



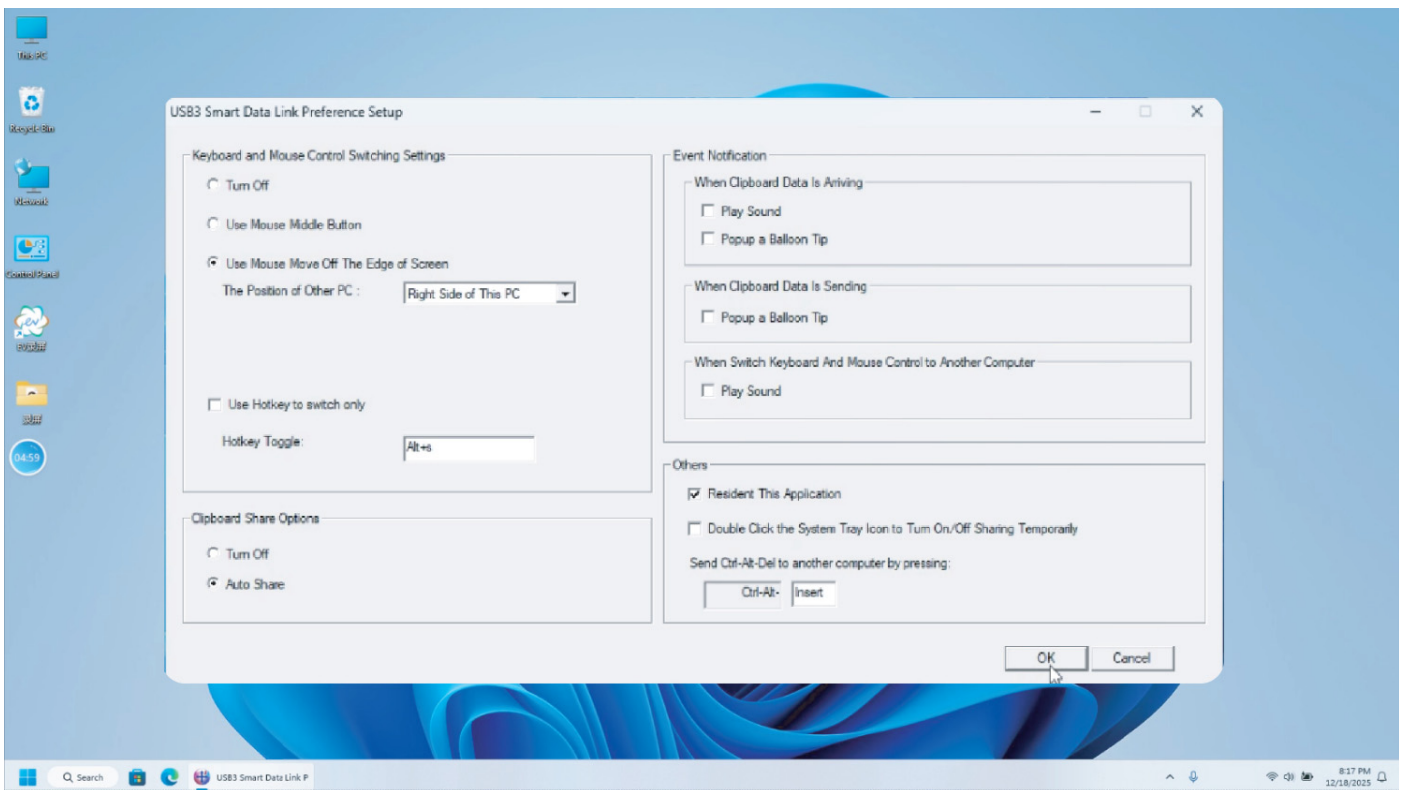
Identifying icons

Icon	Indication
	This icon appears on both computers' screens, indicating that both computers are connected via USB 3.0 interfaces.
	This icon appears on both computers' screens, indicating that either of the two computers is connected via a USB 2.0 interface.
	This icon appears on both computers' screens, indicating that the two computers are not connected.
	This icon appears on computer B's screen, indicating that computer A has switched keyboard or mouse control to computer B.
	This icon appears on computer B's screen, indicating computer that B has received clipboard data from computer A.
	This icon appears on computer B's screen, indicating that computer A has switched keyboard or mouse control to computer B and provides clipboard data.
	This icon appears on computer A's screen, indicating that computer A has disabled keyboard and mouse sharing, as well as clipboard sharing.

Accessing the software menu

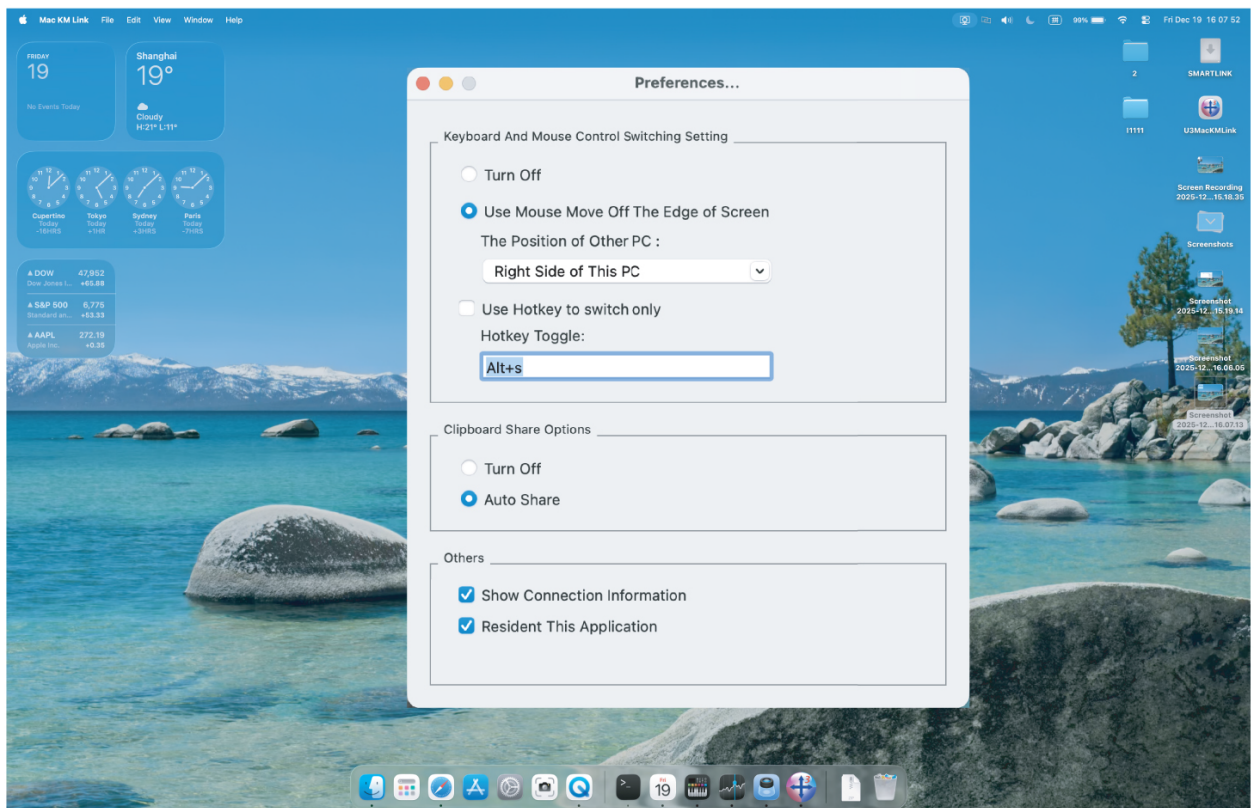
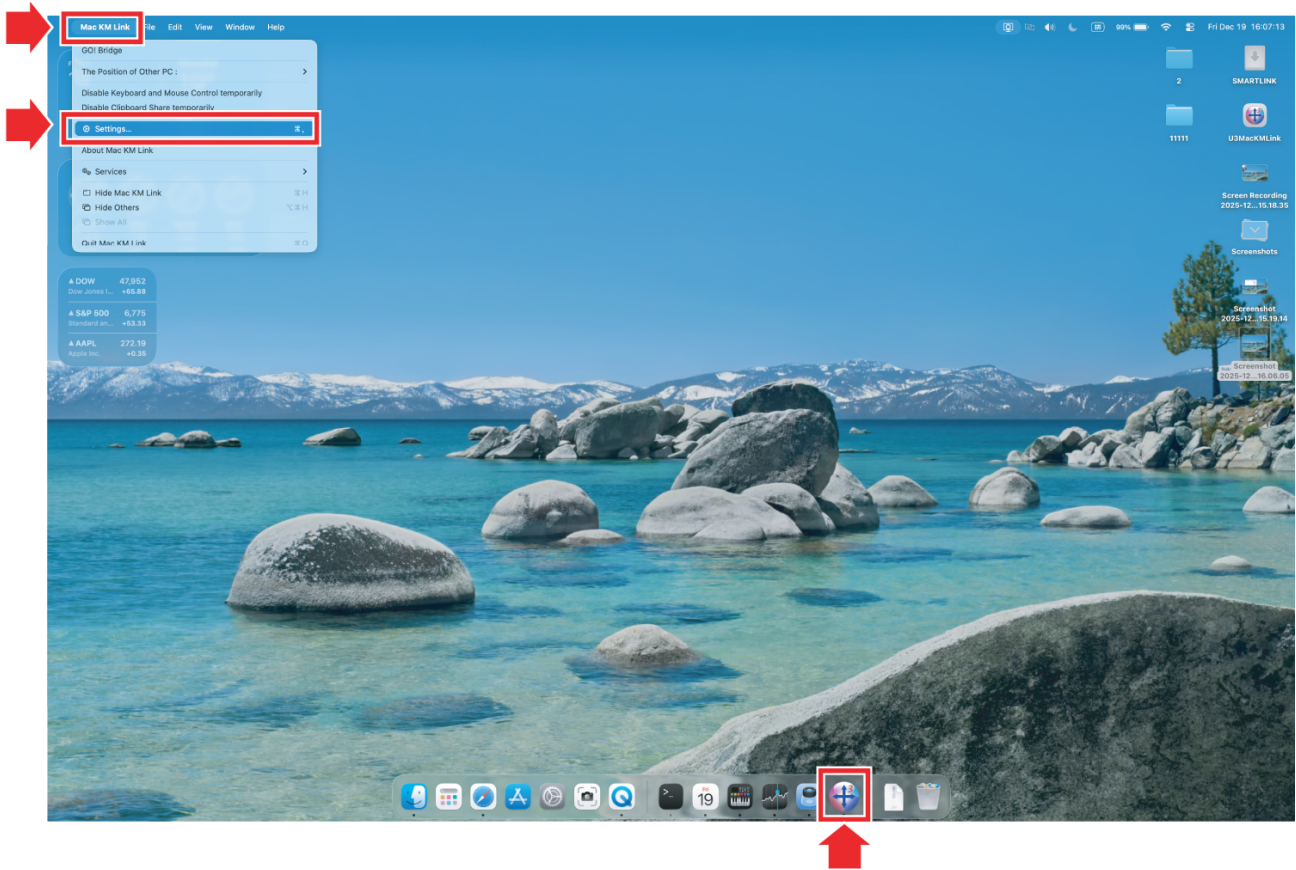
On Windows

- 1 Right-click the software icon. The *Context Menu* opens.
- 2 Click **Preferences** to open the *Preferences Menu*.



On MacOS

- 1 Find the "U3MacKMLink" icon and click it. The *Mac KM Link* menu appears in the dock.
- 2 Click on the **Mac KM Link**. The *Context Menu* opens.
- 3 Click on **Settings**. The *Preferences Menu* opens.



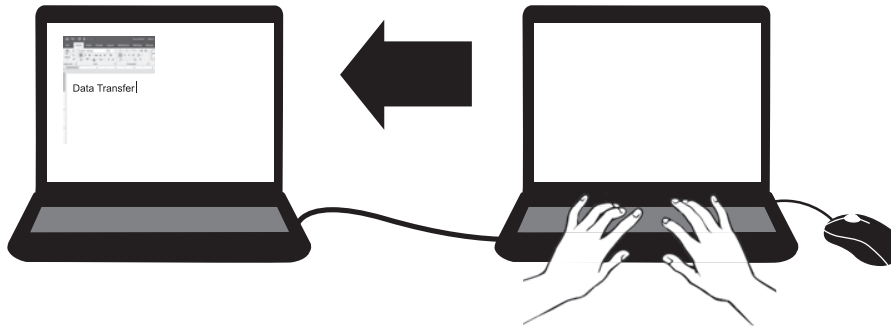
Switching control between computers

Notes:

- You can verify the status of the "Keyboard & Mouse Control" feature (enabled or disabled) by checking the **Preferences** menu within the software application.
- The keyboard shortcuts are specific to this software's file transfer functionality. All other keyboard shortcuts mentioned in this documentation refer to the default commands of your operating system (either Windows or macOS).

The transfer cable allows you to share a single mouse and keyboard between two connected computers. To switch control from one computer to the other, use the following hotkeys:

- On Windows press **ALT + S**
- On macOS, press **Option + S**



Sharing the clipboard between computers

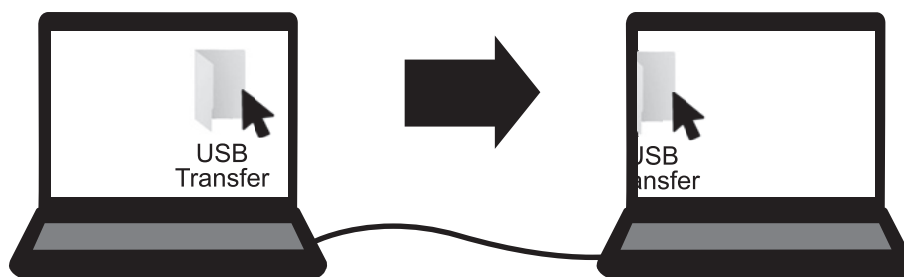
By default, this product is set to Auto Share the clipboard, meaning that any content you copy on one computer (using either the right-click menu or a keyboard hotkey), is instantly available to paste on the other.

- To manage this setting, click on **Preferences**, then **Clipboard Share Options** within the software. The settings are:

Setting	Function
Turn Off	Disables the automatic clipboard sharing feature. Content copied on one computer will remain local and will not be shared with the other.
Auto Share (Default)	Enables the automatic clipboard sharing. Any content you copy on one computer becomes instantly available to paste on the other.

Transferring files between computers

Method 1 - Drag and Drop

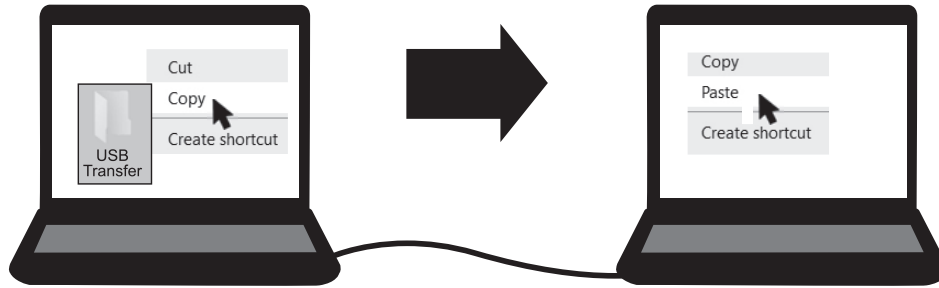


- 1 On the source computer, select the file or folder you want to transfer.
- 2 Use your mouse to drag the selected file/folder from the source computer to the location you want on the target computer.

Note: You can adjust the drag-and-drop direction and default target location in **Preferences>The Position of Other PC** to suit your workflow.

Method 2 - Copy/Paste

You can use either the right-click menu or keyboard shortcuts to copy and paste files.



Right-click Menu

- 1 On the source computer, right-click the file or folder you want to copy.
- 2 In the context menu that appears, select **Copy**.
- 3 Move your cursor to the target computer.
- 4 Right-click in the target location.
- 5 In the context menu that appears, select **Paste**.

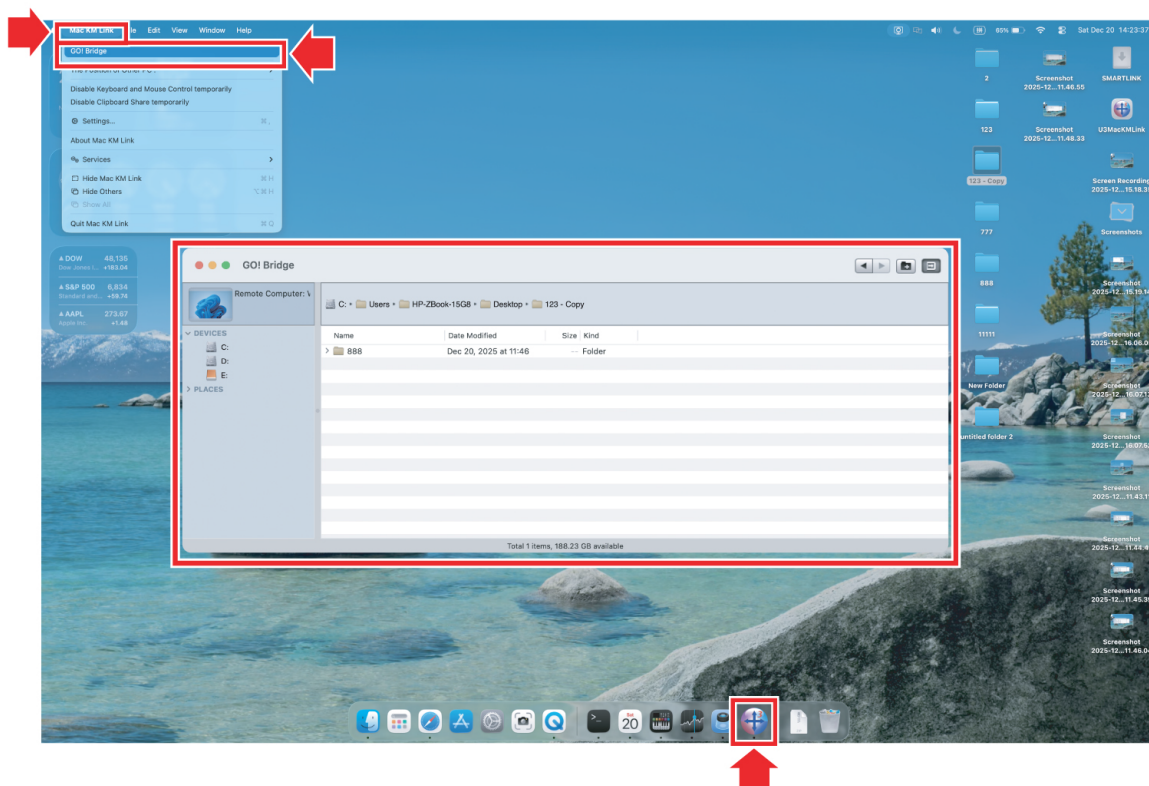
Keyboard shortcuts

- 1 On the source computer, select the file or folder you wish to copy.
- 2 Press the **(Ctrl+C)** keys to copy.
- 3 Move your cursor to the target location on the target computer.
- 4 Press the **(Ctrl+V)** keys to paste the copied file.

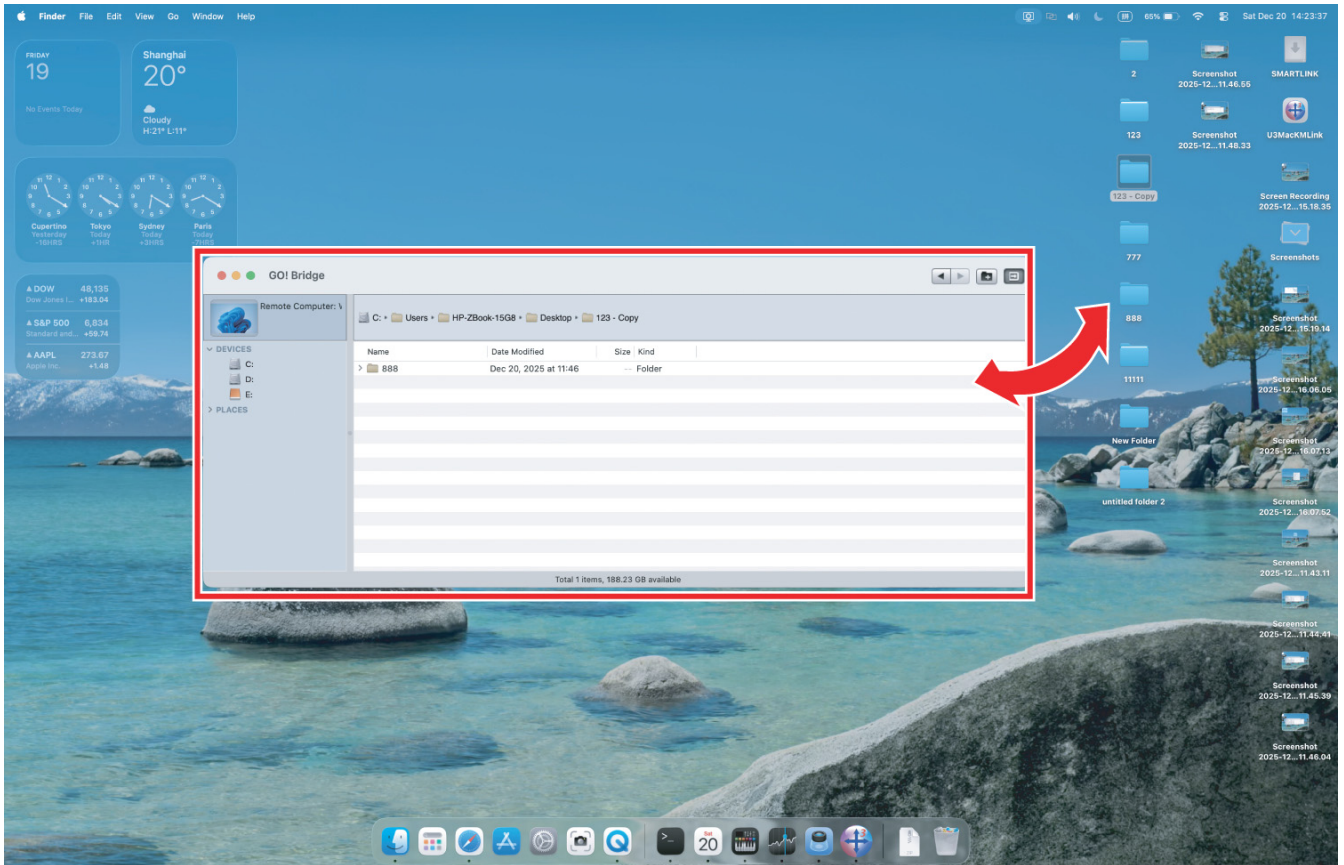
Method 3 - "GO!Bridge"

Using the "GO!Bridge" feature allows for seamless collaboration between two computers, eliminating the hassle of copying files one by one, and saving time by not having to wait for file transfers.

- 1 Click the **U3KMLink** icon, then click **Mac KM Link** in the window that opens.
- 2 Click "GO!Bridge". A window opens showing the folder on the other computer.



- Transfer the files/folders between this computer and the *GO!Bridge* window (showing the other computer) with either drag-and-drop or copy/paste.



Troubleshooting

If you encounter any problems, follow the steps below to diagnose and resolve the issue.

Check the hardware and the connection

- Make sure that the USB-C or USB-A port on your laptop or computer supports data transmission.
- Make sure that the transfer cable is properly connected to both devices. Connecting only one device will prevent the Link App from being installed.

Verify the software installation

- Make sure that the Link App is successfully installed on both computers.
- Make sure that the software icon on the dock or in the Status Icon is displaying correctly

Configure system settings

- Add the Link App to the Antivirus Software Whitelist. Some antivirus programs may automatically uninstall the Link App if it is not added to the whitelist. Configure your antivirus software to exclude the Link App from scans.
- Make sure that your computer has sufficient battery power. Some systems use power-saving modes activated at low battery levels which can interfere with the software's normal operation. Make sure that your computer has adequate battery power.

Check the app configuration and operation

- Make sure that the settings in the **Preferences** menu are correctly configured and match your intended operation.

For more guidance, visit www.insigniaproducts.com for more detailed information.

ONE-YEAR LIMITED WARRANTY

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For this warranty to apply, your Product must be (i) purchased in the United States or Canada from a Best Buy branded retail store, online at www.bestbuy.com or www.bestbuy.ca, or from Best Buy's Authorized Partner, and (ii) packaged or sold with this warranty statement.

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How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product or the date of delivery (if later than the date of purchase). Your purchase date is printed on the receipt you received with the Product. In the event that Authorized Partner ceases to sell the covered Insignia branded product, this warranty shall terminate for that product and there shall be no repair or replacement of the Product.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location or from a Best Buy online website (www.bestbuy.com or www.bestbuy.ca), please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased your Product from an Authorized Partner, call Insignia at 1-877-467-4289.

To obtain warranty service, in the United States and Canada call 1-877-467-4289. Call agents may diagnose and correct the issue over the phone.

If you purchased the Product from an Authorized Partner other than Best Buy, please call 1-888-BESTBUY in the United States or 1-866-BESTBUY in Canada. You will be asked to provide proof of purchase and to return your Product to Best Buy. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

Where is the warranty valid?

This warranty is valid only in the United States and Canada to the original purchaser of the product from an Authorized Partner, in the country where the original purchase was made.

What does the warranty not cover?

This warranty does not cover:

- Food, beverage, and/or medicine loss/spoilage.
- Damage to other products caused by a power surge or other similar issue while connected to the Product.
- Customer instruction/education.
- Installation.
- Set up adjustments.
- Cosmetic damage.
- Damage due to weather, lightning, and other acts of God, such as power surges.
- Accidental damage.
- Misuse.
- Abuse.
- Negligence.
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna.
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance.
- Connection to an incorrect voltage or power supply.
- Damage due to attempted repair by any person not authorized by Insignia to service the Product.
- Products sold "as is" or "with all faults".
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.).
- Products where the factory applied serial number has been altered or removed.
- Loss or Theft of this product or any part of the product.
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

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