

# HP Laptop 14-dq3000dx



## Performance to do more. All-day long.

Designed to keep you productive and entertained, the HP 14 inch Laptop PC features Copilot key<sup>(41)</sup> for AI assistance, long battery life and a thin and portable design.

### Product overview

- **Take it anywhere. See more.** Thin and light design to take anywhere. Flicker-free images on a micro-edge display.<sup>(61)</sup>
- **Reliable performance for every day:** Powerful enough for your busiest days, this PC features an Intel® processor and reliable flash-based storage at a great value. This PC also includes the Copilot Key<sup>(41)</sup> for ease of use and enhanced productivity with AI.
- **Powered up and productive. All day long.** Long battery life and HP Fast Charge<sup>(78)</sup> technology let you work, watch, and stay connected all day. Integrated precision touchpad with multi-touch support speeds up navigation and productivity.
- **Make the most out of your 365:** Bring your ideas to life. Your creativity now gets a boost with Microsoft 365. Office - Word, Excel, and Power Point - now includes smart assistance features that help make your writing more readable, your data clearer and your presentations more visually powerful. One year subscription included.<sup>(65)</sup>

### Key specifications

- **Operating system:** Windows 11 Home in S mode<sup>(1a)</sup>
- **Processor:** Intel® Celeron® N4500<sup>(2b)</sup>
- **Display:** 14-inch diagonal, HD (1366 x 768), micro-edge, anti-glare<sup>(33)</sup>
- **Memory:** 4 GB DDR4-2933 MT/s (1 X 4 GB)
- **Internal storage:** 64 GB eMMC<sup>(4d)</sup>
- **Graphics:** Intel® UHD Graphics<sup>(14)</sup>
- **Battery life:**
  - Up to 12 hours (video playback)<sup>(75)</sup>
  - Up to 7 hours and 45 minutes (wireless streaming)<sup>(80)</sup>
- **Wireless:** Wi-Fi 6 (2x2)<sup>(19e)</sup> and Bluetooth® 5.4 wireless card<sup>(25a)(26)</sup>
- **Camera:** HP True Vision 720p HD camera with integrated dual array digital microphones<sup>(89)(89b)</sup>
- **Product weight:** 3.24 lb<sup>(76)</sup>

### Product features

- **Windows 11 Home in S Mode:** Experience the most secure Windows ever built with fast boot times, increased responsiveness, and added protection against phishing and malware.<sup>(1a)</sup>
- **Microsoft Copilot:** Kickstart your creativity and productivity with Microsoft Copilot. Complements your capabilities and creativity with intelligent assistance and relevant answers. And now with the Copilot key, you can access this AI-powered intelligent assistant with a single press of a button.<sup>(41)</sup>
- **Serious performance you can count on:** An Intel® Celeron® processor offers exceptional quality and value, with the processing power you need to get your work done, and stay in touch on the go.
- **Intel® UHD Graphics:** Smoothly stream 4K content and play your favorite games.<sup>(9)(12)</sup>
- **Micro-edge display:** With virtually no bezel encircling the display, an ultra-wide viewing experience provides for seamless multi-monitor set-ups.
- **Sleek design:** Easily take this thin and light PC from room to room or on the road.

### Additional product features

- **64 GB eMMC storage:** An embedded multimedia card provides reliable flash-based storage.
- **HP Fast Charge:** Go from 0 to 50% charge in approximately 45 minutes.<sup>(78)</sup>
- **Effortlessly connected:** Enjoy faster speeds, improved performance and greater capacity with Wi-Fi 6 and Bluetooth® 5.4 wireless card.<sup>(19e)(25a)(26)</sup>
- **Dual array microphones:** With two microphones and advanced noise reduction technology, you'll always sound crystal clear when you video chat or record.<sup>(9)</sup>
- **HP True Vision HD Camera:** Video chat with vibrant clarity, even in low light.<sup>(89)</sup>

### Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Laptop that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified<sup>(62)</sup>
- EPEAT® Gold registered<sup>(27)</sup>

### Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

#### Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support:** Complimentary limited technical support including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

#### Support Options:

- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.<sup>(56)</sup>
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.<sup>(9)</sup>
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Community at [community.hp.com](http://community.hp.com), on Twitter at [twitter.com/HPsupport](https://twitter.com/HPsupport), and Facebook at [facebook.com/HPsupport](https://facebook.com/HPsupport).<sup>(9)</sup>



Specifications

|                         |                                                                                                                                                                                                                                                     |
|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Operating system        | • Windows 11 Home in S mode <sup>(1a)</sup>                                                                                                                                                                                                         |
| Processor               | • Intel® Celeron® N4500 <sup>(2b)</sup><br>• Dual-Core                                                                                                                                                                                              |
| Processor speed         | • Up to 2.8 GHz burst frequency <sup>(2c)</sup>                                                                                                                                                                                                     |
| Processor cache         | • 4 MB L3 Cache                                                                                                                                                                                                                                     |
| Memory                  | • 4 GB DDR4-2933 MT/s (1 X 4 GB)                                                                                                                                                                                                                    |
| Accessible memory slots | • Memory slot not user accessible                                                                                                                                                                                                                   |
| Video graphics          | • Intel® UHD Graphics <sup>(14)</sup>                                                                                                                                                                                                               |
| Internal storage        | • 64 GB eMMC <sup>(4d)</sup>                                                                                                                                                                                                                        |
| Finish and features     | • Top cover: snowflake white<br>• Keyboard deck: snow white with a vertical brushing pattern                                                                                                                                                        |
| Camera                  | • HP True Vision 720p HD camera with integrated dual array digital microphones <sup>(89)(89b)</sup>                                                                                                                                                 |
| Display                 | • 14-inch diagonal, HD (1366 x 768), micro-edge, anti-glare, 250 nits, 45% NTSC <sup>(20)(33)</sup>                                                                                                                                                 |
| Screen to body ratio    | • 79.0% <sup>(40)</sup>                                                                                                                                                                                                                             |
| Wireless                | • Wi-Fi 6 (2x2) <sup>(19e)</sup> and Bluetooth® 5.4 wireless card <sup>(25a)(26)</sup>                                                                                                                                                              |
| Digital media           | • 1 Multi-format SD media card reader                                                                                                                                                                                                               |
| Sound                   | • HD Audio with stereo speakers                                                                                                                                                                                                                     |
| Integrated keyboard     | • Full-size, snow white keyboard<br>• HP Imagepad                                                                                                                                                                                                   |
| External notebook ports | • 1 USB Type-C® 5Gbps signaling rate (supports data transfer only and does not support charging or external monitors) <sup>(42)</sup><br>• 2 USB Type-A 5Gbps signaling rate<br>• 1 Headphone/microphone combo<br>• 1 AC Smart pin<br>• 1 HDMI 1.4b |
| Dimensions              | • <b>Unpackaged:</b> 12.76 in (W) x 8.86 in (D) x 0.71 in (H)<br>• <b>Packaged:</b> 17.68 in (L) x 2.72 in (W) x 12.01 in (H)                                                                                                                       |
| Weight                  | • <b>Unpackaged:</b> 3.24 lb <sup>(76)</sup><br>• <b>Packaged:</b> 4.25 lb                                                                                                                                                                          |
| Power                   | • 3-cell, 41 Wh Li-ion battery <sup>(21)</sup><br>• 45 W AC power adapter                                                                                                                                                                           |
| Battery life            | • Up to 12 hours (video playback) <sup>(75)</sup><br>• Up to 7 hours and 45 minutes (wireless streaming) <sup>(80)</sup>                                                                                                                            |

Learn more at hp.com

<sup>(1a)</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 11 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>. Windows 11 in S mode works exclusively with apps from the Microsoft Store within Windows. Certain default settings, features, and apps cannot be changed. Some accessories and apps compatible with Windows 11 may not work (including some antivirus, PDF Writers, driver utilities and accessibility apps) and performance may vary, even if you switch out of S mode. If you switch to Windows 11, you can't switch back to S mode. Learn more at [Windows.com/](http://www.windows.com/) SmodeFAQ. <sup>(2a)</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering, branding and/or naming is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Iris X®, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries. <sup>(2b)</sup> Burst frequency performance varies depending on hardware, software and overall system configuration. GHz refers to internal clock speed of the processor. Other factors besides clock speed may impact system and application performance. <sup>(4d)</sup> For storage drives, GB = 1 billion bytes. Actual formatted capacity is less. Up to 5.1GB of disk is reserved for system recovery software. <sup>(89a)</sup> McAfee is preinstalled on your PC and an account is required for activation. Subscription renewal required after trial period. VPN feature is not available in India, China, Syria or North Korea. McAfee is not compatible with Windows 11 in S mode. You'll need to permanently switch out of S mode. There's no charge to switch out of S mode, but you won't be able to turn it back on. McAfee and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries. <sup>(9)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. <sup>(12)</sup> Graphics output may be limited based on the maximum resolution of the display. <sup>(14)</sup> Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs. <sup>(19e)</sup> Wireless access point and internet service required and sold separately. Availability of public wireless access points limited. Wi-Fi 6 is backwards compatible with prior 802.11 specs. Only available in countries where Wi-Fi 6 is supported. <sup>(20)</sup> All performance specifications represent the typical specifications provided by HP's component manufacturers; actual performance may vary either higher or lower. <sup>(21)</sup> Actual battery Watt-hours (Wh) will vary from design capacity. Battery capacity will naturally decrease with shelf life, time, usage, environment, temperature, system configuration, loaded apps, features, power management settings and other factors. <sup>(22)</sup> 100GB of free online storage for one year from date of registration. For complete details and terms of use, including cancellation policies, visit the website at [dropbox.com](http://www.dropbox.com). Internet service required and not included. <sup>(23)</sup> HP BIOS Protection works with Windows 11 that ships with your PC. <sup>(25a)</sup> Bluetooth® 5.4 operation requires Microsoft OS/Chrome OS support. Until Microsoft OS/Chrome OS support is available, Bluetooth® 5.4 will function as Bluetooth® 5.3 or lower. <sup>(26)</sup> Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license. <sup>(27)</sup> Based on U.S. EPEAT® registration according to IEEE 1680.1-2018 EPEAT®. EPEAT® status varies by country. Visit [www.epeat.net](http://www.epeat.net) for more information. <sup>(33)</sup> High-definition (HD) content is required to view high definition images. <sup>(40)</sup> Percent of active plus nonactive viewing area to active viewing area plus border. Measure with lid vertical to the desk. <sup>(41)</sup> Requires Windows 11. Some features require an NPU. Timing of feature delivery and availability varies by market and device. Requires Microsoft account to log in. Where Copilot is not available, the Copilot key will lead to the Bing search engine. See <http://aka.ms/WindowsAIFeatures>. <sup>(42)</sup> USB Type-C® and USB-C® are trademarks of USB Implementers Forum. <sup>(53)</sup> Call 1.800.474.6836 or [support.hp.com](http://support.hp.com) for more information on Care Packs available after standard warranty expires. After standard warranty expires, an incident fee may apply. <sup>(56)</sup> For more information visit [hp.com/go/hpsupportassistant](http://hp.com/go/hpsupportassistant). (Link will vary outside of the U.S.) HP Support Assistant is only available on Windows-based PCs. Internet connection required for updating and connecting to HP Support. <sup>(61)</sup> The Flicker-free capability is eliminating screen flickering through integrating DC-dimming LED backlights or LED emissions. OLED panel is functional with DC-DIMMING when above 100nits. <sup>(62)</sup> ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency. <sup>(65)</sup> Microsoft 365 Personal 1-year subscription included. Activation required within 180 days of Windows activation date. Activation requires Internet access. Microsoft 365 Family and Microsoft 365 Personal have non-commercial rights and are meant for personal use only. See [microsoft.com](http://microsoft.com) for full details. <sup>(75)</sup> Battery life tested by HP using continuous FHD video playback, 1080p (1920x1080) resolution, 200 nits brightness, system audio level as image default, player audio level at 100%, played full-screen from local storage, headphone attached or through speaker (if no audio jack port), wireless on but not connected. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage. <sup>(78)</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances. <sup>(78)</sup> Recharges your battery up to 50% within 45 minutes when the system is off (using "shut down" command). Recommended for use with the HP adapter provided with the notebook, not recommended with a smaller capacity battery charger. After charging has reached 50% capacity, charging speed will return to normal speed. Charging time may vary +/-10% due to System tolerance. <sup>(80)</sup> Battery life tested by HP using continuous Netflix video playback, Microsoft Edge Browser, 200 nits brightness, system audio level as image default, headphone attached or through speaker (if no audio jack port), played full-screen, wireless on. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage. <sup>(89)</sup> Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included. <sup>(89a)</sup> Camera resolution refers to the image sensor active pixels. The actual image capture pixels and aspect ratio depend on the app selected. Actual product may vary from image shown on datasheet. © Copyright 2025 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. 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|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Warranty and support | • 1-year limited hardware warranty. Additional information available at <a href="http://www.support.hp.com">www.support.hp.com</a> <sup>(9)</sup><br>• 90 days limited technical support for software and initial setup (from date of purchase) <sup>(53)</sup> |
|----------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Software and technology

|                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
|-------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Help and support        | • <b>HP Support Assistant:</b> Included with your computer, this free self-help tool makes it easier than ever to get help with your HP PC and printers. <sup>(56)</sup><br>• <b>myHP:</b> Customize, optimize, and secure your device with tips and tricks and easy-to-access settings, and receive helpful messages and information to keep things running smoothly.                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| Security and protection | • <b>HP BIOS Protection:</b> Get peace of mind knowing your PC BIOS is protected. HP BIOS Protection automatically checks its health and recovers itself. <sup>(23)</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| Partner offers          | • <b>Microsoft 365:</b> Bring your ideas to life. Your creativity now gets a boost with Microsoft 365. Office - Word, Excel, and Power Point - now includes smart assistance features that help make your writing more readable, your data clearer and your presentations more visually powerful. One year subscription included. <sup>(65)</sup><br>• <b>Dropbox cloud storage:</b> Store and synchronize your content online with Dropbox. Get 100GB of storage for one year to access, manage, and share your photos, music, and files from anywhere with Internet access. <sup>(9)(22)</sup><br>• <b>McAfee 30-day trial:</b> Secure your privacy and data when browsing on public Wi-Fi with VPN, included in your free McAfee 30-day trial. Switch from Windows 11 Home in S mode to Windows 11 Home to access this trial. <sup>(8a)(9)</sup> |
| Work and lifestyle      | • <b>Microsoft Copilot:</b> Microsoft Copilot gives you intelligent answers. Access with just the touch of the Copilot key. <sup>(41)</sup>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |

Additional information

|                    |                                                                                                                                                             |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Product number     | • B4GX5UA#ABA                                                                                                                                               |
| Ad embargo date    | • 02/12/2025                                                                                                                                                |
| UPC Code           | • 198828895561                                                                                                                                              |
| Country of origin  | • China                                                                                                                                                     |
| Pallet information | • <b>Dimensions:</b> 46.18 in (H) x 38.03 in (W) x 47.24 in (L)<br>• <b>Total weight:</b> 467.5 lb<br>• <b>Layers:</b> 3<br>• <b>Products per layer:</b> 34 |

