

Warranty

Yaufey offers a 12-month warranty to all of our products together with the original proof of purchase when a defect occurred, including those newly purchased and unused, from Yaufey or through an authorized reseller, wholly or substantially, or as a result of faulty manufacturing parts, or workmanship during the Warranty Period.

The warranty does not apply if damage is caused by other factors, including but without limitation of:

- (a) Normal wear and tear;
- (b) Abuse, mishandling, accident or failure to follow operating instructions;
- (c) Exposure to liquid or infiltration of foreign particles;
- (d) Servicing or modification of the product other than by Yaufey.

These are our general terms for the warranty service, but we always suggest our customers to reach out to us with any issue, regardless of warranty terms. If you experience an issue with a Yaufey product, please contact us at support@yaufey.com we will dedicate our efforts to resolve it for you.

Extend Your Warranty by 1 Year

Register your product at www.yaufey.com to extend your 1-year warranty by an additional year.

*Please fill out all required fields and include your order ID, Date of Purchased if applicable.

Customer Support

If you have any questions or concerns about your product, please feel free to contact our expert support team. Yaufey customer service is here to help.

Yaufey Office

210 Henson Road Bldg A, Blacksburg, SC 29702 USA

Email: support@yaufey.com

Live Chat: www.yaufey.com

Support Hours

24 Hours available

*Please have your Order Number ready before contacting customer support.