



# Your Ooni Warranty

At Ooni, we stand by our products. All Ooni products come with a 1-year warranty as standard, and we'll extend that to a 3-year warranty\* on Ooni pizza ovens when you register your pizza oven with Ooni.

[Register your pizza oven with Ooni here](#)

Ooni ovens are built to last - and will support your product against defects in material and workmanship under normal use and maintenance for the duration of your warranty. Our first priority is always to help you to keep you cooking epic food! If any defective parts get in the way of this, we will replace these - and we will do it fast and without messing you around - we trust you!

So - if you ever need help with assembly, spare parts or cooking with Ooni – or even if you just want to show off your awesome creations – [visit our support page](#) for lots of helpful information or to contact our customer support team - they are the most passionate in the world, and we will do all we can to make sure you love every minute of your Ooni experience and fix any issues you may have.

If (and it's a big bad "IF" that we don't think will happen!) you need to claim on the warranty, processing a claim is easy - [Visit our support page to submit a warranty claim](#) with:

- Your proof of purchase
- Your Ooni pizza oven's serial number (see [Find my serial number!](#))
- Photographs of any faulty parts

**Full terms and conditions apply to any warranty claim\*.**

*\*Unregistered products carry a standard 1-year warranty. Ooni product warranties are valid from the date when the customer receives their oven. Only Ooni pizza ovens can be registered. Ooni pizza ovens must be registered within 60 days of receipt in order to claim the 3-year warranty.*