



Limited Product Warranty

Systems

- Lifetime on metal, plastic and wood component parts
- 5 years on electrical, lighting, laminate worksurfaces and moving parts
- 3 years on fabric

Casegoods

- 10 years against failure due to materials and workmanship
- Laminate finishes = 5 years
- Veneer finishes = 3 years
- Ascend II Electric Height Adjustable = 5 years
- PHAT Tables Pneumatic Height Adjustable = 3 years
- Desk Risers warranted 1 year
- Electrical/USB Power Stations (EXPPOW1, TUXPOW1) are warranted for a period of 1 year

Metal Filing/Pedestals/Storage

- Limited lifetime warranty against failure due to materials and workmanship

Grain, color and finishes

Variation of grain and color are natural, inherent characteristics of wood, a living material. This variation is part of the beauty of real wood and anticipated in wood furnishings. Therefore, OSP® Furniture is not warranted to match in grain or color or texture. It is a natural phenomenon for wood grain to change in color as it ages, and wood finishes are not warranted for color-fastness.

Warranty Exclusions

All warranties are limited to the original purchaser for normal commercial usage defined as a standard forty hour work week by persons weighing 250 lbs. or less. This warranty will not cover labor, freight, or damage from misuse, abuse, negligence, alteration, assembly, installation, attachments, accident, vandalism, acts of nature or any other event beyond the control of Office Star® Products. The warranty does not cover cosmetic damage that may result from normal use. Liability for incidental or consequential damage is excluded. The user assumes all risk of injury resulting from use of this product. When usage is more than 40 hours per week, a five year warranty on all parts applies.

This warranty applies only to products purchased through authorized OSP® Furniture dealers and products sold within the United States of America and the Commonwealth of Canada. This warranty does not apply to products used for rental purposes.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

It is the customer's responsibility to prepay freight on any components returned to the factory.

Return freight on components covered by warranty will be paid by Office Star® Products.

Office Seating

- Lifetime on component Parts including pneumatic cylinder, control mechanism, base and casters.
- 3 years on upholstery fabric and foam against wear and deterioration.
- Leather is not warranted against routine scratching and scuffing, as leather is subject to minor blemishes in use.

Reception/Lounge Seating, Wood Guest & Active Seating

- 5 yrs structural integrity of frame • 3 yrs on seating wood finishes
- 3 years on upholstery fabric and Foam against wear and deterioration (except leather)
- Leather is not warranted against routine scratching and scuffing, as leather is subject to minor blemishes in use.
Minor variations in color, texture and grain are a natural part of leather hides, and therefore, are not covered by this warranty.
- C.O.M. Fabrics are not warranted by Office Star® Products