

User Guide

UD-7400PD Docking Station

Before You Begin

1. Confirm you have all of the components that should be included in the box with the UD-7400PD docking station:

- UD-7400PD docking station unit
- USB-C cable
- AC/DC Power adapter
- Power cable

2. Connect the power cable to the power adapter
3. Connect the power adapter to the UD-7400PD
4. Connect the power adapter to an electrical power outlet
5. Connect your peripherals to the UD-7400PD

Getting Started on Windows

When using a Windows computer, a DisplayLink software application must be installed in order for the dock to function.

The download and installation instructions are available from here →

<https://plugable.com/products/ud-7400pd#nav-get-started>

Once the DisplayLink software is installed, the UD-7400PD can be connected to the host computer.

Getting Started on macOS

When using a Mac, a DisplayLink software application must be installed in order for the dock to function.

The download and installation instructions are available from here →

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Once the DisplayLink software is installed, the UD-7400PD can be connected to the host computer.

Compatibility

Host System Requirements

The UD-7400PD is compatible with:

Windows computers that have a full featured USB Type-C port
Apple Mac computers that have a full featured USB Type-C port

Supported Operating Systems

The UD-7400PD is compatible with Windows 10 or newer versions (such as Windows 11), macOS 12 or newer versions (such as macOS 13, 14, 15).

Monitor Compatibility

The UD-7400PD's 'HDMI 8K Alt Mode' video output (labeled port #1) can support a display up to 7680 x 4320 resolution at up to a 30Hz refresh rate. Lower resolutions such as 3840x2160, 2560X1440, and 1920x1080 are also supported, at up to 60Hz refresh rate.

The UD-7400PD's 'HDMI DisplayLink' video output (labeled port #2) can support a display up to 3840x2160 resolution at up to a 60Hz refresh rate. Lower resolutions such as 2560x1440 and 1920x1080 are also supported.

The three USB-C ports on the back of the UD-7400PD (labeled #3, #4, and #5) support video output via DisplayLink. USB-C displays can be connected with USB-C cables, or USB-C video adapters (such as the Plugable USBC-HDMI) can be used if necessary.

When a total of five displays are connected to the UD-7400PD, each of the USB-C ports can support displays up to 3840x2160 resolution at up to a 60Hz refresh rate.

Power and Charging

The UD-7400PD can provide up to 140W of power to charge a compatible host computer. Note, the host computer must support 140W charging in order to make full use of this feature.

Looking for more information? Additional information for getting started and product details are available on the Plugable product page:

<https://plugable.com/products/ud-7400pd#nav-get-started>