

Limited Warranty

Ninety (90) Days Free Labor | One (1) Year Product Exchange

WHO IS COVERED?

You must have proof of purchase to receive warranty service. A sales receipt or other document showing that you purchased the TiVo BOLT VOX is considered proof of purchase.

WHAT IS COVERED?

The TiVo BOLT VOX is manufactured from parts and components that are new or equivalent to new in accordance with industry-standard practices. TiVo warrants that the TiVo BOLT VOX will be free from defects in materials and workmanship during the limited warranty period described herein. The limited warranty coverage begins the day you purchase your TiVo BOLT VOX, as further described in the following text.

For ninety (90) days from the purchase date, your TiVo BOLT VOX will be replaced with a repaired, renewed or comparable product (whichever is deemed appropriate by TiVo) if your TiVo BOLT VOX becomes defective or inoperative. This exchange is done without charge to you for parts and labor (except applicable taxes, if any). For exchanges permitted during this initial ninety (90)-day period, you will be responsible for the payment of all shipping costs.

From ninety-one (91) days to one (1) year after the purchase date, your TiVo BOLT VOX will be replaced with a repaired, renewed, or comparable product (whichever is deemed appropriate by TiVo) if your TiVo BOLT VOX becomes defective or inoperative. During this period, however, you will be responsible for the payment of all labor and shipping costs.

If (for any reason) you desire to exchange your TiVo BOLT VOX more than one (1) year after the purchase date, then you will be responsible for the payment of (i) the replacement product, (ii) all labor costs, and (iii) all shipping costs.

To obtain your costs for any type of permissible exchange of your TiVo BOLT VOX, please contact TiVo Customer Support at 877-367-8486.

Exchanging your TiVo BOLT VOX for a replacement product does not restart or extend any of the above-set forth time periods, which continue to be calculated from the purchase date of your original TiVo BOLT VOX. Therefore, when the warranty on your original TiVo BOLT VOX expires, the warranty on the replacement product similarly expires on that same date.

WHAT IS EXCLUDED?

Your warranty does not cover:

- Labor charges for installation or setup of the TiVo BOLT VOX.
- Any taxes imposed on TiVo for units replaced or repaired under this warranty.
- Installation, performance of, or repair of: audio/video cabling, telephone line, or accessory attachments used with the TiVo BOLT VOX.
- Replacement of the TiVo BOLT VOX because of misuse, accident, lightning damage, unauthorized repair, or other cause not within the control of TiVo. Please note that removing the cover of the TiVo BOLT VOX for any reason voids the warranty.
- Reception transmission problems caused by signal conditions, telephone line, or cable or antenna systems outside the unit.