

# NUTRI NINJA®

**BL580**

**OWNER'S GUIDE**

**With  
FRESHVAC™  
Technology**



# THANK YOU FOR PURCHASING

The Nutri Ninja® with FreshVac™ Technology



## REGISTER YOUR PURCHASE

 registeryourninja.com

 1-877-646-5288

 Scan QR code using mobile device

## RECORD THIS INFORMATION

Model Number: \_\_\_\_\_

Serial Number: \_\_\_\_\_

Date of Purchase: \_\_\_\_\_  
(Keep receipt)

Store of Purchase: \_\_\_\_\_

## THIS BOOK COVERS

### MODEL NUMBER:

BL580

### TECHNICAL SPECIFICATIONS

Voltage: 120V~, 60Hz

Power: 1100 Watts

### CUP CAPACITY:

24 oz (2 cups)

## PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

These instructions are designed to help you get a complete understanding of your new Nutri Ninja with FreshVac Technology.

If you have any questions, please call our Customer Service line at 1-877-646-5288.

**TIP:** You can find the model and serial numbers on the QR code label located on the back of the unit by the power cord.

# CONTENTS

<b>Important Safeguards.....</b>	<b>4</b>
<b>Getting to Know Your Nutri Ninja® with FreshVac™ Technology .....</b>	<b>8</b>
<b>Parts .....</b>	<b>9</b>
<b>Before First Use .....</b>	<b>10</b>
Installing the Batteries.....	10
Using an Optional AC Adapter .....	10
<b>Using the Control Panel .....</b>	<b>11</b>
<b>Vacuum Blending with the Single-Serve FreshVac Cup .....</b>	<b>12</b>
<b>Care &amp; Maintenance.....</b>	<b>16</b>
Cleaning .....	16
Storing.....	16
Resetting the Motor Thermostat.....	16
<b>Troubleshooting Guide.....</b>	<b>17</b>
<b>Replacement Parts .....</b>	<b>18</b>
<b>Product Registration.....</b>	<b>18</b>
<b>Warranty .....</b>	<b>19</b>

# IMPORTANT SAFEGUARDS

HOUSEHOLD USE ONLY • READ ALL INSTRUCTIONS BEFORE USE

## Read all instructions before using your NUTRI NINJA® WITH FRESHVAC™ TECHNOLOGY

When using electrical appliances, basic safety precautions should always be followed, including the following:

### **⚠ WARNING**

To reduce the risk of fire, electric shock, serious injury, death, or damage when using this appliance, follow these basic safety precautions.

#### General Precautions

- 1 Read all instructions prior to using the appliance and its accessories.
- 2 Carefully observe and follow all warnings and instructions. This unit contains electrical connections and moving parts that potentially present risk to the user.
- 3 **ALWAYS** exercise care when handling the Pro Extractor Blades® Assembly. The blades are sharp, handle carefully. **ONLY** grasp the Pro Extractor Blades Assembly by the outer perimeter of the blade assembly base. Failure to use care when handling the blade assembly will result in a risk of laceration.
- 4 Take your time and exercise care during unpacking and appliance setup. This appliance contains sharp, loose blades that can cause injury if mishandled.
- 5 Take inventory of all contents to ensure you have all parts needed to properly and safely operate your appliance.
- 6 Turn the appliance off, then unplug from the outlet when not in use, before assembling or disassembling parts, and before cleaning. To unplug, grasp the plug and pull from the outlet. **NEVER** pull from the power cord.
- 7 Before use, wash all parts that may contact food. Follow washing instructions covered in this instruction manual.
- 8 To protect against the risk of electric shock, **DO NOT** submerge the appliance or allow the power cord to contact any form of liquid.
- 9 **DO NOT** use this appliance outdoors. It is designed for indoor household use only.
- 10 This appliance has important markings on the plug blade. The attachment plug or entire cordset (if plug is molded onto cord) is not suitable for replacement. If damaged, the appliance shall be replaced.
- 11 This appliance has a polarized plug (one prong is wider than the other). To reduce the risk of electric shock, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. **DO NOT** modify the plug in any way.
- 12 **DO NOT** operate any appliance with a damaged cord or plug, or after the appliance malfunctions or is dropped or damaged in any manner. This appliance has no user-serviceable parts. If damaged, contact SharkNinja for servicing.
- 13 This appliance has important information on the plug prong. The power cord is not suitable for replacement. If damaged, contact SharkNinja for servicing in order to avoid a hazard.
- 14 Extension cords should **NOT** be used with this appliance.
- 15 **DO NOT** allow young children to operate this appliance or use as a toy. Close supervision is necessary when any appliance is used near children.
- 16 This appliance is **NOT** intended to be used by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they are closely supervised and instructed concerning use of the appliance by a person responsible for their safety.
- 17 Before each use, inspect blade assembly for damage. If a blade is bent or damage is suspected, contact SharkNinja to arrange for replacement.
- 18 **DO NOT** attempt to sharpen blades.
- 19 **DO NOT** allow the unit or the cord to hang over the edges of tables or counters. The cord may become snagged and pull the appliance off the work surface.
- 20 **DO NOT** allow any part of the unit to contact hot surfaces, including stoves and other heating appliances.
- 21 **ALWAYS** use the appliance on a dry and level surface.
- 22 **NEVER** place a blade assembly on the motor base without it first being attached to the cup.
- 23 Keep hands, hair, and clothing out of the container.
- 24 **ONLY** use attachments and accessories that are provided with the product or are recommended by SharkNinja. The use of attachments not recommended or sold by SharkNinja may cause fire, electric shock, or injury.
- 25 During operation and handling of the appliance, avoid contact with moving parts.
- 26 **DO NOT** operate the appliance with an empty container.
- 27 **DO NOT** fill containers past the **MAX FILL** or **MAX LIQUID** lines.
- 28 **DO NOT** microwave any containers or accessories provided with the appliance.
- 29 **DO NOT** perform grinding operations with the Single-Serve Cup and Pro Extractor Blades® Assembly.
- 30 Before operation, ensure all utensils are removed from containers. Failure to remove utensils can cause containers to shatter and potentially result in personal injury and property damage.

## SAVE THESE INSTRUCTIONS

# IMPORTANT SAFEGUARDS

HOUSEHOLD USE ONLY • READ ALL INSTRUCTIONS BEFORE USE

## Read all instructions before using your NUTRI NINJA® WITH FRESHVAC™ TECHNOLOGY

When using electrical appliances, basic safety precautions should always be followed, including the following:

### **⚠ WARNING**

To reduce the risk of fire, electric shock, serious injury, death, or damage when using this appliance, follow these basic safety precautions.

#### GENERAL PRECAUTIONS

- 31** Keep hands and utensils out of containers while chopping to reduce the risk of severe personal injury or damage to the blender/food chopper. A scraper may be used **ONLY** when the blender or processor is not running. When using the processor, always use food pusher to add food. **NEVER** add food by hand.
- 32 NEVER** operate the appliance without lids and caps in place. **DO NOT** attempt to defeat the interlock mechanism. Ensure the container and lid are properly installed before operation.
- 33 DO NOT** expose the containers and accessories to extreme temperature changes. They may experience damage.
- 34 NEVER** leave the appliance unattended while in use.
- 35 DO NOT** open lid or pour spout cap while blender is operating.
- 36 DO NOT** blend hot liquids. Doing so may result in pressure buildup and steam exposure that can pose a risk of the user being burned.

- 37** If you find unmixed ingredients sticking to the sides of the the cup, stop the appliance, remove the lid, and use a scraper to dislodge ingredients. **NEVER** insert your hands into the pitcher, as you may contact one of the blades and experience a laceration.
- 38 DO NOT** attempt to remove the container and lids from the motor base while the blade assembly is still spinning. Allow the appliance to come to a complete stop before removing lid and container.
- 39** Upon completion of blending or processing, ensure the blade assembly is removed **BEFORE** emptying container's contents. Remove the blade assembly by carefully grasping the top of the shaft and lifting it from the container. Failure to remove the blade assembly before emptying the container results in a risk of laceration.

- 40** Remove the Pro Extractor Blades® Assembly from the Single-Serve Cup upon completion of blending. **DO NOT** store ingredients before or after blending them in the cup with the blade assembly attached. Some foods may contain active ingredients or release gases that will expand if left in a sealed container, resulting in excessive pressure buildup that can pose a risk of injury. For ingredient storage in the cup, use only Spout Lid to cover.
- 41** If the appliance overheats, a thermal switch will activate and temporarily disable the motor. To reset, unplug the appliance and allow it to cool for approximately 30 minutes before using again.
- 42** The maximum wattage rating for this appliance is based on the configuration of the Pro Extractor Blades Assembly and Single-Serve Cup. Other configurations may draw less power or current.
- 43 DO NOT** process dry ingredients without adding liquid to the Single-Serve Cup. The Single-Serve Cup is not intended for dry blending.

- 44** To protect against risk of electrical shock, **DO NOT** immerse the motor base in water or other liquid. **DO NOT** spray the motor base with any liquids. Turn off and unplug the motor base before cleaning.
- 45 WARNING:** The maximum wattage rating for this appliance is achieved by mixing 350g dried soy beans with 50g oil on "start/stop" for 15 seconds. Other recipes may draw less power or current. The unit is **NOT** intended for dry blending.
- 46 DO NOT** operate pump during blending.
- 47 DO NOT** operate pump upside down.
- 48 DO NOT** immerse pump in water or any other liquid.
- 49 DO NOT** incinerate this appliance even if it is severely damaged. The batteries can explode in a fire.

## SAVE THESE INSTRUCTIONS

# GETTING TO KNOW YOUR NUTRI NINJA® FRESHVAC™ TECHNOLOGY

## WELCOME!

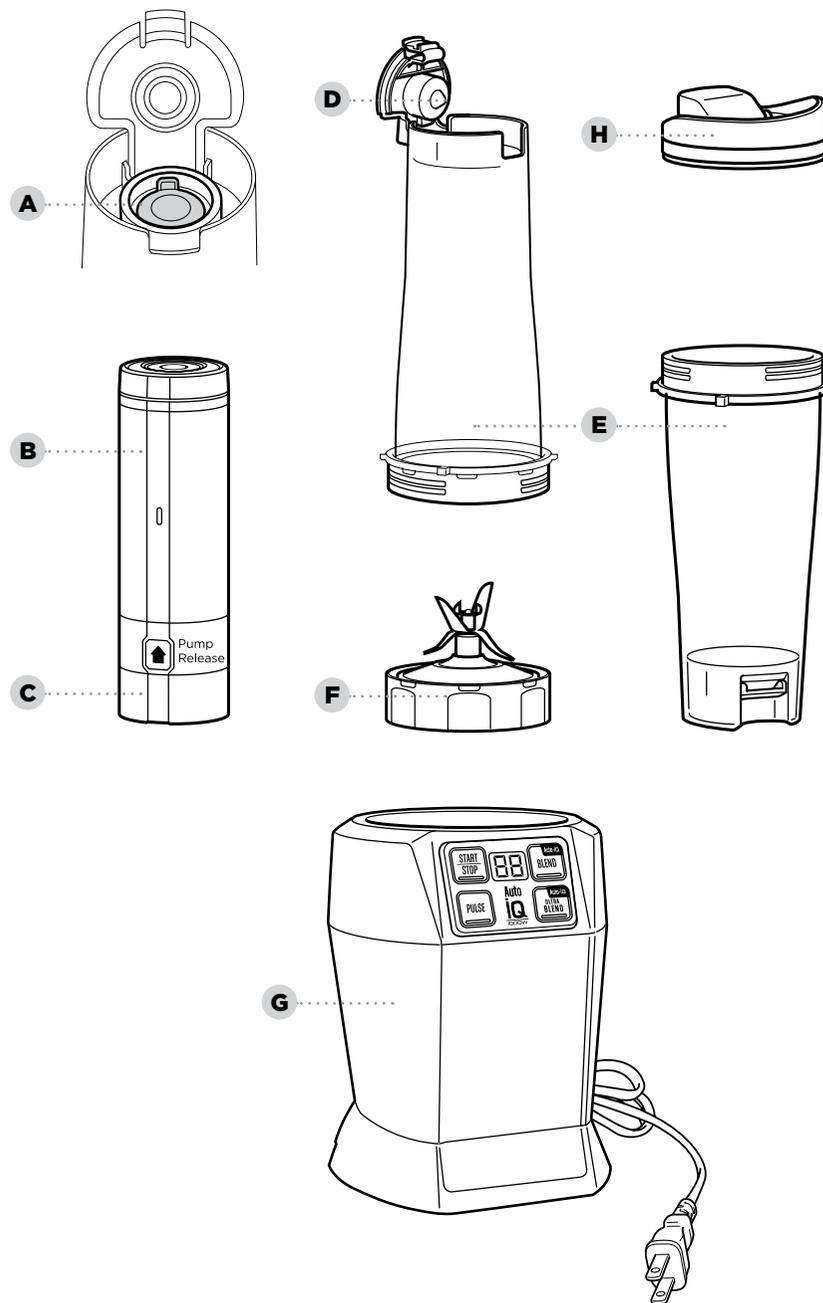
Congratulations on your purchase. Use this instruction manual to learn about the great features of your Nutri Ninja with FreshVac Technology. From assembly to use to maintenance, you will find it all in here.

.....  
If you have any questions, concerns or feedback, we'd love to hear from you. Give us a call at 1-877-646-5288 or visit [ninjakitchen.com](http://ninjakitchen.com)

## MAIN UNIT

- A** Cup FreshVac Tab
- B** FreshVac Pump
- C** Twist-Off Reservoir
- D** Flip & Seal Lid
- E** 24 oz. Single Serve FreshVac Cups (x 2)
- F** Pro Extractor Blades® Assembly
- G** Motor Base with Power Cord
- H** Spout Lid (x 2)

## PARTS



## BEFORE FIRST USE

**IMPORTANT:** Review all warnings on pages 4-7 before proceeding.

### DID YOU KNOW?

- You can take your drinks on the go using the spout lids.
- The cups, blade assembly, and lids are BPA free and dishwasher safe.

**NOTE:** Handle the Pro Extractor Blades® Assembly by grasping around the perimeter of the blade assembly base.

**NOTE:** All attachments are dishwasher safe. It is recommended that the cups, lids, twist-off reservoir, and blade assembly be placed on the top rack of the dishwasher. Ensure blade assembly and lid are removed from the cup before placing in the dishwasher. Exercise care when handling blade assembly.

- 1 Remove all packaging materials from the appliance. Exercise care when unpacking blade assembly. The blade assembly is sharp.
- 2 Wash cups, lids, and blade assembly in warm, soapy water using a dishwashing utensil with a handle to avoid direct contact with the blades. Exercise care when handling blade assembly, as the blades are sharp.
- 3 Thoroughly rinse and air-dry all parts.
- 4 Wipe touchscreen with a soft, damp cloth. Allow it to dry completely before using.

## INSTALLING THE BATTERIES

- 1 Unscrew the FreshVac™ Pump's power button cap and remove the spring-loaded battery cover.
- 2 Install 6 AA alkaline batteries (included), ensuring the +/- symbols on the batteries match the markings on the battery cover and battery housing.
- 3 Replace the battery cover, making sure it is fully seated and clicked in place.
- 4 Screw on the pump's power button cap.

**NOTE:** If the battery cover and power button cap are not properly installed or tightly in place, the pump will not function.

## USING AN OPTIONAL AC ADAPTER

If you prefer to power your FreshVac pump using a AC Adapter, you may purchase one on [ninjaaccessories.com](http://ninjaaccessories.com).

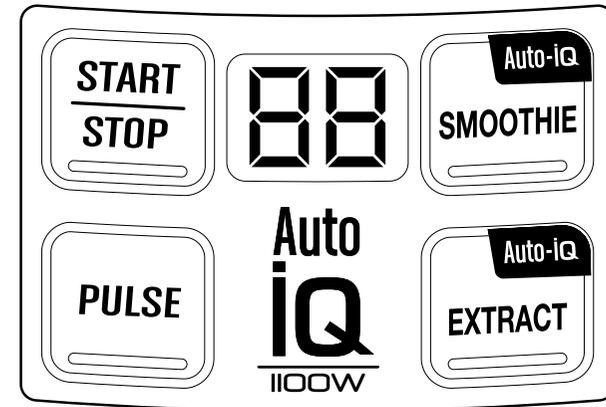
- 1 Insert the small round end of the AC power cord into the jack on the pump.
- 2 Insert the 2-pronged plug of the AC cord into an electrical outlet.

**NOTE:** Use only an optional AC adapter manufactured by SharkNinja. Other after-market adapters are not compatible with the FreshVac pump.

## USING THE CONTROL PANEL

### AUTO-IQ® PROGRAMS FOR THE SINGLE-SERVE FRESHVAC™ CUP

Intelligent pre-set programs combine unique blending and pausing patterns that do the work for you. Once a pre-set program is selected, it will start immediately. Press the selected program again to pause it.



### MANUAL SETTINGS:

#### START | STOP

Press once to start continuous running; press again to stop. Timer counts up by seconds, up to 60 seconds.

#### PULSE

Runs only while pressed down. Short presses create short pulses. Timer counts up by seconds as long as button is pressed down.

### AUTO-IQ PROGRAMS:

#### AUTO-IQ SMOOTHIE

Make super-smooth, sippable drinks and shakes from fresh or frozen fruit, milk, liquids, and ice.

#### AUTO-IQ EXTRACT

Ideal for tough, leafy, or fibrous whole fruits and vegetables, including their skins, seeds, and stems.

# VACUUM BLENDING WITH THE SINGLE-SERVE FRESHVAC™ CUP

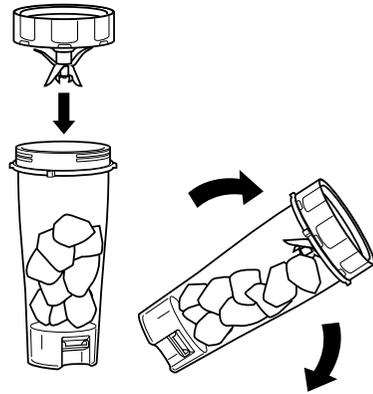
**IMPORTANT:** Review all warnings on pages 4-7 before proceeding.

**Vacuum blending recommended** for extractions, smoothies, soups, dips, and dressings for brighter flavors, vibrant colors, and improved textures.

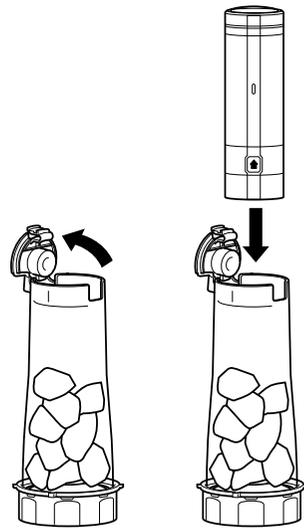
**Non vacuum blending recommended** for whipped desserts that benefit from added air and frozen drinks with highly frozen ingredients for thicker results.



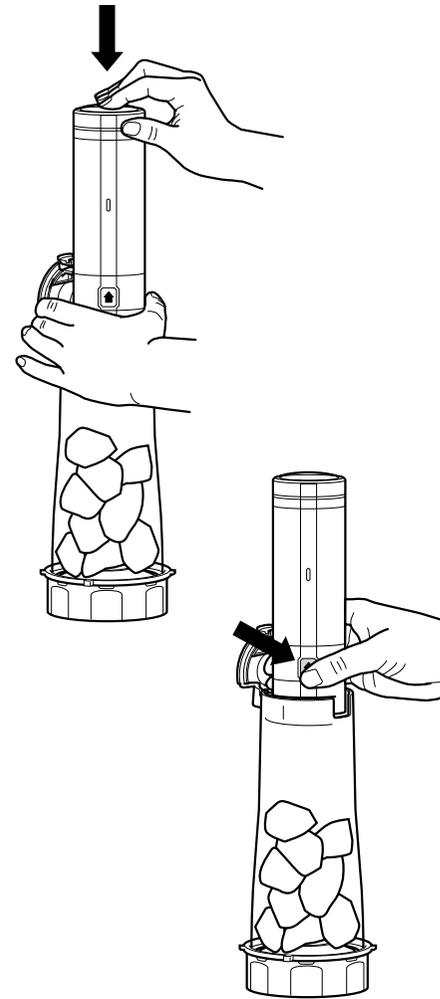
**1** Add ingredients to the FreshVac Cup. **DO NOT** add ingredients past the **MAX LIQUID** line on the cup.



- 2** Place the Pro Extractor Blades® Assembly on the top of the cup and turn clockwise to seal.
- 3** Turn cup upside down so the Flip & Seal Lid is on top and the bottom of the blade assembly is flat on the counter.

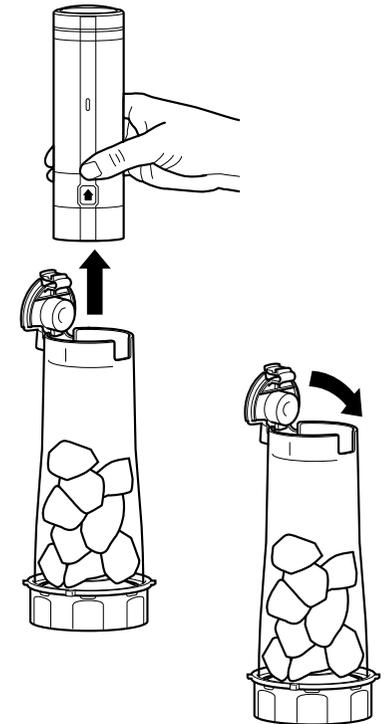


**4** To open the Flip & Seal Lid, press and lift the latch. Set the FreshVac Pump on top of the FreshVac Tab. The pump **DOES NOT** lock into place on the lid.



**5** To vacuum seal the cup, place the pump over the tab. Press the power button on top of the pump to begin vacuum sealing. The pump will make a motorized noise and the light on the pump will illuminate in white while vacuum sealing is in progress. You do not need to hold the pump in place while vacuum sealing.

- 6** When vacuum sealing is complete, the pump will shut off automatically and the green light on the pump will illuminate.
- 7** To release the pump from the cup, press the pump release button on the bottom front of the pump and lift.



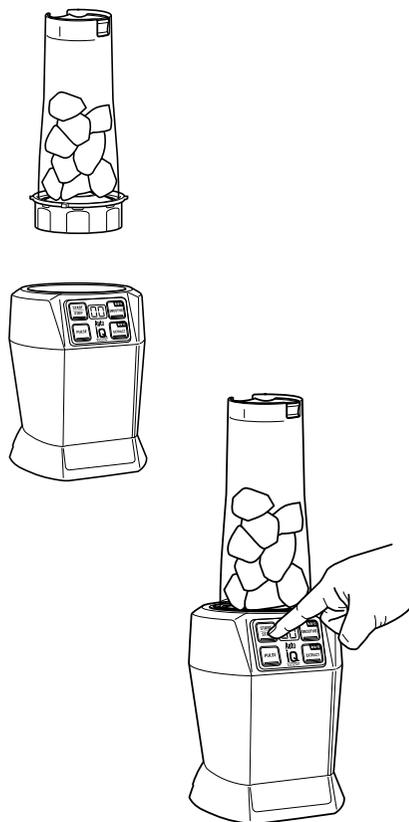
- 8** Close the Flip & Seal Lid, pressing it until it clicks into place.
- 9** To blend ingredients, follow instructions on the next page.

When blending is complete, pressure must be released from the cup through the FreshVac™ Tab before opening the lid. See step 14 on on page 15 for more information.

# VACUUM BLENDING WITH THE SINGLE-SERVE FRESHVAC™ CUP - CONT.

**IMPORTANT:** Review all warnings on pages 4-7 before proceeding.

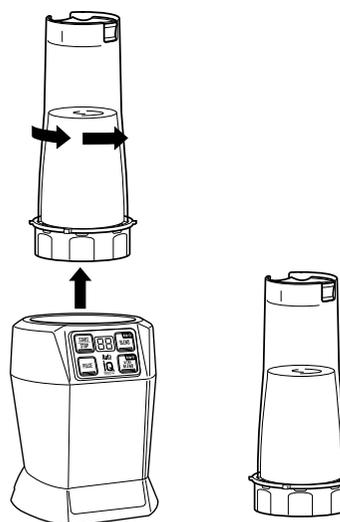
- 11** Turn the Single-Serve FreshVac Cup upside down and install onto the motor base. When the unit is correctly locked into the motor base, program lights will illuminate.



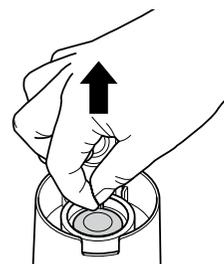
- 10** Place the unplugged motor base on a clean, dry, level surface such as a countertop or table. Press downward on the motor base to adhere the suction cups to the work surface. Plug the motor base into a wall outlet.



- 12** If using a pre-set program, select the program that best suits your recipe. The pre-set feature will automatically stop the unit at the end of the program. To pause the unit at any time, press the currently active program a second time. Reference page 11 for program descriptions.

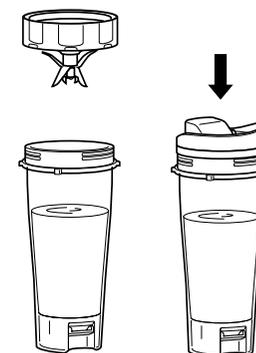


- 13** When blending is complete, lift the cup up and out of the motor base. Pressure must be released before opening the cup. (see step 14 below). **DO NOT** store contents in the cup with the Pro Extractor Blades® Assembly attached.



- 14** Open the Flip & Seal Lid by pressing the tab and lifting. To release the vacuum seal, gently lift the FreshVac Tab. Air will enter the cup, making it easy to remove the blade assembly.

- 15** Close the Flip & Seal Lid, pressing it until it clicks into place.



- 16** Turn cup over so blade assembly is on top. Rotate blade assembly counterclockwise to remove. To take your blended contents on the go, place the spout lid on cup and turn clockwise to seal.



- 17** Unplug the unit when finished. To lift the motor base, place your hands underneath both sides of it and gently pull the unit up and toward you. Refer to the Care & Maintenance section for storing instructions.

## CARE & MAINTENANCE

### CLEANING

- 1 Separate all parts.
- 2 Wash all cups in warm, soapy water with a soft cloth.
- 3 **Hand-Washing**  
Wash blade assembly in warm, soapy water using a dishwashing utensil with a handle to avoid direct contact with the blades. Exercise care when handling blade assembly as the blades are sharp. Thoroughly rinse and air-dry all parts.

### Dishwasher

All attachments are dishwasher safe. Place the lids, blade assembly, and twist-off reservoir on the top rack of the dishwasher **ONLY**. Ensure the blade assembly and lid are removed from the cup before placing in the dishwasher. Exercise care when handling blade assembly.

### Motor Base

Turn off the unit and unplug the motor base before cleaning. Wipe motor base with a clean, damp cloth. To clean the touchscreen, apply an all-purpose cleaner to a soft cloth, such as microfiber, and wipe gently.

**NEVER** directly spray the base or touchscreen with water or other liquids.

**DO NOT** use abrasive cloths, pads, or brushes to clean base or touchscreen, as they can dull or scratch the surface.

### FreshVac™ Pump

**NEVER** submerge the pump in water or other liquid. If you see water or other liquid in the twist-off reservoir:

- 1 Remove twist-off reservoir from pump and wash and dry it thoroughly.
- 2 Run pump for 10 seconds to clear any fluid.

- 3 Wipe pump clean with a soft cloth.
- 4 Reattach twist-off reservoir to pump.

### STORING

Wrap power cord around cord wrap on back of motor base. Store unit upright and store all blade assemblies inside or attached to their respective containers with their lids locked into place.

**DO NOT** store blended or unblended ingredients in the Single-Serve FreshVac Cup with the Pro Extractor Blades® Assembly attached. Use only the spout lid when storing blended or unblended ingredients in the cup.

**DO NOT** stack items on top of the cups. Store any remaining attachments alongside the unit or in a cabinet where they will not be damaged or create a hazard.

### RESETTING THE MOTOR THERMOSTAT

This unit features a unique safety system that prevents damage to the motor and drive system should you inadvertently overload it. If the unit is overloaded, the motor will be temporarily disabled. Should this occur, follow the reset procedure below.

- 1 Unplug the unit from the electrical outlet.
- 2 Allow the unit to cool for approximately 15 minutes.
- 3 Remove the cup's blade assembly. Empty the cup and ensure no ingredients are jamming the blade assembly.

**IMPORTANT:** Ensure that maximum capacities are not exceeded. This is the most typical cause of appliance overload.

If your unit needs servicing, please call Customer Service at 1-877-646-5288.

## TROUBLESHOOTING GUIDE

**WARNING: To reduce the risk of shock and unintended operation, turn power off and unplug unit before troubleshooting.**

### Unit doesn't turn on.

- Make sure unit is plugged in.
- Place cup on base and rotate it clockwise until it clicks into place.

### Unit doesn't turn off.

- Remove cup from base by rotating it counterclockwise and lifting it. Unplug the power cord from the outlet.

### Doesn't mix well; ingredients get stuck.

- Using the pre-set programs is the easiest way to achieve great results. The pulses and pauses allow the ingredients to settle toward the blade assembly. If ingredients are routinely getting stuck, adding some liquid will usually help.
- When filling the cup, start with fresh fruit or veggies, then leafy greens or herbs. Next add liquids or yogurt, then seeds, powders, or nut butters. Finally, add ice or frozen ingredients.

### Motor base won't stick to counter or tabletop.

- Make sure surface and suction feet are wiped clean. Suction feet will only stick to smooth surfaces.
- Suction feet will not stick on some surfaces such as wood, tile, and non-polished finishes.
- **DO NOT** attempt to use unit when the motor base is stuck to a surface that is not secure (cutting board, platter, plates, etc.).

### Unit is difficult to remove from counter for storage.

- Place your hands underneath both sides of the motor base and gently pull the unit up and toward you.

### FreshVac™ Pump won't turn on.

- Ensure that working batteries are installed correctly in the pump, and the battery cover is securely in place.
- If using an optional AC adapter, make sure it is manufactured by SharkNinja. Other after-market adapters are not compatible with the pump.
- If using a SharkNinja AC adapter, make sure the connector is inserted fully into the pump.

### FreshVac Pump won't turn off.

The pump will shut off automatically once a vacuum seal is achieved. If a vacuum seal is not achieved, you will be able to remove the pump from the lid. If this happens, turn off the pump and check the following:

- Make sure the Pro Extractor Blades® Assembly is tightly attached to the cup.
- Ensure the FreshVac Tab on the Flip & Seal Lid is properly installed.  
**DO NOT** remove the tab from the lid.

### Accidentally removed the FreshVac tab and need to reinstall.

- In a case you accidentally remove the FreshVac Tab and need to reinstall, follow these easy steps. First ensure the FreshVac Tab matches up with the opening on the Flip & Seal Lid. Next, align the bottom side of the tab to match the shape of the opening on the cup. Then press the tab down until it is seated flat.

### Can't remove Pro Extractor Blades® Assembly from cup.

- Cup will be vacuum sealed shut after using the FreshVac™ Pump.
- Release the vacuum seal by gently pulling up on the FreshVac Tab.

### FreshVac Pump does not lock onto cup.

- Pump will not lock onto cup. Once pump is activated, the pump will seal to the cup and become secure.

### FreshVac Pump is stuck on the cup.

- To release the pump from the cup, press the pump release button (up arrow) and lift up.

### What do the lights on the FreshVac Pump mean?

- White LED light indicates the pump has been activated and vacuum sealing is in progress.
- Green LED light indicates vacuum sealing is complete. Pump will automatically shut off when complete.
- A blinking light indicates the batteries have been loaded incorrectly or need to be replaced.

## REPLACEMENT PARTS

---

To order additional parts and accessories, visit [ninjaaccessories.com](http://ninjaaccessories.com) or contact Customer Service at **1-877-646-5288**.

## PRODUCT REGISTRATION

---

Please visit [registeryourninja.com](http://registeryourninja.com) or call 1-877-646-5288 to register your new Ninja® product within ten (10) days of purchase. You will be asked to provide the store name, date of purchase, and model number along with your name and address.

The registration will enable us to contact you in the unlikely event of a product safety notification. By registering, you acknowledge you have read and understood the instructions for use and warnings set forth in the accompanying instructions.

The 1-Year Limited Warranty applies to purchases made from authorized retailers of SharkNinja Operating LLC. Warranty coverage applies to the original owner and to the original product only and is not transferable.

SharkNinja warrants that the unit shall be free from defects in material and workmanship for a period of 1 year from the date of purchase when it is used under normal household conditions and maintained according to the requirements outlined in this instruction manual, subject to the following conditions and exclusions.

### What is covered by my warranty?

1. The original unit and/or non-wearable components deemed defective, in SharkNinja's sole discretion, will be repaired or replaced for up to 1 year from the original purchase date.
2. In the rare event that a replacement unit is issued, the warranty coverage ends 6 months after the receipt date of the replacement unit or the remainder of the existing warranty, whichever is greater. If the unit is replaced, SharkNinja reserves the right to replace the unit with one of equal or greater value.

### What is not covered by my warranty?

Our Customer Service and Product Specialists are available to provide all the warranty service options available to you, including the possibility of upgrading to our VIP Warranty Service Options for select product categories.

1. Normal wear and tear of wearable parts (including all blending vessels, lids, blades, blender base, and pump) that require regular maintenance and/or replacement to ensure the proper functioning of your unit are not covered by this warranty.
2. Any unit that has been tampered with or used for commercial purposes.
3. SharkNinja will cover the cost for the customer to send the unit to us for repair or replacement. A fee of \$19.95 for return shipping costs will be charged at the time of return shipment of the repaired or replacement unit.
4. Damage caused by misuse, abuse, or negligent handling, or damage due to mishandling in transit.
5. Consequential and incidental damages.
6. Defects caused by or resulting from damages from shipping or from repairs, service, or alteration to the product or any of its parts that have been performed by a repair person not authorized by SharkNinja.
7. Products purchased, used, or operated outside of North America.

### Problems with your unit/How to get service:

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, visit [ninjakitchen.com](http://ninjakitchen.com) for product care/maintenance self-help. Our Customer Service and Product Specialists are also available at 1-877-646-5288 to assist with product support and warranty service options.

### How to initiate a warranty claim:

You can call 1-877-646-5288 to have a Customer Service specialist assist you. Please note, you must call 1-877-646-5288 to initiate a warranty claim. Return and packing instruction information will be provided at that time.

For Customer Service hours, visit [ninjakitchen.com](http://ninjakitchen.com)

Replacement parts are available for purchase at [ninjaaccessories.com](http://ninjaaccessories.com). For more information on what are classified as wearable and non-wearable parts, visit [ninjakitchen.com/warranty](http://ninjakitchen.com/warranty)

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

Some states do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

**VISIT US ONLINE AT:**

ninjakitchen.com



**Or follow us on any of our social media pages:**

Facebook.com/ninjakitchen

Twitter.com/ninjakitchen

Instagram.com/ninjakitchen

Pinterest.com/ninjakitchen

Youtube.com/epninjakitchen

**SharkNinja Operating LLC**

**US: Needham, MA 02494**

**1-877-646-5288**

**ninjakitchen.com**

Illustrations may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

AUTO-IQ, NINJA, NUTRI NINJA, and PRO EXTRACTOR BLADES are registered trademarks of SharkNinja Operating LLC.

FRESHVAC is a trademark of SharkNinja Operating LLC.

For SharkNinja U.S. Patent information, visit [sharkninja.com/uspatents](http://sharkninja.com/uspatents)

© 2018 SharkNinja Operating LLC

BL580\_IB\_EN\_MP\_180717

PRINTED IN CHINA



**@ninjakitchen**