

INSIGNIA™



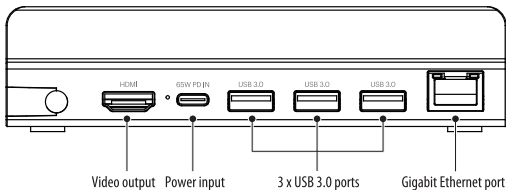
Please see www.insigniaproducts.com for the latest Quick Start Guide and troubleshooting.

QUICK SETUP GUIDE

Dock Station for ROG Ally | Steam Deck | Legion Go and other type-c mobile devices **NS-RADKW4**

PACKAGE CONTENTS

- Charge Dock
- 65W Adaptor
- Quick Setup Guide



Before using your new product, please read these instructions to prevent any damage.

FEATURES

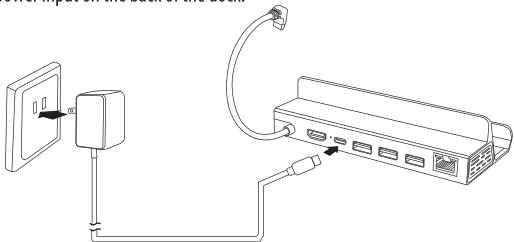
- Compatible with ROG Ally, Steam Deck and Legion Go as well as other type-c compatible mobile phones and devices.
- Supports resolutions up to 4K@60Hz via an HDMI 2.0 port.
- Includes 3 USB 3.0 ports for mice, keyboards and other compatible USB devices.
- Gigabit Ethernet port with speeds up to 1000Mbps.
- Powered by a 65W USB C AC adaptor.

SAFETY INFORMATION

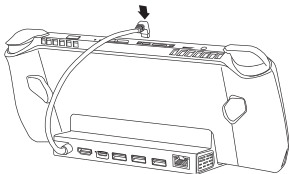
- You must use the included AC adapter to power the dock.
- Do not disassemble any of the components. Refer all services to qualified personnel only.
- Do not place or store the product in a humid area and do not expose it to water.
- Use the product only as instructed. Read all instructions before operating the product.
- Failure to follow these directions may void the warranty.
- Do not use voltage transformers or plugs that deliver reduced amounts of electricity.

USING THE DOCK STATION

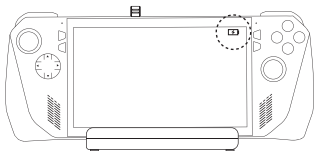
1. Plug the AC adapter into a power outlet and then connect the AC power adaptor to the type-c power input on the back of the dock.



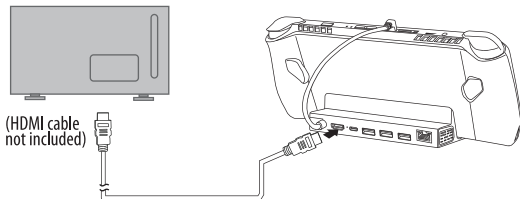
2. Plug the attached USB C cable on the dock into the type-c power supply port ROG Ally or other compatible device.



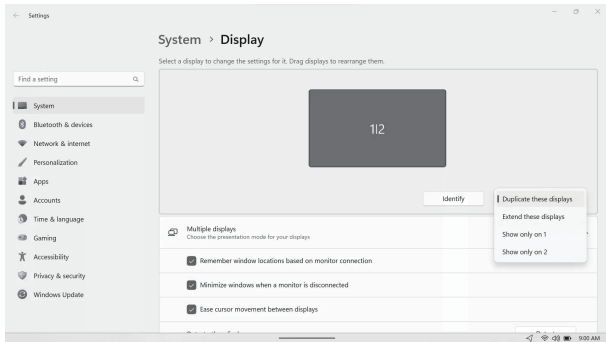
3. A charging icon normally appears on the device when it is charging.



4. Connect an HDMI cable(not included) to the Dock, and the other end into any HDMI port on a TV or monitor. Turn on the TV or monitor, and switch the source to the HDMI input that matches the input you just connected to. Power on the docked device. The dock station should auto-detected your TV or monitor and connected the device's display.



5. After entering desktop mode, you may customize preferences. Open Windows Projection Mode. From there, you can choose to duplicate the device's screen on the TV or extend the display.



TROUBLESHOOTING

TV or monitor has no content or HDMI has no signal

- Check whether the HDMI cable is loose and the display settings are consistent with the interface requirements.
- It may be because you have not selected the correct video input on your TV. Please go to the menu and check all HDMI ports to find the one capable of displaying what your device platform is displaying, and reselect the correct source.
- Use the HDMI 2.0 or HDMI 2.1 standard video cable, and try to choose an HDMI video cable with a length of about 15ft or less to maintain the stability of signal transmission.
- If for whatever reason the Device doesn't output its screen to the TV, completely shut down the Device, wait 10 seconds, unplug everything then hook it all back up and try again.

Unable to output 4K graphics at 60Hz

- Make sure your TV's display settings are adjusted properly. Open the Windows Start menu and head to Settings > System > Display. Under Display Resolution, set your preferred resolution for the TV. The Ally was designed to play at 1080p, so setting your TV resolution to 1920x1080 will give you the simplest plug-and-play experience. Depending on the game you're going to play, though, you may be able to render it at 4K, or 3840x2160, which will produce sharper graphics.
- Make sure the game you want to play supports 4K graphics at 60Hz and activate the settings needed to display the game at that resolution - in some cases you may need to restart the application into desktop mode to set it up.
- Some laptops and tablets can only output 4K at 30Hz through their USB-C port.

Ethernet port cannot be connected

- Confirm whether the wired network is connected.
- Clean the RJ45 plug and reconnect it.
- Show "Wired Connection" but still no internet connection/slow internet speed; it may be because Wi-Fi and wired are connected at the same time, Check whether the device is set to Wi-Fi priority.

LEGAL NOTICES

FCC Information

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Increase the separation between the equipment and receiver. Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ICES-003 Statement

This Class B digital apparatus complies with Canadian ICES-003.

INSIGNIA™

ONE-YEAR LIMITED WARRANTY

Definitions:

The Distributor* of Insignia branded products warrants to you, the original purchaser of this new Insignia-branded product ("Product"), that the Product shall be free of defects in the original manufacture of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period").

For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy branded retail store or online at www.bestbuy.com or www.bestbuy.ca and is packaged with this warranty statement.

How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location or from a Best Buy online website (www.bestbuy.com or www.bestbuy.ca), please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain warranty service, in the United States and Canada call 1-877-467-4289. Call agents may diagnose and correct the issue over the phone.

Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy branded retail stores or websites to the original purchaser of the product in the country where the original purchase was made.

What does the warranty not cover?

This warranty does not cover:

- Food, beverage, and or medicine loss/spoilage.
- Customer instruction/education
- Installation
- Set up adjustments
- Cosmetic damage

- Damage due to weather, lightning, and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Insignia to service the Product
- Products sold "as is" or "with all faults"
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Insignia:

1-877-467-4289

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