

# VIKING RANGE, LLC LIMITED WARRANTY

## I. Limited Lifetime Warranty

The stainless steel grill body, brass grill burners, cooking grates, ProSear burner and rotisserie infrared burner are warranted to be free from defects in material and workmanship when subjected to normal domestic use and service for the lifetime of the original purchaser. This warranty excludes surface corrosion, scratches, and discoloration which may occur during normal use. This warranty is limited to the replacement of the defective parts, with the owner paying all other cost including labor, shipping and handling.

## II. Limited Five-Year Warranty

The following grill parts are warranted to be free from defects in material and workmanship, when subjected to normal domestic use and service, for a period of five (5) years from the original date of purchase; warming racks, spit rods, briquette trays, manifolds and gas valves. This warranty is limited to the replacement of the defective parts, with the owner paying all other costs including labor, shipping, and handling.

## III. Limited two-Year Warranty

All other grill components are warranted to be free from defects in material and workmanship, when subjected to normal domestic use and service, for a period of two (2) years from the original date of purchase. This warranty is limited to the replacement of the defective parts, with the owner paying all other costs including labor, shipping and handling..

## IV. Limited One-Year Warranty

For a period of one (1) year from the original date of purchase, Viking will replace or repair parts found to be defective at no cost to the original purchaser. This includes the cost of shipping replacement parts and, where necessary, service labor at prevailing local rates by a Viking authorized service person. Service will be provided during normal business hours and must be authorized in advance by Viking.

## IV. Limitations & Exclusions

- 1) This Warranty shall apply to products purchased and located in the United States and Canada. Products must be purchased in the country where service is requested.
- 2) Warranty applies only to the original purchaser and may not be transferred.
- 3) Warranty is in lieu of all other warranties expressed or implied and all other obligations or liabilities related to the sale or use of its grill products.
- 4) Warranty shall not apply and Viking Range, LLC is not responsible for damage resulting from misuse, abuse, alteration of or tampering with the appliance, accident, hostile environment, flare-up fires, improper installation, or installation not in accordance with the instructions contained in this manual, or the local codes.
- 5) Viking Range, LLC shall not be liable for incidental, consequential, special or contingent damages resulting from its breach of this written warranty or any implied warranty.
- 6) Some states do not allow limitations on how long an implied warranty lasts, or the exclusions of or limitations on consequential damages. This warranty gives you specific legal rights and you may have other rights which vary from state to state.
- 7) No one has the authority to add to or vary Viking's warranty, or to create for Viking any other obligation or liability in connection with the sale or use of its products.
- 8) Limited to the replacement of defective parts with the owner paying all other costs including labor.

## V. What is not covered: Viking Range, LLC shall not be responsible for and shall not pay for the following

- 1) Installation or start-up, damages or problems caused by improper installation or use;
- 2) Service by an unauthorized service provider;
- 3) Damage or repair due to service by an unauthorized service provider or use of unauthorized parts;
- 4) Warranty does not apply to products installed in any commercial or non-residential application. Examples of excluded applications include, but are not limited to day care centers, schools, bed and breakfast centers, churches, private clubs, fire stations, club houses, common areas in multi-family dwellings, restaurants, hotels, nursing homes, food service locations and institutional food service locations.
- 5) To correct normal adjustments or settings, due to improper installation, commissioning or local gas supply properties.
- 6) Shipping and handling costs, export duties, installation, removal, or re-installation cost.
- 7) Display models are sold "as is". If you have purchased a display model, please be advised that it is sold "as is" and that it is subject to the following warranty exclusions: any exterior or cosmetic damage is nonwarrantable; any missing components will be replaced at consumers expense; major handling damage to manifold, valve and ignition system will be serviced at consumer's expense; all other warranty's (standard warranty) will remain in effect.
- 8) The cost of a service call to diagnose trouble.

# VIKING RANGE, LLC COMMON AREA LIMITED WARRANTY

*The Viking Range, LLC Limited Warranty covers residential installations only and is non-transferable to any other party. This 'non-residential' warranty applies when the product is installed in common areas where more than a single party has rightful access to its use or in locations considered beyond normal residential use such as B&B's, and private clubs.*

## **THIS PROVISION EXCLUDES ALL COMMERCIAL APPLICATIONS, INCLUDING, BUT NOT LIMITED TO RESTAURANTS AND INSTITUTIONAL FOOD SERVICE LOCATIONS.**

### I. Limited Five-Year Warranty

The stainless steel body housings, the solid brass grill burners are warranted to be free from defects in material and workmanship when subjected to normal use and service for a five year period from the original purchase date. This warranty excludes surface corrosion, scratches, and discoloration which may occur during regular use. This warranty is limited to the replacement of the defective parts, with the owner paying all other cost including shipping, handling and labor.

### II. Limited One-Year Warranty

The structural integrity of the interior grill parts, exterior, and drip pans are warranted to be free from defects in material and workmanship, when subjected to normal domestic use and service, for a period of one year from the date of purchase. This warranty is limited to the replacement of the defective parts, with the owner paying all other costs including labor.

### III. Limited Parts & Labor Warranty

All other grill components are warranted to be free from defects in material and workmanship for a period of 90 days from the original date of purchase. Viking Range, LLC will replace or repair parts found to be defective at no cost to the original purchaser. After the 90 day period Viking Range, LLC will sell parts to the holder of this warranty at Viking Range, LLC contractor prices for an additional 9 months.

### IV. Limitations & Exclusions

- 1) This Warranty shall apply to products purchased and located in the United States and Canada. Products must be purchased in the country where service is requested.
- 2) Warranty applies only to the original location of installation and may not be transferred.
- 3) Warranty is in lieu of all other warranties expressed or implied and all other obligations or liabilities related to the sale or use of its grill products.
- 4) Warranty shall not apply and Viking Range, LLC is not responsible for damage resulting from misuse, abuse, alteration of or tampering with the appliance, accident, hostile environment, flare-up fires, improper installation, or installation not in accordance with the instructions contained in this manual, or the local codes.
- 5) Viking Range, LLC shall not be liable for incidental, consequential, special or contingent damages resulting from its breach of this written warranty or any implied warranty.
- 6) Some states do not allow limitations on how long an implied warranty lasts, or the exclusions of or limitations on consequential damages. This warranty gives you specific legal rights and you may have other rights which vary from state to state.
- 7) No one has the authority to add to or vary Viking Range, LLC's warranty, or to create for Viking Range, LLC any other obligation or liability in connection with the sale or use of its products.
- 8) Limited to the replacement of defective parts with the owner paying all other costs including labor.

### V. What is not covered: Viking Range, LLC shall not be responsible for and shall not pay for the following:

- 1) Installation or start-up, damages or problems caused by improper installation or use;
- 2) Service by an unauthorized service provider;
- 3) Damage or repair due to service by an unauthorized service provider or use of unauthorized parts;
- 4) To correct normal adjustments or settings, due to improper installation, commissioning or local gas supply properties;
- 5) Shipping and handling costs, export duties, installation, removal, or re-installation cost.
- 6) Display models are generally sold "as is." If you have purchased a display model, please be advised that it is sold "as is" and that it is subject to the following warranty exclusions: any exterior or cosmetic damage is non-warrantable; any missing components will be replaced at consumer's expense; major handling damage to manifold, valve and ignition system will be serviced at consumer's expense; all other warranty's (standard warranty) will remain in effect.
- 7) The cost of a service call to diagnose trouble.

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For product information,  
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