



## WARRANTY

# Identity of Warrantor; Length of Non-Transferable Warranty

This Limited Warranty on your Denon Distributed Audio product is made by Denon Electronics (USA) LLC, the address of which is set forth below. The duration of the warranty is two (2) years from your date of purchase from an Authorized Denon Dealer. This warranty does not cover products purchased from any source other than an Authorized Denon Dealer. It is personal to you and not transferable.

## How to Request Warranty Assistance

If you believe your Denon product is not operating correctly, please visit the support page on our Denon website ([www.usa.denon.com](http://www.usa.denon.com)) for assistance with troubleshooting or contact Denon Customer Support team at (855)-499-2820. In the event we cannot help you fix your problem over the phone, and your warranty is not expired, you may be entitled to have your product repaired or replaced at Denon's expense. The replacement product might be the same or a similar model, and it might be a refurbished product.

## What is covered and what is not covered

Except as specified below, this warranty covers parts and labor to correct all defects in materials and workmanship during the warranty period. It includes free shipping to you of a repaired or replacement product, if you are entitled to receive one. You must pay to ship your product to Denon if Denon elects to fulfill its warranty obligation by repairing your product. The following are not covered:

1. Damage, deterioration, malfunction or failure to meet performance specifications from:
  1. Accident, acts of nature, misuse, abuse, neglect or unauthorized product modification.
  2. Improper installation, removal or maintenance, or failure to follow instructions supplied with the product.
  3. Repair or attempted repair by anyone not authorized by Denon to repair the product.
  4. Any shipment damage of the product (claims must be presented to the carrier).

5. Any defect cause other than a product defect.
6. Problems caused by using third party accessories, parts, or components.
2. Shipping of repaired or replacement products outside the United States and Canada.
3. Cleaning, initial set-up, check-ups with no defects found, or charges incurred for installation, removal or reinstallation of the product.
4. Any product on which the serial number has been defaced, modified, or removed.
5. Accessories, including but not limited to, batteries, cables, mounting hardware and brackets, cleaning accessories, antenna and detachable power cords.
6. The warranty period is not extended if we repair or replace a warranted product.

## **Who May Enforce the warranty?**

This warranty may be enforced only by the original purchaser. You must retain and provide a copy of your purchase documentation upon request.

## **What we will pay for**

We will pay for all labor and material expenses for items covered by the warranty, plus shipping of a repaired or replacement product to you, if you are entitled to repair or replacement.

## **Limitation of implied warranties**

All implied warranties, including warranties for merchantability and fitness for a particular purchase are limited in duration to the length of this warranty.

## **Exclusion of damages**

Denon's liability for any defective product is limited to repair or replacement of the product at Denon's option. Denon shall not be liable for damage to other products caused by any defects in Denon products, damages based upon inconvenience or loss of use of the product, or any other damages, whether incidental, consequential, or otherwise.

## **How the law relates to the warranty**

Some states do not allow limitations on how long an implied warranty lasts and/or do not allow the exclusion or limitation of inci-dental or consequential damages, so the above limitations or exclusions may not apply to you.

This warranty gives you specific legal rights and you may have other rights which vary from state to state.

