

SWAGTRON®

USER MANUAL

Ver. 1.0 9/5/22

In order to continue serving our customers and providing the best products, our product information including our user manuals may receive updates from time to time. Please check our website for the latest user manuals and product materials.



ZIPBOARD™

SHUTTLE

PROTECT YOUR DOME

HELMETS SAVE LIVES

Helmets can reduce up to 85% of critical head injuries.

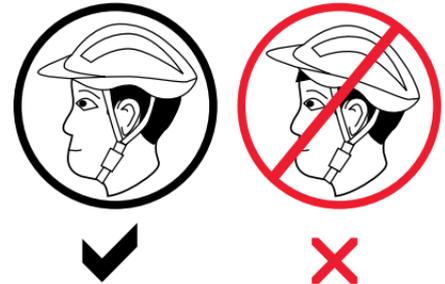
Elbow pads can reduce up to 82% of elbow injuries.

Knee pads can reduce up to 32% of knee injuries.

From <https://www.ncbi.nlm.nih.gov/pubmed/2716781>

Always wear proper protective gear when riding. This includes knee and elbow pads and an age-appropriate helmet.

- Helmets should fit comfortably and snugly, covering the forehead but not hindering your field of vision.
- The helmet should have a chin strap and buckle to keep the helmet in place.
- The helmet should be made out of a hard, protective outer shell and an impact-absorbing inner layer at least 1/2-inch thick.
- The helmet should be approved by the U.S. Consumer Product Safety Commission (CPSC), the Snell Memorial Foundation, or the American Society for Testing and Materials (ASTM).



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I. GENERAL INFORMATION

This manual will guide you through the functions, usage, and proper care of your Shuttle Zipboard Swagboard. **Before operating your swagboard, please read all instructions.** If you have any questions or cannot find the information you need in this manual, please contact your place of purchase or our customer service at 1-844-299-0625. Before contacting customer service, please have your purchase information ready as this may be needed during the call.

When reading this manual, note these icons:



Notes with this icon **MUST** be read, understood, and obeyed to prevent injury or damage, etc.



Notes with this icon include relevant information.

1.1. ABOUT THE SHUTTLE ZIPBOARD SWAGBOARD

The Shuttle Zipboard Swagboard is a personal transporter that uses gyroscopic technology to revolutionize the way you travel. Steering and stopping are controlled by **Dynamic Equilibrium**, all based on shifting your body weight.

A zero emissions product, the Shuttle Zipboard Swagboard is environmentally friendly and uses only the highest quality components and industry-leading safety features.

1.2. WHAT'S IN THE BOX?

- SWAGTRON® Shuttle Zipboard Swagboard
- Charger / Charging Adapter
- Quick Start Guide

1.3. WHAT'S NEW?

The Shuttle Zipboard Swagboard includes all new features:

- High-grade motorized LED Infinity wheels with superior traction off-road tires
- The design of the assist wheel provides safety and convenience for beginners
- Non-slip foot pedals for comfortable, more stable riding
- With breathing lights
- Bluetooth speaker
- Solid motor stabilization for tighter control at high speeds
- Battery life at a glance with the LED Battery Indicator
- Exclusive Advanced LiFePo™ Battery Safety Technology including Battery Management System for multi-layered protection
- Incombustible pedals, wheels, and overall housing of electronics

1.4. SAFETY NOTICE

The Shuttle Zipboard Swagboard has been designed with the utmost safety in mind for its riders. As with any riding product, however, the Shuttle Zipboard Swagboard has inherent hazards associated with its use (for example: losing control, falling off, or riding it into a hazardous situation). Therefore, it is important to read and follow all instructions and warnings in the user manual and use good judgment when riding and using the swagboard.

By riding the Shuttle Zipboard Swagboard, the user acknowledges and accepts the responsibility for all risks associated with the use of the Shuttle Zipboard Swagboard, which may include, but are not limited to, muscle injuries, broken bones, lacerations, or other serious injuries.

To better ensure your safety, ALWAYS USE APPROPRIATE PROTECTIVE GEAR, read and follow all instructions and warnings in the user manual. Appropriate protective gear should include shoes, kneepads, elbow pads, and an ASTM F1492-approved helmet.



IF YOU ARE EVER IN AN ACCIDENT, PLEASE CONTACT EMS / DIAL 911 IMMEDIATELY.

Maximum Weight	160 lb. / 73 kg
Minimum Weight	44 lb. / 20 kg
Maximum Speed	7 mph / 11.2 km/h
Max Incline	8 - 10°

Please see **SECTION IV** for safe riding techniques and additional safety information.

1.5. IMPORTANT INFORMATION



TO PREVENT ELECTRIC SHOCK, MATCH THE WIDER PRONG OF THE PLUG TO THE WIDE SLOT IN THE OUTLET. FULLY INSERT.



FCC Regulations state that any unauthorized changes or modifications to this equipment not expressly approved by the manufacturer could void the user's authority to operate this equipment.



This product satisfies FCC Regulations when shielded cables and connectors are used to connect the unit to other equipment. To prevent electromagnetic interference with electric appliances such as radios and televisions, use shielded cables and connectors for connections.

DECLARATION OF CONFORMITY:

This device complies with Part 15 of the FCC Rules.

Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC-RELATED INFORMATION:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.



This device complies with Industry Canada's license-exempt RSSs. Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

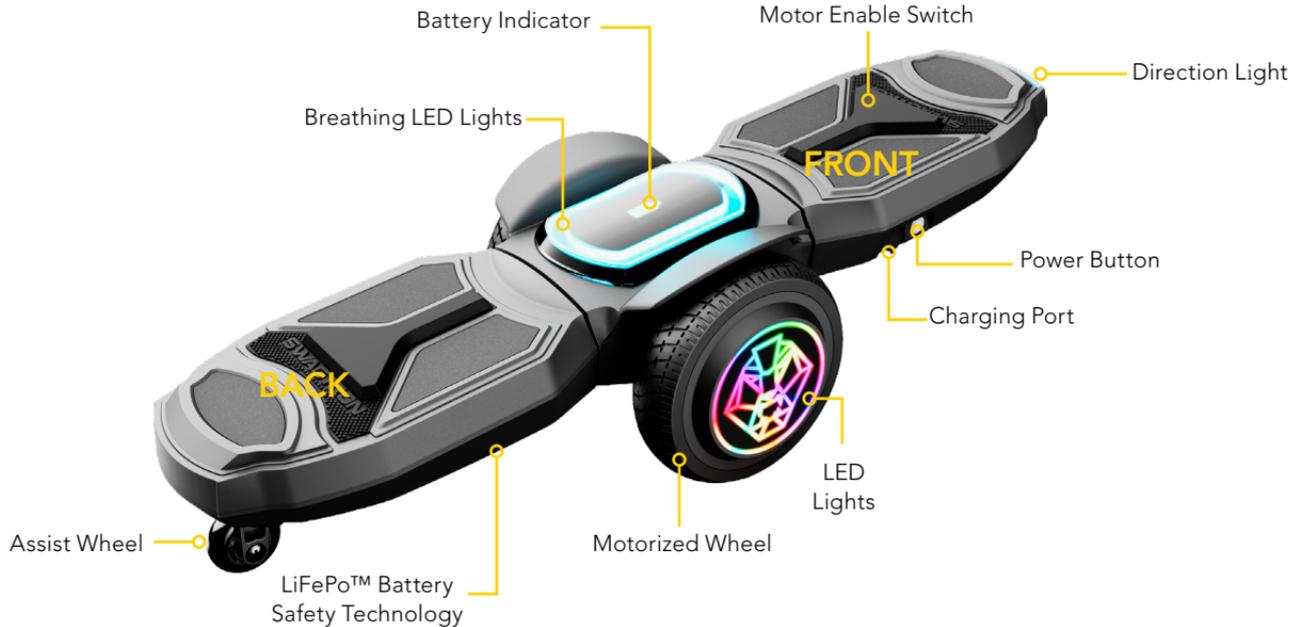
1.6. DISPOSAL AT END-OF-LIFE

This product must not be disposed of by incineration, landfilling, or mixing it with household trash. Improper disposal of the battery contained within this product may result in the battery heating up, rupturing, or igniting which may cause serious injury. The substances contained inside the battery present chemical risks to the environment. The recommended disposal for any SWAGTRON® swagboard at its end-of-life is to dispose of the entire unit at or through an e-waste recycling center, program, or facility. Local regulations and laws pertaining to the recycling and disposal of lead acid batteries and/or products containing them will vary according to country, state, and local governments. You must check laws and regulations corresponding to where you live in order to properly dispose of the battery and/or unit. It is the user's responsibility to dispose of their waste equipment properly in accordance with local regulations and laws.

For additional information about where you should drop off your batteries and electrical or electronic waste, please contact your local or regional waste-management office, your household waste disposal service, or your point-of-sale.

II. PRODUCT FEATURES

SWAGTRON® Shuttle Zipboard Swagboard DIAGRAM



2.1. EXCLUSIVE SWAGTRON LiFePo™ BATTERY

This technology is multi-layered protection for your swagboard. The Shuttle Zipboard Swagboard features incombustible body materials and utilizes a lithium-free battery pack that includes a Battery Management System. This system protects the battery against overvoltage, temperature increases, overcharging, overcurrent, and short-circuiting.

For more information on the battery specifications, see **SECTION V**.

2.2. ASSIST WHEEL FOR EASILY STEP ON

The Shuttle Zipboard Swagboard has an assist wheel. With this assist wheel, beginners can easily step on the pedals. And with the help of balancing the body, beginners can be faster and safer to control the swagboard going forward and backward.

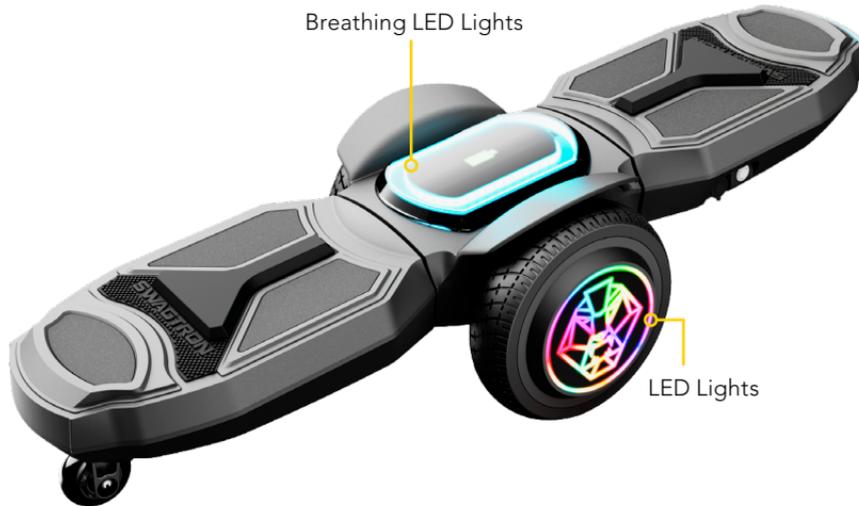
When you want to use the assist wheel, you have to manually pull it out at the bottom of zipboard. There are two methods to retract the assist wheel.

1. Step on the pedal, and the assist wheel can be automatically retracted.
2. When the assist wheel is gently loosened after another backward flick, it will be retracted.



2.3. LED WHEELS

- Please inspect your zipboard upon unpacking for any signs of physical damage or defects. If the lights do not work or if any light's color cover is missing, contact customer support.
- Ride as directed by the user manual and do not perform stunts or dangerous maneuvers. Light cover damage due to collisions, tampering, or misuse is not covered under any warranty.



2.4. BLUETOOTH SPEAKER

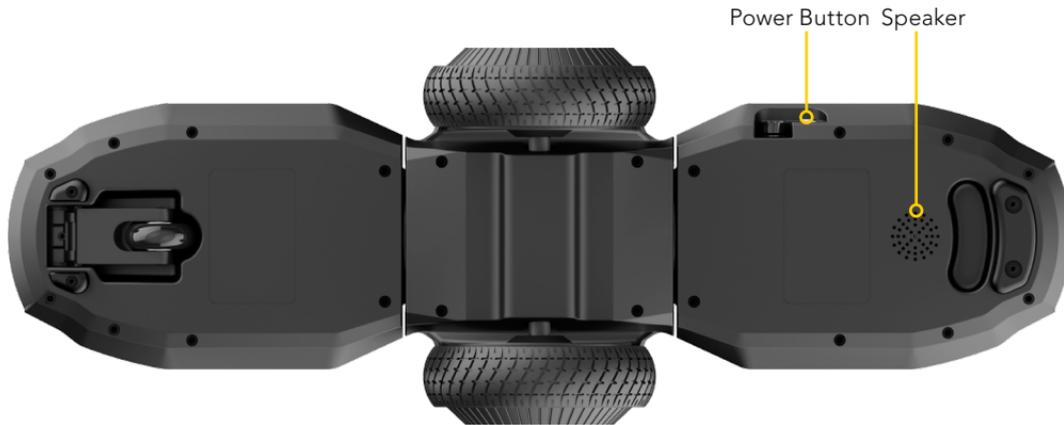
This zipboard is designed with a Bluetooth speaker, which allows you to enjoy louder music while riding, and it is also very easy to pair with your mobile devices. Use the Bluetooth speaker within Bluetooth range(approx.10m/30ft). Follow the steps to pair your mobile device first.

STEP 1. Press “Power” button to power on your zipboard.

STEP 2. Switch on the bluetooth function in your mobile device, then search “SWAGTRON music” to pair.

STEP 3. Tap “Pair” in your device, then tap any confirmation as needed.

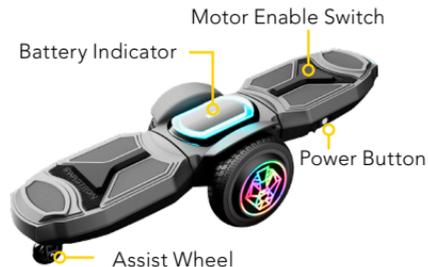
STEP 4. The Bluetooth will sound “Paired” after it paired successfully. Now you can use the Bluetooth speaker in zipboard.



III. HOW TO RIDE

3.1. RIDING INSTRUCTIONS

Before riding, equip yourself with suitable protective gear. Make sure the board is placed on a level surface and fully charged. See **SECTION 5.1** for charging instructions. Battery status: Green (>40%), Red (10%~40%), Flashing Red (<10%voice: low power.). Do not ride your board when the battery is less than 10%.



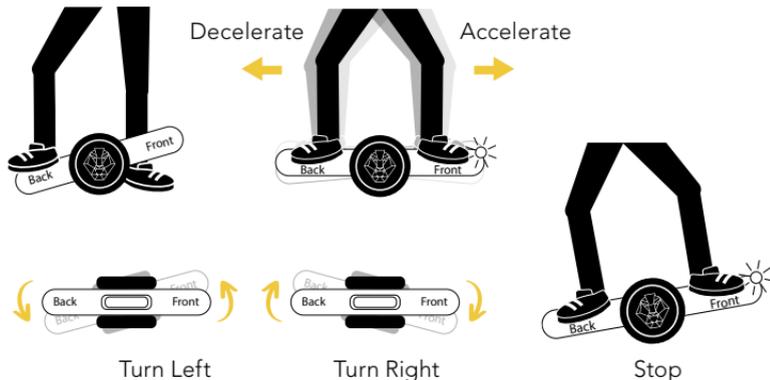
STEP 1. Press the power button to turn on the zipboard.

STEP 2. The battery is in the back panel. That's why the board will always sit with the front panel pointing up.

STEP 3. Turn the board on it's side and press power button to switch modes, Beginner Mode (5km max) and Normal Mode (10km max). Turn back the board on the level surface.



For safety, it is advised to use the Beginner Mode for practicing skill, switch to Normal Mode after you can control the board easily.



STEP 4. Carefully step one foot on the back panel, then step the other foot on the motor to enable the switch in the front panel. One beep will engage, two beeps will engage when releasing the switch on the board.

STEP 5. Stand upright but relaxed and lean slightly left or right in the direction you want to go. Do not make any sudden or jerky movements.

STEP 6. Lean back to slow down to a STOP. Keep one foot on the back pedal while slowly lifting the foot off the front pedal to disengage the shuttle (two beeps).

If the zipboard doesn't seem to work, make sure your feet engage the sensor on the pedals. Check the battery indicator



- Do not ride sideways across slopes.
- If the system indicator shows an error while the zipboard is on a slope, move it to level ground then turn it off and back on again.
- Do not put anything else on the pedals other than your feet, as this could cause the zipboard to lock or move on its own.
- Do not tilt forward or backward beyond 10°, as the unit may malfunction and/or you may fall off.
- Avoid uneven or rocky surfaces as well as steep slopes with inclines over 12° as the zipboard may not function properly.
- Never ride at high speeds, perform stunts, or turn abruptly without checking your surroundings.
- Do not carry passengers or heavy items while riding the zipboard.
- Never ride in the rain, dark, or dimly lit areas.
- Never use your zipboard to do anything that may cause personal injury or property damage.
- Never ride backward for long distances or at high speeds.
- Never step off the zipboard when it is in motion.
- Do not operate your zipboard near flammable vapor, liquids, material, or other fire hazards.
- Do not ride the zipboard while intoxicated or under the influence of alcohol, drugs, or any substance which may affect your judgment or ability to ride. You can be arrested for using a vehicle while under the influence.



FAILURE TO USE GOOD JUDGMENT AND HEED THE ABOVE WARNINGS INCREASES THE RISK OF SERIOUS INJURY OR, IN VERY RARE CASES, DEATH. USE WITH APPROPRIATE CAUTION AND SERIOUS ATTENTION TO SAFE OPERATION.

3.2. HOW IT WORKS

The Shuttle Zipboard Swagboard uses an internal gyroscope with acceleration sensors to move based on your center of gravity. Do not bend at the waist. The movement will be mostly in your ankles.

MOVE FORWARD

Shift your weight forward to move straight ahead.

STOP

Lean back to slow down, keep one foot on the back pedal while slowly lifting the foot off the front pedal to disengage the shuttle (two beeps).

TURNING LEFT

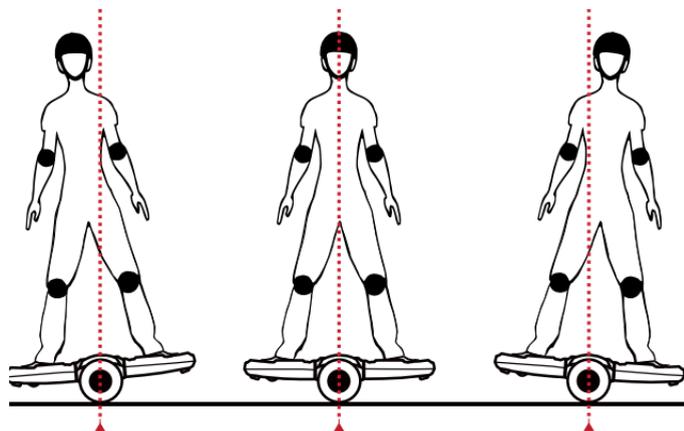
Shift your weight slightly heelside on the BACK PEDAL to turn left.

TURNING RIGHT

Shift your weight slightly toeside on the FRONT PEDAL to turn right.

STEPPING OFF

With the zipboard completely stopped, step back with your front foot (LED side), then step off with your back foot (non-LED side). Be careful when stepping off for the first time.



BACKWARD

Shift your weight backward $\leq 10^\circ$

STOP

Align your body to an upright, straight position

FORWARD

Shift your weight forward $\leq 10^\circ$

! CAUTION

The Shuttle Zipboard Swagboard has an inertial dynamic stabilization system that keeps you upright. However, it will stop detecting you if you lean too far left or right or if you take a foot off of the board. Slow down before turning or you will fall off and be injured.



- Avoid sudden turns while riding fast, as this may result in an accident.
- Do not step on the center pivot point of the zipboard.

3.3. CALIBRATION

If your Shuttle Zipboard Swagboard seems to pull to the left or right during your ride, you may need to recalibrate its sensors. The calibration process requires a flat stable surface and a level. Levels may be purchased separately at most hardware stores or level apps may be downloaded with most smartphones.

STEP 1. Turn off the zipboard.

STEP 2. Adjust the zipboard so both pedals are level. Using a level tool is recommended for accuracy.

STEP 3. With the zipboard level, press and hold the power button for about six seconds, until you hear a single beep. The lights will begin flashing and the zipboard will calibrate itself. Remove your finger from the power button after you hear the beep and the zipboard will power off. The zipboard is now calibrated.

STEP 4. Make sure the pedals are level, then press the power button again to turn the zipboard off.

STEP 5. Turn the zipboard on and try riding to check calibration.



If the Shuttle Zipboard Swagboard is still not calibrated correctly, repeat steps 1-5 at least two more times before calling customer support for additional assistance.

IV. SAFE RIDING TECHNIQUES

Consider the following techniques and info to help ensure you have a safe, fun riding experience.

CAUTION

- Appropriate clothing and safety gear are highly recommended. During riding, knee pads, elbow pads, wrist braces, and an ASTM F1492-approved helmet should be worn by all riders of all ages at all times.
- Do not wear anything that can drape over or get caught into/under the wheels.
- Wear flat, close-toed shoes to maintain flexibility and stability.
- When going through entryways, remember that you are 6.3 in (16 cm) taller while riding.
- Make sure your feet are always on the pedals. Taking your feet off the board while riding is incredibly dangerous.
- The zipboard may not function if it flips upside down. To restore normal functionality, ensure it is level and right side up then turn the zipboard off and back on again.
- Ride on even pavement or smooth roads. Relax your legs while riding, knees slightly bent. This helps maintain balance when you encounter uneven ground.
- For your own safety and the safety of others, ride only at speeds you are comfortable with. Be ready to stop at any time.
- When riding near others, keep a safe distance to avoid collisions.
- Pay attention to your surroundings at all times. Your eyes are your best tools for safely avoiding obstacles and slippery surfaces.
- Ride in open spaces and flat areas. Avoid slopes or high-traffic areas until you're familiar with riding.
- Do not attempt to carry passengers. The Shuttle Zipboard Swagboard can only support the weight of one person at a time. When the maximum weight limit is exceeded, the zipboard may sound an alarm, and/or the system indicator may show an error. Do not exceed the zipboard's weight limit.
- Remember, only ride where permitted. You **MUST** comply with state and local laws and give way to pedestrians.

V. BATTERY INFORMATION

Item	Parameters
Battery Type	LiFePo™
Charging Time	4~5Hours
Voltage	25.6V
Working Temperature	32°F ~ 104°F
Charging Temperature	32°F ~ 104°F
Discharging Temperature	14°F ~ 140°F
Storage Temperature	≥ 1 year : -4°F ~ 68°F; ≤3 Months: -4°F ~ 113°F
Storage Humidity	65±20%RH

5.1. CHARGING INSTRUCTIONS



Charge the zipboard before using it.

STEP 1. Make sure the zipboard is powered off and connect the charger's cables and adapter if needed.

STEP 2. Plug the charger into a wall outlet (100V-240V; 50-60Hz) then plug the other end into the zipboard.

STEP 3. Allow 4~5 hours for charging. The battery indicator may flash during charging and stop once charging is complete. Disconnect all cables once charging is finished.



DO NOT, under any circumstances, use the zipboard while it is charging or connected to the charger.

The charging time is 4~5 hours. Charging longer than that may affect battery life and/or performance.

Use only the charger provided with your Shuttle Zipboard Swagboard. If you have lost or misplaced your charger, contact customer support to obtain a replacement. For the safety of yourself and others and to extend the battery's life, please be sure to follow charging instructions.

5.2. BATTERY & SYSTEM INDICATORS

The indicators convey information about the battery level and the zipboard's system. If the battery indicator flashes red and warning voice (Low Power) issues, stop riding and recharge your zipboard. If the system indicator flashes or otherwise indicates an error, stop riding immediately. Turn the zipboard off, move it to level ground, and turn it back on again. If needed, re-calibrate the zipboard by following the instructions in **SECTION 3.3**. If none of the following resolves a system indicator error, contact customer service.



- Immediately stop riding if the zipboard's system indicator is flashing.
- In the event of a critical error, the zipboard may emit a sound and the system indicator will flash. Stop riding immediately and contact customer support.

5.3. RANGE PER CHARGE

When fully charged, the Shuttle Zipboard Swagboard's maximum riding distance is 3-5 miles. Keep in mind, that is a maximum. Many factors should be considered when determining the actual range per charge, including (but not limited to) rider weight, pavement conditions and incline.

Factor	Comment
Speed and Riding Style	Keep a moderate, consistent speed. Frequent starting, stopping, acceleration, and deceleration will reduce riding range.
Topography	Rough terrains or slopes can decrease your range due to motor use. Ride on smooth or even roads for maximum performance.
Weight	The weight of the operator can influence your riding distance.
Temperature	Avoid environments that are too hot or too cold, as the motor will decrease power as a safety feature.

5.4. SAFETY WARNINGS

Misusing the battery may cause the battery to get hot, rupture, or ignite and cause serious injury.



- Do not pierce, strike, or step on the battery. Do not subject the battery to strong impacts, intense pressure, or sharp objects.
- Do not expose the battery to water or any liquids, or allow the battery to get wet.
- If the battery voltage is too low or overworked during operation, the Shuttle Zipboard Swagboard will power off after 15 seconds to protect the internal components from damage.
- Do not disassemble or modify the battery. The battery contains safety and protection technology that, if damaged, may cause the battery to generate heat, rupture, or ignite.
- Do not place the battery near fires, stoves, in direct sunlight, or other high-temperature locations. Do not use or store the battery inside cars in hot weather. Doing so may cause the battery to generate heat, rupture, or ignite. Using the battery in this manner may also result in a loss of performance and a shortened life expectancy.

- Do not place the batteries in microwave ovens, high-pressure containers, or on induction cookware.
- If the device is to be used by children, the caregiver should explain the contents of the user manual to the children. The caregiver should provide adequate supervision to ensure that the device is being used as explained in the user manual.
- Immediately discontinue use of the battery if, while using, charging, or storing the battery, the battery emits an unusual smell, feels hot, changes color, changes shape, or appears abnormal in any other way.
- In the event that the battery leaks and the fluid gets into one's eye, do not rub the eye. Rinse well with water and immediately seek medical care. If left untreated, the battery fluid could cause damage to the eye.
- When charging the battery, only use specific chargers and/or charging accessories provided by SWAGTRON. If a replacement is needed, contact customer support.
- Do not continue charging the battery if it does not recharge within the time specified in this user manual.
- Do not use or charge the battery in excessively hot or cold environments. Extreme temperatures may cause the battery to become hot, break, and/or deteriorate performance or life expectancy.
- Do not discharge the battery using any device other than the Shuttle Zipboard Swagboard.
- Please keep your charging environment clean and dry. If the charging port is damp or has any liquid on it, do not use it.

VI. MAINTENANCE



Proper maintenance ensures the best riding experience. Consider the following tips and information to keep your Shuttle Zipboard Swagboard running in top condition.



- Do not perform any maintenance when the power is on, or the battery is charging.
- Inspect your zipboard after each ride, especially if you have traveled a long distance.

Attempting to repair or modify your zipboard can void all warranties. Only authorized repair centers may open and service the Shuttle Zipboard Swagboard. Contact customer support for assistance.

6.1 CLEANING

The Shuttle Zipboard Swagboard may need cleaning after riding. See the following tips below.

- Make sure the zipboard is completely powered off before cleaning.
- Check around the wheels and clear away any blockage if needed.
- Use a dry, non-abrasive cloth to gently remove debris or dust from the zipboard's shell.
- If needed, dampen a cloth with water or a mild cleaner and wipe off the zipboard.
- Never use alcohol or ammonia-based cleaning solutions.
- Never spray liquid directly onto any part of the zipboard.
- Do not allow any type of liquid to come in contact with the zipboard's electronic parts.

6.2 STORAGE

- Before storing the zipboard, fully charge it to prevent battery over-discharge due to non-use.
- If storing the zipboard for more than one month, discharge and recharge the battery every three months.
- Cover the zipboard to protect it from dust. Do not store in a dusty environment as, with all electronic devices, this may cause damage over time.
- DO NOT store the zipboard in an unheated garage, shed, or other location with extreme temperature fluctuations or ranges. Store only in environments where temperatures will be stable.

6.3 TRANSPORTATION



Department of Transportation (DOT) requirements affecting the packaging and transportation of all batteries containing acid or alkali are contained in the Code of Federal Regulations - 49 CFR Section 173.159.

Shuttle Zipboard Swagboard batteries are UN2800, Batteries, Wet, Non-spillable. The batteries have been tested and meet the non-spillable criteria listed in 49CFR§173.159. Non-spillable batteries are accepted in CFR 49, Subchapter C requirements under the following conditions:

1. The batteries must be protected against short circuits and securely packaged.
2. The batteries and their outer packaging must be plainly and durably marked "NON-SPILLABLE" or "NONSPILLABLE BATTERY."

VII. SPECIFICATIONS

Item	Parameters
Net Weight	20.5 lb.
Dimensions	29.5 x 10.4 x 7.4 in. (750 x 265 x 187 mm)
Chassis Height	3.94 in. / 10 cm
Pedal Height	6.3 in. / 16 cm
Chassis Material	ABS Casing
Wheel Size	6.5 in.
Tire Material	Solid Rubber Tire
Maximum Speed	7 mph / 11.2 km/h
Turning Radius	0°
Climbing Capacity	8 - 10°
Maximum Load	160 lb. / 73 kg
Minimum Load	44 lb. / 20 kg
Working Temperature	32°F ~ 104°F (0°C ~ 40°C)
Charging Temperature	32°F ~ 109.4°F (0°C ~ 43°C)
Power	110V – 240V
Battery Type	LiFePO4
Battery Shielding	Fire-Retardant Plastic Casing
Charger Voltage	29.7 VDC, 1A

VIII. 90-DAY LIMITED HARDWARE WARRANTY

Your SWAGTRON® Zipboard (“Product”) includes a 90-Day Limited Hardware Warranty (“Warranty”). The Warranty covers product defects in materials and workmanship under normal use. This Warranty is limited to residents of the United States (Excluding Hawaii, Alaska, and US Territories) and Canada only and is available only to original purchasers. This Warranty gives you specific legal rights and you may also have other rights which vary from state to state.

This Warranty starts on the date of your purchase and lasts for 90 days (the "Warranty Period"). The Warranty Period is not extended if the Product is repaired or replaced. We may change the availability of this limited warranty at our discretion, but any changes will not be retroactive.

Warranty services are provided by SWAGTRON®. If a hardware defect arises and a valid claim is received within the Warranty Period, at its option and to the extent permitted by law, SWAGTRON® will: (1) repair the hardware defect by using new or refurbished parts that are equivalent to new in performance and reliability; or (2) exchange the Product with a product that is new or refurbished which is substantially equivalent to the original product. This Warranty is for one replacement only of like-items and does not cover items out of production if the product is no longer made or stocked. This Warranty is not assignable or transferable. The original purchaser may call SWAGTRON's toll-free number at 1-844-299-0625 for a service request.

When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes SWAGTRON's property. This warranty only covers technical hardware defectiveness during the warranty period and under normal use conditions. SWAGTRON® does not warrant the uninterrupted or error-free operation of this Product.

Return shipping shall only be provided for Products dead on arrival ("DOA") within 30 days of purchase only. All other returns/repairs shall require payment of shipping cost at a discounted rate to be determined as follows:

SWAGTRON® E-Scooters and Hoverboards shall be Twenty Dollars (\$20)**

SWAGTRON® K-Line shall be Eight Dollars (\$8)**

**shipping prices are subject to change with further notice.

This Warranty does not cover any damage due to: (a) transportation; (b) storage; (c) improper use; (d) failure to follow the product instructions or to perform any preventive maintenance; (e) modifications; (f) unauthorized repair; (g) normal wear and tear (including but not limited to wearables and other consumable parts such as tires); or (h) external causes such as accidents, abuse, or other actions or events beyond our reasonable control.

Important: Do not disassemble the Product. Disassembling the Product will void this Warranty. Only SWAGTRON® or a party expressly authorized by SWAGTRON® should perform service on this Product.

DISCLAIMER OF WARRANTY: THE REMEDIES DESCRIBED ABOVE ARE YOUR SOLE AND EXCLUSIVE REMEDIES AND OUR ENTIRE LIABILITY FOR ANY BREACH OF THIS LIMITED WARRANTY. OUR LIABILITY SHALL UNDER NO CIRCUMSTANCES EXCEED THE ACTUAL AMOUNT PAID BY YOU FOR THE DEFECTIVE PRODUCT, NOR SHALL WE UNDER ANY CIRCUMSTANCES BE LIABLE FOR ANY CONSEQUENTIAL, INCIDENTAL, SPECIAL, OR PUNITIVE DAMAGES OR LOSSES, WHETHER DIRECT OR INDIRECT.

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

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