

## QUICK SETUP GUIDE

## 6 ft. USB File Transfer Cable

NS-PCK336C26

## PACKAGE CONTENTS

- USB 3.0 universal file transfer cable
- USB-A to USB-C adapter
- *Quick Setup Guide*

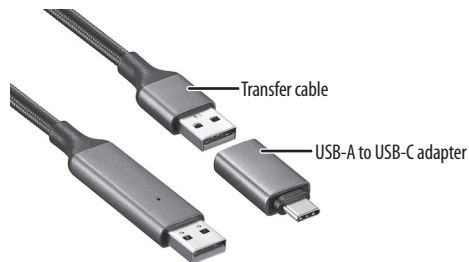
## SYSTEM REQUIREMENTS

- Windows® 11 and Windows® 10
- macOS 10.15–15.3
- USB-A or USB-C port

## FEATURES

- Compatible with Windows 11, Windows 10, and macOS 10.15–15.3
- USB-A to USB-C adapter connects to computers without a USB-A port
- 6 ft. (1.83 m) length supports flexible placement options
- 5 Gbps quickly transfers your data

## OVERVIEW



**Note:** This cable is not for charging or transferring data from a smartphone to a computer.

## LAUNCHING THE SOFTWARE ON WINDOWS

- 1 If your computer has a USB-C port, attach the USB-A to USB-C adapter to the cable.
- 2 Connect the cable from one computer to the other. The software detects the connection. Connecting for the first time may take a few minutes.
- 3 If you are using SmartDataLink software for the first time, install the driver by going to *This PC*, then double-clicking **SmartDataLink.exe**.

**Note:** After installation, SmartDataLink launches automatically after connecting the cable.

- 4 On the *Windows Security* popup, click **Always trust software from Ours Technology Inc.**, then **Install**. After the driver is installed, you can view your transfer cable as "Oti U3 Transfer Cable" in your computer's Device Manager.
- 5 Repeat steps 3–4 to connect a second Windows computer or see "LAUNCHING THE SOFTWARE ON macOS" to connect a Mac computer. When connected, a status icon appears in the computer's task bar. If connected via a USB 2.0 port (slower transfer speed), the color of the icon will be yellow. If connected via a USB 3.0 port (faster transfer speed), the icon will be multiple colors.



USB 2.0 connection



USB 3.0 connection

## LAUNCHING THE SOFTWARE ON macOS

- 1 If your computer has a USB-C port, attach the USB-A to USB-C adapter to the cable.
- 2 Connect the cable from one computer to the other. The software detects the connection.
- 3 If you are using the U3MacKMLink software for the first time, install the driver by opening the *Smartlink Drive* icon, then copying **U3macKMLink.app** to the desktop or to the *Applications* folder. After installation, the U3MacKMLink app launches automatically after connecting the cable.

- 4 Click **Allow** on the popup that asks for file access.

- 5 If a popup window opens:

**A** Click **Open System Preferences**.

**B** In the *Accessibility* menu, toggle **U3MacKMLink** on.

**Note:** If the previous version of U3MacKMLink is checked, first uncheck and remove it, then re-check it.

- 6 Repeat steps 3–5 to connect a second Mac computer or see "LAUNCHING THE SOFTWARE ON WINDOWS." When connected, a status icon appears in the dock. The icon will be multiple colors depending on whether it is connected via a USB 2.0 port (slower transfer speed) or a USB 3.0 port (faster transfer speed).



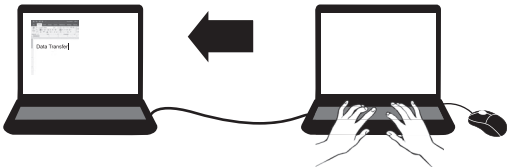
USB 2.0 connection



USB 3.0 connection

## SWITCHING CONTROL BETWEEN COMPUTERS

This transfer cable supports two computers sharing the same mouse and keyboard. Press **ALT+S** (Windows) or **option+S** (macOS) to turn on control switching. You can check if Keyboard Mouse Control is turned on or off in the software's menu.



## TRANSFERRING FILES BETWEEN COMPUTERS

When the software on both computers has opened and the connection is complete, a status icon appears on the bottom-right of the computer screen. One icon indicates it successfully connected and the other indicates it failed to connect.



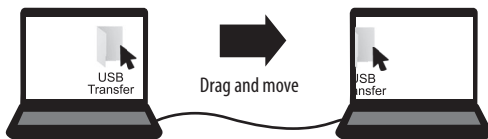
Connected



Failed to Connect

There are two ways to transfer files with SmartDataLink:

- **Option 1:** Drag the file that you want to transfer from one computer to another. A progress bar appears while the file is transferring.



- **Option 2:** Copy and paste the files. You may either:
  - Select the files you want to transfer, then use **Ctrl + C** (Windows) or **Command + C** (macOS) to copy the files. Use **Ctrl + V** (Windows) or **Command + V** (macOS) to paste the files.

OR

- Select the files that you want to transfer, then right-click and click **Copy** to copy the files. Use right-click, then click **Paste** to paste the files.



**Note:** If you get an error message on your macOS stating that you cannot write files to a specific folder, choose another folder that does not have user restrictions. See the documentation that came with your computer for information on how to modify folder permissions.

## UNDERSTANDING THE LED INDICATOR

This transfer cable has an LED indicator light that shows when it is connected or transferring files.

- When two computers are connected, the indicator light flashes green slowly.
- When the keyboard and mouse are shared across screens or if files are transferred, the indicator light flashes green quickly.

## TROUBLESHOOTING

### My computers won't connect.

If the connection is not successful, unplug the cable, then reconnect it. If the software doesn't open automatically, you can open it manually.

### My cursor won't move between computers.

- Press **Alt+S** (Windows) or **option+S** (macOS) on your keyboard to activate control switching.
- Make sure that control switching is turned on in the software settings.

## LEGAL NOTICES

### FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

### FCC Caution

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

**Note:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However,

there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- It is recommended that a dealer or an experienced radio/TV technician is contacted for help

### Canadian Notice

CAN ICES-3 (B)/NMB-3 (B)

## ONE-YEAR LIMITED WARRANTY

For complete warranty, visit [www.insigniaproducts.com](http://www.insigniaproducts.com).

## CONTACT INSIGNIA:

For customer service, call 1-877-467-4289 (U.S. and Canada) [www.insigniaproducts.com](http://www.insigniaproducts.com)

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