

INSIGNIA™

QUICK SETUP GUIDE

USB File Transfer Cable

NS-PCK336C / NS-PCK336C-C

PACKAGE CONTENTS

- USB-A 3.0 universal file transfer cable
- USB-A to USB-C adapter
- *Quick Setup Guide*

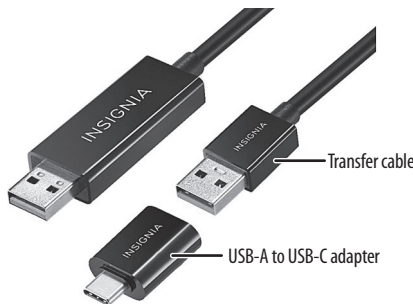
SYSTEM REQUIREMENTS

- Windows® 10 and Windows® 11
- macOS 10.15
- USB-A or USB-C port

FEATURES

- 5 Gbps transfer speed quickly and easily transfers data between computers
- Plug-and-play design requires no additional software for easy setup
- USB-A to USB-C adapter lets you connect to a computer without a standard USB-A port
- 6 ft. (1.8 m) cable reaches between your devices

OVERVIEW



Note: This cable is not for charging or transferring data from a smart phone to computer.

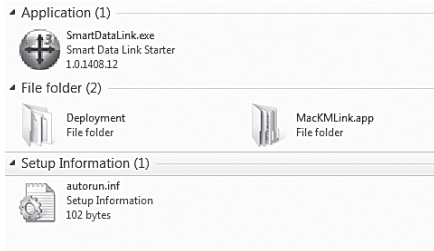
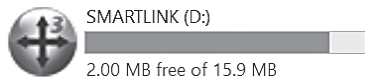
GETTING STARTED

Complete the following steps to launch the software on **each** Windows or Mac computer that you are connecting. For instance, if you connect a PC to a Mac, follow the PC setup steps on your PC and the Mac setup steps on your Mac.

SETTING UP THE SOFTWARE ON WINDOWS

Note: If your computer has a USB-C port, attach the USB-C adapter before you connect the cable.

- 1 Connect the file transfer cable to your computers.
- 2 The first time you connect two PCs, the OS will automatically install the SMARTLINK software.
- 3 Open *SMARTLINK* and click **SmartDataLink.exe** to install.

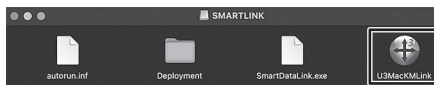


SETTING UP THE SOFTWARE ON MAC

- 1 Connect the file transfer cable to your computers.
- 2 Click the **SMARTLINK** icon on your desktop.

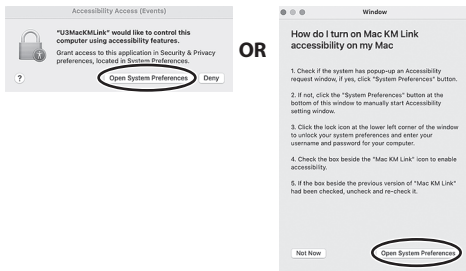


- 3 Double-click **U3MacKMLink** to install the software.

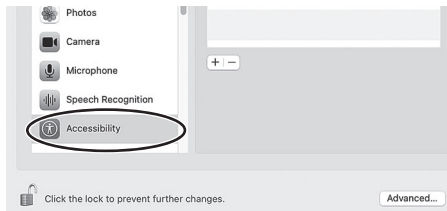


- 4 If a window opens:

A Click **System Preferences**.



- B** In the *Security and Privacy* window, make sure that **Accessibility** is selected.



- C** Make sure that **U3MacKMLink** is selected.

- D** Click the lock icon to prevent further changes, enter your User Name and Password, then click **Unlock**.



- E** Make sure that **GoBridgeDemonU3** and **U3MacKMLinkShell** are selected, then close the *Security & Privacy* window.

OR

If an *Accessibility* box opens:

- A** Click the **System Preferences** button to open the *Accessibility Settings* window.

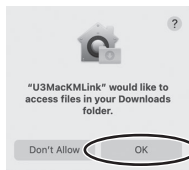
- B** Click the lock icon to unlock your system preferences, then enter your User Name and Password.

- C** Make sure that **U3MacKMLink** is selected.

- D** If the previous version of *U3MacKMLink* is selected, deselect then reselect it.

- E** Make sure that **U3MacKMLinkShell** is selected, then close the *Security & Privacy* window.

- 5 If a pop-up dialog box about access request opens, click **OK** to allow installation.



- 6 When the connection is successful, a prompt window opens.

TRANSFERRING FILES BETWEEN COMPUTERS

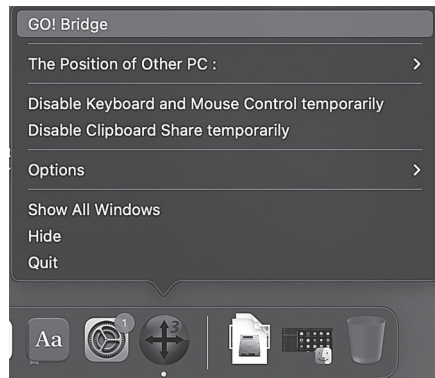
When the software on both computers opens, a status icon appears on the bottom-right of the computer. One icon indicates a successful connection and the other indicates a failed connection.



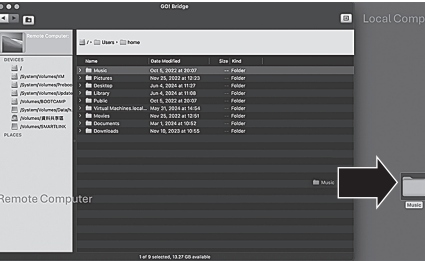
There are two ways to transfer files with SmartDataLink:

Option 1: Using **GO! Bridge** to transfer files.

- 1 Right-click **SmartDataLink** and select **GO! Bridge**. A pop-up dialog opens to display remote PC information.

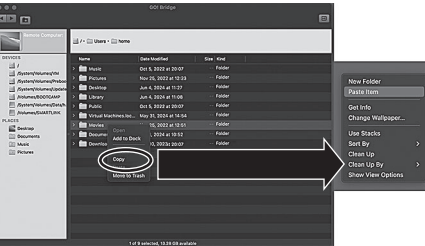


2 Drag the file from the local PC to the remote PC.



OR

The copy and paste functions can be used to transfer the files.



Option 2: Drag and drop the file that you want to transfer from one computer to another. A progress bar appears while the file is transferring.



OR

Select the files you want to transfer, then use Ctrl + C (Command-C) to copy the files. Use Ctrl + V (Command-V) to paste the files.



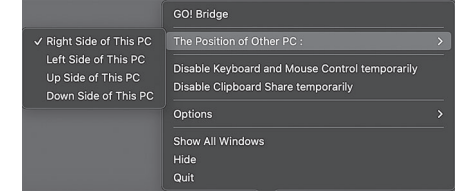
Note: If you get an error message on your Mac system stating that you cannot write files to a specific folder, choose another folder that does not have user restrictions. See the documentation that came with your computer for information on modifying write permissions for a folder.

SHARING THE MOUSE AND THE KEYBOARD

The transfer cable supports two computers sharing the mouse and the keyboard. You can use a mouse to control another computer. Use ALT+S to switch the mouse between the two computers and to use the keyboard to type on the other computer.

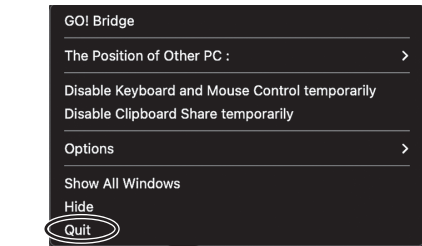


You can set up preferences, such as selecting the position of the PC, or enabling or disabling the keyboard and mouse control.



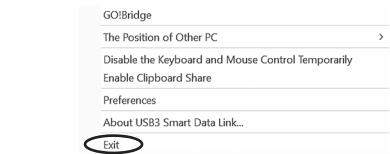
UNINSTALL THE SOFTWARE

macOS: Locate the **SmartDataLink** icon in the Dock, right-click the icon, then click **Quit**.

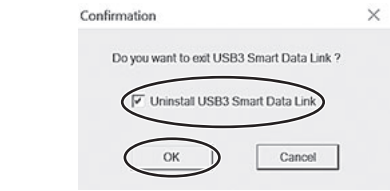


Windows:

1 Right-click the **SmartDataLink** icon on the bottom right-side, then select **Exit**.



2 Select the **Uninstall USB3 Smart Data Link** on the confirmation window pop-up, then click **OK** to uninstall the software.



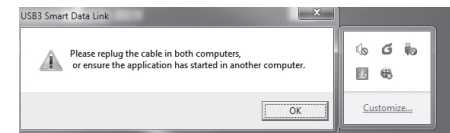
TROUBLESHOOTING

The connection is not successful

- Unplug the cable, then reconnect it. If the software doesn't open automatically, open it manually by clicking the **SMARTLINK** icon on your desktop or on your computer's local drive.

Connection failure

- If this is the first time you are using the file transfer cable on this PC, you need to wait until "SMARTLINK" appears on the screen, then install it. After the software is installed, the PCs will connect automatically. If not, disconnect, then reconnect the cable. The connection will be reestablished.



- Turn off your antivirus software, or put it on a white list, then reinstall the SMARTLINK software.
- Uninstall and then reinstall the software.

Connection is successful but can't transfer files.

- Turn off your antivirus software and re-try.
- Transfer files to a folder with special permissions.

LEGAL NOTICES

FCC Statement

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Canadian Notice

CAN ICES-3 (B)/NMB-3 (B)

ONE-YEAR LIMITED WARRANTY

For complete warranty, visit www.insigniaproducts.com.

QUEBEC AVAILABILITY GUARANTEE

For Quebec Residents Only: No guarantee of replacement parts, repair services, or maintenance/repair information. Visit www.insigniaproducts.com for details.

CONTACT INSIGNIA:

For customer service, call 1-877-467-4289 (U.S. and Canada) www.insigniaproducts.com

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