

Instruction for use eufy Robot Omni E25

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(We will respond to you within 24 hours on workdays.)

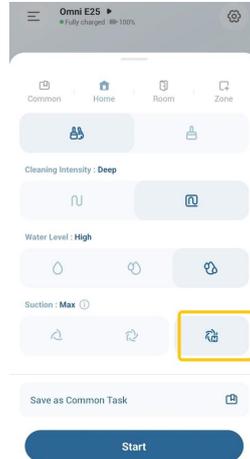
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1. How can I optimize Omni E25's cleaning performance?

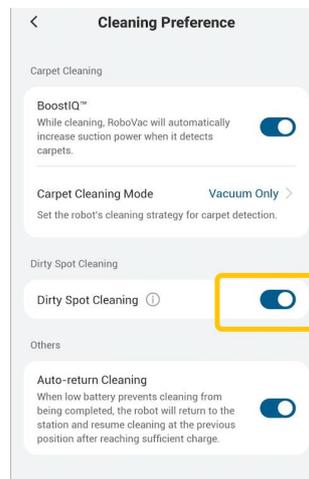
- **Adjust Suction Level**

Increasing the suction level can help the robot pick up debris more effectively.



- **Dirty Spot Cleaning**

Enable the Dirty Spot Cleaning feature, the robot will detect stains like coffee spills and perform deep precision mopping. Please note: In vacuum-only mode, it will automatically switch to vacuum and mopping mode upon detecting dirt.



- **Dirt Inspection**

Enable the **Dirt Inspection** feature, the robot will auto-inspect the room after completing a full house cleaning to ensure no stains are left behind.

- **Accessories Maintenance**

For optimal performance, robot accessories (especially the roller, filter, dustbin) need to be cleaned and replaced regularly.

- **Keep Software Updated**

Regularly update the software and firmware to the latest version to ensure optimal performance and access to new features.

2. How can I optimize Omni E25's mopping performance?

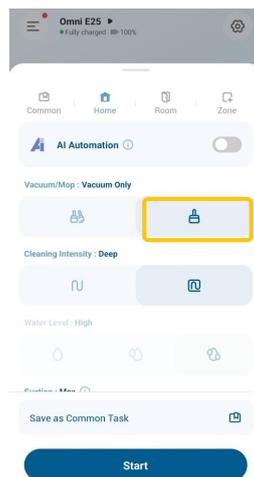
If your home hasn't been deeply cleaned recently, the first time you use E25 may result in visible mopping streaks as it dislodges thick dust from under furniture. This is normal and will be reduced by multiple cleaning.

- **Cleaning solution**

Use eufy's official cleaning solution (Floor Cleaner) and enable the automatic cleaning solution dispenser.

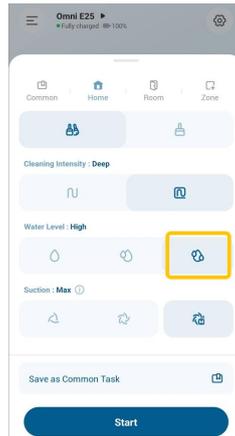
- **Vacuum-only Mode**

Before the first mopping session with your E25, use the vacuum-only mode to remove dust and hair via the eufy Clean app.



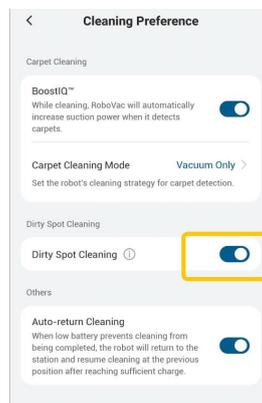
- **Adjust Water Level**

Adjust the appropriate water level in the app based on the floor type for more effective mopping. For stubborn stains, select the area and choose to mop it twice.



- **Dirty Spot Cleaning**

Enable the Dirty Spot Cleaning feature, the robot vacuum will detect stains like coffee spills and perform deep precision mopping.



- **Dirt Inspection**

Enable the Dirt Inspection feature, the robot will auto-inspect the room after completing a full house cleaning to ensure no stains are left behind.

- **Accessory Maintenance**

Clean the roller mop and dirty water tank regularly to maintain optimal results.

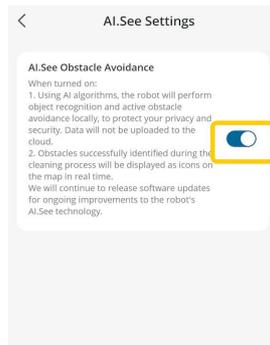
- **Keep Software Updated**

Regularly update the software and firmware to the latest version to ensure optimal performance and access to new features.

3. How to Ensure Optimal Obstacle Avoidance of E25?

- **AI.See Settings**

Enable this feature to allow the robot to use AI algorithms for local object recognition and active obstacle avoidance during cleaning tasks. The robot's smart obstacle recognition and avoidance capabilities will continuously improve over time.



- **Clear the Floor**

Remove wires or other small-sized obstacles to prevent the vacuum from getting stuck.



- **Set No-Go Zones**

For areas like dark-colored stairs, walls, furniture, thin chair legs, furniture bottoms lower than 116mm, and carpets thicker than 26mm, set up no-go zones to avoid the robot getting stuck and to maintain cleaning performance.



- **Secure Carpet Edges**

Fix the edges of thin carpets to prevent entanglement and ensure smooth operation.

- **Avoidance of Dark or Reflective Surfaces**

Remove black or highly reflective objects near thresholds to prevent confusion in E25's navigation system.

- **Keep Software Updated**

Regularly update the software and firmware to the latest version to ensure optimal performance and access to new features.

4. How to Achieve Better Carpet Cleaning of E25

- **Carpet cleaning Mode**

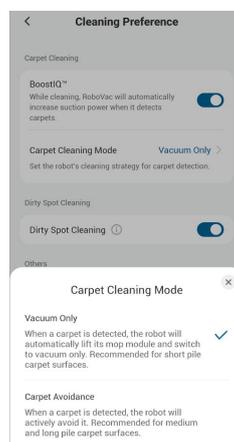
For short-pile carpets

Use the "Vacuum Only" mode. The device will automatically raise its mopping module to vacuum without mopping when detecting carpets to avoid wetting the carpet.

For medium- and long-pile carpets

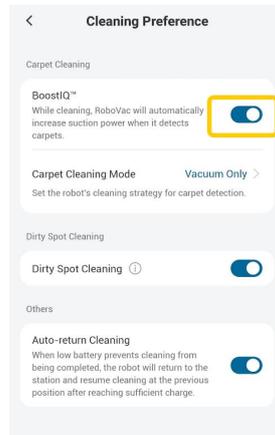
Select the "Carpet Avoidance" mode. The device will avoid carpets entirely and skip cleaning them upon detection.

Note: Please note that dark carpets may not be detectable. Please set up a No-Go Zone.



- **Boost IQ**

Enable the Boost IQ feature via the app, the robot will auto-increase the suction power when it detects the carpets to improve better cleaning performance.



- **Keep Software Updated**

Regularly update the software and firmware to the latest version to ensure optimal performance and access to new features.

5. How to ensure the Omin E25 can clean your whole house in single cleaning?

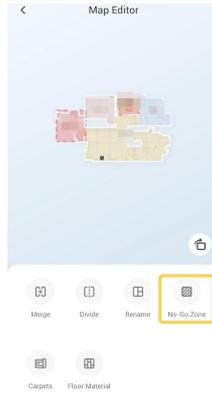
- **Collect Small Objects**

Collect cords and other small-sized obstacles before using the Omin E25 to avoid it getting stuck.



- **Customizable No-Go Zones**

For carpets with a height exceeding 26mm, or those that are particularly light and thin, create no-go zones within the app. This prevents the robot from getting trapped or tangled.

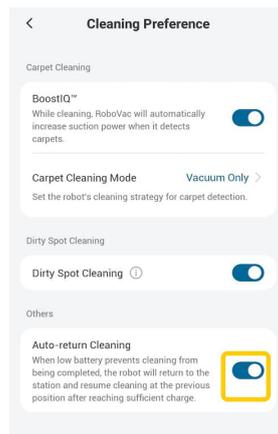


- **Carpet Edge Management**

If your carpet edges tend to curl, flatten or secure them to ensure smooth navigation for Omin E25.

- **Auto-return Cleaning**

If your home has a large area, please enable the auto-return cleaning function via the app.



- **Firmware Upgrade**

Keep an eye on new firmware updates in the app and upgrade for better performance.