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ITEM# CWT82004

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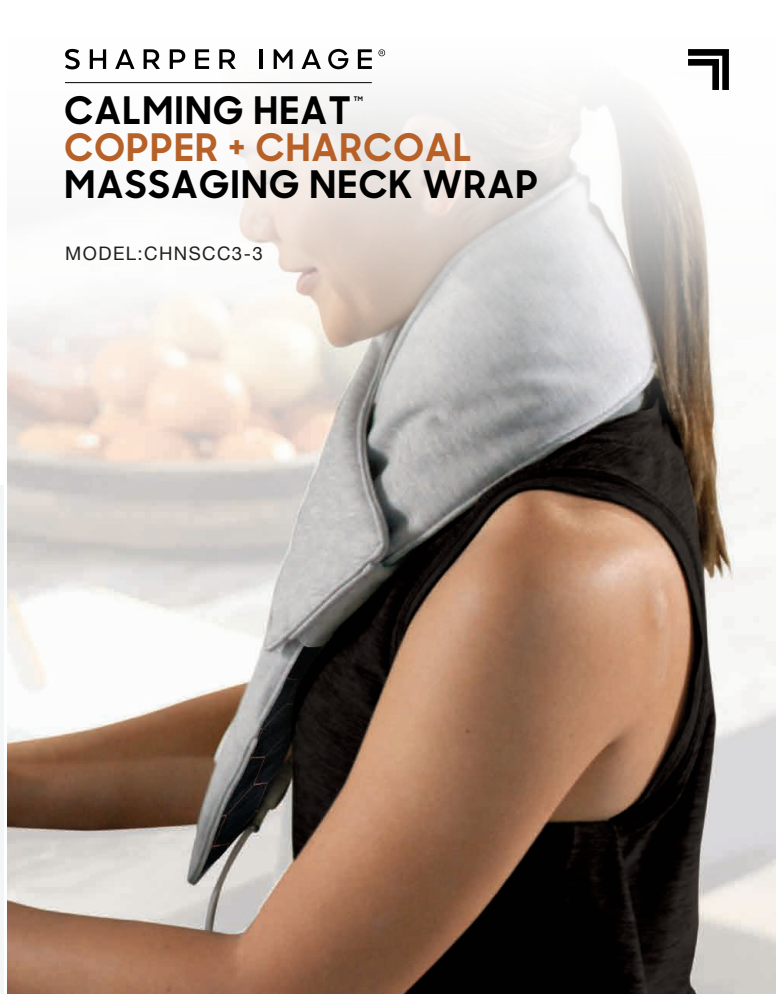


SHARPER IMAGE®



## CALMING HEAT™ COPPER + CHARCOAL MASSAGING NECK WRAP

MODEL:CHNSCC3-3



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SHARPER IMAGE<sup>®</sup>  
CALMING HEAT<sup>™</sup> MASSAGING NECK WRAP

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## FCC CERTIFIED

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Note: This product has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This product generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, which can be determined by turning the product off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the product and receiver.
- Connect the product into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This Class B digital apparatus complies with Canadian ICES-003.

# FAQ

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**How should I wash the Massaging Neck Wrap?**

The Massaging Neck Wrap is not machine washable and should only be spot cleaned with a damp cloth.

**Why doesn't my Massaging Neck Wrap feel hot enough?**

Ensure that the product is preheated for 5 minutes with the heat setting on high.

**What should I do if my controller won't turn the Massaging Neck Wrap on?**

Unplug the cord from the power source, wait 10 seconds, and plug the unit in again to reset it.

**What if I leave my Massaging Neck Wrap on by accident?**

The Massaging Neck Wrap comes with a 2-hour auto-off feature and a 15 minute auto-off for the vibration feature.

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# IMPORTANT SAFETY INSTRUCTIONS

## DO NOT DESTROY

### **DANGER:**

TO REDUCE RISKS OF BURNS, ELECTRIC SHOCK, FIRE, AND PERSONAL INJURY, THIS PRODUCT MUST BE USED IN ACCORDANCE WITH THE FOLLOWING INSTRUCTIONS:

1. READ ALL INSTRUCTIONS.
2. DO NOT USE WHILE SLEEPING.
3. DO NOT USE ON AN INFANT OR ON AN ANIMAL.
4. THIS PAD IS NOT TO BE USED ON OR BY AN INVALID, SLEEPING, HELPLESS OR UNCONSCIOUS PERSON, A PERSON WITH DIABETES, A PERSON WITH POOR BLOOD CIRCULATION OR INSENSITIVITY TO HEAT.
5. THIS APPLIANCE IS NOT TO BE USED BY CHILDREN. CLOSE SUPERVISION IS NECESSARY WHEN ANY APPLIANCE IS USED NEAR CHILDREN. CHILDREN SHOULD NOT PLAY WITH THE APPLIANCE.
6. DO NOT USE ON AREAS OF INSENSITIVE SKIN.
7. BURNS CAN OCCUR REGARDLESS OF CONTROL SETTING, CHECK SKIN UNDER PAD FREQUENTLY.
8. DO NOT USE IN AN OXYGEN ATMOSPHERE.
9. DO NOT USE PINS OR OTHER METALLIC MEANS TO FASTEN THIS PAD IN PLACE.
10. DO NOT SIT ON, AGAINST, OR CRUSH PAD – AVOID SHARP FOLDS. PLACE PAD ON TOP OF AND NOT UNDER THE PART OF BODY NEEDING HEAT.
11. UNPLUG WHEN NOT IN USE. NEVER LEAVE APPLIANCE UNATTENDED, ESPECIALLY IF CHILDREN ARE PRESENT.
12. NEVER PULL THIS PAD BY THE SUPPLY CORD. DO NOT USE THE CORD AS A HANDLE. DO NOT PINCH CORD.
13. DO NOT TUCK IN, TRAP, FOLD, CROSS, PINCH OR WRAP CONTROLLER OR CORD WITH HEATING PAD DURING USE.
14. NEVER LEAVE THIS PAD CONNECTED TO AN ELECTRICAL SUPPLY CIRCUIT WHEN NOT IN ACTUAL USE. WHEN NOT IN USE THIS PAD SHOULD BE KEPT IN A COOL, DARK, DRY PLACE – PREFERABLY IN THE ORIGINAL CARTON.

# CLEANING INSTRUCTIONS

### **CAUTION:**

DO NOT DRY CLEAN!  
DO NOT BLEACH!  
DO NOT USE WRINGER!

1. Disconnect pad from outlet.
2. Spot clean with damp rag or mild detergent
3. Lay flat to dry
4. Do NOT submerge in water
5. Do not plug in pad and pad connector until they are completely dry.

# PRODUCT SPECIFICATIONS

Pad Size:	34.25" x 4.53" (86.99 cm x 11.50 cm)
Power Rating:	5VDC 1A 5W
Auto Shut-Off Timer	Heat 2 Hours Massage 15 Minutes
3 Massage Settings: Auto Off 15 Minutes	Low Speed Constant Med Speed Constant High Speed Constant

## EXTENSION CORD FEATURE

This item includes a USB extension cord to increase the total cord length to 9 feet. Optional pocket for power pack on the device for on the go use.

### USB Extension Cord

1. Plug the USB plug on the device into the female portion of the USB extension cord.
2. Plug the other end into any USB power source.



### Power Pack Pocket

1. Plug the USB plug on the device into the power pack.
2. Power on the power pack and tuck it into the pocket.



## HOW TO WEAR

1. Wrap the device around your neck with the power buttons facing away from your body, and pull the flap with the controller through the loop.
2. Pull down to tighten the device until the controller is visible.



## AUTO-OFF FEATURE

This product includes an Auto-Off Feature: The heating function will turn off automatically after 2 hours of continuous use, and the vibration feature will turn off after 15 minutes of continuous use.

**NOTE:** After a power outage, the Auto-Off feature automatically resets the timer.

15. CAREFULLY EXAMINE PAD, COVER, CORD AND CONTROLLER BEFORE EACH USE. DISCARD THE PAD IF ANY SIGN OF DETERIORATION, WEAR OR DAMAGE. DO NOT TAMPER WITH THIS PAD IN ANY WAY. THERE ARE NO USER SERVICEABLE PARTS. IF PAD DOES NOT FUNCTION SATISFACTORILY, SEE WARRANTY OR CONTACT CUSTOMER SERVICE.
16. LOOP CORD LOOSELY WHEN STORING, TIGHT WRAPPING MAY DAMAGE CORD AND INTERNAL PARTS. ALLOW TO COOL BEFORE STORING AND DO NOT CREASE BY PLACING ITEMS ON TOP OF IT. STORE IN THE ORIGINAL PACKAGING, IN A COOL, DARK, DRY PLACE.
17. USE THIS PAD ONLY AT RATED VOLTAGE, AS MARKED ON THE PRODUCT. DO NOT USE WITH GENERATORS, POWER CONVERTERS, OR INVERTERS.
18. DO NOT USE THIS PAD WITH LINIMENT, SALVE OR OINTMENT PREPARATIONS. SKIN BURNS COULD RESULT.
19. THIS APPLIANCE IS NOT INTENDED FOR MEDICAL USE IN HOSPITALS.
20. MODELS WITH A MASSAGE FUNCTION: DO NOT MASSAGE WHEN PAIN IS PRESENT, OR AREAS THAT ARE SWOLLEN, INFLAMED, COVERED WITH SKIN ERUPTIONS OR UNEXPLAINED PAIN. CONSULT A PHYSICIAN BEFORE USING ANY EQUIPMENT OF THIS TYPE.
21. MODELS MAY CONTAIN FILLING MATERIALS (CLAY BEADS). IF FILLING MATERIAL IS RELEASED DUE TO PRODUCT DAMAGE, DISCONTINUE USE OF PRODUCT. DO NOT INGEST FILLING MATERIAL. IF FILLING MATERIAL IS INGESTED, SEEK MEDICAL ATTENTION.
22. DO NOT DRY CLEAN, DO NOT BLEACH, DO NOT IMMERSE IN WATER.
23. NEVER USE PAD IF THE PRODUCT FABRIC IS NOT INTACT
24. SAVE THESE INSTRUCTIONS.



## INSTRUCTIONS

1. Plug into any USB power source.
2. Wrap the massaging neck wrap around neck with the controller facing away from your body.
3. Press the power button and allow the product to heat up for 5 minutes.
4. To turn either of the features off, press and hold settings button until LED light powers off.
5. Avoid crushing pad. Avoid sharp folds during use.

## RESET INSTRUCTIONS

If your heating pad unexpectedly shuts off (not including the Auto-Off setting feature), follow these steps:

1. Unplug the unit.
2. Wait 5 minutes.
3. Plug unit in and operate normally.

## CONTROLLER FEATURES

### Intensity Settings



Low



Med



High

### Massage

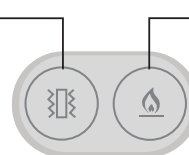
Press x1 = High Constant

Press x2 = Med Constant

Press x3 = Low Constant

Press & Hold

1.5 Seconds = Off



### Heat

Press x1 = High

Press x2 = Med

Press x3 = Low

Press & Hold

1.5 Seconds = Off