



Warranty Policy

Limited One (1) Year Warranty

SEI - Southern Enterprises offers a Limited One (1) Year Warranty. This warranty applies to only those items purchased in original factory-sealed cartons. This warranty is intended to cover defects in manufacturing and does not apply to any defects caused by normal wear and tear, negligence, misuse, accidental damage, or improper assembly. Glass and mirrors are excluded from this warranty. It is only valid for the original purchaser. Documentation of purchase date, purchase price and place of purchase must be verified to validate the warranty.

Initially, there is no need to send us the product or part believed defective. After verification of claim, SEI will repair or replace any defective product or missing part. If the defective item must be returned in whole or in part, we will send written authorization and a pre-addressed shipping label for the return of any defective product or part. No returns will be accepted without prior authorization. This guarantee applies under conditions of reasonable use, and does not extend to cosmetic damage caused by acts of God, accidents, misuse, abuse or neglect. Liability for incidental or consequential damages is excluded to the maximum extent permitted by law.