

**MobiCam® PRO 2-Pack**  
**Intelligent Nursery**  
**Monitoring System**



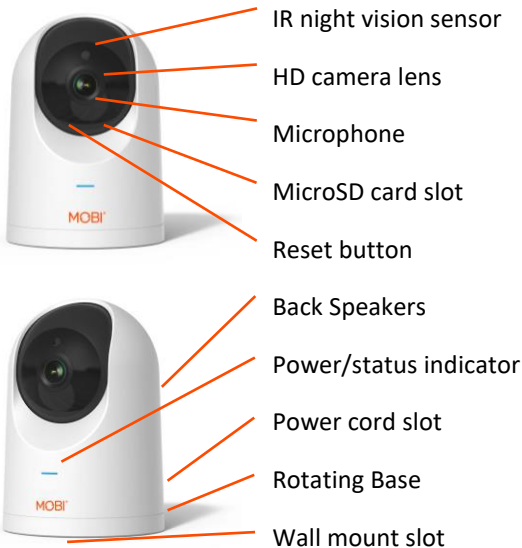
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## What's in the Box

1. MobiCam® PRO Camera (2x)
2. AC Adapter/Cable (2x)
3. User Manual (1x)
4. Mounting Base (2x)
5. Mounting Screws (4x)
6. Plastic Screw Anchors (4x)

## Device Components



## Recording Methods

MicroSD Card	Max capacity of 128GB.
Cloud Storage	Subscription plans available.
Local Storage	Record & save clips in library.

## Download the MOBI® Smart App



App Store

- Ensure you have access to your email to verify your MOBI® Smart account.
- Have your **2.4 GHz or 5.0 GHz** Wi-Fi Network name & password ready.
- Turn ON Location access for MOBI® Smart.

### Using the Correct Wi-Fi Network

Ensure that you use the same network within your phone's Wi-Fi settings and within the Mobi® Smart app.  
(Use the same SSID & Password)

## MobiCam® PRO Setup


1. Connect your phone to your home's Wi-Fi network.
2. Download/Sign up/Login to the MOBI® Smart App.
3. On the homepage, tap "Add Device."
4. Select the MobiCam® PRO (Wi-Fi).
5. Follow the instructions on the app to connect to the MobiCam® PRO. When prompted, enter the same Wi-Fi network as in Step 1.
6. Once connected, edit the device name and/or tap "Done" to finalize the setup.


## Panel Functions


### Messages


Recent


All


 **High temperature alarm**  
The current temperature is too high!  
01/23/2023 16:38:27

 **High Humidity Alarm**  
MobiCam Pro High humidity detected!

  
Messages

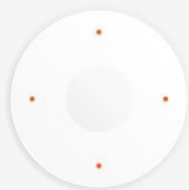
  
Direction

  
Site

  
Features

View device alerts and notifications.

## Direction



Messages



Direction



Site



Features

Control the direction of the MobiCam®.

## Site

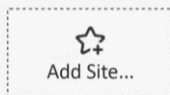
Site



• Left View



• Right View



Messages



Direction



Site



Features

Location presets used to quickly change the viewing direction of the MobiCam®.

## Features



Playback



Gallery



Theme  
Color



Night  
Mode



Temperat  
ure



Humidity



Device  
Volume



Motion  
Tracking



Motion  
Detection



Sound  
Detection



Lullaby



Messages



Direction



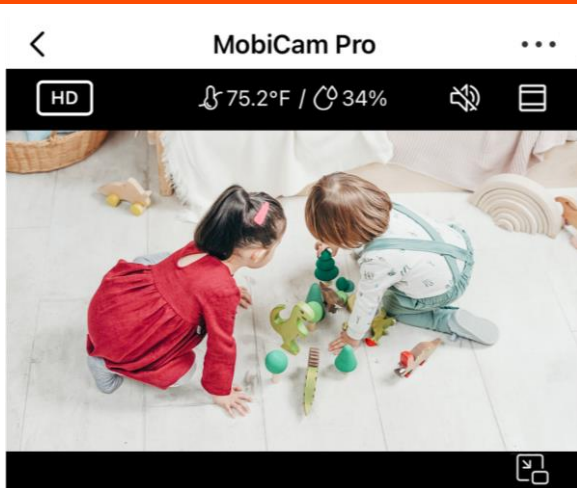
Site



Features

Playback	View local/cloud recordings
Gallery	View saved photos/clips
Theme Color	Choose light/dark theme
Night Mode	Select on/off/auto
Night Vision	Color Night Vision
Device Volume	Select volume level
Motion Tracking	Turn on/off
Motion Detection	Schedule Motion Detection
Sound Detection	Turn on/off
Temperature	Turn alert notice on/off
Humidity	Turn alert notice on/off
Lullaby	Turn on/off
Microphone	Two Ways
Speaker	Two Ways
Sites	Programmable Pre-Set Locations

## Dashboard



Resolution



Volume on/off



Humidity %



Aspect ratio



Temperature



Minimize screen



## Wall Mounting

### Step 1

Twist mount counter-clockwise to detach



### Step 2

Place and screw mount on desired surface



### Step 3

Properly adjust both screws as necessary



### Step 4

Reattach and twist camera onto mount



## Common Troubleshooting

### Check Your Wi-Fi:

Ensure that your phone is connected to your Wi-Fi. During the product setup within the MOBI® Smart App make sure that you used the same Wi-Fi name and password as your phone is connected to.

### QR Code Not Scanning

Ensure the brightness on your phone is raised and that the phone screen does not have scratches or cracks. Place the QR Code ~6-inches away from the MobiCam® and move the device back-and-forth slowly.

### Reset MobiCam® PRO

To ensure you are starting from a clean slate, RESET your MobiCam® by pressing and holding the reset button for 10 seconds.

*\*See page 3 to find reset button.*

## General Information



**User Manual** – This user manual allows you to use the device safely. Please keep this manual for your information.



**Signal Strength** – We recommended internet connection speeds of Upload: 20Mbps and Download: 10 Mbps.



**Storage and Transport** – This device is meant to be used indoors only. Any improper storage or transport can harm the device and void the warranty.



**Cleaning Lens** – Use a damp cloth or cotton swab to clean the device lens.



**Information on Power Safety** – Check the voltage rating before you connect this equipment to an electrical outlet.



**Information on Disposal** – Electronic equipment does not belong in domestic waste but must be disposed of in accordance with the applicable statutory provisions.

## Specifications

Network Standard	IEEE 802.11 b/g/n/ac/ax
Operating Frequency	2.4 GHz or 5.0 GHz
Aspect Ratio	1920p x 1080p
Camera Diameter	3.6mm
Pan/Tilt Degrees	Horizontal Pan: 355° Vertical Tilt: 120°
Lens Degree	110° Wide
Power Input & Consumption	5v(1A) / 5W
Working Temperature	-36.9°F (-10°C) ~ 122°F (50°C)
Working Humidity	Less than 95% RH (No Condensation)

## FCC Statement

This device complies with part 15 of the FCC Rules.

**Operation is subject to the following two conditions:**

- (1) This device may not cause harmful interference, and
- (2) this device must accept any interference received, including interference that may cause undesired operation.

### **Please Note:**

Changes or modifications not expressly approved by MOBI® Technologies, Inc. could void the user's authority to operate this device.

## Limited Product Warranty

MOBI® warrants its products to be free from defects in material and workmanship for 90 days from the date of purchase.

Should the product prove to be defective during the warranty period, we will either replace or repair the product at our option without charge. After the warranty period, a service charge will apply for replacing parts and labor costs. To obtain warranty service, you must return the product complete with its original parts & accessories and a copy of the original purchase, gift, or registry to us. This warranty does not cover damage caused by tampering, accident, misuse, abuse, improper maintenance, unauthorized modification, or connection to an improper power supply.

There will be a charge for repair caused for such damage. This warranty excludes all incidental or consequential damages and any liability other than those stated above. MOBI® reserves the right to modify or discontinue the offer by posting a notice on the app or website.

## Extended Manual

Scan to find the most up-to-date Instruction Manual & Warranty Details.



## Additional Support

If you experience issues setting up your device, visit [www.mobiusa.com/gethelp](http://www.mobiusa.com/gethelp).

Email us at **service@mobiusa.com**.

You can also reach us at **+1 (323) 904-3000**, Monday - Friday, 8:00 AM - 5:00 PM PST.



Visit [www.mobiusa.com](http://www.mobiusa.com)

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