

Our Guarantee

All our products are backed by a no hassle, limited lifetime warranty which means you can count on our products to perform when you need them.

What does this mean for you? It's simple; Our limited lifetime warranty means that if any of our products ever fail due to defects in workmanship or materials*, we will repair or replace (at our discretion) the item free of charge (just pay shipping and handling).

How to submit something for warranty replacement:

1. Send the item pre-paid to: Panther Vision 213 West Main St. West Dundee, IL 60118
2. Include a note explaining the defect.
3. Include your return shipping address and phone number (in case we need to contact you to discuss the issue)
4. Enclose a Check for \$9.95 shipping and handling.
5. We will repair the item or send you a replacement (in the event that we no longer have that model or color, we will send you a comparable model or color)

** Please note:*

- Normal wear and tear (i.e., tears or wear marks on the fabric of hats, scratches in the plastic of safety glasses, etc.) are not covered under this warranty.
- Batteries are not covered under this warranty
- Intentional abuse or damage to the product is also not covered under this warranty.