

Ask

Old

Installation Guide

Our Privacy Statement

We, at Ola-USA Inc. are completely devoted to safeguarding your privacy.

We preserve your information and provide you with the highest level of security as part of our commitment.

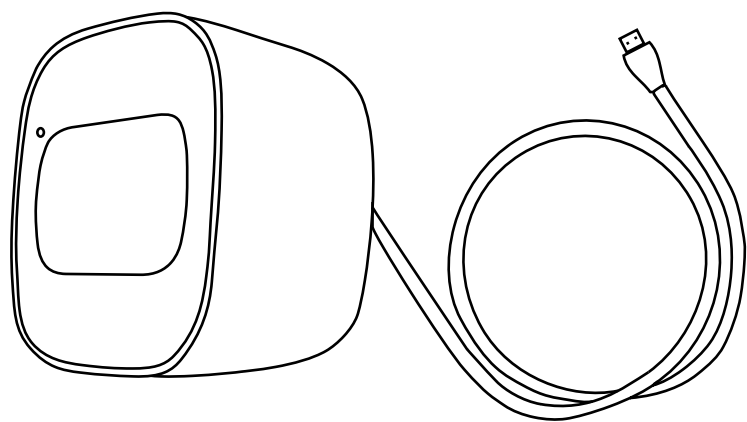
We are open and honest about the steps we take to acquire, store, and use your data.

We respect your personal preferences and provide you the freedom to manage your information.

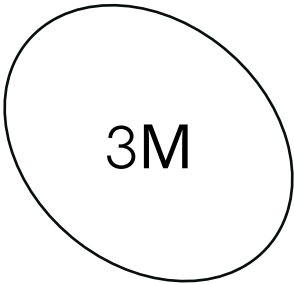
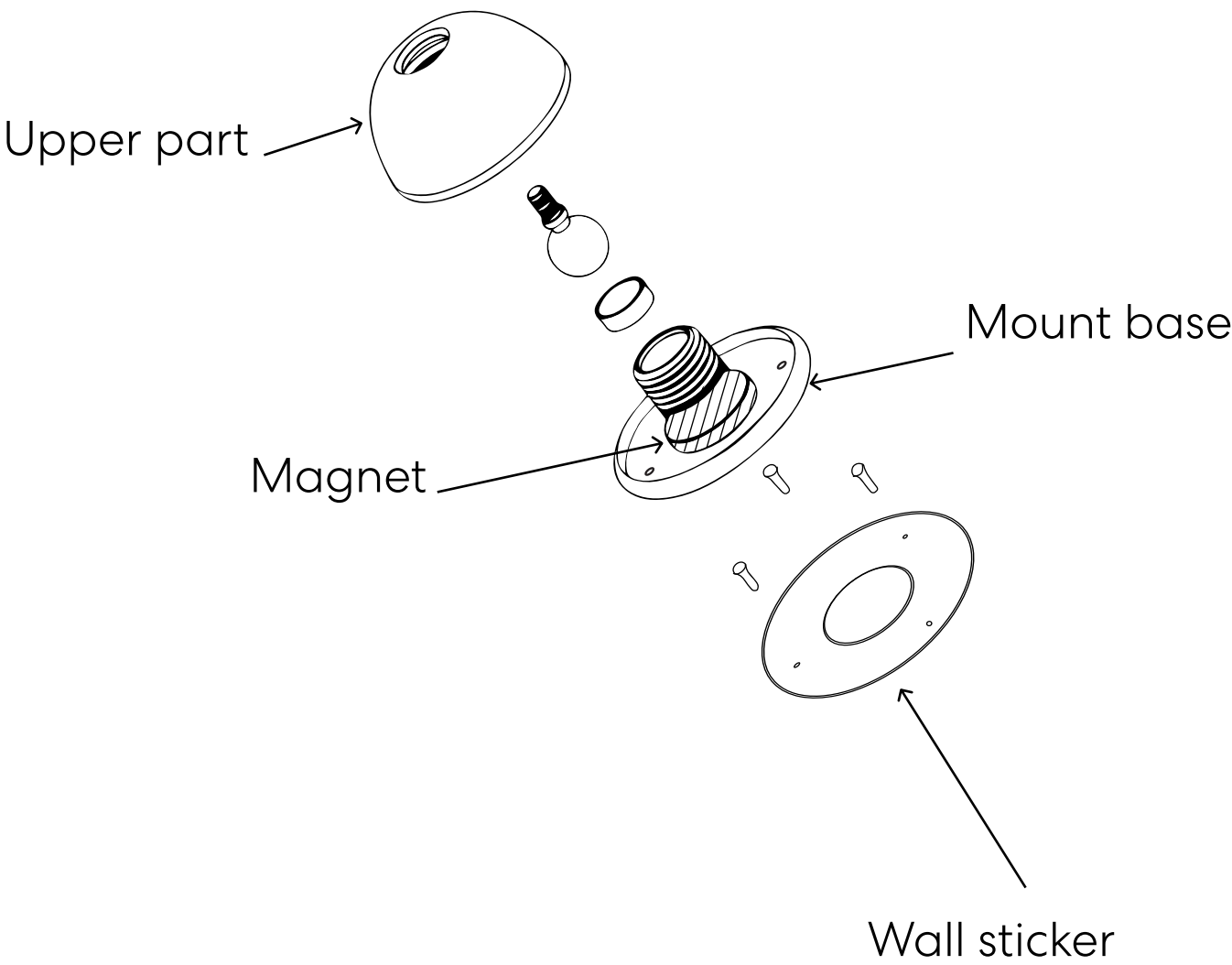
To learn more about our Privacy Policy, visit

[ask-ola/privacy](https://ask-ola.com/privacy)

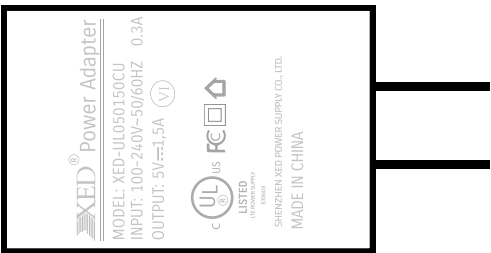
In the Box



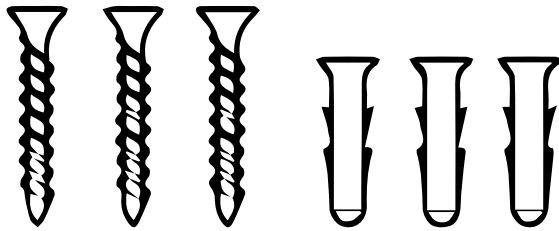
Ola Camera with
USB cable



3M Sticker

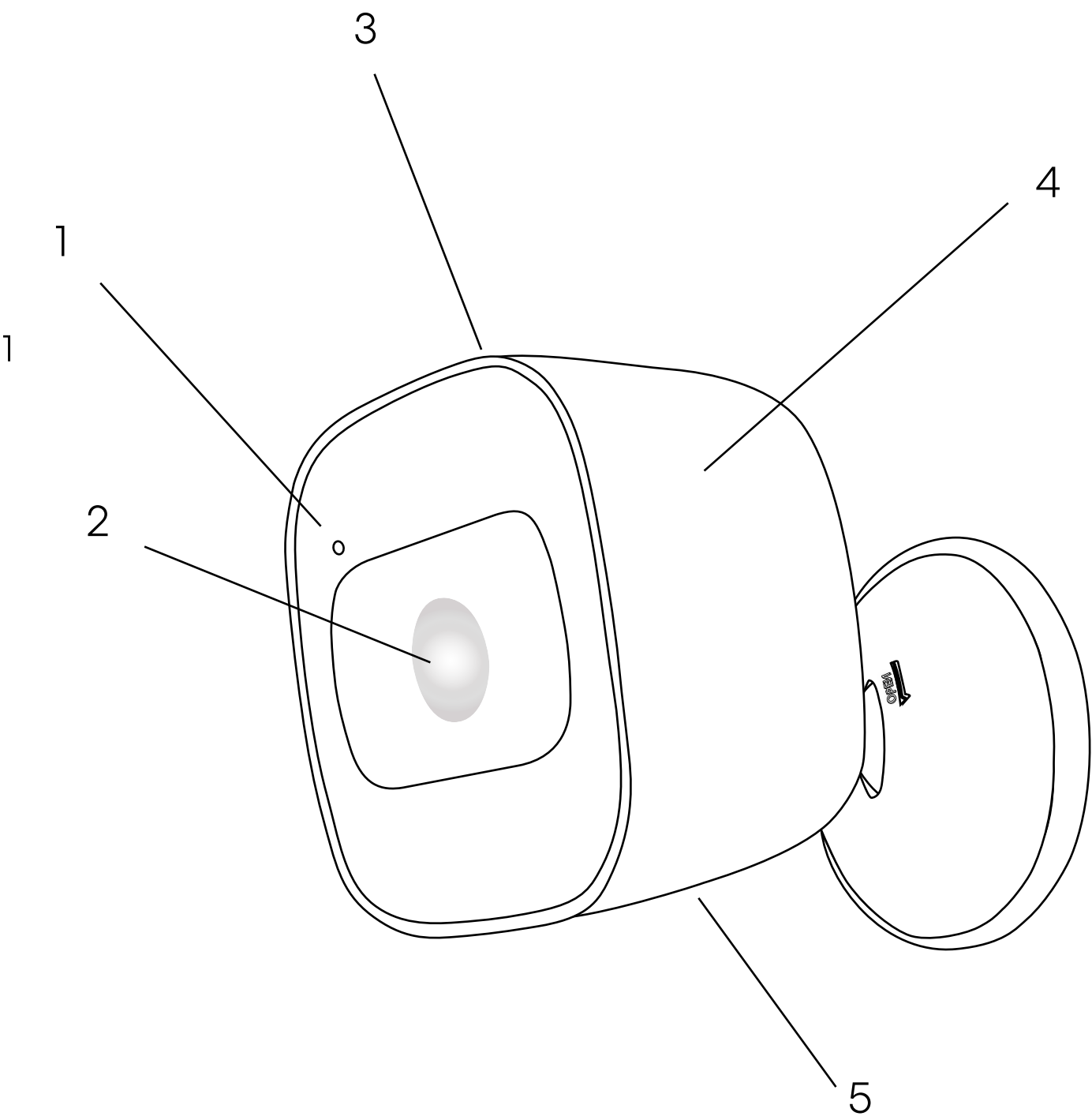


Power Adaptor



3x Screws and Anchors

Ola Camera

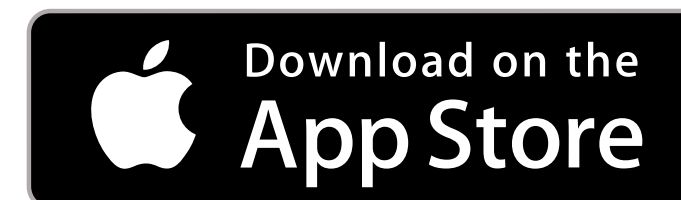


- 1 - Mic
- 2 - Lens
- 3 - Speaker
- 4 - Camera
- 5 - SD card slot - (not to open)

Download the Ola app



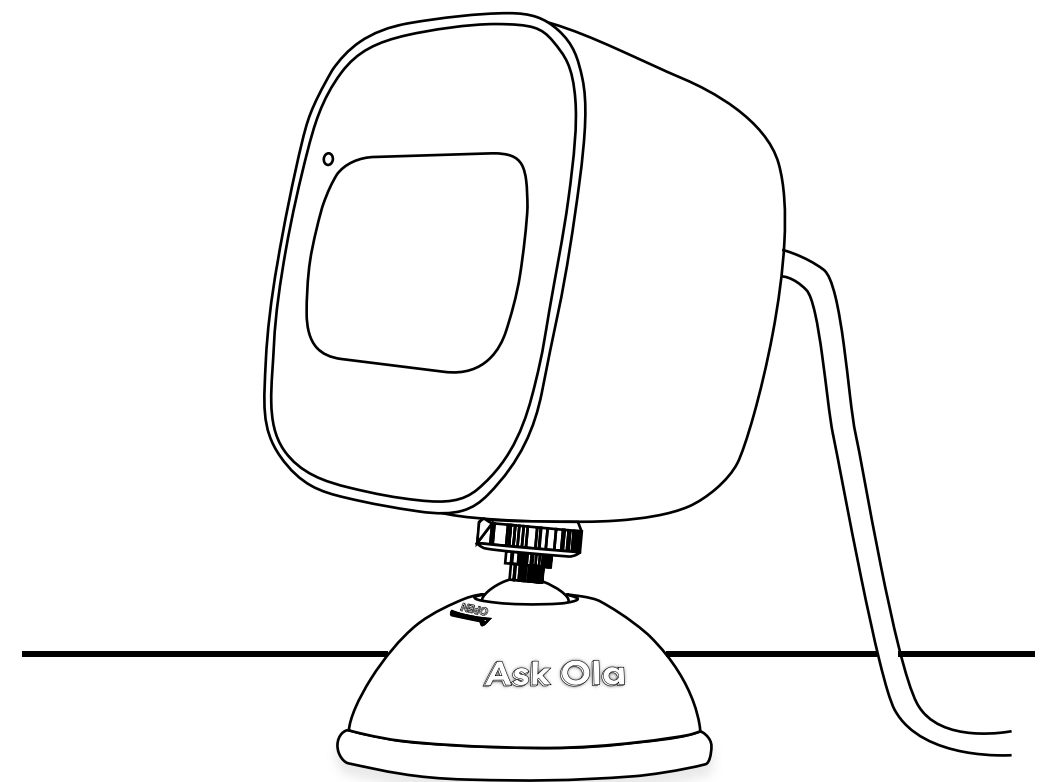
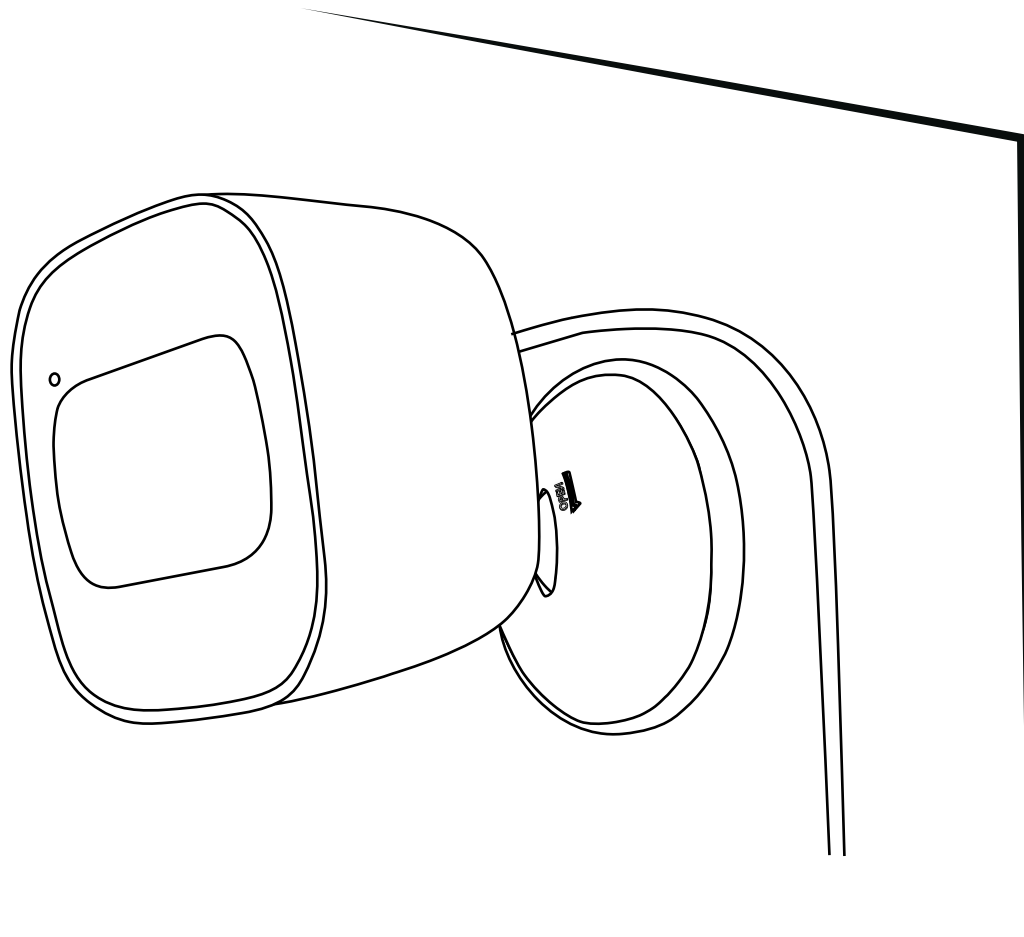
OlaCamera



Download and open the Ola Camera App.

Make sure that your mobile device's Wi-Fi and Bluetooth are turned on, and that it is linked to the same Wi-Fi network as the camera.

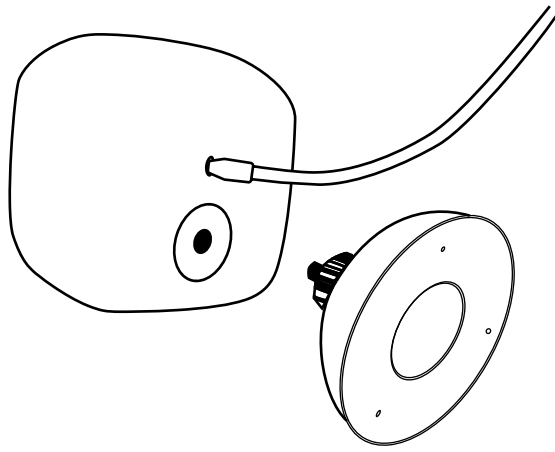
Wall mount or Desk mount



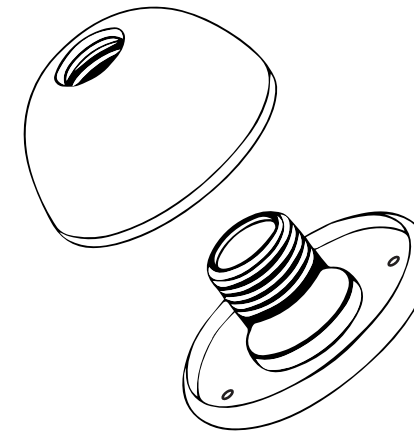
A wall is an ideal position for installation, as the camera should be fixed at proper height of 2m (6.5ft) to capture the entire area. If there is no suitable wall, opt for using it as desk mount making sure that it can be positioned at a 2m (6.5ft) high flat surface.

Camera Setup as Wall Mount (indoor/ outdoor)

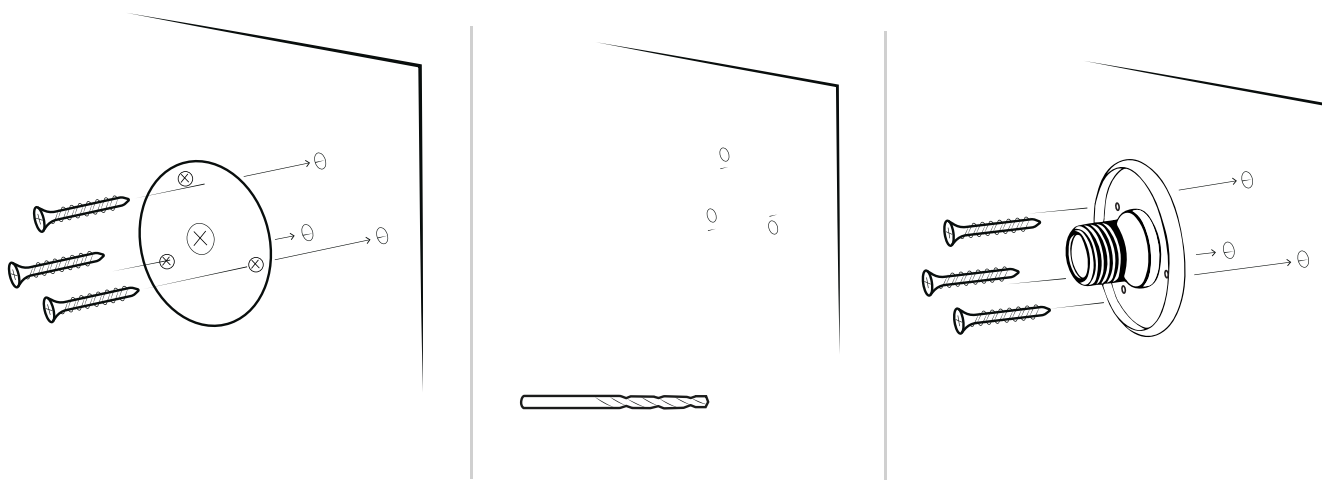
Option A



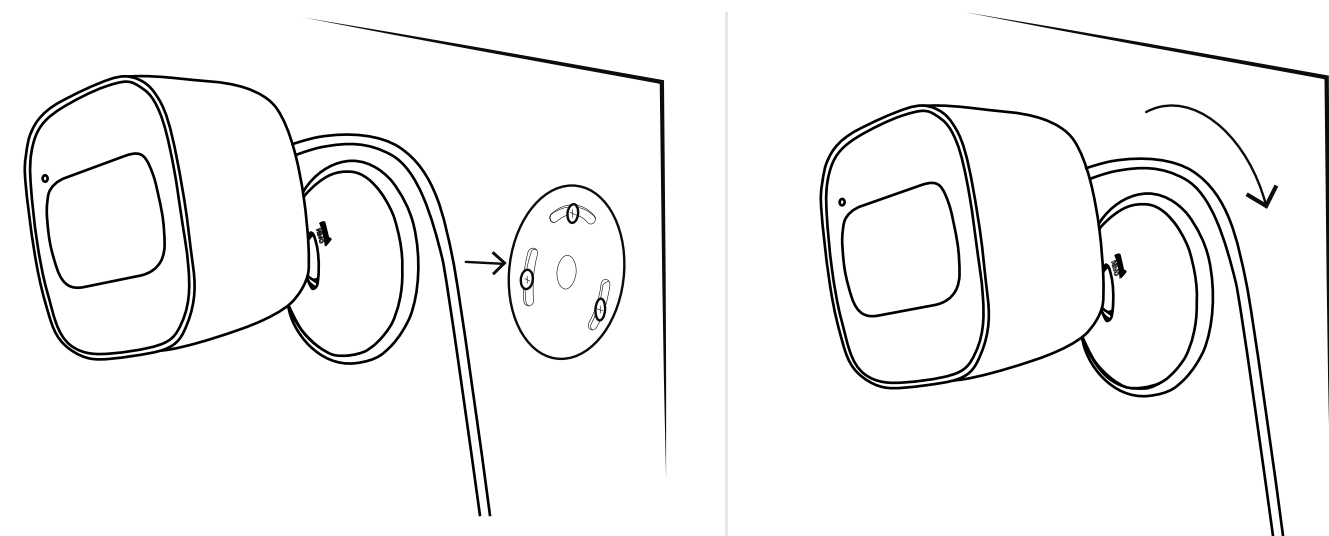
Step 1: Put the mount in the hole located on the back of the camera body. Turn the mount counter clockwise until it is securely fastened to the camera body.



Step 2: Hold the upper part of the mount and rotate the mount base in the direction opposite of "OPEN". Remove the mount base from the upper part of the mount.

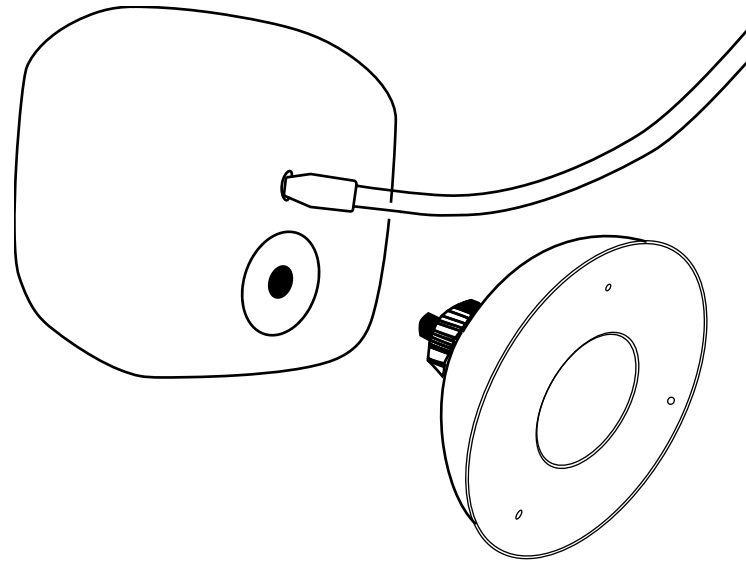


Step 3: Attach the wall sticker to a wall, preferably 2m (6.5ft) high or use a pencil to mark three spots for screws. Drill three holes for the screw size 2.6x8. Insert the three anchors and attach the mount base using the three screws.

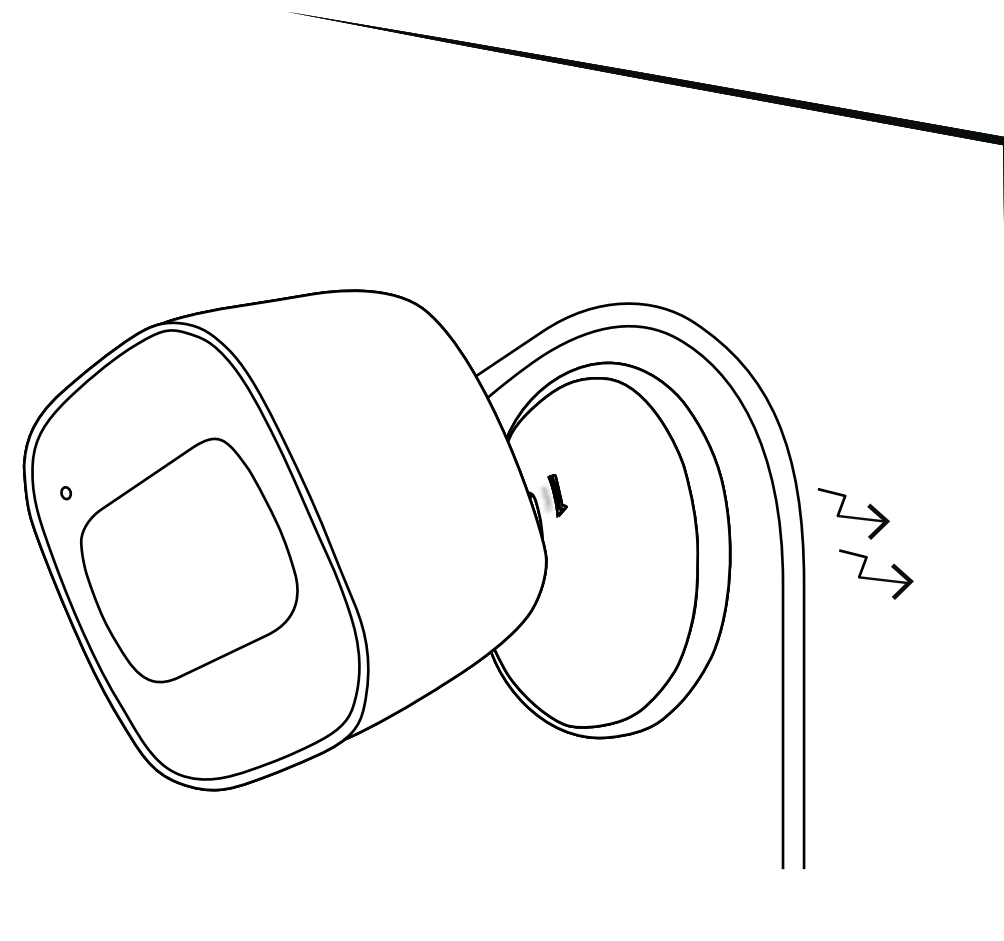


Step 4: Put back the upper part of the mount. Turn the upper part of the mount clockwise, yet not too tight. Connect your camera to the Ola app, once you see video on your device, tilt the camera body to find the ideal angle as explained in the following section. Turn the upper part of the mount clockwise until it is securely fastened, keeping the correct angle and rotation.

Option B (Magnet)



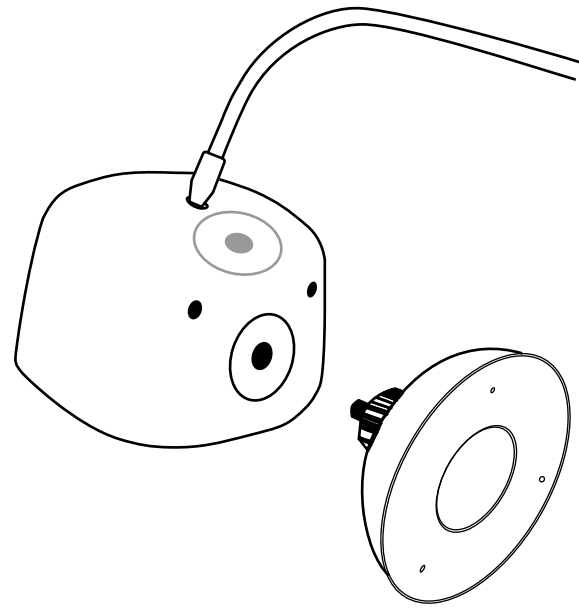
Step 1: Put the mount in the hole located on the back of the camera body. Turn the mount counter clockwise until it is securely fastened to the camera body.



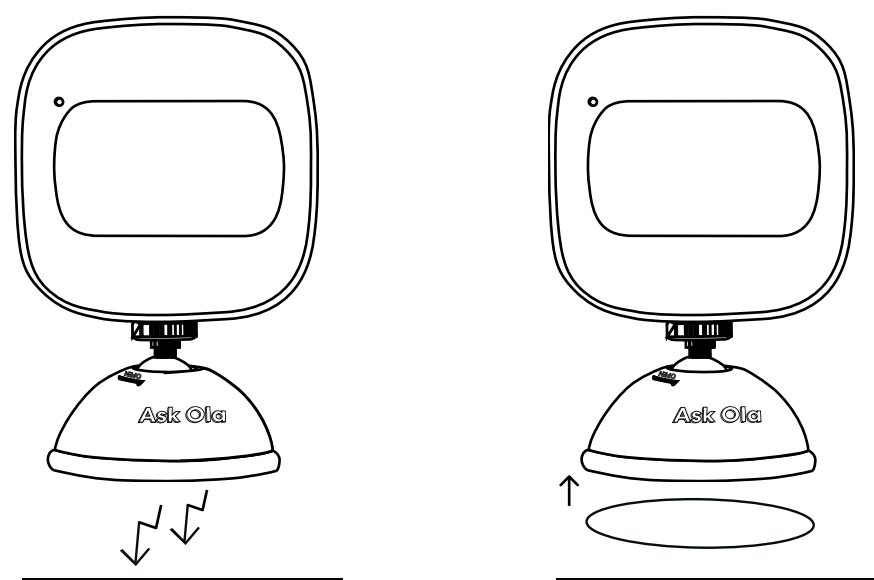
Step 2: Attach the camera to a metal surface, the magnet will stick. To tilt the camera and find the ideal angle, turn the upper part of the mount slightly counter clockwise. Connect your camera to our application, once you see the video on your device adjust the camera body to find the ideal angle. Turn the upper part of the mount clockwise until it is securely fixed.

*If the magnet is not firmly attached to the metal surface follow the steps from the previous section to use the screws.

Camera Setup as Desk Mount

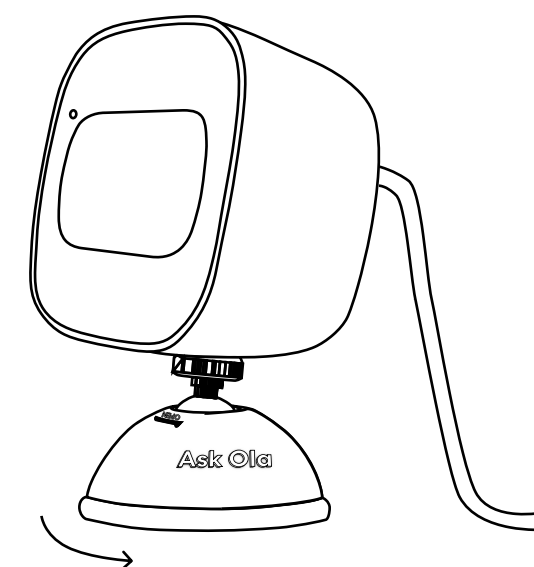


Step 1: Put the mount into the hole located on the bottom of the camera body. Turn the mount counter clockwise until it is securely fastened to the camera body.



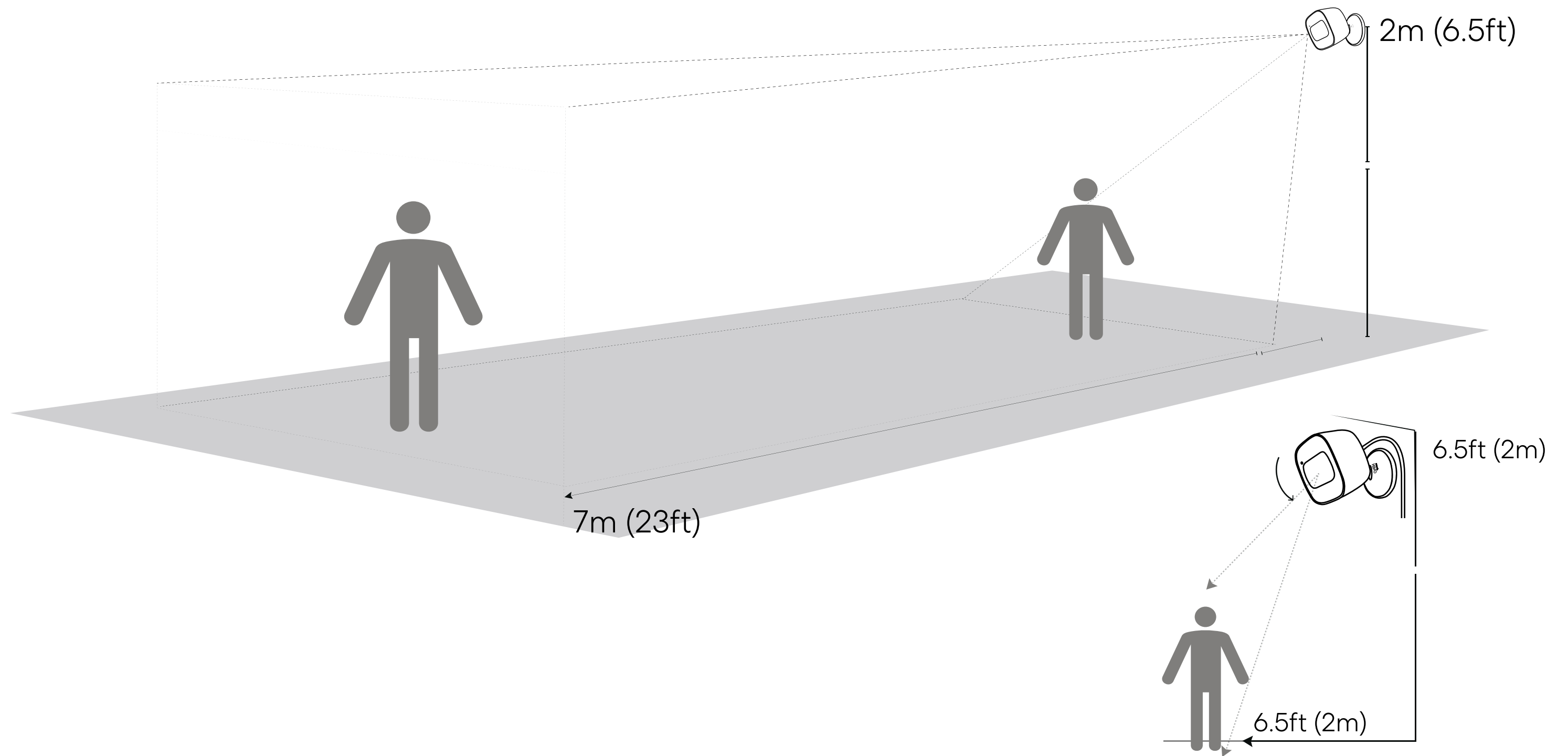
Step 2: Place the camera on a flat surface 2m (6.5ft) high, preferably 7m (23ft) opposite a wall.

If the surface is metallic, place the camera on it, and the camera magnet will stick to the surface. If the surface is slippery, place 3M sticker on the bottom of the mount.



Step 3: Turn the upper part of the mount slightly counter clockwise. Connect your camera to the Ola app once you see video on your device, tilt the camera to find the ideal angle as explained in the following section. Turn the upper part of the mount clockwise until it is securely fixed.

Camera placement

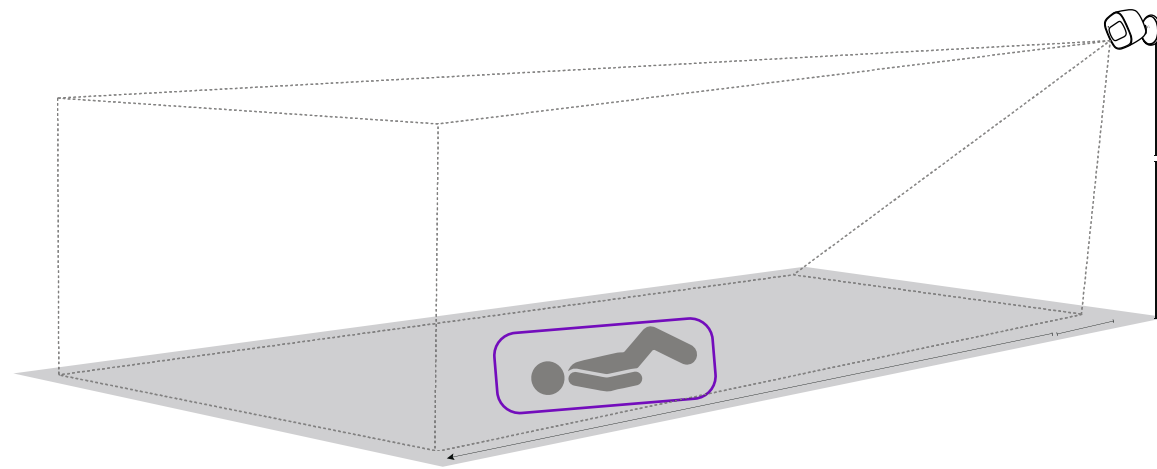


Ideally, the camera should be placed on 2m (6.5ft) height, at least 7m (23ft) away from the opposing wall.

To find the ideal angle, tilt the camera downwards to capture your feet on the bottom of the image, standing 2m (6.5ft) away.

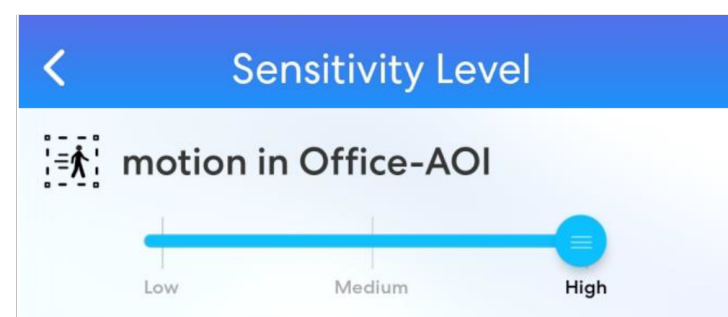
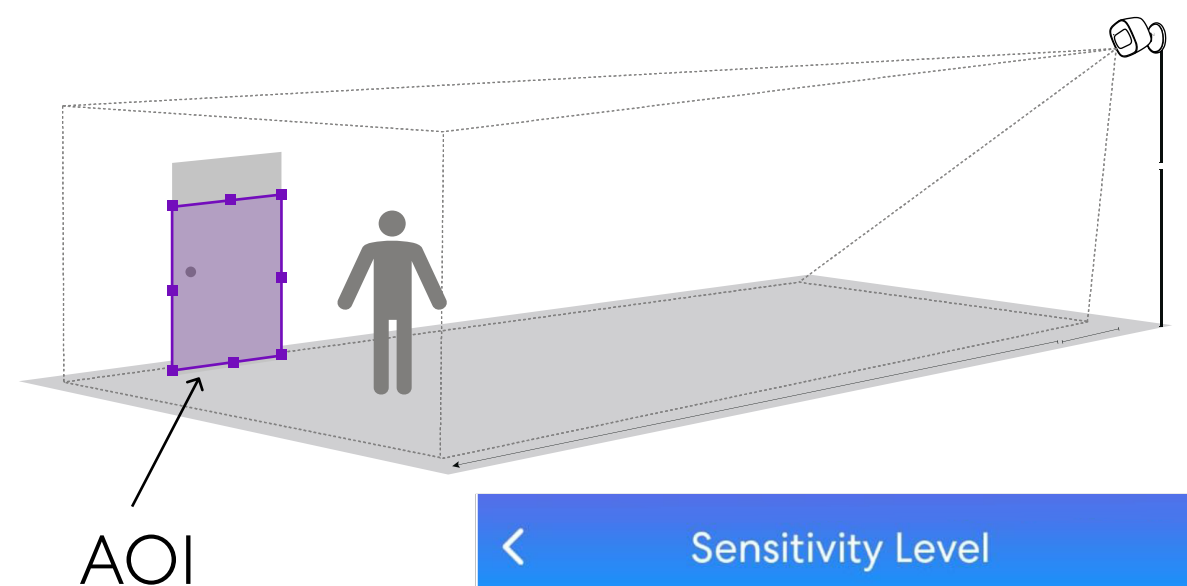
Features

Emergency Alerts

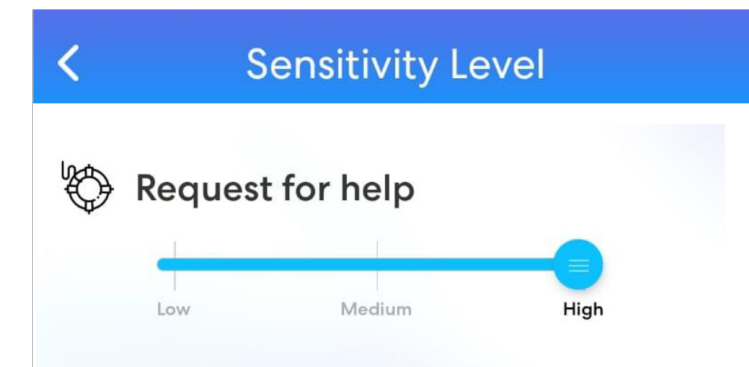


Fall will be triggered if the person is

- Laying on the floor
- Fully visible to the camera
- Laying for at least one minute



Area of Interest (AOI): Triggers and alerts upon appearance of a person in the AOI. Use sensitivity settings to adjust the sensitivity of detection.





Help will be triggered if the word “Help” is detected. Use the sensitivity settings to adjust the sensitivity of the detection.



Aggressive behavior detection will be triggered upon indications received from Ola: Video/audio analysis and Ola Context AI.

AI Search Bot

Just Ask Ola!

What would you like to see?

FiltersTextVoice

Natural language search within the video with Ola AI Bot enables you to ask specific questions and receive immediate answers.

Search Bot 1: Ask a general question - Get Results.

did anyone fall on Sunday

Yes. Showing all falls on Sunday

We found 2 results.

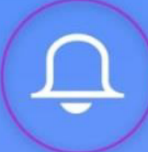

×

Ask Ola

did anyone fall on Sunday

Yes. Showing all falls on Sunday

We found 2 results.




did anyone fall on Sunday


×

=

Sun , 10 Oct



Person suspected fall at Front Door.
08:36 AM



Person suspected fall at Front Door.
08:29 AM

Search Bot 2: Ask a specific question – Get an Answer.

did anyone call for help on Sunday in around 1:20 p.m

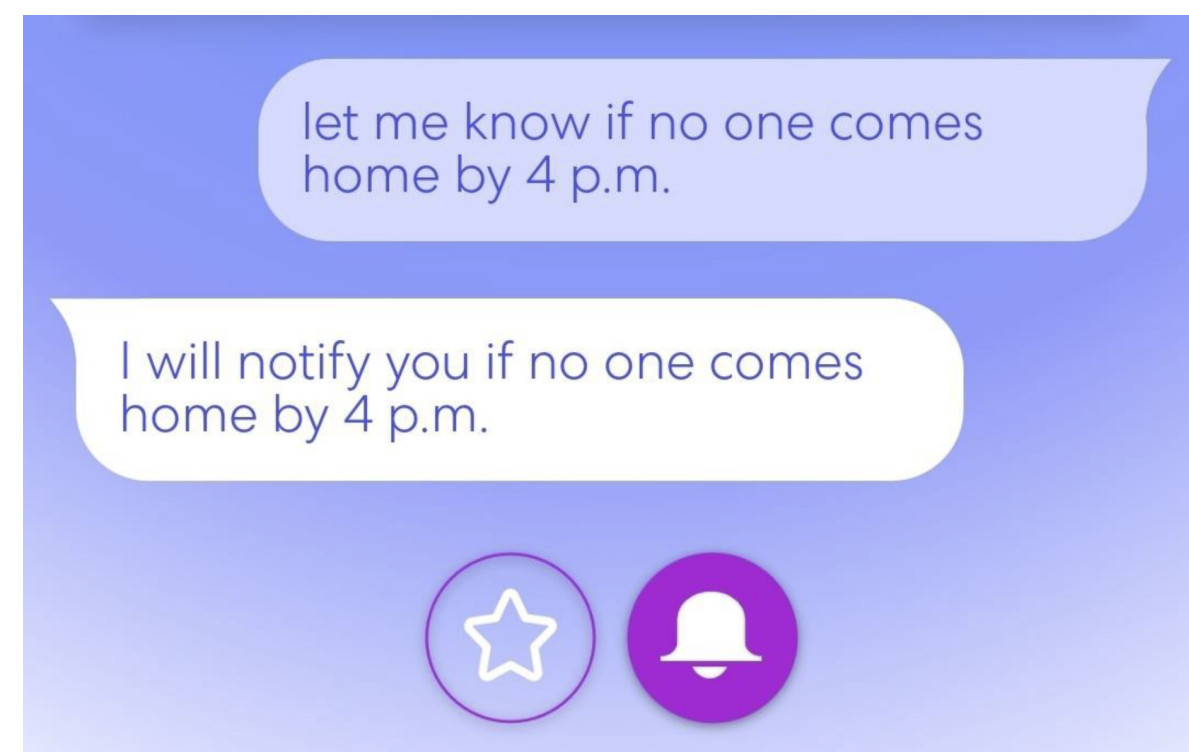
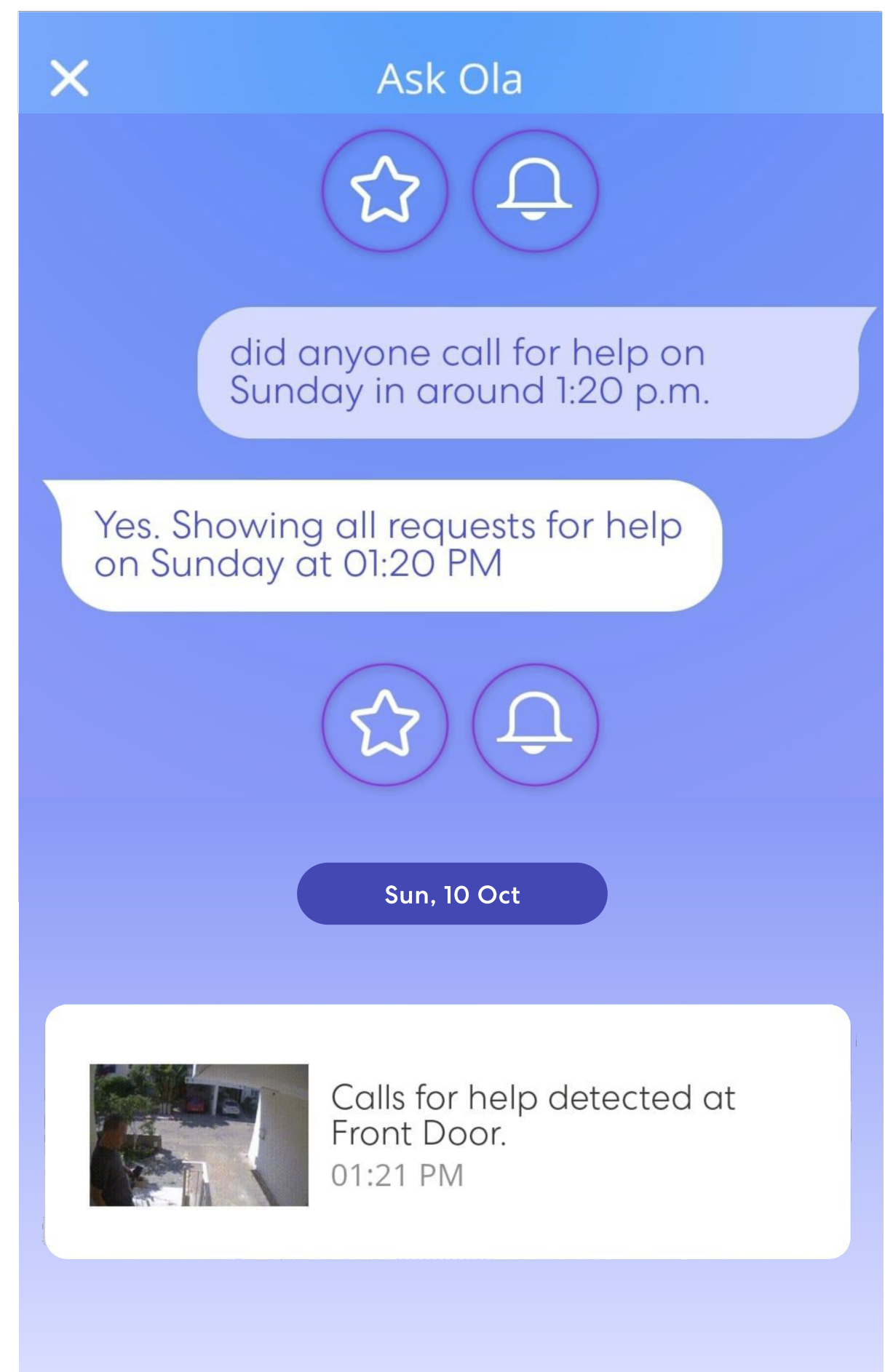
Yes. Showing all requests for help on Sunday at 01:20 PM

Notifications are sent upon:

- Emergency alerts.
- Out of Context & Routine situations (generated by Ola self learning AI).
- User personalized notifications:

let me know if no one comes home by 4 p.m

I will notify you if no one comes home by 4 p.m



Warranty

Limited Liability Warranty Certificate*

* Ola-Usa Inc. complete Limited Warranty Certificate ("Warranty") is available at the following link:
ask-ola.com/warranty

Customer's Warranty will begin upon registering on our website with a valid email address and order.
www.ola-usa.com

Ola-Usa Inc. ("Ola") warrants to the Purchaser or subsequent owner ("Customer") that the Ola Camera ("Product") will be free from material defects in workmanship or materials, when given normal, proper, and intended usage for a period of 12 months following delivery to the Customer, or such other term as is required by applicable law whichever expires earlier ("Warranty Period").

Ola's obligation under its Warranty is to replace or repair a Product determined by the Ola official distributor or via the Ola support agent to be covered by this warranty. The purchaser or subsequent owner of the Product must contact an Ola support representative via the Ola Support website: support.askola.com providing a description of the alleged failure.

Customer shall bear the cost of shipping the replacement or repaired item. Product or parts replaced shall become Ola's property. The Replacement Product or Parts under this warranty will be covered by 90 days limited liability warranty in-parallel to the existing Warranty Period.

Ola does not warrant nor make any representation regarding the results of the Product and/or of its Customers' use of the Product and/or any third party's use or omission to use the respective Product and/or any information or data provided by the Product in terms of inter alia correctness, accuracy, completeness, reliability or otherwise.

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