

# INSIGNIA™

## QUICK SETUP GUIDE

# WiFi Connected Chest Freezer (12.2, 14.1, or 17.6 Cu.Ft.)

### NS-CZ12XWH7/NS-CZ14XWH7/NS-CZ18XWH7

#### PACKAGE CONTENTS

- 12.2, 14.1, or 17.6 cubic foot chest freezer
- Storage basket
- *Quick Setup Guide*



#### FIND YOUR USER GUIDE ONLINE!

Go to [www.insigniaproducts.com](http://www.insigniaproducts.com), then click **Support & Service**. Enter **NS-CZ12XWH7**, **NS-CZ14XWH7**, or **NS-CZ18XWH7** in the box under *Manual, Firmware, Drivers & Product Information*, then click ►.

## SETTING UP YOUR FREEZER

### Before using your freezer

- Remove the exterior and interior packing.
- Let the freezer stand upright for approximately two hours before connecting it to power.
- Wipe the inside.
- When moving your freezer, do not tilt it beyond 45° from upright.

### Finding a suitable location

- This freezer is designed to be free standing only, and should not be recessed or built-in.
- Place your freezer on a floor that is strong enough to support the freezer when it is fully loaded.
- If your freezer is located too far from your WiFi router, the signal may be too weak for a good connection. In such cases a WiFi range extender will improve connectivity.
- Allow 7.9 inches (20 cm) of space between the sides of the freezer and the walls, 3.9 inches (10 cm) between the back of the freezer and the wall, and 27.5 inches (70 cm) between the top of the freezer and the ceiling.
- If you locate the freezer next to a fixed wall, allow sufficient space on the hinge side for the door to swing open.
- Locate the freezer away from direct sunlight and sources of heat, such as a stove, heater, or radiator. Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption. Extremely cold temperatures may also prevent the freezer from performing properly.
- Avoid locating the freezer in moist areas.

## USING YOUR FREEZER

- 1 Plug in your freezer. Wait for 30 minutes, then open the freezer door to determine if the freezer is working properly.
- 2 Press the **-/+** and **Quick Freeze** buttons at the same time for three seconds to unlock the control panel.
- 3 Press **+** or **-** to set the temperature inside the freezer. The temperature loops back to the warmest setting when the coldest temperature is reached.

### Using the Lock button

- To prevent accidental activation, the control panel automatically locks after 30 seconds. To use the control panel, press and hold the **-/+** and **Quick Freeze** buttons at the same time for three seconds.

### Quick Freezing foods

The quick freeze mode lowers the temperature below the normal operating temperature to quickly freeze foods.

- 1 Press and hold the **-/+** and **Quick Freeze** buttons at the same time for two seconds to unlock the control panel.
- 2 Press the **Quick Freeze** button to enter quick freeze mode. The blue snowflake turns on. The quick freeze mode turns off after three hours.

### Switching between Fahrenheit and Celsius

- 1 Press and hold the **-/+** and **Quick Freeze** buttons at the same time for three seconds to unlock the control panel.
- 2 Press and hold the **-/+** for three seconds to change temperature units.

INTRODUCING THE  
INSIGNIA CONNECT APP  
**Download the Insignia Connect app  
to use additional features such as  
open-door and temperature alerts.**  
**App download is optional – your freezer  
works normally without it!**



## CONNECTING YOUR FREEZER TO WIFI (OPTIONAL)

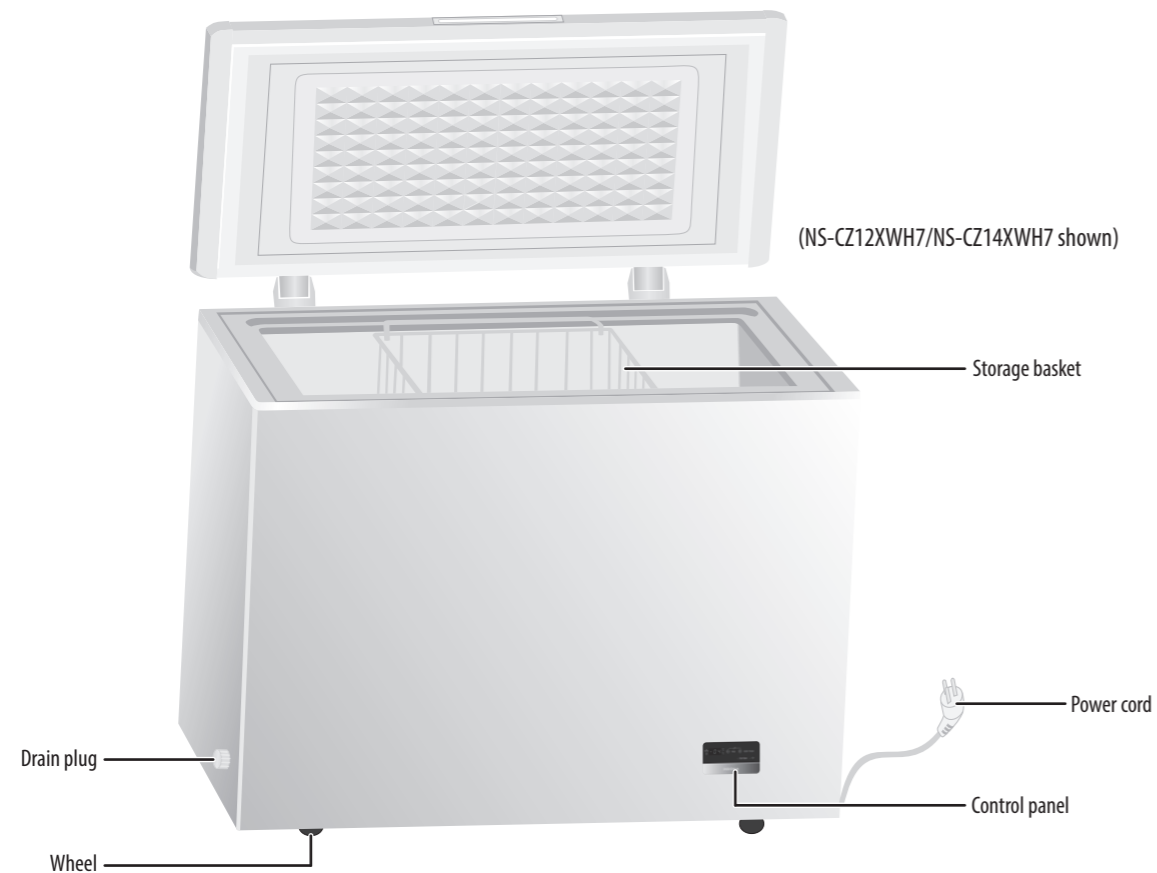
- 1 Make sure that your mobile device is connected to your preferred WiFi network.
- 2 Download and open the free Insignia Connect Device app from the App Store or Google Play. (Apple: iOS 9 or later, Android: 6.0.1 Marshmallow or later)
- 3 Log in or sign up for a Best Buy or Insignia Connect Device account.
- 4 On your freezer, press and hold the **-/+** and **Quick Freeze** buttons for two seconds to unlock the control panel.
- 5 Press and hold the **Quick Freeze** button for five seconds until you see "0" on the control panel.
- 6 Press **-/+** once. "AP" is displayed.
- 7 In the app, tap **Set Up Device**, then follow the on-screen directions to complete setup.

### Notes:

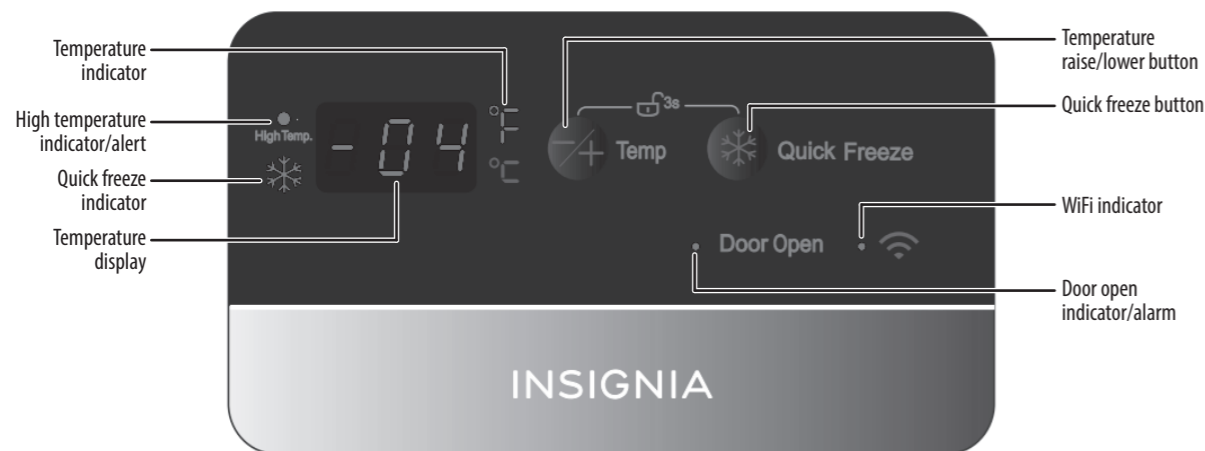
- The Control panel will display the temperature after 10 seconds, but WiFi pairing mode will remain active.
- You may need to repeat steps 4-6 to put the freezer back into AP mode if the app cannot find your freezer.
- Your freezer uses the 2.4GHz WiFi spectrum. If your router provides both 2.4GHz and 5GHz, select the 2.4GHz band.

## FEATURES

### Exterior



### Touch pad controls



## TROUBLESHOOTING

For troubleshooting information see your online *User Guide*.

## SPECIFICATIONS

For specifications see your online *User Guide*.

## SAFETY INFORMATION

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- 5 Do not use this appliance near water.
- 6 Clean only with damp cloth.
- 7 Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8 Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus that produce heat.
- 9 Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10 Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the appliance.
- 11 Do not attempt to modify or extend the power cord of this appliance.
- 12 Unplug this appliance during lightning storms or when it will not be used for long periods of time.
- 13 Make sure that the available AC power matches the voltage requirements of this appliance.
- 14 Do not handle the plug with wet hands. This could result in an electric shock.
- 15 Unplug the power cord by holding the plug, never by pulling the cord.
- 16 Do not turn the appliance on or off by plugging or unplugging the power cord.
- 17 Refer all servicing to qualified service personnel. Servicing is required when the appliance has been damaged in any way, such as the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the appliance, the appliance has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 18 To reduce the risk of fire or electric shock, do not expose this appliance to rain, moisture, dripping, or splashing, and no objects filled with liquids should be placed on top of it.
- 19 Do not use extension cords or ungrounded (two prong) adapters.
- 20 This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

- 21 Children should be supervised to ensure that they do not play with the appliance.
- 22 If the SUPPLY CORD is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
- 23 Take off the doors  
Leave the shelves in place so that children may not easily climb inside.

### Grounding requirement

This freezer must be grounded. This freezer is equipped with a cord having a grounding wire with a grounding plug. The plug must be inserted into an outlet that is properly installed and grounded. Improper use of the grounding plug can result in a risk of electric shock.

Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if doubt exists as to whether the freezer is properly grounded.

### LEGAL NOTICES

If at any time in the future you should need to dispose of this product, note that waste electrical products should not be disposed of with household waste. Recycle where facilities exist. Check with your Local Authority or retailer for recycling advice. (Waste Electrical and Electronic Equipment Directive)

Owing to continuous improvement, no prior notice will be given regarding changes on features and specifications.

### ONE-YEAR LIMITED WARRANTY

Visit [www.insigniaproducts.com](http://www.insigniaproducts.com) for details.

### CONTACT INSIGNIA:

For customer service, call 1-877-467-4289 (U.S. and Canada) or 01-800-926-3000 (Mexico)  
[www.insigniaproducts.com](http://www.insigniaproducts.com)



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