

Limited Product Warranty

The manufacturer warrants the machine for a limited time to be free from defects in material and workmanship. If any part is found to be defective during the warranty period, your sole and exclusive remedy will be repair or replacement, at the manufacturer's option and expense, of the defective part except for the shipping cost. It is the responsibility of the consumer to pay the shipping costs to return the machine to the manufacturer.

This warranty is valid for the original consumer only with original proof of purchase and is not transferable. This warranty does not apply in cases of abuse, mishandling or unauthorized repair. ANY IMPLIED WARRANTY, INCLUDING THAT OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS HEREBY LIMITED IN DURATION TO THE APPROPRIATE WARRANTY PERIOD SET FORTH ABOVE. In no event shall the manufacturer be liable for any consequential or incidental damages attributable to this product. This warranty gives you specific legal rights. You may have other legal rights that vary according to the laws of each state.

For more details, or to obtain service under this warranty, please contact us at 866-310-9270.

Please retain original proof of purchase to ensure that your product is recorded and warranty information received.

Return Instructions

1. Before you return your shredder, call 866-310-9270 for a Return Authorization Number (RA#), shipping instructions, and the manufacturer's address.
2. Make a photocopy of the proof of purchase (store receipt), showing original purchase date, and tape it securely to the shredder (DO NOT send the original receipt).
3. Pack the shredder in its original carton, or equivalent, and write the RA# clearly on the outside of the box.
4. Ship the shredder to the address provided. Save your shipping receipt.

IMPORTANT!

CALL US FOR AN RA# BEFORE RETURNING A DEFECTIVE PRODUCT.

Product Registration

Please register your new product at www.shredcare.com, or call 866-310-9270.