

Gorilla Bow Warranty

CONSUMER WARRANTY

GORILLA BOW® Additional Warranty for RESISTANCE TRAINING PRODUCTS is Intended Solely for Personal, Family, or Household Purposes. This Additional Warranty is offered directly by Gorilla Fitness LLC (“GORILLA BOW”) or any of its subsidiaries.

WHAT DOES THIS ADDITIONAL WARRANTY COVER?

This additional warranty covers, in addition to other statutory warranties, defects in manufacture and materials in your new and genuine GORILLA BOW® Resistance training products exercise products purchased through GORILLA BOW or an authorized re-seller or purchased online from GORILLA BOW or any of its subsidiaries. This additional warranty applies to products intended solely for personal, family, or household purposes.

WHO DOES THE ADDITIONAL WARRANTY COVER & HOW

LONG DOES THE COVERAGE LAST?

This additional warranty covers the initial purchaser and user only and lasts for a duration of two years or less (“Warranty Period”) beginning from the purchase date considered as the date the purchase is completed and delivered to the initial purchaser and user.

WHAT WILL GORILLA BOW DO UNDER THE ADDITIONAL WARRANTY?

Subject to the limitations described below, GORILLA BOW will repair or replace any defective GORILLA BOW® Resistance training products covered by this additional warranty or refund the purchase price to the original purchaser at its discretion.

WHAT DOES THIS ADDITIONAL WARRANTY EXCLUDE?

The terms of this additional warranty provide an additional remedy available to you in addition to any other warranty offered by statutes or common law in the jurisdiction where you reside and use the product. GORILLA BOW will honor

any other warranty to the extent it must under the law. This additional warranty is limited as follows:

1. This additional warranty only applies to authentic GORILLA BOW® resistance training products exercise products as sold by GORILLA BOW or its official resellers.
 2. **Consequential and incidental damages are not recoverable under this additional warranty.** Some states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.
 3. This additional warranty does not cover any problems which result from accident, neglect, modification, abuse or misuse of the GORILLA BOW product such as in ways described in the set up and use instructions (including, for example, "sawing" on the GORILLA BOW, use of inadequate anchoring, any use as a rope, for example to tow), exposure to variations in ambient environmental conditions (including, for example, changes in heat, humidity, or moisture, including water saturation), impact damage, normal wear and tear, indentations, scratches or surface damage (including abrasions caused by failure to use, protect or maintain the product properly), product deterioration or variations in color or marking that are ordinarily expected based on ordinary use or develop over time because of natural processes such as exposure to sunlight, and damage caused to products during shipping.
 4. The duration of **ALL OTHER STATUTORY OR COMMON LAW WARRANTIES IN YOUR JURISDICTION, INCLUDING ANY WARRANTY OF MERCHANTABILITY, WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, OR ANY WARRANTIES ALLEGED TO ARISE FROM COURSE OF DEALING, COURSE OF PERFORMANCE, OR USAGE OF TRADE ARE NOT RESTRICTED TO THE DURATION OF THIS ADDITIONAL WARRANTY.**
-

HOW DO YOU GET THIS ADDITIONAL WARRANTY?

To receive a hard copy of this additional warranty, or to request any associated warranty service, you must first register your product within 30 days of purchasing it or provide us proof of your purchase if within a year. The hard copy of this additional warranty is identical to this current warranty description. For a request for replacement and not simply repair (which remains at the sole discretion of GORILLA BOW), you must PROVIDE WRITTEN NOTICE OF YOUR CLAIM WITHIN THIRTY DAYS OF WHEN YOU FIRST DISCOVERED THE DEFECT. This request for a hard copy or a claim under this additional warranty must be submitted to support@gorillabow.com.

Once your product has been authenticated by a Customer Service Representative, you will be issued an RMA # and instructions for returning the product to the United States or locally. Customers are responsible for the cost of shipping items back to the location identified by GORILLA BOW. In the case you have tracking information, please contact your GORILLA BOW contact to provide this information. After the product is received at GORILLA BOW, a GORILLA BOW product expert will inspect it and contact you within a few business days to give you the results of our inspection. If GORILLA BOW believes your product is in fact not covered under this additional warranty for one of the reasons articulated above, it will be sent back to you. GORILLA BOW will pay the return shipping costs for all products that are covered under this limited warranty.

HOW DOES STATE LAW OR THE LAW IN OTHER JURISDICTIONS APPLY?

This additional warranty gives you specific additional legal rights in addition to any other rights given to you via other warranties, other state rights or rights granted to you in other jurisdictions. In the event you desire to make a claim under these other rights, please contact GORILLA BOW at the above address and provide notice of the additional right asserted.
