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With understanding of BestBuy's requirement on warranty data, ZHIYUN guarantees that customers are entitled to free repair service for products proven defective in material or workmanship that results in product failure during normal consumer usage and conditions within the valid warranty period, which is 1 year counting from the date of selling.

Warranty Parts Years: 1 Year; Warranty Parts Days: 0 Days.

Warranty Labor Years: 1 Year; Warranty Labor Days: 0 Days.

If any failure or any problem occurs to the product after purchase, the customer can contact ZHIYUN's customer service through email at infor@zhiyun-tech.com or website at www.zhiyun-tech.com. ZHIYUN's customer service will guide through the whole service procedure regarding the product issues that the customers have encountered.